

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

KENYA CASS, ALISA STEPTOE,
and CECELIA GARCIA, individually
and on behalf of all others similarly
situated,

Plaintiffs,

v.

NISSAN NORTH AMERICA, INC.,
and NISSAN MOTOR CO., LTD.,

Defendants.

Case No.: 5:26-cv-5613

**CLASS ACTION COMPLAINT
DEMAND FOR JURY TRIAL**

TABLE OF CONTENTS

	<i>Page</i>
I. INTRODUCTION	1
II. JURISDICTION AND VENUE	5
A. Personal Jurisdiction over Nissan North America, Inc.	5
B. Personal Jurisdiction over Nissan Motor Co., Ltd.	5
1. NML Designed the Class Vehicles and the Defective System for the United States Market.....	6
2. NML Ships Goods into California Ports as the Shipper of Record.....	7
3. NML Directs the Defect, Recall, and Disclosure Decisions for the Class Vehicles	7
4. Plaintiffs’ Claims Arise out of and Relate to NML’s California Conduct... ..	9
5. Exercising Jurisdiction over NML Is Reasonable	10
C. Venue.....	10
III. PARTIES	11
A. Plaintiffs	11
1. Kenya Cass.....	11
2. Alisa Steptoe	13
3. Cecelia Garcia	14
B. Defendants.....	16
1. Nissan North America, Inc.	16
2. Nissan Motor Co., Ltd.	16
IV. FACTUAL ALLEGATIONS	17
A. How the Class Vehicles’ Airbag Occupant Classification System Functions	17
B. The Class Vehicles Suffer from an Unreasonable Safety Defect	20
C. Nissan Knew of the OCS Defect Before It Sold the Class Vehicles	22

1	1.	Pre-Production Design Validation and Testing	22
2	2.	Consumer Complaints to NHTSA	22
3	3.	Complaints Received Before Nissan Sold the Class Vehicles	23
4	a.	The Failure Recurred After Nissan’s Repair Was Performed..	45
5	b.	Complaints Concerning the Class Vehicles	51
6	4.	Nissan’s Recalls, Investigations, and Remedies for the Same Defect,	
7		in Sequence	66
8	a.	February 2013 — Nissan Replaces Failed Sensors in the 2013	
9		Altima	67
10	b.	March 2014 — Nissan Recalls the Same System Again and	
11		Reprograms the Software	68
12	c.	March Through September 2015 — A Federal Investigation	
13		Finds the Software Remedy Wanting.....	68
14	d.	October 2015 — Nissan Installs the Wrong Part While Fixing	
15		the Last Recall	69
16	e.	April 2016 — The Largest Recall, and the Altima Alone Gets	
17		Software.....	70
18	f.	May 2016 — Nissan Makes the OCS Status Light	
19		Ambiguous.....	71
20	g.	December 2016 — Nissan Installs the Wrong Part Again.....	72
21	h.	August 2017 — Nissan Builds the Hardware Fix but Discloses	
22		It Only to Dealers	72
23	D.	Nissan’s Warranty and Sales Practices	73
24	E.	Nissan’s Public Representations	74
25	V.	TOLLING OF STATUTES OF LIMITATIONS.....	75
26	A.	Discovery Rule	75
27	B.	Fraudulent Concealment	75
28	C.	Estoppel	76

1	VI. CLASS ACTION ALLEGATIONS.....	76
2	VII. CAUSES OF ACTION.....	79
3	COUNT ONE	79
4	BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY	79
5	COUNT TWO	80
6	VIOLATIONS OF THE SONG-BEVERLY ACT – BREACH OF IMPLIED	
7	WARRANTY	80
8	COUNT THREE.....	81
9	UNJUST ENRICHMENT/QUASI CONTRACT.....	81
10	COUNT FOUR.....	82
11	VIOLATIONS OF THE CONSUMERS LEGAL REMEDIES ACT	
12	(“CLRA”)	82
13	COUNT FIVE.....	84
14	FRAUD BY OMISSION	84
15	COUNT SIX	85
16	VIOLATIONS OF THE CALIFORNIA UNFAIR COMPETITION LAW	85
17	VIII. PRAYER FOR RELIEF	87

1 Plaintiffs Kenya Cass, Alisa Steptoe, and Cecelia Garcia (“Plaintiffs”), individually
2 and on behalf of a class of other similarly situated individuals, complain of and allege the
3 following causes of action against Defendants Nissan North America, Inc. (“Nissan” or
4 “NNA”) and Nissan Motor Co., Ltd. (“NML”) (collectively, “Defendants” or “Nissan”)
5 as follows:

6 I. INTRODUCTION

7 1. Nissan designed, manufactured, marketed, and sold model year 2013 through
8 2018 Nissan Altima vehicles equipped with a front passenger occupant-classification
9 system (OCS) that can disable the front passenger airbag while an adult is seated in that
10 seat. The system gives the occupant no reliable warning when it does so. That silence
11 compounds the danger: an adult can ride for years in a seat whose airbag has been turned
12 off and never learn it.

13 2. Plaintiffs seek damages and equitable relief against Nissan for breaches of its
14 warranty obligations, unjust enrichment, and unfair, deceptive, and fraudulent acts or
15 practices pertaining to its design, manufacture, advertisement, warranting, and sale of the
16 model year 2013 through 2018 Nissan Altima vehicles defined below as the “Class
17 Vehicles.”

18 3. The Class Vehicles contain a significant design and/or manufacturing defect
19 which causes the front passenger occupant-classification system to misclassify an
20 occupied front passenger seat as empty or misclassify an adult occupant as a child, which
21 suppresses the front passenger frontal airbag so that it will not deploy in a crash that
22 warrants deployment (hereinafter referred to as the “OCS Defect” or “Defect”). The OCS
23 Defect lies in the occupant-classification sensors, the OCS control unit, and the
24 classification software and calibration data that govern them.

25 4. The OCS Defect is compounded by the way the Class Vehicles report it.
26 Where the OCS System misclassifies an adult front passenger as a child, the vehicle at
27 least illuminates a light. Where the OCS System misclassifies an occupied front passenger
28 seat as empty, the front passenger frontal airbag is suppressed and no light illuminates at

1 all. In that circumstance the occupant receives no notice whatsoever that she is riding
2 without airbag protection, and the OCS Defect remains hidden until a crash reveals it.

3 5. Plaintiffs are informed and believe, and thereon allege, that Nissan
4 defectively designed and/or manufactured the occupant-classification hardware, control
5 unit, and associated software so that the system misclassifies an occupied front passenger
6 seat as empty—or misclassifies an adult occupant as a child—and, as a result, suppresses
7 and deactivates the front passenger frontal airbag. The OCS Defect directly affects
8 Plaintiffs' use, enjoyment, safety, and the value of the Class Vehicles. Plaintiffs do not
9 allege that the Class Vehicles violate any Federal Motor Vehicle Safety Standard.
10 Plaintiffs allege that Nissan's design choices, made within the latitude those standards
11 allow, produced a system that suppresses a needed airbag and leaves the occupant
12 unaware. Throughout this Complaint the front passenger occupant-classification system
13 and each of its constituent hardware, software, electrical, and structural components is
14 referred to as the "OCS System," defined in full below.

15 6. The Class Vehicles have two relevant lamps. The first is the air bag warning
16 light on the instrument cluster, which is the telltale for the vehicle's supplemental restraint
17 system (the "SRS Warning Light"). The second is the front passenger air bag status light
18 in the center of the instrument panel, which displays the yellow "PASSENGER AIR BAG
19 OFF" telltale that Federal Motor Vehicle Safety Standard No. 208, S19.2.2, prescribes for
20 a vehicle equipped with an automatic airbag suppression system (the "OCS Status Light").
21 Where the OCS System misclassifies an adult front passenger as a child, the OCS Status
22 Light illuminates and remains on, signaling that the front passenger frontal airbag has been
23 suppressed. Where the OCS System misclassifies an occupied front passenger seat as
24 empty, the OCS Status Light does not illuminate, and the occupant is told nothing.¹

25
26 ¹ 2017 Nissan Altima Owner's Manual and Maintenance Information, Nissan North
27 America, Inc., at "Front passenger air bag and status light,"
28 <https://www.nissanusa.com/content/dam/Nissan/us/manuals-and-guides/altima/2017/2017-nissan-altima-owner-manual.pdf> (last visited Sept. 16, 2026).

7. The OCS Defect manifests without warning and at any time—on start-up, in daily driving, and while carrying passengers—and it does not resolve on its own. Owners who present their vehicles for repair are routinely quoted hundreds to thousands of dollars to replace occupant-sensor components or the airbag module, and even after such repairs the SRS Warning Light and the OCS Status Light frequently illuminate again.²

8. The National Highway Traffic Safety Administration (“NHTSA”) received 164 consumer complaints reporting this failure in the Altima before January 1, 2015, when Nissan offered the first Class Vehicle for sale, and 252 before Nissan announced its April 2016 recall.³ The complaints did not stop when Nissan applied its remedy. NHTSA has received 223 more consumer complaints since that recall, including complaints about the recalled 2013 through 2015 model years themselves and about each of the 2016, 2017, and 2018 model years. NHTSA’s Office of Defects Investigation opened Recall Query RQ15-001 on March 18, 2015, to test whether Nissan’s remedy had worked,⁴ and on August 31, 2015, upgraded that inquiry to Engineering Analysis EA15-004.⁵

9. Nissan has known of the OCS Defect for more than a decade, since before the Class Vehicles were sold, yet concealed the OCS Defect from consumers. Beginning in February 2013, Nissan conducted no fewer than five separate safety recalls addressing the same occupant-classification failure in the Altima and related vehicles, culminating in

² NHTSA Consumer Complaint Database, Vehicle Owner Questionnaires for model year 2013–2018 Nissan Altima vehicles, air bag component, compiled and attached as Exhibit 1, <https://www.nhtsa.gov/recalls> (last visited Sept. 16, 2026).

³ NHTSA Consumer Complaint Database, *supra* note 2.

⁴ ODI Resume, Recall Query RQ15-001, Occupant Classification System Failure, model year 2013–2014 Altima, LEAF, Pathfinder, Sentra, and related vehicles (opened Mar. 18, 2015; closed Sept. 1, 2015), <https://static.nhtsa.gov/odi/inv/2015/INOA-RQ15001-2804.PDF> (last visited Sept. 16, 2026); ODI Resume, RQ15-001 Close Resume, <https://static.nhtsa.gov/odi/inv/2015/INCLA-RQ15001-4664.PDF> (last visited Sept. 16, 2026).

⁵ ODI Resume, Engineering Analysis EA15-004, Occupant Classification System Failure (opened Aug. 31, 2015; closed May 2, 2017), <https://static.nhtsa.gov/odi/inv/2015/INCLA-EA15004-6784.PDF> (last visited Sept. 16, 2026).

1 an April 28, 2016, recall of 3,177,645 vehicles.⁶ Nissan thus knew exactly how this system
2 fails, and how to identify it, before and during the period it sold the Class Vehicles.

3 10. Notwithstanding that knowledge, Nissan never recalled a single Class
4 Vehicle for the OCS Defect. Its remedy for the 2013 through 2015 and some 2016 Altima
5 vehicles, campaign R1609, called for reprogramming the airbag control unit and the
6 occupant-classification control unit and required no replacement parts.⁷ That remedy did
7 not cure the Defect. Owners of the Class Vehicles continue to report the same failure, and
8 Nissan has told them nothing.

9 11. Nissan's public posture is that its vehicles are safe and reliable. That
10 representation cannot be squared with Nissan's own conduct—five recalls for the identical
11 defect, a federal engineering analysis, and thousands of warranty repairs—or with the
12 experience of the consumers who continue to report the same failure in the Class Vehicles.

13 12. Nissan has not disclosed the OCS Defect to Plaintiffs or the Class, and has
14 left consumers to discover the Defect on their own—typically only when the SRS Warning
15 Light or the OCS Status Light illuminates, when a dealer quotes an expensive repair, or,
16 worst of all, after a crash. Where the OCS System reads the seat as empty, no light
17 illuminates and the owner receives no signal at all.

18 13. As a direct and proximate result of Nissan's conduct, Plaintiffs and the Class
19 have suffered ascertainable losses and a loss in the value of their vehicles and have been
20

21 ⁶ Part 573 Safety Recall Report, Nissan North America, Inc., NHTSA Campaign No. 16V-
22 244, 3,177,645 vehicles including model year 2013–2016 Altima (Apr. 28, 2016),
23 <https://static.nhtsa.gov/odi/rcl/2016/RCLRPT-16V244-6871.PDF> (last visited Sept. 16,
24 2026). Nissan later amended the reported population to 3,296,947 vehicles. Part 573
25 Safety Recall Report, NHTSA Campaign No. 16V-244 (Aug. 11, 2016),
26 <https://static.nhtsa.gov/odi/rcl/2016/RCLRPT-16V244-7371.PDF> (last visited Sept. 16,
27 2026).

28 ⁷ Nissan Voluntary Safety Recall Campaign Bulletin, Occupant Classification System,
Campaign ID Nos. R1607, R1608 and R1609 (NHTSA Campaign No. 16V-244) (rev. 2,
June 21, 2016; updated Dec. 21, 2016), [https://static.nhtsa.gov/odi/rcl/2016/RCMN-
16V244-0698.pdf](https://static.nhtsa.gov/odi/rcl/2016/RCMN-16V244-0698.pdf) (last visited Sept. 16, 2026).

1 exposed to a concealed safety hazard. Nissan's concealment of a known safety defect,
2 while continuing to market the Class Vehicles as safe and reliable, constitutes substantial
3 aggravating conduct.

4 14. Plaintiffs bring this action to recover for the injury Nissan has caused and to
5 compel Nissan to remedy the Defect. Plaintiffs assert claims for breach of the implied
6 warranty of merchantability under the California Commercial Code and the Song-Beverly
7 Consumer Warranty Act, for unjust enrichment, for fraud by omission, and under
8 California's Consumers Legal Remedies Act and Unfair Competition Law.

9 II. JURISDICTION AND VENUE

10 15. This Court has subject matter jurisdiction of this action pursuant to 28 U.S.C.
11 § 1332(d) of the Class Action Fairness Act of 2005 because: (i) there are 100 or more
12 members in the proposed Class; (ii) the aggregate amount in controversy exceeds
13 \$5,000,000, exclusive of interest and costs; and (iii) there is minimal diversity because at
14 least one plaintiff and one defendant are citizens of different States, and Defendants
15 include a foreign entity. This Court has supplemental jurisdiction over the state-law claims
16 pursuant to 28 U.S.C. § 1367.

17 A. Personal Jurisdiction over Nissan North America, Inc.

18 16. This Court has personal jurisdiction over NNA. NNA distributes, markets,
19 advertises, warrants, sells, services, and repairs Nissan vehicles, including the Class
20 Vehicles, through a network of authorized dealerships in this District and throughout
21 California, and it derives substantial revenue from that business. Plaintiffs' claims arise
22 out of that conduct, including the sale of Class Vehicles to each Plaintiff at an authorized
23 Nissan dealership in California and the failure to disclose the OCS Defect to California
24 purchasers.

25 B. Personal Jurisdiction over Nissan Motor Co., Ltd.

26 17. This Court has specific personal jurisdiction over NML. NML purposefully
27 directed its conduct at California and purposefully availed itself of the California market.
28 It designed the Class Vehicles and the occupant-classification system at issue to United

1 States specifications, and it ships vehicles and motor-vehicle parts into California ports,
2 as the shipper of record, in greater numbers than it ships to all other States combined.
3 Plaintiffs' claims arise out of and relate to that conduct. And NML cannot show that
4 answering for a defect it designed, in the State that registers more of its vehicles than any
5 other, is unreasonable.

6 **1. NML Designed the Class Vehicles and the Defective System for the**
7 **United States Market**

8 18. NML designs and engineers Nissan-brand vehicles for sale worldwide and
9 determines the specifications to which those vehicles are built for each market. NML
10 designed the Class Vehicles sold in the United States, including their front passenger
11 occupant-classification system, the OCS control unit, the occupant classification sensors,
12 and the classification software and calibration data that govern them.

13 19. The occupant-classification system in the Class Vehicles exists to satisfy a
14 United States regulatory requirement. Federal Motor Vehicle Safety Standard No. 208 lets
15 a manufacturer meet the advanced airbag requirements for the front outboard passenger
16 seating position either by equipping the vehicle with an automatic suppression feature or
17 by certifying it to low-risk deployment, and it prescribes the words a suppression telltale
18 must display. 49 C.F.R. § 571.208. NML chose automatic suppression for the United
19 States-market Altima. The occupant-classification system is how NML implemented that
20 choice, and the "PASSENGER AIR BAG OFF" indicator in the Class Vehicles displays
21 the warning that standard specifies. The component that failed, and the warning that failed
22 with it, were designed to a United States specification for United States buyers.

23 20. NML made those design decisions knowing that California registers more
24 automobiles than any other State. As of 2017, in the middle of the Class Vehicle
25 production period, California accounted for 14,860,967 registered automobiles, against
26
27
28

8,176,879 in Texas and 7,778,493 in Florida.⁸ NML knew that the Altima, a high-volume passenger sedan, would be sold in large numbers to California consumers.

2. NML Ships Goods into California Ports as the Shipper of Record

21. United States Customs bill-of-lading records identify NML as the shipper of record on ocean shipments arriving at United States ports, with NNA as the consignee.⁹ As the shipper, NML determines where its goods are sent. It sends them, more than anywhere else, to California.

22. Between January 2015 and December 2018, the period during which NML designed, produced, and sold the Class Vehicles, NML was the shipper of record on 27,300 ocean shipments arriving at ports in the continental United States. Of those, 14,253 arrived at California ports. California received more of NML's shipments than every other State combined.¹⁰ Those shipments carried the full range of goods NML sends to the United States, including finished motor vehicles, motor-vehicle parts and accessories, electrical equipment, and production materials. Every category moved through California in volume.¹¹

3. NML Directs the Defect, Recall, and Disclosure Decisions for the Class Vehicles

23. NML controls the functions at the center of this case. As the design authority for the Altima and its occupant-classification system, NML determines which defects are

⁸ State Motor-Vehicle Registrations — 2017, Table MV-1, Highway Statistics 2017, Federal Highway Administration, U.S. Department of Transportation (Dec. 2018, rev. Feb. 2021), <https://www.fhwa.dot.gov/policyinformation/statistics/2017/mv1.cfm> (last visited Sept. 16, 2026) (California 14,860,967 registered automobiles; Texas 8,176,879; Florida 7,778,493).

⁹ U.S. Customs and Border Protection vessel bill-of-lading records identifying Nissan Motor Co., Ltd. as the shipper of record, compiled from public import manifest data, <https://www.importyeti.com> (last visited Sept. 16, 2026). Underlying records are available for inspection.

¹⁰ *Id.*

¹¹ *Id.*

1 remedied, which field actions and recalls are conducted, what technical remedy is applied,
2 and what Nissan tells owners and dealers about the system. NNA carries those decisions
3 out in the United States market.

4 24. NNA files the Part 573 defect and noncompliance reports with the National
5 Highway Traffic Safety Administration for Nissan-brand vehicles sold in the United
6 States, including the reports for the recalls described below. On information and belief,
7 the engineering determinations those filings record, whether a defect exists, what causes
8 it, and what remedy will be applied, are made by or together with NML, which designed
9 the occupant-classification system and holds the engineering record for it.

10 25. The owner's manuals, warranty booklets, and technical service bulletins for
11 the Class Vehicles are published under NNA's imprint. On information and belief, their
12 technical content concerning the occupant-classification system originates with NML:
13 what the system does, how it classifies a front-seat occupant, and what a dealer is to do
14 when the system fails. NML designed that system, holds its engineering record, and
15 approves the technical instructions issued for it. Those materials reached California
16 owners and California dealers but none of them disclosed the OCS Defect.

17 26. On information and belief, NML relies on NNA's United States personnel to
18 investigate suspected defects and warranty claims arising from Class Vehicles operated in
19 California, including collecting and analyzing field reports, warranty and repair data, and
20 consumer complaints, conducting testing, and reporting their findings to NML. In the
21 course of Recall Query RQ15-001, which concerned the occupant-classification system in
22 model year 2013 through 2015 Altima and related vehicles, Nissan reported 3,283
23 warranty claims and produced approximately 1,121 of its own consumer complaints and
24 field reports to NHTSA.¹² NML uses that United States data, with its own engineering
25 review, to determine the corrective actions applied to Class Vehicles registered and
26

27
28 ¹² ODI Resume, *supra* note 4.

operated in California, including recalls, service campaigns, and technical service bulletins.

27. Each of those corrective actions was directed at vehicles registered and operated in California. The five recalls Nissan conducted for the occupant-classification failure between February 2013 and December 2016, the remedies Nissan selected for them, the decision to exclude the Class Vehicles from any recall, and technical service bulletin NTB17-006b of August 25, 2017, which Nissan sent to its California dealers but never to California owners,¹³ each determined what California owners would and would not be told about a system that can disable the airbag protecting their front-seat passenger. On information and belief, NML directed those determinations.

28. The facts establishing how these responsibilities are allocated between NML and NNA, including their distribution and intercompany agreements, their reporting lines, and NML's control over defect, recall, warranty, and disclosure decisions, are within Defendants' exclusive possession.

4. Plaintiffs' Claims Arise out of and Relate to NML's California Conduct

29. Plaintiffs' claims arise out of and relate to NML's California contacts. Each Plaintiff is a California resident. Each purchased a Class Vehicle from an authorized Nissan dealership in California. In each vehicle, the occupant-classification system NML designed failed in California. Each Plaintiff paid for repairs, lost the use and value of her vehicle, and was exposed to a concealed safety hazard in California.

30. NML serves the California market for Class Vehicles. It designed the Altima for United States buyers, it supplies the California parts network that maintains those vehicles, and it built the distribution system through which the Class Vehicles reached

¹³ Nissan Technical Service Bulletin NTB17-006b, Classification RS16-013b, Occupant Classification System Retrofit, applied to 2013–2016 Altima (L33), 2015–2016 Murano (Z52), and 2016 Murano Hybrid (Z52) (Aug. 25, 2017), <https://static.nhtsa.gov/odi/tsbs/2017/MC-10119233-9999.pdf> (last visited Sept. 16, 2026).

1 California consumers. The injuries Plaintiffs suffered are the injuries that conduct would
2 be expected to produce.

3 31. On information and belief, the occupant-classification hardware, control
4 units, seat assemblies, and related components installed in the Class Vehicles were
5 designed by NML in Japan, were manufactured in or supplied from Japan, and were
6 imported into the United States, including through California ports, before installation,
7 consistent with NML's documented practice of routing the production electronics for its
8 United States vehicles through California.

9 **5. Exercising Jurisdiction over NML Is Reasonable**

10 32. NML has interjected itself into California's affairs deliberately and for
11 decades, and it litigates in the United States routinely. California has a strong interest in
12 adjudicating claims brought by its own residents, who are injured in California, related to
13 a concealed safety defect in vehicles sold in California. Plaintiffs, all California residents,
14 have a substantial interest in litigating here. NNA is already a defendant in this District,
15 and trying these claims once, in the district where Plaintiffs live and where their vehicles
16 were sold, registered, and repaired, is the most efficient resolution of this controversy. No
17 alternative forum could resolve these California claims more efficiently.

18 33. If NML contests personal jurisdiction, Plaintiffs request leave to take
19 jurisdictional discovery into NML's shipments to California ports and California facilities;
20 its role in designing, validating, and certifying the occupant-classification system for the
21 United States market; its participation in the recall, remedy, and disclosure decisions
22 described below; and its California-based personnel, facilities, and design operations.

23 **C. Venue**

24 34. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391 because
25 Defendants transact substantial business in this District and are subject to personal
26 jurisdiction here; because Defendants have advertised in this District and derived
27 substantial revenue and profits from the sale and lease of Class Vehicles in this District;
28 and because a substantial part of the events and/or omissions giving rise to the claims

1 occurred, in part, within this District, including Plaintiff Cass's purchase and ownership
2 of a Class Vehicle in Corona, California.

3 III. PARTIES

4 A. Plaintiffs

5 1. Kenya Cass

6 35. Plaintiff Kenya Cass is a citizen and resident of Corona, Riverside County,
7 California.

8 36. On or about December 2022, Cass purchased a pre-owned 2017 Nissan
9 Altima with 30,000 miles (the "vehicle" for purposes of this section) from Corona Nissan
10 (formerly Larry Miller Nissan), an authorized Nissan dealership located in Corona,
11 California.

12 37. Cass uses the vehicle for personal, family, and/or household use. Safety and
13 reliability were important factors in her decision to purchase the vehicle.

14 38. Prior to and at the time of purchase, Cass was exposed to advertising and
15 promotional materials that touted the quality, reliability, and safety of the Altima and the
16 Nissan brand generally, and she relied on the general reputation of the Nissan brand for
17 safety and reliability when deciding to purchase the vehicle. None of that advertising
18 disclosed that the vehicle suffered from the OCS Defect.

19 39. Prior to purchasing the vehicle, Cass spoke with one or more sales
20 representatives at Corona Nissan about the features and benefits of the vehicle, including
21 its safety features and equipment. At no point during those conversations did any sales
22 representative disclose that the vehicle suffered from the OCS Defect. Cass relied on those
23 representations, and on the sales representatives' failure to disclose the OCS Defect, in
24 deciding to purchase the vehicle.

25 40. At the time of Cass's purchase, Nissan knew that the occupant-classification
26 system it installed in the Class Vehicles was defective but did not disclose the OCS Defect
27 to Cass prior to or at the time of her purchase.

1 41. In or about early 2025, the SRS Warning Light in Cass's vehicle began
2 illuminating intermittently, coming on and off. Consistent with the OCS Defect, the OCS
3 Status Light does not turn off when an adult passenger is seated in the front passenger seat.

4 42. Soon thereafter, Cass presented the vehicle to Corona Nissan, the dealership
5 from which she had purchased it, to determine the cause of the SRS Warning Light. The
6 dealership quoted her approximately \$2,000 simply to diagnose and troubleshoot the
7 problem, and advised that the airbag itself might then need to be replaced at a cost of
8 approximately \$5,000. Cass declined the dealership's proposed charges.

9 43. Cass then took the vehicle to an independent airbag specialist, Airbag Master
10 Tech. On or about March 28, 2025, Airbag Master Tech diagnosed the problem as the
11 vehicle's occupant sensor and performed a repair. Approximately one week later, the SRS
12 Warning Light returned.

13 44. Cass again contacted Airbag Master Tech, which advised that the airbag itself
14 would have to be replaced. Cass authorized the repair, and the shop replaced the airbag.
15 Approximately one month later, the SRS Warning Light illuminated again.

16 45. The SRS Warning Light in Cass's vehicle has continued to illuminate and the
17 OCS Defect remains present and ongoing.

18 46. Nissan has never provided Cass with any notice or communication regarding
19 the OCS Defect. Had Cass been informed of the OCS Defect prior to or at the time of
20 purchase, she would not have purchased the vehicle or would have paid significantly less
21 for it.

22 47. As a result of the OCS Defect, Cass has experienced repeated illumination of
23 the SRS Warning Light, has paid out of pocket for repairs that have not corrected the
24 Defect, has been deprived of the safe and full use of her vehicle, and has been left with a
25 vehicle that remains unsafe to operate and has suffered a diminution in value. To date,
26 Nissan has not remedied the Defect in Cass's vehicle, and the Defect remains present and
27 ongoing.

1 **2. Alisa Steptoe**

2 48. Plaintiff Alisa Steptoe is a citizen and resident of San Jose, California.

3 49. On or about February 7, 2020, Steptoe purchased a new 2018 Nissan Altima
4 (the “vehicle” for purposes of this section) from Capital Nissan, an authorized Nissan
5 dealership located in San Jose, California.

6 50. Steptoe uses the vehicle for personal, family, and/or household use. The
7 vehicle is registered in Steptoe’s name and is not registered to, or used by, any business.

8 51. Before purchasing the vehicle, Steptoe reviewed the Monroney label Nissan
9 affixed to the vehicle’s window. The label advertised the vehicle’s features, including the
10 manufacturer’s suggested retail price, specifications, fuel economy, standard and optional
11 equipment, warranty details, and government crash-test ratings. Steptoe relied on the
12 information in the window sticker in deciding to purchase the vehicle. The Monroney label
13 did not disclose that the vehicle suffered from the OCS Defect. Nissan likewise omitted
14 the Defect from its advertising of the Class Vehicles, though it knew of the Defect before
15 Steptoe’s purchase.

16 52. Prior to purchasing the vehicle, Steptoe spoke with one or more sales
17 representatives at Capital Nissan about the features and benefits of the vehicle, including
18 its safety features and equipment. At no point during those conversations did any sales
19 representative disclose that the vehicle suffered from the OCS Defect. Steptoe relied on
20 those representations, and on the sales representatives’ failure to disclose the OCS Defect,
21 in deciding to purchase the vehicle.

22 53. At the time of Steptoe’s purchase, Nissan knew that the occupant-
23 classification system it installed in the Class Vehicles was defective but did not disclose
24 the OCS Defect to Steptoe prior to or at the time of her purchase.

25 54. In or around March 2024, the SRS Warning Light illuminated on the
26 vehicle’s instrument cluster. Steptoe brought the vehicle to Capital Nissan, the same
27 dealership from which she had purchased it, to have the SRS Warning Light addressed.
28

1 55. Approximately two months later, in or around May 2024, Capital Nissan
2 cleared the SRS Warning Light without repairing or replacing the underlying sensor.

3 56. Sometime thereafter, the OCS Status Light illuminated on the vehicle's
4 instrument panel. Steptoe again brought the vehicle to Capital Nissan, which again cleared
5 the light without repairing or replacing the underlying sensor.

6 57. Then, on or about January 20, 2026, the OCS Status Light illuminated again.
7 Concerned that the dealership should not have disabled the light without repairing the
8 underlying problem, Steptoe brought the vehicle to a different, second Nissan-authorized
9 dealership—Steven's Creek Nissan—for diagnosis.

10 58. A technician at Steven's Creek Nissan told Steptoe that there was a problem
11 with the airbag system and that the airbag sensors, not the airbags themselves, needed to
12 be replaced. The technician gave Steptoe an estimate of approximately \$650.00 to replace
13 the occupant detection sensor unit but did not specify what repair or part the estimate
14 covered. Steptoe did not authorize any repair, and the dealership performed only a
15 diagnostic inspection. Approximately a week after her January 20, 2026 visit to Steven's
16 Creek Nissan, the SRS Warning Light illuminated on Steptoe's instrument cluster.

17 59. Since on or about January 20, 2026, the OCS Status Light and SRS Warning
18 Light have remained illuminated continuously on the vehicle.

19 60. As a result of the continued illumination of the OCS Status Light, Steptoe
20 has significantly curtailed her use of the vehicle and fears that the vehicle's airbag may
21 fail to deploy, or may deploy inadvertently, in a collision. Had Steptoe been informed of
22 the OCS Defect prior to or at the time of purchase, she would not have purchased the
23 vehicle or would have paid significantly less for it. To date, Nissan has not remedied the
24 Defect in Steptoe's vehicle, and the Defect remains present and ongoing.

25 **3. Cecelia Garcia**

26 61. Plaintiff Cecelia Garcia is a citizen and resident of Fresno, California.
27
28

1 62. On or about May 2020, Garcia purchased a certified pre-owned 2018 Nissan
2 Altima (the “vehicle” for purposes of this section) from Lithia Nissan of Clovis, an
3 authorized Nissan dealership in Clovis, California.

4 63. Garcia uses the vehicle primarily to commute to and from work and to
5 transport her children to and from daycare; her children ride in the back seat. She also
6 occasionally uses the vehicle for road trips.

7 64. Prior to purchasing the vehicle, Garcia spoke with one or more sales
8 representatives at Lithia Nissan of Clovis about the features and benefits of the vehicle,
9 including its safety features and equipment. At no point during those conversations did
10 any sales representative disclose that the vehicle suffered from the OCS Defect. Garcia
11 relied on those representations, and on the sales representatives’ failure to disclose the
12 OCS Defect, in deciding to purchase the vehicle.

13 65. At the time of Garcia’s purchase, Nissan knew that the occupant-
14 classification system it installed in the Class Vehicles was defective but did not disclose
15 the OCS Defect to Garcia prior to or at the time of her purchase.

16 66. In or around February 2025, Garcia first noticed that the vehicle’s SRS
17 Warning Light was illuminated while returning home from a trip to San Francisco. Garcia
18 looked into the SRS Warning Light and determined that it related to the vehicle’s airbag
19 safety system.

20 67. The SRS Warning Light Garcia observed is consistent with the OCS Defect
21 in the Altima’s front passenger occupant sensor, in which the OCS Status Light does not
22 turn off when an adult passenger is seated in the front passenger seat. Because the sensor
23 fails to register a front-seat occupant, the passenger airbag may not deploy properly in the
24 event of a crash, creating a risk to any adult who rides in the vehicle’s front passenger seat.

25 68. As of the date of this Complaint, the vehicle’s SRS Warning Light remains
26 illuminated. Had Garcia been informed of the OCS Defect prior to or at the time of
27 purchase, she would not have purchased the vehicle or would have paid significantly less
28

1 for it. To date, Nissan has not remedied the Defect in Garcia's vehicle, and the Defect
2 remains present and ongoing.

3 69. Nissan exclusively controlled the content of the Monroney label affixed to
4 each new Class Vehicle offered for sale at its authorized dealerships, and systematically
5 omitted any disclosure of the OCS Defect from that label.

6 70. Nissan also created the advertising and marketing materials to which
7 Plaintiffs and the Class were exposed, along with the owner's manuals, informational
8 brochures, warranty booklets, and maintenance schedules for the Class Vehicles. None of
9 them disclosed the OCS Defect.

10 **B. Defendants**

11 **1. Nissan North America, Inc.**

12 71. Defendant Nissan North America, Inc., is a corporation with its principal
13 place of business located in Franklin, Tennessee. NNA advertises, distributes, warrants,
14 sells, and leases Nissan vehicles, including the Class Vehicles, in this District and
15 throughout the United States. NNA is the entity that submitted to NHTSA the safety
16 recalls concerning the occupant-classification system described in this Complaint.

17 **2. Nissan Motor Co., Ltd.**

18 72. Defendant Nissan Motor Co., Ltd. is a Japanese corporation with its principal
19 place of business in Yokohama, Japan. NML is the ultimate parent of NNA. NML designs,
20 engineers, and manufactures Nissan-brand vehicles and vehicle components, and it
21 determines the specifications to which Nissan vehicles are built for each market in which
22 they are sold, including the United States. NML designed the Class Vehicles and the front
23 passenger occupant-classification system at issue in this action. NML is also the shipper
24 of record on ocean shipments of Nissan vehicles and Nissan parts into United States ports,
25 including the California ports described above. NNA distributes, markets, warrants, sells,
26 leases, and services those vehicles in the United States, including in California and this
27 District.

IV. FACTUAL ALLEGATIONS

A. How the Class Vehicles' Airbag Occupant Classification System Functions

73. The Class Vehicles are fifth-generation Altima sedans. On information and belief, Nissan built every Class Vehicle on that same L33 platform and equipped each with an OCS System sharing the same or substantially similar design, components, classification software architecture, and supplier base as the OCS System Nissan recalled in the 2013 through 2016 Altima. Each Class Vehicle was assembled and sold with that system.

74. A frontal airbag is the output of an OCS system that must answer one question before a crash and act on the answer in milliseconds: who, if anyone, is occupying the front passenger seat. That system, and each of the components through which it classifies a front-seat occupant and enables or suppresses the front passenger frontal airbag, is referred to in this Complaint as the "OCS System."¹⁴

75. The OCS System is built into the front passenger seat. One or more occupant classification sensors are mounted in the seat structure beneath the cushion. Each sensor contains a strain gauge with load cells that deflect under weight and convert that deflection into an electrical signal. The sensors measure load transmitted through the seat structure, which is why the seat frame, the seat rails, the seat pan, the cushion, and the hardware that fastens them together are part of the measuring instrument. A change in how load reaches the sensors changes what the sensors report.

¹⁴ The OCS System components comprises the front passenger occupant classification sensors and the load cells within them; the OCS control unit; the OCS harness, its connectors, terminals, splices, and grounds; the front passenger seat belt buckle and its switch; the front passenger seat frame, rails, pan, and cushion and their mounting hardware; the airbag control unit; the front passenger airbag status light; and all software, firmware, calibration data, classification algorithms, thresholds, zero-point and reset procedures, and diagnostic trouble codes for each of the foregoing. Nissan identifies these components in NHTSA Campaign Nos. 13V-069 (Feb. 28, 2013) and 15V-681 (Oct. 19, 2015), and in Nissan technical service bulletin NTB17-006b (Aug. 25, 2017), each cited in full elsewhere in this Complaint.

1 76. The sensors report to the OCS control unit, a dedicated electronic control unit
2 Nissan mounts beneath the front edge of the front passenger seat. The OCS harness carries
3 the signal. Nissan describes that harness as the wiring and connectors between the OCS
4 sensors and the OCS control unit, and it includes every connector, terminal, splice, and
5 ground along that path. The front passenger seat belt buckle and its switch also feed the
6 system, which is why Nissan replaces the buckle when it replaces the harness and control
7 unit.¹⁵

8 77. The OCS control unit applies the sensor signals to a classification algorithm
9 in its software, governed by calibration data, to sort the seat into one of the following
10 states: empty; occupied by a child or child restraint; or occupied by an adult. The
11 manufacturer sets the thresholds that separate those states and the logic that applies them.
12 They are not visible or adjustable by an owner or occupant.

13 78. The OCS control unit passes its classification to the airbag control unit, which
14 is also called the airbag diagnosis sensor unit. That unit holds the restraint control logic
15 and decides whether the front passenger frontal airbag and seatbelt pretensioner will fire
16 in a crash to deploy the airbag. If the classification is adult, the airbag is enabled. If the
17 classification is empty, child, or child restraint, the airbag is suppressed. Nothing
18 downstream re-checks that classification, and the occupant has no means of overriding it.

19 79. The only outward report of any of this is the OCS Status Light on the
20 instrument panel. Nissan's owner's manual for the Class Vehicles describes it as follows:
21 "The front passenger seat is equipped with an occupant classification sensor (weight
22 sensor) that turns the front passenger air bag on or off depending on the weight applied to
23 the front passenger seat."¹⁶ When the OCS Status Light is not illuminated, it means the
24 passenger airbag is enabled. An illuminated OCS Status Light means the airbag is
25 disabled. The manual states that "[a]fter the ignition switch is placed in the 'ON' position,
26

27 ¹⁵ Nissan Technical Service Bulletin NTB17-006b, *supra* note 13.

28 ¹⁶ 2017 Nissan Altima Owner's Manual and Maintenance Information, *supra* note 1.

the front passenger air bag status light on the instrument panel illuminates for about 7 seconds and then turns off or remains illuminated depending on the front passenger seat occupied status.”¹⁷



80. Where the OCS System classifies an adult as a child, the logic illuminates the OCS Status Light, so the occupant is told the airbag is disabled. Where the OCS System classifies an occupied seat as empty, the OCS Status Light does not illuminate, and there is no indication to the occupant that the airbag has been suppressed.¹⁸ Both failures suppress the airbag. Only one of them turns on a light. The failure that stays dark is the more dangerous of the two, because it leaves the occupant with no reason to question whether she is protected.

81. The occupant cannot see the sensor output, cannot see the classification, and cannot test whether the airbag will fire. The OCS Status Light is the only outward indication available to her, and where the OCS System reads her seat as empty it tells her nothing.

¹⁷ *Id.*

¹⁸ Part 573 Safety Recall Report, *supra* note 6.

B. The Class Vehicles Suffer from an Unreasonable Safety Defect

82. The Class Vehicles contain the OCS Defect which causes the front passenger occupant-classification system to misclassify an occupied front passenger seat as empty, or to misclassify an adult occupant as a child, resulting in the suppression of the front passenger frontal airbag so that it will not deploy in a crash that warrants deployment. The OCS Defect is compounded by the Class Vehicles' failure to report it: where the seat is misclassified as empty, the OCS Status Light remains dark and the occupant is never told that her airbag has been turned off.

83. Reporting the March 2014 recall of the same system in the model year 2013 and 2014 Altima and related vehicles, Nissan told NHTSA that "[i]f the OCS classifies the passenger seat as empty, the OCS is designed to suppress the deployment of the passenger air bag, and the passenger air bag status light does not illuminate," and that "if the classification is not corrected, there may be no warning that the air bag may not deploy in a crash where it is designed to deploy, potentially increasing the risk of injury to the front passenger seat occupant."¹⁹ Plaintiffs do not adopt Nissan's account of what causes the misclassification. The root cause lies in Nissan's exclusive possession and will be established through discovery.

84. The Defect is present in every Class Vehicle at the time of sale, and it is latent. It announces itself, if at all, only when the SRS Warning Light or the OCS Status Light illuminates with an adult in a seat that the OCS System erroneously classifies as a child, in many Class Vehicles intermittently at first and then continuously. Where the OCS System erroneously classifies an occupied seat as not being occupied at all, the OCS Status Light remains dark and there is no warning whatsoever that the passenger airbag is being

¹⁹ Defect Information Report, Nissan North America, Inc., NHTSA Campaign No. 14V-138, model year 2013–2014 Altima, LEAF, Pathfinder, and Sentra, model year 2013 NV200 and Infiniti JX35, and model year 2014 Infiniti Q50 and QX60 (Mar. 24, 2014), <https://static.nhtsa.gov/odi/rci/2014/RCDNN-14V138-1942P.pdf> (last visited Sept. 16, 2026).

1 suppressed. Nothing in the appearance, operation, or performance of a Class Vehicle at
2 the time of purchase would alert a consumer to it, and no consumer has a practical means
3 of testing whether the passenger airbag will correctly deploy for an adult occupant in a
4 crash.

5 85. A passenger frontal airbag that has been silently disabled will not perform its
6 single life-saving function in a collision. The front-seat passenger rides exposed to a
7 materially increased risk of serious injury or death.

8 86. An occupant who does not notice, or does not understand, an illuminated
9 OCS Status Light has no way to learn that the airbag protecting her has been turned off
10 until the moment of a crash. Where the OCS System reads an occupied seat as empty, the
11 OCS Status Light does not illuminate at all. Repairs performed by Nissan's dealers
12 frequently fail to resolve the Defect, and the OCS Status Light again illuminates for an
13 adult front passenger whom the OCS System erroneously misclassifies as a child, typically
14 within days or weeks.

15 87. Consumers have reported to NHTSA that the occupant-classification system
16 in the Altima fails, that the OCS Status Light remains illuminated with an adult seated in
17 the front passenger seat, and that dealers cannot durably repair the condition.²⁰ Consumers
18 have also reported crashes in Altima vehicles in which the front passenger airbags did not
19 deploy. In one such report, concerning a 2013 Altima and filed with NHTSA on December
20 1, 2015, the owner stated that the OCS Status Light remained illuminated while driving,
21 that the vehicle then crashed into another vehicle, that the front passenger airbag failed to
22 deploy, and that the passenger sustained head and neck injuries requiring medical
23 attention.²¹

24
25
26 ²⁰ NHTSA Consumer Complaint Database, *supra* note 2.

27 ²¹ NHTSA Consumer Complaint No. 10807841, model year 2013 Nissan Altima,
28 received Dec. 1, 2015 (incident date Nov. 10, 2015; crash reported; one injury),
reproduced in Exhibit 1, <https://www.nhtsa.gov/recalls> (last visited Sept. 16, 2026).

C. Nissan Knew of the OCS Defect Before It Sold the Class Vehicles

88. Nissan knew of the OCS Defect before it sold any Class Vehicle. That knowledge came from Nissan's own pre-production testing, from the consumer complaints NHTSA received and Nissan monitored, from the recalls Nissan itself conducted for the identical failure, from the federal investigation into whether Nissan's repair worked, from Nissan's warranty and service-parts data, and from Nissan's monitoring of owner forums and social media. Each source is set out below.

89. Nissan was in exclusive or superior possession of this knowledge of the OCS Defect and failed to disclose it to Class Vehicle owners and lessees—and to its own authorized dealerships—prior to and at the time of the sale or lease of the Class Vehicles.

1. Pre-Production Design Validation and Testing

90. On information and belief, Nissan conducted pre-production design validation, durability, and functional testing of the occupant-classification system used in the Class Vehicles. That testing, together with Nissan's prior experience with the same failure in earlier Altima model years, disclosed the OCS Defect to Nissan before it built the Class Vehicles.

2. Consumer Complaints to NHTSA

91. The NHTSA's Consumer Complaint Database is one of the most important sources of field data regarding the OCS Defect. This publicly available database contains all motor vehicle-related consumer complaints submitted to NHTSA since January 2000. Consumers submit what is called a "Vehicle Owner Questionnaire" in which they are asked to provide information that includes the make, model, and year of the vehicle; the approximate incident date; the mileage at which the incident occurred; whether the incident involved a crash or a fire; whether any persons were injured or killed in the incident; the speed of the vehicle at the time of the incident; and a description of the incident along with a description of the vehicle components they believe were involved in the incident. The majority of consumer complaints are submitted online at www.nhtsa.gov, where consumers can input this information directly into the database.

1 They can also submit complaints by telephone through the Auto Safety Hotline, through
 2 submitting a paper Vehicle Owner Questionnaire form, or by mailing consumer letters to
 3 NHTSA. This information is then entered into NHTSA's database where it can be
 4 searched and reviewed by the general public and vehicle manufacturers alike, by make,
 5 model, year, and component. NHTSA promotes this database as a valuable consumer
 6 information tool.²²

7 92. The consumer complaints attached as **Exhibit 1** comprise 490 complaints
 8 concerning the airbags in model year 2013 through 2018 Nissan Altima vehicles.²³ The
 9 complaints describe one common failure. The SRS Warning Light illuminates, or the OCS
 10 Status Light remains lit when an adult occupant is seated in the front passenger seat. A
 11 dealer diagnoses a failed occupant sensor or occupant-classification module, or finds
 12 nothing at all. The quoted repair, where one is offered, runs from roughly one thousand to
 13 thirty-five hundred dollars and is not covered by warranty. And, even when repairs are
 14 made, the OCS Status Light remains illuminated when an adult is seated in the front
 15 passenger seat.

16 93. Nissan routinely monitors the NHTSA database for consumer complaints and
 17 is keenly aware of the complaints included in Exhibit 1.²⁴

18 **3. Complaints Received Before Nissan Sold the Class Vehicles**

19 94. NHTSA received 164 of the complaints attached as **Exhibit 1** before January
 20 1, 2015. NHTSA received 252 of them before Nissan announced the April 28, 2016, recall,
 21 and Nissan built every Class Vehicle after that recall's April 1, 2016, production cutoff.²⁵

22 95. Those early complaints describe the same failure the Class Vehicles exhibit
 23 today. An adult sits in the front passenger seat and the system reads the seat as empty or
 24 the occupant as a child. Where the OCS System misclassifies the adult as a child, the OCS
 25

26 ²² NHTSA Consumer Complaint Database, *supra* note 2.

27 ²³ *Id.*

28 ²⁴ NHTSA Consumer Complaint Database, *supra* note 2.

²⁵ *Id.*

Status Light illuminates, indicating that the airbag is off. Where the OCS System misclassifies the seat as unoccupied, the OCS Status Light does not illuminate at all. In both cases the front passenger frontal airbag is suppressed from deploying in a crash even though an adult occupies the front passenger seat; in the second case the occupant is never told. Dealers either find no fault or attempt a repair that does not hold.

96. Complaints received by NHTSA before the Class Vehicles went on sale include the following, reproduced from NHTSA's records:

Safety Issue Type: Complaints

January 21 2013 NHTSA ID Number: 10493683

Components: AIR BAGS, SEATS

NHTSA ID Number 10493683

Incident Date September 04 2012

Vehicle Identification Number 1N4AL3AP2DN*****

Complaint Summary

CRASH No THE PASSENGER AIR BAG OFF WARNING LIGHT COMES ON INTERMITTENTLY WHILE AN ADULT OVER 125 LBS IS SEATED IN THE PASSENGER SEAT. THIS HAS HAPPENED MULTIPLE TIMES WITH
FIRE No MULTIPLE ADULTS OF VARIOUS WEIGHTS. IF THE CAR IS STOPPED, TURNED OFF AND TURNED
INJURIES 0 BACK ON IT USUALLY CLEARS THE PROBLEM. I HAVE BROUGHT THE CAR INTO THE NISSAN
DEATHS 0 SERVICE CENTER FOUR TIMES. EACH TIME THEY HAVE DONE SOMETHING ELSE TO TRY TO
 RESOLVE THE PROBLEM BUT IT KEEPS HAPPENING. I AM AWAITING A CALL BACK FROM THE
 MANAGER OF THE NISSAN SERVICE CENTER. I AM VERY CONCERNED THAT IN THE EVENT OF AN
 ACCIDENT MY PASSENGER WILL NOT BE PROTECTED BY A WORKING FRONT AIR BAG. I HAVE
 SEARCHED THIS PROBLEM ON LINE AND SEEN MANY POST OF SIMILAR PROBLEMS FOR THE
 2013 NISSAN ALTIMA. I HAVE ALSO SEEM MANY INSTANCES OF THIS PROBLEM WITH PREVIOUS
 ALTIMA MODELS AND OTHER NISSAN VEHICLES. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 19 2013** NHTSA ID Number: 10499278**Components: AIR BAGS, SEATS**

NHTSA ID Number 10499278

Incident Date September 19 2012

Vehicle Identification Number 1N4AL3AP9DN*****

Complaint Summary

CRASH No THE "PASSENGER AIR BAG OFF" WARNING LIGHT MAY COME ON WHEN AN ADULT OR LARGE
FIRE No TEENAGER IS SITTING IN THE FRONT PASSENGER SEAT. THIS FAILURE HAPPENS
INJURIES 0 OCCASIONALLY. AT TIMES, THE WARNING LIGHT WILL GO OFF AFTER A FEW MINUTES OF
DEATHS 0 DRIVING. IT APPEARS THAT EITHER THE SEAT SENSOR(S) OR THE SOFTWARE THAT READS THE
 SENSOR(S) AND DETERMINES THE SIZE/WEIGHT OF THE FRONT PASSENGER MAY BE FAULTY. I
 AM AMAZED THAT THERE HAS BEEN NO RECALL OF THE 2013 ALTIMA FOR THIS ISSUE, GIVEN
 THE NUMBER OF COMPLAINTS ON THIS WEBSITE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 24 2013** NHTSA ID Number: 10513412**Components: AIR BAGS**

NHTSA ID Number 10513412

Incident Date August 05 2012

Vehicle Identification Number 1N4AL3AP1DC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT THE FRONT
FIRE No PASSENGER AIR BAG OFF WARNING MESSAGE WAS ILLUMINATED. THE PASSENGER'S SEAT WAS
INJURIES 0 OCCUPIED WHEN THE FAILURE OCCURRED. THE VEHICLE WAS TAKEN TO THE DEALER, WHO
DEATHS 0 DETERMINED THAT THE AIR BAG WAS OPERABLE AND WITHOUT FAILURE. THE CONTACT WAS
 CONCERNED BECAUSE THE FAILURE OCCURRED WHILE HIS WIFE, SAT IN THE SEAT. THE
 FAILURE WAS REPORTED TO THE MANUFACTURER. THE FAILURE MILEAGE WAS 30. THE
 CURRENT MILEAGE WAS 8,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

97. The third complaint reports the failure at thirty miles.²⁶

98. These complaints were public, and Nissan monitors them. They were reported to Nissan directly, they drove the recalls described below, and in June 2015

²⁶ *Id.*

Nissan produced approximately 1,121 of its own complaints and field reports on the same subject to NHTSA in response to an information request in Recall Query RQ15-001.²⁷

99. Twenty-eight further complaints received by NHTSA between January 31, 2013, and December 1, 2015, each before Nissan offered the first Class Vehicle for sale, are reproduced below from NHTSA's records.²⁸ Each concerns a model year 2013, 2014, or 2015 Altima, the same fifth-generation platform as the Class Vehicles, and each reports the front passenger occupant-classification system reading an adult as a child, or reading an occupied seat as empty, and turning the passenger airbag off.

Safety Issue Type: Complaints

October 28 2013 NHTSA ID Number: 10549801

Components: AIR BAGS, STRUCTURE

NHTSA ID Number 10549801

Incident Date September 29 2013

Vehicle Identification Number 1N4AL3APXDC*****

Complaint Summary

CRASH Yes THE CAR WAS TRAVELING BETWEEN 25-30 MPH WHEN THE DRIVER SWERVED TO MISS A DEER THAT HAD JUMPED OUT OF THE WOODS. THE CAR WENT OFF THE ROAD AND INTO SOME TREES AND A ROCK WALL. THE FRONT END OF THE CAR WAS DAMAGED PRETTY EXTENSIVELY (TOTAL LOSS), WITH DAMAGE TO THE DRIVERS SIDE FENDER AND A DIRECT IMPACT TO THE CENTER OF THE VEHICLE PUSHING THE INTERIOR BUMPER APPROX. 10" BACK AND INTO THE RADIATOR. THE AIRBAGS DID NOT DEPLOY DURING THIS CRASH. WE HAD BEEN TOLD PREVIOUSLY THAT NISSAN HAD A RECALL FOR THE PASSENGER AIR BAGS, AND WHEN IT WAS BROUGHT TO THE DEALER, NOTHING WAS DONE BECAUSE THEY RAN A REPORT STATING THAT OUR VEHICLE WAS NOT DUE FOR THE RECALL. AFTER SHOWING THE DEALER PICTURES OF THE DAMAGE, THEIR RESPONSE WAS THAT "THEY COULDN'T BELIEVE THAT THE AIRBAGS DIDN'T DEPLOY, AND THAT "THEY BELIEVED THAT THEY SHOULD HAVE". I HAVE PICTURES OF THE DAMAGE, AND I ALSO HAVE VIDEO EVIDENCE OF MY DAUGHTER SITTING IN THE PASSENGER SEAT WITH THE AIRBAG LIGHT ON STATING THAT THE AIRBAG IS OFF, THIS WAS SHOWN TO THE DEALER PRIOR TO THE CRASH, AND STILL NOTHING WAS DONE TO INVESTIGATE THE ISSUE FURTHER. WHEN I SHOWED THE GM OF THE DEALERSHIP THE VIDEO, AND TOLD HIM THAT NOTHING WAS DONE TO REPAIR IT, HIS RESPONSE WAS "GOD FORBID THAT ANYONE OF US GOT INTO AN ACCIDENT AND THE AIRBAGS DIDN'T DEPLOY"! A FEW WEEKS LATER....THAT'S EXACTLY WHAT HAPPENED. I BELIEVE THERE IS A HUGE PROBLEM WITH THE AIRBAG SYSTEMS OF THESE CARS, AND SOMETHING SHOULD BE DONE BEFORE SOMEONE IS SEVERELY INJURED OR KILLED DURING A CRASH. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

²⁷ ODI Resume, *supra* note 4.

²⁸ NHTSA Consumer Complaint Database, *supra* note 2.

Safety Issue Type: Complaints**June 12 2014** NHTSA ID Number: 10597800**Components: AIR BAGS, STRUCTURE, ENGINE**

NHTSA ID Number 10597800

Incident Date May 24 2014

Vehicle Identification Number 1N4AL3AP0EN*****

Complaint Summary

CRASH Yes ON THE WAY TO GET A CUP OF COFFEE (LESS THAN ONE MILE FROM MY HOME) A CAR STARTED COMING INTO MY LANE. I SWERVED SLIGHTLY TO AVOID A COLLISION AND MY CAR WENT INTO THE DITCH AND HIT A TELEPHONE POLE. OVER \$22,000 IN DAMAGE. RADIATOR BENT INTO AN "L" SHAPE. SIDE FRAMES AND ENGINE WENT INTO THE FIREWALL, WHICH TOTALED THE CAR COMPLETELY. I HAVE SPOKEN WITH NISSAN CORP. AIR BAG SAFETY ENGINEER, DEALERSHIP OWNER, GENERAL MANAGER, SALES MANAGER AND THEY WILL NOT DO ANYTHING ABOUT THIS \$22,000 DAMAGE TO THE FRONT END AND NONE OF THE AIRBAGS DEPLOYED. OFFICER SAID DRIVER AIRBAG AND SIDE CURTAIN AND IN SEAT AIRBAGS SHOULD HAVE ALSO DEPLOYED. THEY DIDN'T AND I WAS ALMOST KILLED. THE CAR WAS ONLY 2 MONTHS OLD, NO MODIFICATIONS, AND VERY LOW MILES. KIRO7 TV IN SEATTLE EVEN DID TWO STORIES ON THE CRASH AND AIRBAGS NOT WORKING AND THAT NISSAN HAD ONLY RECALLED PASSENGER AIRBAGS, NOT DRIVER SIDE AIRBAGS. ..UPDATED 07/16/14 *BF

FIRE No

INJURIES 1

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**December 01 2015** NHTSA ID Number: 10807841**Components: AIR BAGS**

NHTSA ID Number 10807841

Incident Date November 10 2015

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH Yes TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT WHILE DRIVING AT 25 MPH, THE OCS WARNING LIGHT REMAINED ILLUMINATED. AS A RESULT, THE CONTACT CRASHED INTO ANOTHER VEHICLE AND THE AIR BAGS FAILED TO DEPLOY. THE PASSENGER SUSTAINED HEAD AND NECK INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. THE VEHICLE WAS TAKEN TO THE DEALER BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 44,000.

FIRE No

INJURIES 1

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 10 2013** NHTSA ID Number: 10555419**Components: AIR BAGS**

NHTSA ID Number 10555419

Incident Date September 18 2013

Vehicle Identification Number 1N4AL3AP3DN*****

Complaint Summary

CRASH No AFTER OWNING MY VEHICLE FOR LESS THAN A MONTH , AN INDICATOR LIGHT CAME ON INDICATING THAT THE PASSENGER SIDE AIR BAG WAS NOW DEACTIVATED EVEN THOUGH THE FRONT PASSENGER SEAT WAS OCCUPIED BY AN ADULT . AFTER THE VEHICLE IGNITION WAS TURNED OFF AND RESTARTED THE LIGHT DISAPPEARED . A FEW DAYS LATER THE LIGHT ONCE AGAIN CAME ON TO INDICATE THAT THE AIR BAG WAS OFF WITH AN ADULT IN THE SEAT . I TOOK IT TO THE DEALER TO BE SERVICED ... AND WAS TOLD THAT IT WAS PROBABLY CAUSED BY THE PERSON " NOT SITTING IN THE SEAT CORRECTLY " AND PROCEEDED TO SHOW ME HOW A PASSENGER SHOULD SIT IN THE SEAT ! I EXPLAINED THAT ONCE IT WAS ON , THE LIGHT NEVER WENT BACK OFF NO MATTER HOW THE PASSENGER SAT .THE LIGHT CONTINUED TO WARN THAT THERE WAS NO ACTIVE AIRBAG ! AFTER THE DEALER INVESTIGATED THEY SAID THAT NOTHING WAS WRONG WITH THE SENSORS . THEY SAID THAT" THE SENSORS TAKE A WHILE TO ADJUST " . I INQUIRED AS TO WHY NISSAN HAD JUST RECALLED THE 2013 ALTIMAS FOR THIS SAME PROBLEM (RECALL 13V069000)... BUT I WAS TOLD THAT THE PROBLEM HAD BEEN FIXED ON NEW VEHICLES LIKE MINE . THIS AIR BAG DEACTIVATED LIGHT CONTINUES TO COME ON AND STAY ON RANDOMLY TO THIS DATE . THE DEALER SAYS THE ONLY WAY TO DIAGNOSE IT CORRECTLY IS TO BRING THE VEHICLE IN WHILE THE AIRBAG LIGHT OFF IS ILLUMINATED . NEEDLESS TO SAY THIS IS DIFFICULT TO DO .IT IS GOING BACK IN FOR THIS PROBLEM NEXT WEEK . AT THIS POINT I AM UNSURE WHETHER OR NOT I TRULY DO HAVE ACTIVE PASSENGER SIDE AIRBAGS ... I DON'T WANT TO HAVE THAT ANSWERED WHEN IT IS TOO LATE ! SEARCH THE INTERNET (ALTIMA FORUMS) AND YOU WILL SEE A LARGE NUMBER OF PEOPLE WITH THE SAME ISSUE, AS WELL AS THE SAME HOLLOW EXPLANATION ! *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 01 2013** NHTSA ID Number: 10554262**Components: AIR BAGS****NHTSA ID Number** 10554262**Incident Date** November 01 2013**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No 1. I PURCHASED A NEW 2013 NISSAN ALTIMA SL IN APRIL 2013. AFTER COUPLE OF WEEKS I
FIRE No STARTED NOTICING PASSENGER AIR BAG OFF LIGHT IS ALWAYS ON, WHETHER A PASSENGER
INJURIES 0 SITS IN PASSENGER SEAT OR NOT. I WENT TO DEALER, THEY TOLD THAT THERE IS A RECALL ON
DEATHS 0 PASSENGER AIRBAG SENSOR AND THEY WERE WAITING FOR NEW SENSORS. AFTER COUPLE
OF MONTHS THEY RECEIVED NEW SENSORS AND THEY INSTALLED IT IN MY CAR. 2. AFTER
INSTALLING NEW SENSOR I STARTED NOTICING ISSUES WITH AIRBAG AGAIN. MY WIFE WEIGHS
ABOUT 110LBS-115LBS, I SEE 'PASSENGER AIRBAG OFF' LIGHT IS ON IN FOLLOWING SCENARIOS
WITH MY WIFE IN PASSENGER SEAT WITH SEAT BELT FASTENED. A. AFTER STARTING THE CAR
'PASSENGER AIRBAG OFF' LIGHT SUPPOSED TO ON FOR 7 SECONDS THEN GO OFF. BUT IT
STAYS ON FOR A LOT MORE TIME THAN THAT (MORE THAN 15 MINUTES) SOME TIMES IT GOES
OFF AFTER 15 MIN/ 30 MIN, SOME TIMES IT IS ALWAYS ON. THIS DOESN'T HAPPEN ALWAYS BUT
HAPPENS ALMOST 2-3 TIMES OUT OF 10. IF I RESTART CAR IT WORKS NORMAL AGAIN. THIS
HAPPENED DRIVING IN VARIOUS SPEEDS FROM 0 -70 MILE/ HOUR. B. WHEN DRIVING, ALL OF A
SUDDEN 'PASSENGER AIRBAG OFF' LIGHT COMES ON STAYS ON FOR A WHILE. SOMETIMES IT
GOES OFF AFTER 15 MINUTES APPROXIMATELY, SOME TIMES IT STAYED ON FOR MORE THAN 30
MINUTES. THIS HAPPENS IN VERY RANDOM MANNER AND DOESN'T ALWAYS HAPPEN. THIS
HAPPENED DRIVING IN VARIOUS SPEEDS FROM 0 -70 MILE/ HOUR WITH MY WIFE IN PASSENGER
SEAT WITH SEAT BELT FASTENED. I HAVE TOOK MY VEHICLE TO DEALER 2 TIMES, THEY
CHECKED BUT SAID THEY COULDN'T FIND ANYTHING WRONG. PERFORMED 'PASSENGER
WEIGHT SENSOR' RESET 2 TIMES SUGGESTING IT MAY FIX THE PROBLEM. BUT IT DIDN'T HELP. I
AM STILL DRIVING MY CAR WITH WEIRD BUGS LIKE THIS. SO IN CASE OF ACCIDENT PASSENGER
AIRBAG MAY NOT DEPLOY WHEN REQUIRED, PLEASE TAKE AN ACTION ON NISSAN TO FIX THIS
SERIOUS SAFETY ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 23 2013** NHTSA ID Number: 10504226**Components: AIR BAGS****NHTSA ID Number** 10504226**Incident Date** March 16 2013**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No I TOOK DELIVERY ON A NEW NISSAN ALTIMA 3/15/2013, AND THE NIGHT BEFORE, I SAW ONLINE THAT THERE WAS A RECALL RELATED TO PASSENGER AIR BAG SENSORS, SO I ASKED DEALER TO CHECK ON THIS BEFORE I TOOK DELIVERY. THE DEALER TOLD ME THAT MY VEHICLE WAS NOT COVERED BY THAT RECALL SINCE IT WAS MANUFACTURED AFTER THAT 'BATCH'. I NOTICED THE NEXT DAY THAT THE RED DASH AIRBAG LIGHT WAS ON, AND ALSO NOTICED THAT THE YELLOW PASSENGER AIRBAG 'OFF' LIGHT WAS ON, EVEN THOUGH NOBODY WAS IN THAT SEAT, NO OBJECT THERE, ETC. I DROVE MY WIFE IN THE CAR A FEW DAYS LATER, AND BOTH RED AND YELLOW LIGHTS REMAINED ILLUMINATED WHETHER SHE WAS IN THE SEAT, OR I WAS IN THE SEAT, OR NOBODY WAS IN THE SEAT. I CHECKED THE OWNERS MANUAL, AND IT INDICATED THAT BOTH DRIVER AND PASSENGER AIRBAGS MAY NOT DEPLOY IF IN AN ACCIDENT IF THESE LIGHTS WERE ON. RETURNED TO DEALER ON 3/20/2013 AFTER TELLING THE DEALER THAT I REFUSED TO DRIVE THIS CAR ANYMORE UNTIL THIS WAS REMEDIED. AND WAS TOLD THAT THEY WOULD INVESTIGATE, THEY PROVIDED A RENTAL CAR. I STILL HAVE A RENTAL CAR AS OF 3/23/2013, AND HAVE BEEN TOLD FOR 3 DAYS NOW THAT NISSAN HAS INFORMED THE DEALER THAT THEY WANT TO SEND THE DEALER AN ENTIRE 'PASSENGER SEAT STRIP', BUT CANNOT PROVIDE INFORMATION ON WHEN THE PART WILL BE AVAILABLE OR WHEN IT WILL SHIP. AFTER READING THE RECALL DESCRIPTION, MY VEHICLE IS EXHIBITING EXACTLY THE SAME SYMPTOMS AS THE RECALL NOTICE - BOTH RED AND YELLOW AIR BAG LIGHTS ARE ON AND REMAIN ON ALL THE TIME. I ASKED AGAIN FOR THE DEALER TO CHECK IF MY VEHICLE WAS COVERED BY THE RECALL, THEY SAID NO. HOW CAN IT BE THAT THIS VEHICLE HAS NOT BEEN RECALLED? THE DEALER TOLD ME THAT ANOTHER CUSTOMER JUST HAD THE SAME THING HAPPEN, AND THE RENTAL CAR AGENCY TOLD ME THEY JUST ORDERED SEVERAL NEW ALTIMAS AND THAT THEY HAD TO RETURN ONE FOR THE SAME PROBLEM. IS THE NHTSA AWARE OF THIS PROBLEM? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 08 2014** NHTSA ID Number: 10563510**Components: AIR BAGS**

NHTSA ID Number 10563510

Incident Date October 12 2013

Vehicle Identification Number 1N4AL3AP2DC*****

Complaint Summary

CRASH No WHEN THE FRONT PASSENGER SEAT IS OCCUPIED THE PASSENGER AIR BAG LIGHT IS
FIRE No ILLUMINATED INDICATING THE AIR BAG IS NOT ACTIVATED. THIS ISSUES HAS OCCURRED SINCE
INJURIES 0 PURCHASING THE VEHICLE. I HAVE REPORTED THIS TO THE DEALERSHIP AT THE 3500 & 7500
DEATHS 0 SERVICE INTERVALS. AT THE 3500 MILES SERVICE THE ACTION WAS VERIFIED THAT THE
 SENSOR WAS PROPERLY CALIBRATED & WORKING PROPERLY AND SHOULD NOT HAPPEN
 AGAIN. THE NEXT DAY THE LIGHT AGAIN CAME ON WHEN MY 138 LB SON WAS RIDING.
 ALTHOUGH THIS DOES NOT OCCUR EVERY SINGLE TIME A PASSENGER IS RIDING, IT DOES
 OCCUR FREQUENTLY. AT THE 7500 MILE SERVICE I AGAIN NOTIFIED THE DEALERSHIP OF THE
 CONTINUING ISSUE. THE ISSUE WAS AGAIN VERIFIED THAT THE SYSTEM WAS WORKING
 PROPERLY. THE DEALERSHIPS RESPONSE WAS THAT THE ISSUE WAS RELATED TO USING THE
 SPECIFIED COMPONENTS (SEAT CUSHION & SENSORS) THAT THE NHTSA REQUIRES
 MANUFACTURERS TO USE, LEADING ME TO BELIEVE THE ISSUE IS WITH GOVERNMENT SPECS
 AND NOT WITH NISSAN. IF SO, THE QUESTION THEN WOULD BE WHY DOESN'T THIS OCCUR WITH
 EVERY CAR THAT HAS AN AIR BAG IN IT'S SEAT? THIS IS THE FIRST CAR I HAVE EVER BEEN IN
 THAT HAS THIS ISSUE. WITH EXCEPTION THAT THIS SAME ISSUE OCCURRED WHEN I RENTED A
 2013/2014 NISSAN ALTIMA RECENTLY ON A TRIP. ADDITIONALLY WHEN I ASKED, NONE OF MY
 FRIENDS OR FAMILY HAVE EVER HEARD OF SUCH AN ISSUE. THIS ISSUE IS NOT RESOLVED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 06 2015** NHTSA ID Number: 10681656**Components: AIR BAGS, SEATS**

NHTSA ID Number 10681656

Incident Date June 27 2014

Vehicle Identification Number 1N4BL3AP8DC*****

Complaint Summary

CRASH No THE OCCUPANT CLASSIFICATION SYSTEM (AIRBAGS) TURN OFF WHEN THE PASSENGER SEAT IS
FIRE No OCCUPIED BY PERSON WEIGHING 130+ POUNDS. THIS HAPPENS IF CAR IS IDLE, AND AT ALL
INJURIES 0 SPEEDS. CAR HAS BEEN TAKEN TO THE DEALERSHIP TO BE SERVICED FOR THE RECALL ON 4
DEATHS 0 SEPERATE OCCASIONS AND DEALER HAS ACKNOWLEDGED THAT THEY DO NOT KNOW WHAT TO
 DO AS THEY HAVE TRIED MULTIPLE REMEDIES AND CANNOT FIX IT. THEY REFUSE DOING
 ANYTHING ELSE TO DO AND SAY IT IS NOT THEIR PROBLEM. THE DEALERSHIP IS NISSAN OF
 MCKINNEY IN TEXAS. GENERAL MANAGER IS DAVID KELLY AND SERVICE TECHNICIAN IS MATT
 JOHNSON. I DO NOT FEEL SAFE IN THE CAR AS THIS IS A SERIOUS SAFETY HAZARD. THERE IS A
 REBUTTABLE PRESUMPTION THAT A REASONABLE NUMBER OF ATTEMPTS HAVE BEEN
 UNDERTAKEN TO CONFORM A MOTOR VEHICLHLE TO THE APPLICABLE EXPRESS WARRANTIES. IT
 HAS BEEN SUBJECT TO REPAIR ON 4 SEPERATE OCCASSIONS.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 22 2014** NHTSA ID Number: 10637994**Components: AIR BAGS**

NHTSA ID Number 10637994

Incident Date March 14 2013

Vehicle Identification Number 1N4AL3AP8DC*****

Complaint Summary

CRASH No SUMMARY: THIS VEHICLE WAS RECALLED IN LATE MARCH 2014 TO FIX THE PROBLEM OF THE PASSENGER AIR BAG LIGHT COMING ON INTERMITTENTLY, CREATING A SAFETY PROBLEM FOR ADULTS IN THE PASSENGER SEAT. THE CAR WAS SERVICED WITH THE SOFTWARE FIX. IT FAILED TO FIX THE PROBLEM. BOTH THE DEALERSHIP, DICK SMITH NISSAN ON FERNANDINA ROAD, COLUMBIA, SC, AND NISSANUSA STATE IT CANNOT BE FIXED AND "THERE'S NOTHING MORE THEY CAN DO." ADULT FRONT-SEAT PASSENGERS, INCLUDING A 160-POUND MALE REMAIN UNSAFE. DETAILS: WE SAW THE PROBLEM EARLY IN THE LEASE AND ASKED THE DEALER ABOUT IT. WE WERE TOLD (1) THE ADULT PASSENGER IS IN FACT UNSAFE WHILE THE LIGHT IS ON; (2) THE PROBLEM WAS THE OWNER'S WEIGHT (110) BECAUSE SENSORS THOUGHT SHE WAS A CHILD; (3) THERE WAS NOTHING THAT COULD BE DONE BECAUSE ANALYSIS OF THE DATA FROM THE CAR'S COMPUTER DID NOT INDICATE A MALFUNCTION, AND THEY COULD NOT REPLICATE THE PROBLEM. WE RETURNED TO THE DEALER TWO MORE TIMES ABOUT THIS WITH THE SAME OUTCOME. THEN THE RECALL WAS ISSUED, AND THE CAR WAS SERVICED WITH A SOFTWARE FIX ON 5/5/14. THE PROBLEM RECURRED. AMONG OTHER EVENTS, THE LIGHT CAME ON TWICE WITH A 160-POUND MAN IN THE PASSENGER SEAT. I HAVE A PHOTO OF ONE OF THESE EVENTS TAKEN ON SATURDAY EVENING, 9/13/14. WE HAVE TRIED TO ENGAGE BOTH THE DEALER AND NISSANUSA IN DIALOGUE ABOUT FIXING OUR CAR OR GETTING ANOTHER THAT IS SAFE. THEIR RESPONSE, ECHOING ONE ANOTHER: "THE PROBLEM CAN'T BE REPLICATED, SO IT CAN'T BE FIXED. THERE'S NOTHING WE CAN DO." CONCLUSION: WE HAVE A CAR THAT IS UNSAFE FOR ANY ADULT IN THE FRONT PASSENGER SEAT, AND THE PROBLEM IS NOT FIXABLE, AND NOBODY WILL DO ANYTHING ABOUT IT. WE SHOULD NEITHER BE STUCK WITH A CAR ALREADY ADMITTED TO BE PERMANENTLY UNSAFE, NOR BEAR THE COST OF GETTING RID OF IT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 12 2015** NHTSA ID Number: 10682993**Components: AIR BAGS**

NHTSA ID Number 10682993

Incident Date February 08 2015

Vehicle Identification Number 1N4AL3AP4EN*****

Complaint Summary

CRASH No THE FIRST INCIDENT WAS IN OCTOBER, 2014; MY WIFE WAS SEATED IN FRONT PASSENGER SEAT WHILE THE CAR WAS IN MOTION, WHEN THE PASSENGER AIR BAG OFF LIGHT LIT UP INDICATING THE AIR BAG SYSTEM FOR FRONT PASSENGER WAS TURNED OFF. SINCE SHE WAS SEATED NORMALLY WITH FULL WEIGHT ON THE SEAT..WE WERE LED TO BELIEVE THE AIR BAG SYSTEM WAS NOT FUNCTIONING PROPERLY. THE ONLY WAY TO GET THE SYSTEM FUNCTIONING IS TO PULL OVER AND RESTART THE CAR. THE CAR WAS IMMEDIATELY TAKEN TO THE DEALERSHIP FOLLOWING THAT INCIDENT. THE SERVICE ADVISOR, AT THAT TIME, CONFIRMED THAT MY CAR WAS NOT PART OF THE RECALLED AIR BAGS, HOWEVER, THEY REPROGRAMMED THE COMPUTER AND TOLD ME TO WATCH FOR ANY OTHER INSTANCES. THE MOST RECENT INCIDENT WAS ON 2/8/15, WITH THE SAME CONDITIONS. I QUICKLY SCHEDULED A SERVICE APPT FOR 2/12/15 & REFUSED TO LET ANYONE IN THE FRONT SEAT. WHILE AT THE DEALERSHIP ON 2/12/15, THE NISSAN SERVICE ADVISOR DISCUSSED WITH ME A TSB, WHICH SAID THAT "OCCUPANTS WHO ARE PROPERLY SEATED AND CORRECTLY USING THE SEAT BELT, SHOULD NOT CAUSE THE PASSENGER AIR BAG TO BE AUTOMATICALLY TURNED OFF." HE THEN HAD THE CARE INSPECTED BY A SERVICE TECH. FOLLOWING THE INSPECTION, THE SERVICE ADVISOR CAME TO ME AND NOTED THAT THE SYSTEM WAS NOT SHOWING ANY TROUBLE CODES. THEY TOLD ME THERE WAS NOTHING THEY COULD DO AND TO LET THEM KNOW IF I HAD ANYMORE TROUBLE. AT THIS POINT I REFUSED TO TAKE THE CAR OFF THEIR LOT UNTIL IT WAS FIXED - I DID NOT FEEL THAT MY FAMILY SHOULD BE SUBJECTED TO A POSSIBLE FAILURE OF THE AIR BAG SYSTEM, INJURY, OR DEATH. IT APPEARED TO ME THAT THOSE OUTCOMES WERE 100% AVOIDABLE. AFTER A FEW CONVERSATIONS INCL THE SERVICE MANAGER, I WAS PROVIDED WITH A DEALER LOANER VEHICLE AND WAS TOLD THEY WOULD RESEARCH THE SITUATION. I HAVE ELEVATED THIS TO NISSAN'S CONSUMER AFFAIR SPECIALIST VIA THE 1 800 NISSAN 1, CALL CENTER. I HOPE A SOLUTION IS FOUND QUICKLY. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 04 2015** NHTSA ID Number: 10761506**Components: AIR BAGS**

NHTSA ID Number 10761506

Incident Date October 15 2014

Vehicle Identification Number 1N4AL3AP8FC*****

Complaint Summary

CRASH No SINCE THE PURCHASE OF THE VEHICLE IN SEPT 2014, I HAVE HAD RECURRING ISSUES WITH THE PASSENGER SIDE AIR BAG. WHEN MY DAUGHTER, WHO IS 5'9" AND WEIGHS 150 LBS IS IN THE SEAT THE "AIR BAG OFF" LIGHT WILL RANDOMLY ILLUMINATE. SHE IS NOT FIDGETING IN HER SEAT. SHE IS SITTING EVENLY IN THE SEAT AND NOT MOVING. I HAVE TAKEN IT TO THE NISSAN DEALER 4 TIMES. THE FIRST TWO TIMES THEY CLAIMED TO HAVE READ THE ERROR MESSAGES AND REPROGRAMMED IT. THE ISSUE CONTINUED, THE THIRD TIME IT WAS IN, THEY REPLACED THE SENSOR IN THE SEAT. THE PROBLEM PERSISTED AFTER THE SENSOR WAS REPLACED. I WAS THEN DIRECTED BY THE DEALER TO FILE A CLAIM WITH NISSAN. I DID SO AND THEY DISPATCHED A DEALER SERVICE TECHNICIAN TO EVALUATE THE CAR. HE CLAIMED THAT HE COULD NOT RECREATE THE ISSUE AND THAT THERE WAS NOTHING THAT NISSAN COULD DO. HIS REPORT INDICATED THAT THE "SYSTEM IS WORKING AS DESIGNED". I RECEIVED A COPY OF A TECHNICAL SERVICE BULLETIN DATED AUGUST 29, 2014 WHICH STATES THAT OCCUPANT CLASSIFICATION SYSTEM (OCS) RESPONDS TO DIFFERENT SEATING POSTURE AND MAY BE OPERATING NORMALLY. I WAS ALSO TOLD BY THE TECHNICIAN THAT IF IT HAPPENS TO HAVE THE PASSENGER GET OUT AND GET BACK IN TO RESET THE SYSTEM. I HAVE NEVER HAD A CAR WHERE THE PASSENGER HAD TO SIT A CERTAIN WAY OR GET OUT OF THE CAR TO MAKE THE AIR BAGS WORK PROPERLY!! I REQUESTED TO HAVE MY CASE ESCALATED TO THE NEXT LEVEL AND WAS TOLD THERE WAS NOT A NEXT LEVEL. THE SAFETY OF MY CHILDREN IS OF EXTREME IMPORTANCE TO ME AND I HAVE NO ASSURANCE THAT THE SYSTEM WILL WORK IF TESTED. UNFORTUNATELY, THE ONLY WAY TO TEST IT WOULD BE TO GET IN AN ACCIDENT. I DO NOT WANT TO TAKE THAT CHANCE!! I HAVE REQUESTED A BUY BACK FROM NISSAN AND AM AWAITING THEIR RESPONSE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**January 31 2013** NHTSA ID Number: 10496008**Components: AIR BAGS**

NHTSA ID Number 10496008

Incident Date January 25 2013

Complaint Summary

CRASH No THE PASSENGER AIRBAG LIGHT IS CONSTANTLY ON MEANING THAT THE AIRBAG IS NOT
FIRE No ACTIVATING NO MATTER WHO IS SITTING ON THE SEAT. WE TOOK IT TO THE DEALER ONE WEEK
INJURIES 0 AFTER WE PURCHASED IT AND THEY "SUPPOSEDLY" RESET THE SENSOR. WE LEFT THE
DEATHS 0 DEALERSHIP AND THE PROBLEM PERSISTED IMMEDIATELY. WE TOOK IT BACK TO THE DEALER A
WEEK LATER AND A NISSAN ENGINEER WAS THERE THAT DAY AND HE LOOKED AT IT AND SAID
THAT THERE WAS NOTHING THEY COULD DO ABOUT. THIS IS A SERIOUS SAFETY ISSUE. A
PERSON'S LIFE COULD BE LOST BECAUSE OF THE MANUFACTURING DEFECT. NISSAN SHOULD
SERIOUSLY LOOK INTO THIS AND RECALL THE CARS BEFORE SOMETHING SERIOUS HAPPENS
TO ANY OF US WHO PURCHASED THIS CAR. WE CAN'T BELIEVE THAT KNOWING THAT THERE IS
THIS SERIOUS PROBLEM, THEY WILL NOT EVEN TRY TO FIX IT. IT SHOWS LACK OF CONCERN
AND RESPONSIBILITY ON THEIR PART FOR THEIR CUSTOMERS. WE ARE GOING TO USE THE
"LEMON LAW" AND RETURN THE CAR SINCE THIS IS A SAFETY ISSUE AND A MANUFACTURERS
DEFECT. SAFECAR.GOV AND THE NATIONAL HIGHWAY SAFETY ADMINISTRATION NEEDS TO
INVESTIGATE THIS ISSUE. THERE ARE PLENTY OF COMPLAINTS IN REGARDS TO THIS ISSUE.
BACK IN 2009 NISSAN RECALLED SEVERAL OF THEIR CARS (INCLUDING THE ALTIMA) FOR THIS
SAME PROBLEM. I CAN'T BELIEVE THAT THEY STILL HAVEN'T GOTTEN IT RIGHT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 12 2015** NHTSA ID Number: 10781449**Components: AIR BAGS**

NHTSA ID Number 10781449

Incident Date June 15 2015

Vehicle Identification Number 1N4AL3AP4EN*****

Complaint Summary

CRASH No THE VEHICLE HAS HAD RECURRING PROBLEMS WITH THE PASSENGER AIR BAG LIGHT COMING ON WHILE THE VEHICLE IS IN MOTION AND WITH AN OCCUPANT IN THE PASSENGER SEAT. THIS HAS OCCURRED ON BOTH CITY STREETS AND INTERSTATE HIGHWAYS. THE VEHICLE WAS BROUGHT IN DUE TO A RECALL ON THE RESTRAINT SYSTEM ON MAY 9, 2014. PREVIOUS TO THIS THERE WERE NO OBSERVABLE PROBLEMS. ON JUNE 12, 2014 THE VEHICLE WAS BROUGHT INTO THE DEALERSHIP BECAUSE I BEGAN TO HAVE A PROBLEM WITH THE AIR BAG LIGHT COMING ON WHEN A PASSENGER WAS IN THE FRONT SEAT WHILE DRIVING. NISSAN DETECTED A PROBLEM AND REPLACED THE AIRBAG DETECTION SENSOR. THE PROBLEM SOON BECAME EVIDENT AGAIN (MANY TIMES I DRIVE THE VEHICLE WHILE ALONE, SO PROBLEM ISN'T ALWAYS EVIDENT.) ON JAN 30, 2015 I BROUGHT THE VEHICLE INTO NISSAN DEALERSHIP WITH THE SAME PROBLEM. AGAIN, THEY DETECTED CODES REGARDING THE PASSENGER OCCUPANT SENSORS AND THEY SAID THEY REPLACED THE SENSOR. FIVE DAYS LATER THE PROBLEM SHOWED UP WHILE WE WERE ON A LENGTHY TRIP. I BROUGHT THE VEHICLE IN AGAIN ON APRIL 9. THEY STATED THAT NO CODES SHOWED UP AND SUGGESTED IT PROBABLY WOULD BE OK. HOWEVER ON SEVERAL OCCASIONS THE PROBLEM SHOWED UP AGAIN, I BROUGHT IT BACK TO THE DEALERSHIP, EACH TIME THEY STATED THAT THEY DID A COMPUTER SCAN AND NO CODES SHOWED UP. I HAD TAKEN VIDEOS ON 3 OCCASIONS SHOWING THE VEHICLE IN MOTION AND SHOWING A PASSENGER IN THE FRONT SEAT AND SHOWING THE AIRBAG LIGHT ON INDICATING THE AIRBAG WAS NOT IN OPERATION. I OFFERED , EVEN ASKED IF THEY WOULD WATCH BUT THEY DECLINED. THEY SAID THAT EVERYTHING WAS FUNCTIONAL. THEY FURTHER TOLD ME THAT THE PRIMARY MEANS OF RESTRAINT WAS THE SEATBELT. I ASKED IF THEY WOULD CHECK TO SEE IF THE SENSOR WAS POSITIONED PROPERLY, HOWEVER THEY REFUSED, SAYING THAT NISSAN WOULD NOT AUTHORIZE ANY OTHER WORK TO BE DONE UNLESS THE COMPUTER SHOWED A PROBLEM. I AM LEFT NOT KNOWING OF MY VEHICLE IS SAFE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**April 07 2014** NHTSA ID Number: 10577910**Components: AIR BAGS**

NHTSA ID Number 10577910

Incident Date October 16 2013

Vehicle Identification Number 1N4AL3AP1DC*****

Complaint Summary

CRASH No THE PASSENGER SEAT AIRBAG SENSOR FAILS TO NOTICE A 110 POUND PASSENGER IN THE SEAT. THIS RESULTS IN A WARNING ON THE DISPLAY THAT THE PASSENGER AIRBAG IS DISABLED. THE FIRST INCIDENT WAS LAST FALL. THE DATE AND MILEAGE ABOVE IS JUST A GUESS, THE SECOND TIME WAS ON OR ABOUT MARCH 20, 2014 WHEN THE WARNING REMAINED ON FOR ABOUT 5 MILES OR UNTIL I STOPPED AND RESTARTED THE CAR AT A TRAFFIC LIGHT. IT HAPPENED AGAIN APRIL 5, 2013. THE WARNING STAYED ON UNTIL I SHUT OFF THE ENGINE AND THEN RESTARTED IT. I AM NOT SURE BUT IT MAY BE AFFECTED BY WHETHER OF NOT HER SEAT BELT BUCKLE IS ENGAGED BEFORE OR AFTER THE CAR IS STARTED. (PLEASE NOTE THAT THIS IS MY WIFE'S CAR AND THERE IS SELDOM ANYONE IN THE PASSENGER SEAT.) THERE WAS A RECALL FOR THIS ISSUE IN 2013 AND THERE HAS BEEN AN ANNOUNCEMENT OF A NEW RECALL STARTING SOON. BOTH RECALLS ARE ONLY FOR SELECTED VIN NUMBERS AND NEITHER INCLUDES OUR ALTIMA. I CHECKED WITH NISSAN CORPORATE CUSTOMER SERVICE AND WITH THE DEALER AND THEY BOTH CONFIRMED THE RECALLED VEHICLES DO NOT INCLUDE OUR CAR. THE CAR IS TITLED TO MY WIFE [XXX]. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 21 2013** NHTSA ID Number: 10520997**Components: AIR BAGS**

NHTSA ID Number 10520997

Incident Date June 20 2013

Vehicle Identification Number 1N4AL3AP3DC*****

Complaint Summary

CRASH No SO I HAVE BEEN HAVING THIS PROBLEM EVER SINCE I PURCHASED THIS VEHICLE. THE PASSENGER AIR BAG OFF SWITCH TURNS ON WHILE AN ADULT IS SITTING IN THE SEAT AND CAR IS BEING DRIVEN. I HAVE BROUGHT IT IN FOR REPAIRS 4 SEPARATE TIMES. THE FIRST TIME THEY PERFORMED A "ZERO POINT" RESET. A FEW DAYS WENT BY AND IT DID IT AGAIN. I TOOK IT BACK 2 TIMES AFTER THAT AND THEY KEPT SAYING THEY COULD NOT DUPLICATE THE PROBLEM EVEN THOUGH I HAVE VIDEO OF IT ON MY PHONE. SO I TOOK IT TO A DIFFERENT DEALERSHIP TO SEE WHAT THEY WOULD SAY ABOUT IT AND THE MANY OTHER PROBLEMS I AM EXPERIENCING. THEY HAD MY CAR FOR 10 DAYS. I PERSONALLY SPOKE AND TEST DROVE WITH THE TECHNICIAN AND HE TOLD ME HE PERFORMED THE ZERO POINT RESET AGAIN. BUT WHEN I PICKED IT UP THE PAPERWORK ONLY STATES THAT THEY COULD NOT REPRODUCE THE PROBLEM AND NO WORK WAS PERFORMED. BUT LAST NIGHT THE SAME NIGHT I PICKED IT UP IT DID IT AGAIN AND AGAIN I HAVE VIDEO EVIDENCE OF IT SWITCHING OFF WHILE SITTING IN IT AND DRIVING. THIS IS A HUGE SAFETY ISSUE, AND SOMEONE NEEDS TO MAKES NISSAN FIX IT. OH AND THE LOANER CAR WHICH WAS A 2013 NISSAN ROGUE DID THE SAME EXACT THING AND I HAVE 2 VIDEOS OF IT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 15 2013** NHTSA ID Number: 10534588**Components: AIR BAGS**

NHTSA ID Number 10534588

Incident Date August 01 2013

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH No 2013 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO PROBLEMS WITH THE PASSENGER SEAT AIR BAG WARNING LIGHT. *SMD THE CONSUMER STATED THE PASSENGER SEAT AIR BAG LIGHT HAS BEEN ON CONTINUOUSLY. AFTER DOING SOME RESEARCH, HE FOUND IT WAS CAUSED BY THE FAILURE OF THE SENSOR IN THE SEAT THAT DETERMINED WHETHER THE SEAT WAS OCCUPIED BY AN ADULT OR A CHILD. THE CONSUMER INSTALLED SPACERS BETWEEN THE PASSENGER SEAT RAILS AND THE SEAT IN ORDER TO RAISE THE SEAT BY ONE INCH. THE NISSAN DEALERSHIP INFORMED THE CONSUMER THAT ALTERING THE VEHICLE VOIDED THE WARRANTY COVERING THE FAULTY SENSOR. THE CONSUMER BELIEVED THE CHANGES HE MADE RESULTED IN THE PASSENGER SEAT STILL BEING MORE FIRMLY ANCHORED TO THE FLOOR PAN OF THE VEHICLE THAN THE POWER SEAT THAT SAT BESIDE IT. AS FAR AS THE SENSOR WAS CONCERNED, IT COULD NOT TELL THE DIFFERENCE BETWEEN THE SEATS ORIGINAL CONFIGURATION AND THE ALTERATIONS THAT HE MADE. THE CONSUMER ASKED THE SERVICE MANAGER IF HE RESTORED THE SEAT TO ITS ORIGINAL CONFIGURATION, WOULD IT BE CONSIDERED UN-ALTERED; HE SAID NO. THE VERY FACT THAT HE REMOVED THE SEAT CONSTITUTED ALTERING IT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 10 2015** NHTSA ID Number: 10704988**Components: AIR BAGS**

NHTSA ID Number 10704988

Incident Date September 12 2014

Complaint Summary

CRASH No THIS ISSUE IS REGARDING THE PASSENGER AIR BAG LIGHT THAT TURNS ON EVEN WHEN THERE IS AN ADULT PASSENGER OCCUPYING THE SEAT. THE WEIGHT OF THE ADULT PASSENGER (150LBS - 180LBS) IS MUCH HIGHER THAN THE THRESHOLD FOR ACTIVATING THE AIR BAGS. **FIRE** No HAVE TAKEN TO THE NISSAN DEALERSHIP AND COMPLAINED ABOUT THIS ISSUE DURING MY 3 **INJURIES** 0 SERVICE VISITS, BUT EVERY TIME I GET A RESPONSE THAT THERE ARE NO ISSUES WITH THE SENSORS AND THERE ARE NO PENDING RECALLS. IT TOOK ME A LOT OF EFFORT TO MAKE THEM **DEATHS** 0 UNDERSTAND WHAT I'M SAYING AND THE DEALERSHIP WAS OF NO HELP. THEY MADE ME BELIEVE THAT THIS IS A NON-ISSUE AND I SHOULD IGNORE THE AIR BAG LIGHT. THIS IS A VERY SERIOUS ISSUE AND I'VE NOW A VIDEO/PHOTO EVIDENCE WITH DIFFERENT ADULTS IN THE PASSENGER SEATS. FURTHER, THIS IS VERY ERRATIC. AT ONE INSTANCE, I'VE HAD MY WIFE SIT IN THE PASSENGER SEAT WHILE THE AIR BAG LIGHT WAS OFF AND SUDDENLY TURNED ON WHEN WE WERE CRUISING AT 65MPH ON THE HIGHWAY, THE LIGHT SUDDENLY TURNED ON. IT'S CAUSED A BRIEF PANIC AND WE HAD TO STOP, RE-START THE ENGINE AND THEN IT WORKED FINE. WE'RE VERY SCARED TO RIDE A PASSENGER AND THE DEALERSHIP IS OF NO HELP. I SEARCHED ONLINE AND FOUND MANY OTHER USERS HAVING SIMILAR CONCERNS WITH NO RESOLUTION. THIS IS A VERY VERY SERIOUS SAFETY ISSUE AND WOULD REQUEST THE ERRATIC AND FAULTY AIR BAG PROBLEM BE RESOLVED BEFORE WE WAIT TO HEAR ABOUT SOME CASUALTY BECAUSE OF FAULTY AIRBAGS FROM NISSAN. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**January 31 2014** NHTSA ID Number: 10562411**Components: AIR BAGS**

NHTSA ID Number 10562411

Incident Date January 16 2013

Vehicle Identification Number 1N4BL3AP8DN*****

Complaint Summary

CRASH No THE CENTER CONSOLE AIR BAG LIGHT BECOMES ILLUMINATED AFTER THE PASSENGER HAD BEEN SEATED IN THE CAR FOR SOME TIME, INDICATING THE PASSENGER SEAT AIR BAG HAS BEEN DISABLED.. TOOK THE CAR IN TO NISSAN AS I WAS ALERTED TO A RECALL. I WAS TOLD MY **FIRE** No
INJURIES 0 SENSOR DID NOT NEED TO BE REPLACED, JUST REPROGRAMMED. THAT DID NOT SOLVE THE PROBLEM. THE LIGHT KEEPS COMING ON. THE PASSENGER IS OVER 150 POUNDS. THE LIGHT COMES ON AFTER THE CAR HAS BEEN OPERATIONAL, THE LIGHT ALWAYS GOES OFF WHEN THE VEHICLE IS STARTED. THE PASSENGER IS USUALLY READING, SO THEY ARE SITTING STILL. WHEN THE LIGHT COMES ON, NISSAN INDICATES THE AIR BAGS MAY NOT WORK IN THE EVENT OF A COLLISION. I HAVE TAKEN THIS CAR BACK TO NISSAN 4 TIMES BECAUSE OF THIS PROBLEM. SINCE THE COMPUTER INDICATES NO ERRORS, NOTHING GETS FIXED. WHEN I LEAVE THE DEALER, THERE IS ALWAYS A REASON WHY NOTHING GETS FIXED AND I AM ALSO TOLD THERE IS NOTHING WRONG. THERE IS OBVIOUSLY A PROBLEM WITH THE PASSENGER SEAT SENSOR. I AM VERY CONCERNED ON THE SAFETY OF THE PASSENGER SINCE THE AIR BAGS WILL NOT **DEATHS** 0
 DEPLOY IF THIS LIGHT IS ON. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 18 2014** NHTSA ID Number: 10573238**Components: AIR BAGS**

NHTSA ID Number 10573238

Incident Date May 22 2013

Vehicle Identification Number 1N4AL3AP2DN*****

Complaint Summary

CRASH No I FIRST HAD THE AIR BAG PASSENGER SENSOR WARNING COME ON AND STAY ON FOR AROUND FIFTEEN MINUTES AND THEN IT WENT OFF. MY WIFE WAS SITTING IN THE PASSENGER SEAT IN ALL THESE INCIDENTS. THIS HAPPENED TWICE BEFORE I TOOK IT IN TO THE DEALER AND THEY **FIRE** No
INJURIES 0 TOLD ME THERE WAS A RECALL FOR THE SEAT SENSORS. THEY REPLACED THE SENSORS AND PERFORMED THE ZERO POINT RESET ON MAY 31, 2013. PRIOR TO SEPT. 6, 2013 I HAD THE SAME PROBLEM OF THE PASSENGER SENSOR WARNING COME ON AND STAYING ON FOR TEN TO 15 MINUTES. ON SEPT. 6TH THEY SECURED SOME CABLES AND PERFORMED ANOTHER ZERO POINT RESET. PRIOR TO FEB. 21, 2014 I HAD THE SAME PROBLEM AND THEY PERFORMED ANOTHER ZERO POINT RESET ON FEB. 21. ON MARCH 15TH I HAD THE SAME PROBLEM ONE NIGHT WHEN WE DROVE 5 BLOCKS FROM A FRIENDS HOUSE AND IT WAS STILL ON WHEN I SHUT THE CAR OFF. I HAVEN'T TAKEN IT BACK TO THE DEALER YET BUT THE ZERO POINT RESET DOESN'T SEEM TO BE SOLVING THE PROBLEM. AT THIS POINT I DON'T KNOW IF ANYONE IN THE FRONT PASSENGER SEAT IS BEING PROTECTED OR NOT. HAS ANYONE ELSE BEEN REPORTING **DEATHS** 0
 PROBLEMS WITH THIS CARS SENSORS? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 18 2014** NHTSA ID Number: 10614609**Components: AIR BAGS**

NHTSA ID Number 10614609

Incident Date May 03 2013

Vehicle Identification Number 1N4AL3AP4DC*****

Complaint Summary

CRASH No AFTER DRIVING THE CAR FOR A FEW MONTHS, I NOTICED THAT THE PASSENGER AIR BAG LIGHT WOULD GO ON WITH A PASSENGER SITTING IN THE SEAT. IT DIDN'T HAPPEN ALL THE TIME BUT WHEN IT DID, THE LIGHT COULD STAY ON FOR AN ENTIRE TRIP. IN THIS NISSAN CAR, WHEN THE LIGHT IS ON, THAT MEANS THE AIR BAG IS OFF. I TOOK MY CONCERN TO THE DEALERSHIP WHERE I BOUGHT IT. THE DEALERSHIP REPLACED MANY OF THE PARTS UNDER THE SEAT IN AN ATTEMPT TO SOLVE THE PROBLEM. BY OCTOBER OF 2013, NISSAN SENT A SPECIAL TECHNICIAN TO FIVE TOWNS NISSAN IN INWOOD, NY TO ADDRESS MY PROBLEM. HE REPLACED THE RAILING UNDER THE SEAT BUT TOLD ME THE SYSTEM WAS WORKING CORRECTLY AND THEY WERE JUST MAKING ME HAPPY. HOWEVER, IN MAY OF 2014, I RECEIVED A RECALL NOTICE FOR MY VERY PROBLEM. IT TURNS OUT MANY OTHERS MUST HAVE HAD THE SAME ISSUE. THE RECALL WAS A SOFTWARE RE-PROGRAM OF THE OCCUPANCY SENSOR. BUT, THIS RECALL DID NOT FIX THE ISSUE. I HAVE SPOKEN TO NISSAN CONSUMER AFFAIRS MANY TIMES AND THEY TREAT THIS LIKE AN INDIVIDUAL PROBLEM. THEY ACTUALLY ASK ME WHAT I WOULD LIKE THEM TO DO. I TELL THEM I WANT THE AIR BAG TO INFLATE DURING AN ACCIDENT SO MY PASSENGER DOESN'T DIE. I'M FED UP WITH THEIR RESPONSE. THE COMPANY THAT MAKES THE SYSTEM NEEDS TO ADDRESS THE PROBLEM. LIKE WITH ALL CAR COMPANIES, THEY CONCEAL THE TRUTH AND WAIT UNTIL PEOPLE DIE BEFORE THEY SOLVE A PROBLEM. I HAVE NOW TAKEN MY CAR TO TWO DIFFERENT DEALERSHIPS, NINE TIMES IN THE PAST FIFTEEN MONTHS AND THERE IS STILL NO SOLUTION. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 21 2015** NHTSA ID Number: 10779712**Components: AIR BAGS**

NHTSA ID Number 10779712

Incident Date September 01 2015

Vehicle Identification Number 1N4AL3APXDC*****

Complaint Summary

CRASH No MY PASSENGER AIR BAG LIGHT INTERMITTENTLY COMES ON WHEN AN ADULT IS SEATED IN THE PASSENGER SEAT. SOMETIMES IT COMES ON WHEN NO ONE IS SEATED. SOON AFTER THIS FIRST HAPPENED, I RECEIVED A RECALL, AND ON MAY 9, 2014, TOOK MY CAR TO THE NISSAN DEALER. IT WAS "REPROGRAMED" AND DID NOT FIX THE PROBLEM. I TOOK IT BACK ON JUNE 6, 2014, AND THE REPORT SAYS "GENERAL MAINTENANCE". THE PROBLEM PERSISTED. I TOOK IT AGAIN ON NOV 14, 2014, AND THE "STRAIN GAUGE" WAS RESET. I WAS TOLD TO RETURN IF PROBLEM PERSISTED, WHICH IT DID (AND CONTINUES TO DO). VERY FRUSTRATED, I RETURNED JUNE 25, 2015. THE PROBLEM "CANNOT BE VERIFIED", SO NOTHING WAS DONE. I RETURNED AGAIN SEPT 8, 2015 AND WAS REALLY TRULY UPSET THAT THIS SERIOUS POTENTIALLY LIFE THREATENING PROBLEM IS STILL UNABLE TO BE ELIMINATED. THIS TIME I WAS TOLD THAT IT IS A "DESIGN" PROBLEM AND CANNOT BE FIXED BY MECHANICS. I WAS TOLD ENGINEERS HAVE BEEN CALLED TO THE DEALERSHIP TO ADDRESS THIS SAME PROBLEM AND THAT THEY ARE UNABLE TO FIX IT. I FIND IT HARD TO IMAGINE THAT NISSAN WANTS TO DUST THIS OFF. IT CANNOT BE FIXED? I IMAGINE THE NEXT TIME I GO IN THEY WILL POKE OUT THE LIGHT BULB, OR PERHAPS PUT BLACK TAPE OVER THE LIGHT SO IT WON'T "DISTURB" ME. SHOULD I JUST "NOT WORRY"? WHAT IS THE REMEDY, AND HOW MUCH LONGER DO I HAVE TO DRIVE THE CARE WITH THE WORRY THAT THE AIR BAG WILL NOT OPERATE IN THE EVENT OF A CRASH? I FIND THIS INTOLERABLE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 26 2015** NHTSA ID Number: 10702043**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS**

NHTSA ID Number 10702043

Incident Date March 12 2015

Vehicle Identification Number 1N4AL3AP9FC*****

Complaint Summary

CRASH No WHILE DRIVING ALONE ON 03/12/2015 NOTICED THE AIRBAG AUXILIARY LIGHT COME ON IN MY NEW 2015 NISSAN ALTIMA. THE ALTIMA WAS SERVICED FOR THIS ON 03/18/2015 AND THE LIGHT WAS RESET WITH THE TECHNICIAN STATING THE PASSENGER SIDE AIRBAG SENSOR WAS UNDER RECALL. THEN, WHILE DRIVING ON 03/22/2015 THE AIRBAG AUXILIARY LIGHT CAME ON ONCE AGAIN, ALSO WHEN I WAS THE ONLY OCCUPANT IN THE VEHICLE. THE ALTIMA WAS SERVICED AGAIN FOR THIS ISSUE ON 03/25/2015 WHERE THE TECHNICIAN STATED OBJECTS LEFT ON THE PASSENGER SEAT (LAPTOP BAGS, ETC.) CAN CAUSE THE SENSOR TO GO OFF AND THAT IT'S A KNOWN ISSUE. THEY RECOMMENDED TO NOT PUT ANYTHING ONTO THE PASSENGER SEAT ASIDE FROM AN ADULT PERSON. ALTHOUGH I HAVE PLACED A BAG ONTO THE PASSENGER SEAT A COUPLE OF TIMES WHILE DRIVING, THE AIRBAG AUXILIARY LIGHT NEVER CAME ON WHILE ANYTHING OR ANYONE WAS IN THE PASSENGER SEAT. THEN AGAIN TODAY, 03/26/2015, THE AIRBAG AUXILIARY LIGHT CAME BACK ON IN MY 2015 NISSAN ALTIMA WHILE I WAS DRIVING WITH NOTHING/NO ONE IN THE PASSENGER SEAT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**June 27 2013** NHTSA ID Number: 10522087**Components: AIR BAGS**

NHTSA ID Number 10522087

Incident Date May 13 2013

Vehicle Identification Number 1N4AL3AP4DC*****

Complaint Summary

CRASH No FRONT SEAT PASSENGER "AIRBAG OFF" LIGHT OPERATES INTERMITTENTLY WHEN MY WIFE (98 POUNDS) IS THE FRONT SEAT PASSENGER. NISSAN ENGINEERS AND TECHNICIANS STATED THAT THE AIRBAG SYSTEM ON OUR ALTIMA WAS "OPERATING AS IT HAD BEEN DESIGNED TO OPERATE". THIS IS AFTER REPLACING THE COMPUTER AND FRONT SEAT SENSORS WHICH WERE DETERMINED TO BE DEFECTIVE. IT WAS SUGGESTED THAT MY WIFE WAS MOVING AROUND AND THAT TRIGGERED THE LIGHT TO INTERMITTENTLY COME ON OR OFF. THIS IS NOT THE CASE, THE WARNING LIGHT CAN COME ON OR GO OFF WHILE MY WIFE IS SITTING PERFECTLY STILL IN THE SEAT. FRONT SEAT PASSENGER SAFETY IS VERY IMPORTANT, THAT IS WHY AIRBAGS ARE REQUIRED ON NEW VEHICLES. BECAUSE MY WIFE ONLY WEIGHS 98 POUNDS SHE SHOULD BE PROTECTED WHEN IN THE FRONT SEAT OF THE CAR. THE CONSUMER AFFAIRS REPRESENTATIVE TOLD ME THAT MY WIFE WOULD BE SAFER WITH NO AIRBAG DEPLOYMENT. WITH THE LIGHT ON SOMETIMES AND SOMETIMES NOT, WHERE IS THE FRONT SEAT PROTECTION THAT THE ENGINEERS DESIGNED? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 12 2013** NHTSA ID Number: 10551992**Components: AIR BAGS**

NHTSA ID Number 10551992

Incident Date March 01 2013

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH No IN APPROXIMATELY MARCH 2013, THE PASSENGER AIR BAG "OFF" LIGHT BEGAN COMING ON WHILE DRIVING OUR 2013 NISSAN ALTIMA. AT FIRST, THE LIGHT WOULD COME FOR A MINUTE OR TWO AND THEN GO OFF. AS TIME PROGRESSED, THE OCCURRENCES BECAME MORE FREQUENT AND LONGER IN DURATION. ON MAY 31, 2013, THE CAR WAS TAKEN TO THE NISSAN DEALER FROM WHICH THE CAR WAS PURCHASED TO HAVE THE PROBLEM CORRECTED. THE DEALER COULD NOT FIND A PROBLEM AND THERE WERE NO ERROR CODES. NO REPAIR WAS PERFORMED. THE FREQUENCY AND DURATION OF THE LIGHT COMING ON CONTINUED TO INCREASE. AT ONE POINT DURING A TRIP TO THE SOUTHWESTERN UNITED STATES, THE "OFF" LIGHT WAS ILLUMINATED FOR MORE THAN TWO HOURS WHILE DRIVING. ON SEPTEMBER 23, 2013, THE CAR WAS AGAIN TAKEN TO THE DEALER TO HAVE THE PROBLEM FIXED. AGAIN, THE DEALER COULD NOT DUPLICATE THE PROBLEM, AND THERE WERE NO ERROR CODES. SUPPOSEDLY, THE DEALER CONTACTED NISSAN FOR ASSISTANCE. IT WAS REPORTED THAT NISSAN DECLINED TO DO ANYTHING SINCE THERE WERE NO ERROR CODES AND THE DEALER COULD NOT DUPLICATE THE PROBLEM. AGAIN, NO REPAIR WAS PERFORMED. THE PASSENGER AIR BAG "OFF" LIGHT CONTINUES TO COME ON OCCASIONALLY WHILE DRIVING. ALTHOUGH, WITH THE ARRIVAL OF COOLER WEATHER, THE FREQUENCY AND DURATION ARE LESS THAN THE OCCURRENCES DURING THE SUMMER HEAT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701254**Components: AIR BAGS**

NHTSA ID Number 10701254

Incident Date May 24 2013

Vehicle Identification Number 1N4AL3AP5DN*****

Complaint Summary

CRASH No PASSENGER AIR BAG INDICATOR SAYS OFF WHEN AN ADULT IS SITTING IN THE PASSENGER SEAT. HAPPENED MULTIPLE TIMES SINCE THE RECALL FIX WAS APPLIED. NISSAN DEALER HAS CHECKED THE SYSTEM MULTIPLE TIMES AND RECALIBRATED THE SENSOR MULTIPLE TIMES.

FIRE No

INJURIES 0 HAPPENS RANDOMLY. CAN HAPPEN MULTIPLE TIMES IN 1 DAY AND SOMETIMES NOT OCCUR FOR 2 MONTHS. HAPPENS WHEN IT IS 0F OR 80F TEMPERATURE IN THE CAR. HAPPENS SOMETIMES WHEN YOU FIRST START THE CAR AFTER A COLD SOAK AND HAPPENS WHEN IT IS A WARM RESTART. I HAVE VIDEO RECORDED OF THIS INCIDENT UPLOADED TO A FILE SHARING SITE BOX.COM PLEASE LET ME KNOW IF YOU WANT THE WEB LINK FOR THE VIDEO FROM FEBRUARY 20, 2015 OF THIS EXACT MALFUNCTION. I AM MEETING WITH A NISSAN FACTORY REPRESENTATIVE ON MARCH 25, 2015 AT GANDRUD NISSAN IN GREEN BAY, WI TO DISCUSS THE ISSUE. NISSAN CASE #[XXX] A FEW WEEKS AGO [XXX] FROM NISSAN CONSUMER AFFAIRS SAID NISSAN HAS NO FURTHER FIXES FOR MY ALTIMA. I TOLD HER IT WAS NOT AN ACCEPTABLE ANSWER. SHE SUGGESTED NISSAN INITIATE THE MANUFACTURER BUYBACK PROCESS AND THEY DECLINED TO BUY IT BACK AFTER EVALUATING THE NOTES ON MY CAR. PLEASE HELP GET THESE UNSAFE CARS OFF THE ROAD UNTIL THEY ARE SAFE. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 28 2015** NHTSA ID Number: 10807302**Components: AIR BAGS**

NHTSA ID Number 10807302

Incident Date November 10 2015

Vehicle Identification Number 1N4AL3AP9DN*****

Complaint Summary

CRASH No PASSENGER AIR BAG LIGHT COMES ON INTERMITTENTLY WITH AN ADULT PASSENGER IN THE FRONT SEAT WEIGHING APPROXIMATELY 140 LBS. THE YELLOW AIRBAG OFF LIGHT COMES ON INTERMITTENTLY. IT USUALLY GOES OUT AFTER ABOUT FIVE SECONDS. SOMETIMES IT STAYS ON. I SOMETIMES PULL OVER AND TURN OFF THE CAR AND RESTART AND IT USUALLY GOES OUT LIKE IT IS SUPPOSED TO. TOOK CAR TO DEALERSHIP WHERE WE BOUGHT IT. THEY SAID THEY COULDN'T DUPLICATE THE PROBLEM. THEY RESET THE COMPUTER. PROBLEM STILL PERSISTS. I HAVE MADE SEVERAL COMPLAINTS WITH THE DEALER. DEALERSHIP SAID THEY COULD NOT RESOLVE THE PROBLEM BECAUSE IT IS A WEIGHT ISSUE WITH THE PERSON SITTING IN THE SEAT. 140 LBS AND UNDER THE LIGHT MIGHT COME ON. LOOKING ONLINE, IT LOOKS LIKE MANY PEOPLE ARE HAVING SAME PROBLEM. THIS IS A DEFINITE SAFETY HAZARD. WHEN LIGHT IS ON, AIR BAGS WON'T DEPLOY IF IN AN ACCIDENT OCCURS.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 13 2014** NHTSA ID Number: 10644333**Components: AIR BAGS**

NHTSA ID Number 10644333

Incident Date August 30 2014

Complaint Summary

CRASH No I TOOK MY CAR TO THE NISSAN DEALER NEAR MY HOME FOR THE SAFETY RECALL ON THE FRONT PASSENGER AIR BAG NOT WORKING PROPERLY. THEY PERFORMED THE SOFTWARE "FIX" WHICH WAS ISSUED BY NISSAN. APPROX. A WEEK FOLLOWING THIS "FIX" MY 155 POUND SON WAS RIDING IN THE FRONT SEAT AND ONCE AGAIN THE LIGHT ILLUMINATED STATING THE PASSENGER AIR BAG WAS OFF EVEN THOUGH MY SON WHO IS 6 FEET TALL AND WELL OVER 100 POUNDS WAS CLEARLY SITTING IN THE SEAT. I HAVE NOT REPORTED THIS TO THE DEALER BECAUSE I ALREADY KNOW THEY HAVE DONE ALL THEY CAN. THIS IS HOWEVER VERY BOTHERSOME TO ME AS I HEAR THIS "FIX" IN FACT FIXED NOTHING AT ALL FOR MANY PEOPLE. I HAVE 2 TEENAGERS AND AN 8 YEAR OLD AND WOULD APPRECIATE BEING ABLE TO SAFELY TRANSPORT MY FAMILY IN MY BRAND NEW CAR. THIS IS MY 2ND NISSAN ALTIMA, I THOUGHT I WAS BUYING SOMETHING SAFE AND RELIABLE FOR MY FAMILY. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 08 2013** NHTSA ID Number: 10496941**Components: AIR BAGS, SERVICE BRAKES**

NHTSA ID Number 10496941

Incident Date February 06 2013

Vehicle Identification Number 1N4AL3AP1DN*****

Complaint Summary

CRASH No WAS DRIVING 45 MPH TO TAKE CHILD TO SCHOOL. WHILE AT LIGHT MADE SURE NO PARKING BRAKE ON. THEN PUT CAR IN PARK TURNED VEHICLE OFF AND ON TWICE AS BRAKING LIGHT STILL ON. KEPT VEHICLE OFF FOR APPROXIMALLY 1 MINUTE AND TURNED BACK ON. THE FOLLOWING DAY TOOK VEHICLE IN FOR SERVICE WHICH THEY STATED BREAK FLUID NOT TOPPED OFF. SO ON 2/8/2013 DRIVING WITH 8 YR.OLD DAUGHTER SITTING IN FRONT SET. AIRBAG LIGHT WAS ON THE SHOWING AIRBAG OFF BUT THEN THE LIGHT WENT OFF. PULLED OVER HAD MY DAUGHTER STAND UP, REMOVE BOOSTER SEAT AND THEN PUT BACK DOWN. AIRBAG LIGHT STILL REMAINED OFF. TURNED VEHICLE OFF 3 TIMES BEFORE TURNING BACK ON. MY HUSBAND CALLED DEALERSHIP TO DISCUSS AND ADVISE TAKING IN FOR SERVICE AND PROBLEMS AFTER JUST PURCHASING VEHICLE ON 2/4/2013. ON THE WAY HOME BRAKE LIGHT CAME ON AND WOULDN'T GO OFF. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

100. Dealers told owners the system was operating as designed, or that the passenger was not sitting correctly. Dealers performed a zero-point reset or a software reprogram, and the OCS Status Light erroneously illuminated again. Owners whose vehicles had already received Nissan's recall remedy reported that the failure continued

1 after the repair. One owner was told the condition was a design problem that could not be
2 fixed by mechanics. Nissan received these reports, and the parallel reports flowing through
3 its own dealer network, before it sold a single Class Vehicle.

4 **a. The Failure Recurred After Nissan's Repair Was Performed**

5 101. Seventy-eight complaints in NHTSA's database report a repair followed by
6 a recurrence. In each, the owner states that a recall repair, a reprogramming, a sensor
7 replacement, or another dealer repair was performed on the occupant-classification
8 system, and that the failure returned afterward.²⁹

9 102. Sixty-six of those seventy-eight concern the model year 2013, 2014, and
10 2015 Altima. Those are the vehicles Nissan recalled and to which it applied its remedy.
11 The remaining twelve concern the 2016, 2017, and 2018 Altima, the model years from
12 which the Class Vehicles are drawn.³⁰

13 103. Owners describe the recall repair being performed, the OCS Status Light
14 erroneously illuminating again within days or weeks, and the dealer either finding no fault
15 code or performing the same reprogramming again. Owners describe three, four, and five
16 visits for the same condition. Dealers tell owners the system is operating as designed, or
17 that the passenger is not sitting correctly, or that nothing can be done because the failure
18 cannot be duplicated on demand. The following complaints, each filed after Nissan's
19 repair had been performed on the complaining owner's vehicle, are reproduced from
20 NHTSA's records:

21
22
23
24
25
26
27 ²⁹ NHTSA Consumer Complaint Database, *supra* note 2.

28 ³⁰ *Id.*

Safety Issue Type: Complaints**August 23 2016** NHTSA ID Number: 10898102**Components: AIR BAGS**

NHTSA ID Number 10898102

Incident Date August 15 2016

Vehicle Identification Number 1N4AL3AP9FN*****

Complaint Summary

CRASH No PASSENGER AIR BAG TURNED OFF A FEW TIMES SINCE NEW. TOOK IN TO DEALER FOR RECALL TO REPROGRAM. WAS TOLD LIGHT WOULD BE ON UNTIL AN ADULT SAT IN THE SEAT. SEVERAL ADULTS HAVE SAT IN SEAT WITH ADEQUATE WEIGHT TO SENSE PRESENCE. AIR BAG IS STILL OFF AND HAS BEEN OFF SINCE REPROGRAMMED. DEALER SHOULD HAVE HAD PERSON SIT IN SEAT TO VERIFY OPERATION PRIOR TO RELEASING AN UNSAFE VEHICLE TO CUSTOMER. HAVE NOT RETURNED TO THE DEALER.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**September 09 2016** NHTSA ID Number: 10905143**Components: AIR BAGS**

NHTSA ID Number 10905143

Incident Date September 08 2016

Vehicle Identification Number 1N4AL3AP3DC*****

Complaint Summary

CRASH No FIXED TWICE THROUGH PREVIOUS RECALLS BUT STILL DOES NOT DETECT A PASSENGER IN THE FRONT PASSENGER SEAT AND AUTOMATICALLY TURNS OFF THE AIRBAG.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 21 2017** NHTSA ID Number: 10967587**Components: AIR BAGS**

NHTSA ID Number 10967587

Incident Date March 21 2017

Vehicle Identification Number 1N4AL3AP9DN*****

Complaint Summary

CRASH No DESPITE MULTIPLE RECALLS AND FIXES TO THE PASSENGER AIRBAG (ALL OPEN RECALLS COMPLETED), THERE ARE STILL TIMES WHEN A NORMAL WEIGHT PASSENGER IS IN THE PASSENGER SEAT AND THE AIRBAG LIGHT INDICATES THAT IT IS OFF WITH NO PASSENGER PRESENT. THE DEALER HAS NOT BEEN ABLE TO FIX THIS, DESPITE ALL THE VISITS/RECALLS TO DATE. IT IS NOT A PERMANENT FAULT, JUST AN OCCASIONAL FAULT - PASSENGER NORMALLY AROUND ADULT/TEENAGERS 200LB

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 14 2017** NHTSA ID Number: 10978554**Components: AIR BAGS**

NHTSA ID Number 10978554

Incident Date January 11 2016

Vehicle Identification Number 1N4AL3AP4DC*****

Complaint Summary

CRASH No AFTER STARTUP WITH A PASSENGER IN THE FRONT SEAT, THE PASSENGER SIDE AIRBAG LIGHT STAYS ON INTERMITTANTLY. WE HAVE TAKEN IT TO THE DEALERSHIP FOR REPAIR 5 TIMES. 4

FIRE No

INJURIES 0 TIMES THEY "REPROGRAMMED THE PCM ACCORDING TO THE RECALL" AND THE LAST TIME DID NOTHING. I DID CALL NISSAN AND THEY OPENED A 'CASE' PRIOR TO THE LAST REPAIR ATTEMPT (#25798531) AND STILL NO ATTEMPT AT REPAIR WAS DONE BECAUSE THEY COULDN'T DUPLICATE THE PROBLEM (IN 30 MILES, DON'T KNOW HOW MANY TIMES THEY ACTUALLY GOT OUT OF THE PASSENGER SEAT AND RESTARTED THE CAR). THIS HAS BEEN HAPPENING ALMOST SINCE NEW; BUT WE THOUGHT THE LIGHT WAS SUPPOSED TO BE ON! I KNOW THAT THIS IS NOT AN UNCOMMON PROBLEM VIA RESEARCH ON THE INTERNET.

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 09 2017** NHTSA ID Number: 10943926**Components: AIR BAGS, SEAT BELTS****NHTSA ID Number** 10943926**Incident Date** January 05 2017**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA S - SAFETY SYSTEM DEFECT / MALFUNCTION PROBLEM: 2 ASPECTS (1) THE OCS AIRBAG AND SEATBELT SYSTEM WARNING LIGHT "INCORRECTLY INDICATES" A PASSENGER IS NOT IN THE SEAT WHEN IN FACT THE SEAT IS OCCUPIED! THIS CONDITION "TURNS OFF THE AIR BAG PROTECTION FOR AN ADULT PASSENGER!" (2) THE SEATBELT LIGHT 'INCORRECTLY INDICATES' THAT A PASSENGER IS UNBELTED. ERRONEOUS TEST RESULTS: NISSAN 'TESTS' THIS SAFETY SYSTEM ON EQUIPMENT PROGRAMMED BY NISSAN ' VIA A HUMANLY DEvised ALGORITHM. IN OTHER WORDS, SINCE THE 'TEST EQUIPMENT' IS PROGRAMMED INCORRECTLY, THE RESULTS WILL BE WRONG. PROOF: NISSAN HAS RECALLED TO REPROGRAM MY VEHICLE 4 TIMES (I THINK) ' A NEW 'TEST' ALGORITHM. ADDITIONALLY, NISSAN REFUSES TO ACKNOWLEDGE THAT THERE COULD BE A FAULTY COMPONENTS OF THIS SAFETY SYSTEM. IF THE 'TEST' FAILS TO SHOW A SYSTEM FAULT. NISSAN IGNORES THE PROBLEM. NISSAN REFUSES TO REPLACE COMPONENTS OF THIS FAULTY SYSTEM. 2013 ' 2017 OCS SYSTEM MALFUNCTION CONTINUES AFTER MULTIPLE REPROGRAMMINGS BY NISSAN. NISSAN HAS NEVER FIXED THIS FAULTY SYSTEM. NISSAN NEEDS TO REPLACE THIS SAFETY SYSTEM IMMEDIATELY!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 25 2018** NHTSA ID Number: 11064946**Components: AIR BAGS**

NHTSA ID Number 11064946

Incident Date January 20 2018

Vehicle Identification Number 1N4AL3AP3DN*****

Complaint Summary

CRASH No MY "VEHICLE WAS PREVIOUSLY RECALLED TO REPROGRAM FRONT PASSENGER OCCUPANT CLASSIFICATION SYSTEM (OCS) ELECTRONIC CONTROL UNIT (ECU)." I TOOK MY CAR IN FOR THE RECALL TO HAVE IT TAKEN CARE OF, BUT NOW I'M STILL HAVING ISSUES WITH THE OCS.

FIRE No

INJURIES 0 CURRENTLY, THE DRIVER SIDE AIRBAG LIGHT IS ON, INDICATING THAT IT IS NOT FUNCTIONING PROPERLY. IN ADDITION, WHILE THE CAR WAS IN MOTION AND I WAS SITTING IN THE PASSENGER SEAT, THE PASSENGER SIDE AIRBAG LIGHT WAS LIT UP. THIS INDICATED THAT THE AIRBAG WAS OFF, DESPITE THE FACT THAT I WAS SITTING IN IT. AFTER TAKING THE CAR INTO THE DEALERSHIP, I WAS INFORMED THAT THE CODE B00AQ00 SHOWED THAT I NEEDED A NEW OCS CONTROL UNIT AS WELL AS TWO OCS SENSORS. I INFORMED THEM OF THE PREVIOUS RECALL ON THE OCS; HOWEVER, THEY SAID THIS WAS A SEPARATE ISSUE, SO I WAS GOING TO HAVE TO PAY \$539.88. NISSAN ORIGINALLY SAID IN A LETTER THAT, "IF AT ANY TIME WITHIN THE NEXT 15 YEARS, THE OCS SYSTEM IN YOUR VEHICLE DOES NOT PERFORM AS DESCRIBED ABOVE, WE URGE YOU TO PLEASE SCHEDULE AN APPOINTMENT AT YOUR NEAREST NISSAN DEALER. THE DEALER CAN CHECK THE OCS SYSTEM IN YOUR VEHICLE AND, IF NEEDED, PERFORM A ONE-TIME RETROFIT TO THE OCS SYSTEM FREE OF CHARGE." SINCE THE OCS IS STILL HAVING ISSUES AFTER THE ORIGINAL RECALL, I THOUGHT IT WAS IMPERATIVE TO REPORT THIS HUGE SAFETY ISSUE. I WAS INFORMED THAT THE AIRBAGS MIGHT NOT DEPLOY IF I WERE IN A CAR ACCIDENT, WHICH COULD CAUSE UNNECESSARY INJURIES OR EVEN DEATH. CLEARLY THERE ARE STILL UNRESOLVED ISSUES WITH THE OCS THAT NEED ATTENTION.

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 11 2017** NHTSA ID Number: 11004653**Components: AIR BAGS**

NHTSA ID Number 11004653

Incident Date April 12 2017

Vehicle Identification Number 1N4AL3AP4DN*****

Complaint Summary

CRASH No MY AIRBAGS IN MY CAR ARE NON-FUNCTIONAL. THE RED AND YELLOW AIRBAG LIGHTS ARE ON FOR THE DURATION OF ANY TRIP IN THE CAR. THE SENSOR THAT IS SUPPOSED TO DETECT AN ADULT IN THE PASSENGER SEAT DOES NOT FUNCTION SO THE PASSENGER AIRBAG IS ALWAYS OFF -ATTACHMENT 1. I WENT TO THE DEACON JONES NISSAN DEALERSHIP IN GOLDSBORO NC ON 4-12-17 FOR THE RECALL ON THIS ISSUE. THE "REPROGRAMMING" THAT WAS DONE WAS INEFFECTIVE. THIS WAS NOT REPORTED TO ME. I RETURNED TO THE DEALERSHIP ON 7-6-17 TO GET THE ISSUE ADDRESSED. I WAS TOLD THAT MY CAR HAD NO RECALLS OUTSTANDING AND I WOULD NEED TO PAY OUT OF POCKET TO GET THE AIRBAG CONTROL UNIT REPLACED. INSTEAD I ELECTED TO CALL NISSAN TO SEE IF THEY COULD OFFER AN EXPLANATION OR REMEDY THE PROBLEM. I CALLED AND SPOKE WITH [XXX] AGENTID: [XXX]. HE CREATED A CASE AND SENT IT TO THEIR REPAIR SPECIALISTS. TODAY, 7-11-17 I SPOKE WITH [XXX] THE CASE MANAGER. HE INFORMED ME THAT NISSAN WOULD NOT BE REPLACING THE DEFECTIVE AIRBAG CONTROL UNIT AND THAT I WOULD NEED TO PAY TO HAVE IT REPLACED OUT OF POCKET. MY CONCERNS ARE: 1. NISSAN ISN'T TAKING THEIR CUSTOMERS SAFETY SERIOUSLY. SOME PEOPLE WOULD SIMPLY NOT BE ABLE TO PAY TO HAVE THIS DEFECTIVE UNIT REPLACED AND COULD SUFFER INJURY AS A RESULT. 2. THE AIRBAG CONTROL UNIT (IF I REPLACED IT OUT OF POCKET) WOULD FAIL AGAIN. 3. THE AIRBAG UNIT REPROGRAMMING HAS BEEN INEFFECTIVE ON OTHER CARS AND DOESN'T SEEM TO ADDRESS THE ISSUE. SIMILAR TO THE HOOD LATCH ISSUE WHICH REQUIRED 3 RECALLS TO ADDRESS. ATTACHMENT 2 = SECOND TRIP TO DEALERSHIP ATTACHMENT 3 = RECALL SHEET ATTACHMENT 4 = NOTES OF CONVERSATIONS WITH NISSAN ATTACHMENT 5 = PDF OF MY VIN NUMBER FORM NHTSA WEBSITE INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 19 2024** NHTSA ID Number: 11620784**Components: AIR BAGS**

NHTSA ID Number 11620784

Incident Date October 19 2024

Vehicle Identification Number 1N4AL3AP2FC*****

Complaint Summary

CRASH No My car has been to Nissan service 3 times for a faulty airbag light - it thinks the driver seat is unoccupied when it is not - that means the air bag may not activate. The dealer has been able to turn off the light but it eventually comes back on. It meets all the criteria below for the recall but the VIN is excluded. I have paid \$562.02 in service fees and now they want \$2,000 to replace the seat. I would like my VIN added to the recall.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

104. Every one of these complaints concerns a vehicle Nissan identified, recalled, and repaired under its own remedy. One owner reports the vehicle was “[f]ixed twice through previous recalls but still does not detect a passenger in the front passenger seat.” Another, having completed every open recall, reports that the dealer “has not been able to fix this, despite all the visits/recalls to date.” A third took the vehicle in five times, four of which produced a reprogramming “according to the recall,” and the condition persisted. A fourth was told after the recall repair that a new OCS control unit and two OCS sensors were needed, at the owner’s expense of \$539.88, because the dealer treated the continuing failure as “a separate issue.”³¹

105. These reports, the federal investigation into the same question, and Nissan’s own warranty data were before Nissan while it was building and selling the Class Vehicles. Nissan built and sold them with the same system and never recalled them.

b. Complaints Concerning the Class Vehicles

106. Forty-seven of the complaints attached as **Exhibit 1** concern the model year 2016, 2017, and 2018 Altima—the model years from which the Class Vehicles are drawn. Every one of them was received after the April 28, 2016, recall, and they span May 2, 2016, through September 25, 2025.³² Those owners describe the same failure reported by owners of the recalled model years:

³¹ *Id.*

³² *Id.*

Safety Issue Type: Complaints**June 19 2024** NHTSA ID Number: 11595378**Components: AIR BAGS**

NHTSA ID Number 11595378

Incident Date May 21 2024

Vehicle Identification Number 1N4AL3AP6GN*****

Complaint Summary

CRASH No Air bag light is on and occupant classification sensor is malfunctioning. Passenger airbag will not deploy in the event of an accident.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**July 29 2025** NHTSA ID Number: 11677018**Components: AIR BAGS, SEATS**

NHTSA ID Number 11677018

Incident Date July 29 2021

Vehicle Identification Number 1N4AL3AP6HC*****

Complaint Summary

CRASH No As appears to be the case with many other 2017 Nissan Altima drivers, the light indicating the Passenger Side Air Bag is OFF remains on even when adults are in the seat. When the dealership took a look at the issue, they said the Occupant Control Sensor System required replacement, and quoted ~\$1,000 to fix this issue. This is a cost we weren't able to bear, and so we have had to use the car with NO functional passenger side airbags for several years. The OCS failed approximately 5 years after the car was purchased. For a safety-critical feature, it is concerning that there is no remedy for the public. This issue appears identical to the OCS problem identified in NHTSA Campaign #16V-244 (Reference #NTB16-054b) from August 25, 2016. It appears that the 2017 Nissan Altima was excluded from this recall, despite suffering the same manufacturing issues.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**February 28 2023** NHTSA ID Number: 11509482**Components: AIR BAGS**

NHTSA ID Number 11509482

Incident Date January 22 2021

Vehicle Identification Number 1N4AL3AP1HC*****

Complaint Summary

CRASH No Passenger Air Bag light is on and is available for inspection. Concern: Safety of Passenger if air bag will not deploy. A Nissan dealership twice turned it off but the light keeps returning. Originally Nissan said the sensor was unplugged. The second time they didn't comment but the light was off when car was returned to me. I was happily not charged on either visit. The light first came on in January 2021 and I had less than 28,000 miles on the car and my car has never been in an accident. Please note there was a recall for a faulty air bag sensor on 2016 Nissan Altimas. My Altima was on the assembly line in 2016 but is a 2017 model. I requested help from Nissan's home office but was directed to your website. Since my car was on the assembly line in 2016, why isn't it included in the recall? Nissan will not honor the recall for my car.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**December 05 2021** NHTSA ID Number: 11442741**Components: AIR BAGS, SEATS**

NHTSA ID Number 11442741

Incident Date September 14 2021

Vehicle Identification Number 1N4AL3AP3JC*****

Complaint Summary

CRASH No My car's airbag light came on and would not go off. I took it to the dealership and was told that the sensor in my passenger seat that detects the weight of someone in the seat is not working. Because of this sensor failing, my air bags will not deploy if the car is involved in an accident. It puts me at a safety risk because air bags will not provide protection to me or passengers riding in my vehicle if I am in an accident. This problem has been confirmed by the dealership. I don't know if the manufacturer has inspected the issue or not. There were no other warning lights, messages, or other symptoms prior to this issue.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**June 30 2021** NHTSA ID Number: 11422996**Components: AIR BAGS**

NHTSA ID Number 11422996

Incident Date June 28 2021

Vehicle Identification Number 1N4AL3AP1JC*****

Complaint Summary

CRASH No Airbag light is on & I had a diagnostic completed. The diagnostic indicated problem with front passenger seat sensor. Nissan has a safety recall on some Airbags, however not on my 2018 model.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

107. Twenty-one further complaints concerning the model year 2016, 2017, and 2018 Altima, received by NHTSA between September 10, 2016, and December 30, 2021, are reproduced below from NHTSA's records.³³ Each was received before Plaintiff Cass purchased her 2017 Altima in December 2022, and fifteen were received before Plaintiff Steptoe purchased her 2018 Altima in February 2020 and Plaintiff Garcia purchased her 2018 Altima in May 2020.

³³ NHTSA Consumer Complaint Database, *supra* note 2.

Safety Issue Type: Complaints**February 26 2018** NHTSA ID Number: 11075001**Components: AIR BAGS, SERVICE BRAKES**

NHTSA ID Number 11075001

Incident Date February 23 2018

Vehicle Identification Number 1N4AL3AP3GC*****

Complaint Summary

CRASH Yes I WAS INVOLVED IN AN ACCIDENT WHERE I WAS DRIVING MY 2016 NISSAN ALTIMA WHEN I REAR ENDED THE CAR IN FRONT OF ME THAT WAS STATIONARY AT THE TRAFFIC LIGHT. I WAS TRAVELING APPROX 30MPH, BUT WHEN I TRIED TO SLOW DOWN BY GENTLY APPLYING MY BRAKES BUT MY NISSAN ALTIMA CAR DID NOT SLOW DOWN AT ALL. I THEN SLAMMED THE BRAKES DOWN FIRMLY, STILL NOTHING, THE ABS DID NOT ENGAGE AT ALL. I SWERVED TO MY RIGHT TO TRY AND AVOID HITTING THE CAR IN FRONT OF ME HEAD ON. I CAUGHT IT'S RIGHT HAND BACK FENDER, BOTH FRONT AIR BAGS DEPLOYED, THE IMPACT OF HITTING THE MERCEDES STOPPED MY CAR- BOTH AIRBAGS INFLATED. MY 90LB, 18 YEAROLD SON WAS SITTING IN THE PASSENGER SEAT. I BROUGHT IT UP TO NISSAN ON TWO SEPARATE OCCASIONS WAS ON AND OFF WHEN MY SON SAT IN THE FRONT SEAT. ON THE FIRST OCCASION NISSAN JUST RESET THE PASSENGER AIRBAG SENSOR. IT DID NOT SOLVE THE ISSUE, THE SECOND COMPLAINT, NISSAN SAID IT WOULD ONLY GO OFF IF MY SON WEIGHED OVER 110LBS. IN THIS ACCIDENT THE AIR BAG DID GO OFF, CONSIDERING THIS CAR WAS GOING TO BE THE CAR HE DROVE- HE HAS HIS PERMIT RIGHT NOW, SO IF THE DRIVER WEIGHS LESS THAN 110LBS IT WOULD NOT DEPLOY. IT DOES NOT MAKE SENSE. SECONDLY, I BELIEVE THE NISSAN ALTIMA BRAKES FAILED IN THE ACCIDENT. WHEN THE TOW TRUCK DRIVER PICKED UP THE CAR ON ITS FLATBED, HE SAID THAT IT APPEARED THERE WAS SOMETHING FUNKY WITH THE FOOT BRAKE, IT WAS ROCK HARD WHEN COMPRESSED. THE ABS COMPLETELY FAILED, I NEVER FELT IT ENGAGE AFTER PUSHING FIRMLY HARD ON THE BRAKES. THERE WERE NO SKID MARKS ON THE ROAD. I NOTED THE ROAD WHERE THE ACCIDENT OCCURRED HAD TWO TYPES OF FLUID ON IT, ONE OILY ONE LIKE COOLANT. THE CAR WAS RECENTLY SERVICED, BY NISSAN VAN NUYS, THEY REPLACED THE TRANSMISSION. THE CAR DROVE INCREDIBLY WELL FOR A WEEK, BUT THE LAST FEW DAYS I NOTED THE SLUGGISHNESS AGAIN RETURNED. MY TIRES AND BRAKES WHICH WERE ALL FINE. THEY DID REPLACE THE BRAKE FLUID.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**January 28 2019** NHTSA ID Number: 11172555**Components: AIR BAGS**

NHTSA ID Number 11172555

Incident Date July 09 2018

Vehicle Identification Number 1N4AL3AP2HC*****

Complaint Summary

CRASH Yes TL* THE CONTACT OWNED A 2017 NISSAN ALTIMA. WHILE THE CONTACT WAS TRAVELING AS A PASSENGER AT APPROXIMATELY 15 MPH, THE VEHICLE WAS STRUCK ON THE FRONT DRIVER'S SIDE BY ANOTHER VEHICLE. ALL THE FRONTAL AND SIDE AIR BAGS DEPLOYED. POLICE REPORT NUMBER: 18002915 WAS FILED. THE DRIVER AND CONTACT WERE INJURED AND TRANSPORTED TO THE HOSPITAL VIA AMBULANCE. THE CONTACT STATED THAT THE AIR BAGS DEPLOYED WITH EXCESSIVE FORCE AND FRAGMENTS OF GLASS AND GRAVEL STRUCK HER FACE. BOTH OCCUPANTS WERE TREATED AND RELEASED. THE VEHICLE WAS TOWED TO AN IMPOUND LOT. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS DESTROYED. THE APPROXIMATE FAILURE MILEAGE WAS 33,100. *DT*JB.*BF CONSUMER STATED THE OTHER VEHICLE FAILED TO YIELD RIGHT OF WAY ON A RED LIGHT. CONSUMER ALSO STATED SHE HAS ALMOST LOST HER RIGHT EYE AND HAS HAD 3 SURGERIES AND IS STILL UNDER DOCTOR'S CARE.*JB

FIRE No

INJURIES 2

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**August 07 2018** NHTSA ID Number: 11118323**Components: AIR BAGS**

NHTSA ID Number 11118323

Incident Date August 05 2018

Vehicle Identification Number 1N4AL3AP7GC*****

Complaint Summary

CRASH Yes TL* THE CONTACT OWNED A 2016 NISSAN ALTIMA. WHILE DRIVING 55 MPH, THE CONTACT STRUCK A DEER. THE AIR BAGS DID NOT DEPLOY. A POLICE REPORT WAS FILED. THE CONTACT'S SPOUSE SUSTAINED BRUISES AND THE CONTACT'S DAUGHTER, SEATED IN THE REAR PASSENGER SEAT, SUSTAINED BURNS FROM THE SEAT BELT. MEDICAL ATTENTION WAS NOT REQUIRED. THE VEHICLE WAS DESTROYED AND TOWED TO THE CONTACT'S RESIDENCE. THE VEHICLE WAS NOT TAKEN TO A DEALER OR INDEPENDENT MECHANIC. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 41,357.

FIRE No

INJURIES 2

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**March 12 2021** NHTSA ID Number: 11402630**Components: AIR BAGS, SEATS****NHTSA ID Number** 11402630**Incident Date** March 12 2021**Vehicle Identification Number** 1N4AL3AP5GC*******Complaint Summary**

CRASH No I RECENTLY PURCHASED THIS VEHICLE IN FEBRUARY OF THIS YEAR. UPON DRIVING A FEW
FIRE No TIMES, THE AIR BAG SENSOR LIGHT APPEARS AND STAYS ON MY DASH ALONG WITH WHEN I
INJURIES 0 HAVE A PASSENGER IN THE CAR, THE PASSENGER AIR BAG SENSOR DOES NOT TURN OFF. IT IS
DEATHS 0 NOW MARCH AND I STILL HAVE THE SAME ISSUE. ACCORDING TO THE CARFAX REPORT I
RECEIVED WHEN PURCHASING THE VEHICLE, A MAINTENANCE CHECK WAS CONDUCTED BY
THE LOCAL NISSAN DEALER CLOSE TO ME IN JANUARY, IT ONLY SHOWS THE CURRENT RECALL
OF A HOOD LATCH (20V315 - THAT APPARENTLY NO PART IS AVAILABLE FOR). I WAS ADVISED BY A
SERVICE REPAIR REPRESENTATIVE THAT THE AIR BAG SENSORS UNDER THE PASSENGER SEAT
ARE BROKEN AND WERE NOT REPAIRED DURING THAT MAINTENANCE CHECK. I QUESTIONED AS
TO WHY WITH NO EXPLANATION GIVEN. I ADVISED THAT THIS IS A SAFETY CONCERN AND
SHOULD FALL BACK UNDER THE RECALL FROM 2016 (16V244) WITH THE SERVICE
REPRESENTATIVE STATING THAT IT DOESN'T!! IS IT POSSIBLE FOR THIS TO BE FIXED UNDER
THAT RECALL OR DOES A NEW RECALL HAVE TO BE IN EFFECT?? LOOKING OUT FOR THE
SAFETY OF MYSELF AND FELLOW PASSENGERS. THANK YOU FROM A VERY CONCERNED
VEHICLE OWNER.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**September 24 2021** NHTSA ID Number: 11434239**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 11434239**Incident Date** September 23 2021**Vehicle Identification Number** 1N4AL3AP9JC*******Complaint Summary**

CRASH No The airbag safety system has failed in my car. When a passenger or driver is in the car. The weight sensors
FIRE No and seatbelt sensors that activate the the airbag system fail to activate. This is something that I caught and
INJURIES 0 mentioned it to a Nissan dealer when my car was in for service on another recall for hood latches. This is
DEATHS 0 something that not only puts risk to passenger and driver in my car. But puts others at risk as well. Nissan
and the extended warranty company have failed to correct the issue. As my safety is now at risk if I get into
an accident and my airbags do not deploy. The issue is that the weight sensors and modulator have gone
bad. The total cost just for those two things is around \$585, by the time you add in airbag system
replacement it comes to around \$5000 to \$7000. I would like this looked at due to the cause it is a
preventative measure that be taken if we take that action now. This is on the 2018 model. I am willing to
help in anyway I can with the investigation.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**December 30 2021** NHTSA ID Number: 11445563**Components: AIR BAGS**

NHTSA ID Number 11445563

Incident Date October 01 2021

Vehicle Identification Number 1N4AL3AP3JC*****

Complaint Summary

CRASH No OCS system is faulty causing the airbags for the passenger to disengage. I am out of warranty for mileage at the time of the problem by 6,000. The car was 3 years old and it is an on going problem again. OCS switch showing improper voltage and cannot be reset unless the factory mechanic does the reset which holds me, the owner, responsible for the diagnostic fee. Additionally, the faulty parts may have to be replaced at my expense as well if it turns out to be a more than a software glitch. There has been recalls for 2016 and prior for the same issue and a recall for 2018 models is happening again.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**July 06 2019** NHTSA ID Number: 11229738**Components: AIR BAGS, SEATS**

NHTSA ID Number 11229738

Incident Date July 06 2019

Complaint Summary

CRASH No BROUGHT MY CAR TO LIA NISSAN OF SARATOGA NY JUNE 29TH 2018. THE DID A RECALL REPLACEMENT OF MY PASSENGER SIDE AIRBAG OCCUPANT SENSOR, SINCE THEN, AND BEFORE THE YEAR WAS OUT, THE PART HAS GONE BAD AGAIN. BROUGHT TO DEALER, THE SERVICE MANAGER STATES THAT BECAUSE I DIDN'T BRING IT IN BEFORE THE YEAR WARRANTIED DATE, THEY NEED TO CHARGE ME A \$119 DIAGNOSTIC FEE. THE PART TO REPLACE THE OCCUPANT SENSOR COSTS \$45 RETAIL. I DO NOT FEEL I SHOULD BE RESPONSIBLE TO PAY A FEE FOR A PART THAT IS KNOWN TO HAVE MULTIPLE FAILURES.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**August 24 2021** NHTSA ID Number: 11430285**Components: AIR BAGS**

NHTSA ID Number 11430285

Incident Date August 08 2021

Vehicle Identification Number 1N4AL3AP2HC*****

Complaint Summary

CRASH No My airbag light came on 2 weeks ago. I took it to Nissan and was told I had no error codes, but if the airbag light came back on to bring it back. The light came on again yesterday. I returned to Nissan to be informed that the airbag has to be replaced. Meaning the entire passenger seat has to be replaced because that is where the airbag is located. Nearly \$2,000 to repair it. All of the 17 Nissan models have the airbag recall except for the 17 Altima which is what I have.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**September 10 2016** NHTSA ID Number: 10905180**Components: AIR BAGS**

NHTSA ID Number 10905180

Incident Date September 01 2016

Vehicle Identification Number 1N4AL3AP0DC*****

Complaint Summary

CRASH No AIRBAG SENSOR IS ACCORDING TO THE NISSAN DEALER ONLY ACTIVATING THE AIRBAG IF THE PASSENGER IS OVER 120LBS. MY WIFE IS UNDER THIS WEIGHT AND THE AIRBAG OFF LIGHT IS ON EVERY TIME WE DRIVE SOMEWHERE. NISSAN HAS TRIED TO PLAY IT OFF SAYING IT'S ACTUALLY SAFER FOR AN ADULT UNDER 120LBS TO HAVE THE AIRBAG OFF. THIS IS COMPLETELY UNACCEPTABLE AND I DO NOT HAVE THIS PROBLEM IN MY VW OR MY MAZDA.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**August 16 2017** NHTSA ID Number: 11015793**Components: AIR BAGS**

NHTSA ID Number 11015793

Incident Date August 14 2017

Vehicle Identification Number 1N4AL3AP3GC*****

Complaint Summary

CRASH No I TOOK MY VEHICLE IN FOR THE FIRST AIRBAG RECALL AND THEY FIXED THE ISSUE. THE AIRBAG
FIRE No ISSUE REOCCURRED AGAIN WHEN SOMEONE WOULD SIT IN THE PASSENGER SEAT, THE
INJURIES 0 VEHICLE STILL SHOWED THE PASSENGER AIRBAG DISABLED. I HAD PEOPLE OF VARIOUS
DEATHS 0 WEIGHTS SITTING THERE RANGING FROM 70 POUNDS TO 140 POUNDS. THIS HAPPENED OVER
 SEVERAL WEEKS AND WHEN I TOOK MY CAR IN, THEY FIXED IT AGAIN. NOW IT'S HAPPENING FOR
 A THIRD TIME.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**December 20 2019** NHTSA ID Number: 11290296**Components: AIR BAGS**

NHTSA ID Number 11290296

Incident Date October 18 2019

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. THE CONTACT STATED THAT THE AIR BAG
FIRE No WARNING INDICATOR ILLUMINATED WHEN THE VEHICLE WAS STARTED. THE VEHICLE WAS
INJURIES 0 TAKEN TO ROBBINS NISSAN (281-446-3181, LOCATED AT 18711 HIGHWAY 59 N, HUMBLE, TX 77338)
DEATHS 0 WHERE THE AIR BAG SYSTEM WAS UPDATED. THE FAILURE RECURRED AND THE VEHICLE WAS
 TAKEN BACK TO THE SAME DEALER WHERE IT WAS DIAGNOSED THAT THE FRONT PASSENGER
 AIR BAG SENSOR NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF
 THE FAILURES. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY
 81,000. THE VIN WAS NOT PROVIDED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**July 18 2019** NHTSA ID Number: 11233230**Components: AIR BAGS**

NHTSA ID Number 11233230

Incident Date July 12 2019

Vehicle Identification Number 1N4AL3AP8GN*****

Complaint Summary

CRASH No THE PASSENGER AIRBAG INDICATOR LIGHT KEEPS POPPING UP ON MY DASHBOARD. I HAVE
FIRE No GOTTEN THE PROBLEM FIXED THREE(3) TIMES, ONCE WITH A NISSAN DEALERSHIP, AND IT STILL
INJURIES 0 KEEPS COMING ON AFTER 2 MONTHS OF DRIVING.
DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**July 21 2017** NHTSA ID Number: 11006799**Components: AIR BAGS**

NHTSA ID Number 11006799

Incident Date July 12 2017

Vehicle Identification Number 1N4AL3AP2GC*****

Complaint Summary

CRASH No 2016 NISSAN ALTIMA SR: THE FRONT PASSENGER AIRBAG IS OFF WHEN AN ADULT IS IN THE
FIRE No SEAT. THIS IS AN INTERNMENT PROBLEM. NISSAN CUSTOMER SERVICE AND DEALER STATED
INJURIES 0 THERE IS NOTHING THEY CAN DO AND THE AIRBAG IS NOT ISSUE. LITHIA NISSAN OF FRESNO,
DEATHS 0 DEALER EXPLANATION WAS THE PASSENGER WAS NOT SITTING CORRECTLY. LOOKING TO SEE
IF ANYONE ELSE IS HAVING THIS ISSUE. THIS ISSUE HAS BEEN SINCE I PURCHASED THE
VEHICLE. THE VEHICLE WAS IN NEW CONDITION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**January 22 2019** NHTSA ID Number: 11171496**Components: AIR BAGS**

NHTSA ID Number 11171496

Incident Date June 30 2017

Vehicle Identification Number 1N4AL3AP1GC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. WHILE THE FRONT PASSENGER SEAT WAS OCCUPIED, THE AIR BAG WARNING INDICATOR ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO METRO NISSAN OF MONTCLAIR (9440 AUTOPLEX ST, MONTCLAIR, CA 91763, 909-625-5575) AND WAS REPAIRED. THE DIAGNOSTIC DETAILS WERE UNKNOWN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 34,900.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**August 10 2021** NHTSA ID Number: 11428500**Components: AIR BAGS**

NHTSA ID Number 11428500

Incident Date August 04 2020

Vehicle Identification Number 1N4AL3AP0GC*****

Complaint Summary

CRASH No Passenger airbag light is always on. Nissan dealership said it is something with the sensor. Not covered under warranty. This should be recalled! I didn't do anything to make this mechanism screw up...

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**July 03 2020** NHTSA ID Number: 11337313**Components: AIR BAGS**

NHTSA ID Number 11337313

Incident Date July 02 2020

Vehicle Identification Number 1N4AL3AP1GC*****

Complaint Summary

CRASH No THE FRONT SEAT PASSENGER OCCUPANT CLASSIFICATION SYSTEM (OCS) MAY INCORRECTLY
FIRE No CLASSIFY AN ADULT PASSENGER AS A CHILD OR CLASSIFY THE SEAT AS EMPTY DESPITE IT
INJURIES 0 BEING OCCUPIED. AS A RESULT, THE PASSENGER FRONTAL AIR BAG MAY BE TURNED OFF AND
DEATHS 0 NOT DEPLOY IN THE EVENT OF A CRASH. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**January 07 2017** NHTSA ID Number: 10940329**Components: POWER TRAIN, AIR BAGS**

NHTSA ID Number 10940329

Incident Date May 05 2016

Vehicle Identification Number 1N4AL3APXGC*****

Complaint Summary

CRASH No THE FRONT PASSENGER AIR BAG OFF LIGHT CONTINUES TO COME ON WITH PASSENGERS IN
FIRE No THE SEAT AT VARIOUS SPEEDS. NISSAN HAS ATTEMPTED TO CORRECT THIS ISSUE AT LEAST
INJURIES 0 FOUR TIMES WITHOUT SUCCESS. THERE IS ALSO AN NOTICEABLE VIBRATION IN OR NEAR THE
DEATHS 0 DRIVE TRAIN WHEN EVER ENGINE IS OPERATING AT OR NEAR 1750 RPM THAT ALSO HAS NOT
 BEEN ELIMINATED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**August 10 2019** NHTSA ID Number: 11243036**Components: AIR BAGS**

NHTSA ID Number 11243036

Incident Date August 08 2019

Vehicle Identification Number 1N4AL3AP7GC*****

Complaint Summary

CRASH No MY VEHICLE HASN'T BEEN IN ANY ACCIDENTS AND THE AIRBAG LIGHTS WILL COME ON AND GO
FIRE No SOLID AND STAY ON THEN SOMETIMES GO OFF AND THEN COME BACK ON??? I'VE BEEN
INJURIES 0 READING THAT THE OCS SYSTEM COULD BE FAULTY!! THE PASSENGER ONE WILL SOMETIMES
DEATHS 0 STAY ON WHEN PEOPLE ARE SITTING IN THE SEATS OR IT WILL GO OFF WHEN NO ONE IS
THERE??

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**October 31 2019** NHTSA ID Number: 11277268**Components: AIR BAGS**

NHTSA ID Number 11277268

Incident Date April 10 2019

Vehicle Identification Number 1N4AL3APXGN*****

Complaint Summary

CRASH No PASSENGER OCCUPANT SENSOR FAILED AFTER BEING REPLACED, AIRBAG STAYS OFF WHILE
FIRE No PASSENGER IN SEAT. SEAT BELT LIGHT STAYS ON WHILE SEAT IS IN OCCUPIED.
INJURIES 0
DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**February 22 2019** NHTSA ID Number: 11175410**Components: AIR BAGS**

NHTSA ID Number 11175410

Incident Date November 12 2018

Vehicle Identification Number 1N4AL3AP1GC*****

Complaint Summary**CRASH** No 2016 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO ILLUMINATED PASSENGER AIR BAG**FIRE** No LIGHT. *LD CONSUMER SENT ADDITIONAL CORRESPONDENCE. *LD *TR**INJURIES** 0**DEATHS** 0**Affected Products (1)****Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**October 16 2019** NHTSA ID Number: 11269049**Components: AIR BAGS**

NHTSA ID Number 11269049

Incident Date September 12 2019

Vehicle Identification Number 1N4AL3AP0GC*****

Complaint Summary**CRASH** No THE PASSENGER AIRBAG LIGHT IS ON ITS THE SUBMENTAL AIRBAG LIGHT.**FIRE** No**INJURIES** 0**DEATHS** 0**Affected Products (1)****Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

108. Nissan never recalled a Class Vehicle for the OCS Defect. Owners describe the OCS Status Light staying lit with an adult in the seat, dealers diagnosing a failed occupant sensor, and repair costs Nissan declines to cover. The owner of a 2017 Altima, in a complaint received August 24, 2021, was told the entire passenger seat would have to be replaced at a cost near two thousand dollars and observed that every other 2017 Nissan model was covered by an airbag recall except the Altima. The owner of a 2016 Altima, in a complaint received July 6, 2019, had the occupant sensor replaced under Nissan's recall in June 2018 and was charged a diagnostic fee when the replacement part failed within the

year. The owner of a 2018 Altima, in a complaint received December 30, 2021, reported that the occupant-classification switch showed improper voltage and could not be reset except by a factory technician, at the owner's expense.³⁴

109. Class Vehicle owners also report repair quotes that Nissan will not cover. The owner of a 2017 Altima was told the passenger seat airbag module was non-functional and the repair would cost \$2,667.29. Quotes elsewhere in Exhibit 1 reach \$3,500.³⁵ Nissan recalled the same system, at no charge to the owner, in the model years immediately preceding the Class Vehicles.

110. NHTSA received complaints reporting this failure years before Nissan sold the Class Vehicles, continued to receive them from owners whose vehicles had received Nissan's recall remedy, and continues to receive them from owners of the model years from which the Class Vehicles are drawn.³⁶

4. Nissan's Recalls, Investigations, and Remedies for the Same Defect, in Sequence

111. Nissan addressed the occupant-classification failure six times between February 2013 and August 2017, in the Altima and in vehicle lines built on the same system. The table below sets out that sequence. The paragraphs that follow take each step in turn.

Date	Action	Vehicles covered	What Nissan did
Feb. 28, 2013	Recall 13V-069	MY2013 Altima, LEAF, Pathfinder, Sentra; Infiniti JX35	Replace out-of-specification strain gauge sensors in the passenger seat
Mar. 24, 2014	Recall 14V-138	MY2013–14 Altima, LEAF, Pathfinder, Sentra; MY2013 NV200, Infiniti JX35; MY2014 Infiniti Q50, QX60	Reprogram the OCS software calibration
Mar. 18, 2015	Recall Query RQ15-001 opened	Vehicles remedied under 14V-138	NHTSA investigation into whether the 2014 software remedy worked

³⁴ NHTSA Consumer Complaint Database, *supra* note 2.

³⁵ *Id.*

³⁶ NHTSA Consumer Complaint Database, *supra* note 2.

Date	Action	Vehicles covered	What Nissan did
June 2015	Nissan response to RQ15-001	Recalled population	Nissan produced ~1,121 complaints and field reports and reported 3,283 warranty claims
Aug. 31, 2015	Engineering Analysis EA15-004 opened	Recalled population	Query upgraded; remedy effectiveness and supplier countermeasures reviewed
Oct. 19, 2015	Recall 15V-681	MY2013–15 Altima, Pathfinder; MY2013–14 Sentra; MY2013 Infiniti JX35; MY2014–15 Infiniti QX60	Replace incorrect OCS control units installed during the 14V-138 repair
Apr. 28, 2016	Recall 16V-244 — 3,177,645 vehicles, three campaigns	See campaign rows below	Stop-sale imposed; three crashes with moderate injuries reported to NHTSA
R1607	434,237 vehicles	MY2013–16 Pathfinder, LEAF, NV200; MY2014–16 NV200 Taxi; MY2013–15 Pathfinder Hybrid	Hardware — OCS ECU replacement
R1608	626,934 vehicles	MY2013–16 Sentra	Hardware and software — seat belt buckle bracket plus ACU and OCS ECU reprogramming
R1609	1,932,409 vehicles	MY2013–16 Altima; MY2014–17 Rogue; MY2015–16 Murano; MY2016–17 Maxima	Software only — no parts required
May 23, 2016	Bulletin NTB16-052	MY2013–16 Altima and the other R1609 vehicles	Status light logic changed to illuminate when the seat is empty; dealers told to explain it
Dec. 14, 2016	Recall 16V-911	MY2013–15 Altima; MY2015–16 Rogue; MY2016 Maxima	Replace incorrect OCS ECUs installed in the front passenger seat
Aug. 25, 2017	Bulletin NTB17-006b	MY2013–16 Altima; MY2015–16 Murano and Murano Hybrid	Hardware retrofit — new OCS harness, control unit, and seat belt buckle; dealers only, no owner notice
After Apr. 1, 2016	No action	Altima built after the recall cutoff — the balance of MY2016, and all of MY2017 and MY2018	No recall, no retrofit, no disclosure

a. February 2013 — Nissan Replaces Failed Sensors in the 2013 Altima

112. On February 28, 2013, before any Class Vehicle existed, Nissan recalled model year 2013 Altima, LEAF, Pathfinder, and Sentra vehicles and the Infiniti JX35

1 because “the strain gauge sensors used to determine the weight of the passenger seat
 2 occupant for the Occupant Detection System (ODS) may have been manufactured out of
 3 specification,” so that “the ODS system will permanently suppress the deployment of the
 4 passenger air bag regardless of occupant weight.” Nissan attributed the condition to
 5 “certain heat treatment anomalies” that “could cause the load cells within the strain gauge
 6 sensors to malfunction.” (NHTSA Campaign No. 13V-069.)³⁷

7 **b. March 2014 — Nissan Recalls the Same System Again and**
 8 **Reprograms the Software**

9 113. On March 24, 2014, Nissan recalled model year 2013 and 2014 Altima,
 10 LEAF, Pathfinder, and Sentra vehicles, the 2013 NV200 and Infiniti JX35, and the 2014
 11 Infiniti Q50 and QX60. Nissan reported that the occupant-classification algorithm “may
 12 not properly classify an adult passenger front seat occupant,” that the system may “classify
 13 an occupied front passenger seat as empty” and suppress the passenger airbag while “the
 14 passenger air bag status light does not illuminate,” and that “if the classification is not
 15 corrected, there may be no warning that the air bag may not deploy in a crash where it is
 16 designed to deploy.” (NHTSA Campaign No. 14V-138.)³⁸ This time the remedy Nissan
 17 chose was software. It reprogrammed the system but replaced nothing.

18 **c. March Through September 2015 — A Federal Investigation Finds**
 19 **the Software Remedy Wanting**

20 114. On March 18, 2015, NHTSA’s Office of Defects Investigation opened Recall
 21 Query RQ15-001 after receiving 124 complaints reporting that the occupant-classification
 22 system continued to fail after Nissan dealers performed the March 2014 repair. The stated
 23
 24

25 ³⁷ Defect Information Report, Nissan North America, Inc. and Nissan Mexicana, S.A. de
 26 C.V., NHTSA Campaign No. 13V-069, model year 2013 Altima, LEAF, Pathfinder,
 27 Sentra, and Infiniti JX35 (Feb. 28, 2013), <https://static.nhtsa.gov/odi/rci/2013/RCDNN-13V069-2351.pdf> (last visited Sept. 16, 2026).

28 ³⁸ Defect Information Report, *supra* note 19.

purpose was to investigate the effectiveness of that remedy and to determine whether other occupant-classification problems existed in the recalled population.³⁹

115. ODI described the problem as the occupant-classification system failing to properly classify adult front passenger occupants and deactivating the passenger's frontal airbag. The majority of complaints reported that the OCS Status Light stayed on for adult front passengers. Some complainants reported that dealers had performed multiple repairs and the problem persisted.⁴⁰

116. In June 2015, responding to an ODI information request, Nissan produced approximately 1,121 consumer complaints and field reports drawn from its own files, and reported 3,283 warranty claims concerning the occupant-classification system.⁴¹

117. When ODI closed the query on September 1, 2015, the agency had logged 1,271 total reports, two crashes, and one injury incident involving the occupant-classification system across a population of 986,826 vehicles. On August 31, 2015, ODI had already upgraded the inquiry to Engineering Analysis EA15-004 to conduct a comparative assessment, to further evaluate the effectiveness of the recall remedy, and to review the countermeasures taken by Nissan and its suppliers.⁴²

d. October 2015 — Nissan Installs the Wrong Part While Fixing the Last Recall

118. On October 19, 2015, Nissan recalled model year 2013 through 2015 Altima and Pathfinder vehicles, model year 2013 and 2014 Sentra vehicles, the 2013 Infiniti JX35, and model year 2014 and 2015 Infiniti QX60 vehicles because, “[d]ue to a supply chain error, incorrect OCS control unit service parts may have been installed” on vehicles that received the wrong part after the March 2014 recall or during some other repair, so that “the OCS algorithm in the subject vehicles may not properly classify an adult passenger

³⁹ ODI Resume, *supra* note 4.

⁴⁰ *Id.*

⁴¹ *Id.*

⁴² ODI Resume, *supra* note 5.

seated in front seat occupant.” (NHTSA Campaign No. 15V-681.)⁴³ Nissan replaced the control units it had installed under the March 2014 recall.

e. April 2016 — The Largest Recall, and the Altima Alone Gets Software

119. On April 28, 2016, Nissan recalled 3,177,645 vehicles, later amended to 3,296,947, including the model year 2013 through 2016 Altima. Nissan reported that the occupant-classification system can “initially classify an adult passenger as a child or classify an occupied seat as an ‘empty seat,’” in which case “the passenger airbag will be suppressed,” and that where the system reads the seat as empty, “the PABI light will not illuminate and there is no indication to the seat occupant that the air bag is suppressed.” (NHTSA Campaign No. 16V-244.)⁴⁴

120. The recall reached far beyond the Altima. It covered model year 2013 through 2016 Altima, LEAF, NV200, Sentra, and Pathfinder; 2014 through 2016 NV200 Taxi; 2014 through 2015 Pathfinder Hybrid; 2014 through 2017 Rogue; 2015 through 2016 Murano; 2016 through 2017 Maxima; the Chevrolet City Express built on the NV200 platform; and Infiniti JX35, Q50, and QX60 vehicles.⁴⁵

121. Nissan imposed a stop-sale, telling dealers that “A STOP SALE CONDITION IS IN EFFECT” and that “[i]t is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.” Nissan also stated that it “informed NHTSA that it is aware of at

⁴³ Part 573 Safety Recall Report, Nissan North America, Inc., NHTSA Campaign No. 15V-681, model year 2013–2015 Altima and Pathfinder, model year 2013–2014 Sentra, model year 2013 Infiniti JX35, and model year 2014–2015 Infiniti QX60 (Oct. 19, 2015), <https://static.nhtsa.gov/odi/rc1/2015/RCLRPT-15V681-4168.PDF> (last visited Sept. 16, 2026).

⁴⁴ Part 573 Safety Recall Report, *supra* note 6.

⁴⁵ *Id.*

1 least three crashes where the OCS system did not perform as designed possibly due to this
2 issue,” and that “[t]hese incidents resulted in moderate injuries.”⁴⁶

3 122. Nissan then divided the recall into three campaigns carrying three different
4 remedies. Campaign R1607, covering 434,237 Pathfinder, LEAF, NV200, NV200 Taxi,
5 and Pathfinder Hybrid vehicles, “requires OCS ECU replacement.” Campaign R1608,
6 covering 626,934 model year 2013 through 2016 Sentra vehicles, “requires the installation
7 of a seat belt buckle bracket and Airbag Control Unit (ACU) and OCS Electronic Control
8 Unit (ECU) software reprogramming.” Campaign R1609, covering 1,932,409 model year
9 2013 through 2016 Altima, model year 2014 through 2017 Rogue, model year 2015 and
10 2016 Murano, and model year 2016 and 2017 Maxima vehicles, “requires Airbag Control
11 Unit (ACU) and OCS Electronic Control Unit (ECU) software reprogramming.”⁴⁷

12 123. The Altima was in R1609, the largest of the three and the only one that
13 replaced nothing. Nissan told its dealers that R1609 “[d]oes not require parts; only Airbag
14 Control Unit (ACU) and OCS Electronic Control Unit (ECU) software reprogramming is
15 required.”⁴⁸ Under the same recall, on the same date, Nissan replaced the OCS control unit
16 in the Pathfinder, LEAF, and NV200 lines. It replaced nothing in the Altima.

17 **f. May 2016 — Nissan Makes the OCS Status Light Ambiguous**

18 124. On May 23, 2016, in technical service bulletin NTB16-052, Nissan changed
19 the logic governing the OCS Status Light for the R1609 vehicles, including the 2013
20 through 2016 Altima. Nissan instructed dealers that after the campaign was performed,
21 “the passenger air bag status light will be ON (illuminated) when the front passenger seat
22 is empty,” and directed them to give each customer a printed page titled “FRONT
23 PASSENGER AIR BAG STATUS LIGHT OPERATION” so that “the customer fully
24 understands the new system operation and is not alarmed by the light being illuminated
25

26
27 ⁴⁶ Nissan Voluntary Safety Recall Campaign Bulletin, *supra* note 7.

28 ⁴⁷ *Id.*

⁴⁸ *Id.*

when the front passenger seat is empty.”⁴⁹ After that change, the same illuminated lamp reported either an empty seat or a suppressed airbag beneath an occupied one. Nissan therefore knew that the OCS Status Light could not reliably tell an occupant whether her airbag had been turned off, and made it less reliable still.

g. December 2016 — Nissan Installs the Wrong Part Again

125. On December 14, 2016, Nissan recalled model year 2013 through 2015 Altima, model year 2015 and 2016 Rogue, and model year 2016 Maxima vehicles because an “incorrect Occupant Classification System (OCS) Electronic Control Unit (ECU) may have been installed in the front passenger seat,” and “[t]he incorrect ECU and seat combination may misclassify the front passenger seat occupant.” (NHTSA Campaign No. 16V-911.)⁵⁰

h. August 2017 — Nissan Builds the Hardware Fix but Discloses It Only to Dealers

126. On August 25, 2017, Nissan issued technical service bulletin NTB17-006b.⁵¹ Nissan told its dealers that the bulletin was “provided for customers who have concerns with their Occupant Classification System (OCS) operation after all campaigns have been

⁴⁹ Nissan Technical Service Bulletin NTB16-052, Voluntary Safety Recall Campaign R1609, Occupant Classification System, applied to 2013–2016 Altima (L33), 2016 Maxima (A36), 2014–2016 Rogue (T32), and 2015–2016 Murano and Murano Hybrid (Z52) (May 23, 2016), <https://static.nhtsa.gov/odi/rcr/2016/RCRIT-16V244-2308.pdf> (last visited Sept. 16, 2026); see also Nissan Technical Service Bulletin NTB16-052b (July 15, 2016), <https://static.nhtsa.gov/odi/rcr/2016/RCRIT-16V244-4191.pdf> (last visited Sept. 16, 2026).

⁵⁰ Part 573 Safety Recall Report, Nissan North America, Inc., NHTSA Campaign No. 16V-911, model year 2013–2015 Altima, model year 2015–2016 Rogue, and model year 2016 Maxima (Dec. 14, 2016), <https://static.nhtsa.gov/odi/rcr/2016/RCLRPT-16V911-6651.PDF> (last visited Sept. 16, 2026).

⁵¹ A technical service bulletin is a written instruction a vehicle manufacturer issues to its franchised dealers and their service technicians, identifying a known condition in specified vehicles and directing how to diagnose and repair it. Manufacturers must file copies with the National Highway Traffic Safety Administration. *See* 49 C.F.R. § 579.5.

completed.” The bulletin directs the technician first to confirm that campaign R1609 was already performed. If it was not, the “OCS retrofit does NOT apply” and the technician is to perform the campaign instead.⁵² By its own terms, the bulletin addresses vehicles on which Nissan’s recall remedy had already been applied and had failed.

127. The retrofit is hardware. It requires replacing the OCS wiring harness, replacing the OCS control unit, installing a new seat belt buckle, and performing a zero point reset.⁵³

128. Nissan limited the retrofit to model year 2013 through 2016 Altima vehicles and model year 2015 and 2016 Murano and Murano Hybrid vehicles.⁵⁴ It did not extend the retrofit to any Class Vehicle, though the Class Vehicles contain the same OCS System and exhibit the same failure.

129. Nissan did not alert owners of any model year.

D. Nissan’s Warranty and Sales Practices

130. Nissan manufactures, advertises, distributes, and warrants the Class Vehicles, but does not sell them directly to consumers. Nissan sells its vehicles exclusively to authorized Nissan dealerships, which in turn resell them to consumers, including Plaintiffs and the Class.

131. A dealership that wishes to become an authorized Nissan dealer must enter a Nissan Sales and Service Agreement with NNA. That agreement establishes the dealer as an authorized dealer of Nissan products and provides for the sale and servicing of those products.

132. Nissan’s Sales and Service Agreements require its authorized dealers to display and promote Nissan’s advertising and marketing materials, to sell used Nissan vehicles, to maintain and repair Nissan products, and to perform warranty repairs on vehicles that qualify under any warranty Nissan furnishes.

⁵² Nissan Technical Service Bulletin NTB17-006b, *supra* note 13.

⁵³ *Id.*

⁵⁴ *Id.*

133. Nissan also sells, advertises, and promotes Certified Pre-Owned vehicles through that same network of authorized dealers. Every Certified Pre-Owned Nissan is sold with a limited warranty backed by Nissan itself.⁵⁵

134. Nissan sets the terms of the Certified Pre-Owned program. In May 2020, when Plaintiff Garcia purchased her vehicle, a Nissan vehicle certified under that program had to pass a 167-point pre-sale inspection conducted at Nissan's direction and to Nissan's specifications, and it carried a limited warranty of seven years or 100,000 odometer miles, whichever occurred first, with the seven-year term running from the vehicle's original new-vehicle in-service date.⁵⁶

135. Nissan designed that inspection and decided what its technicians would examine before certifying a used Altima. Nissan knew of the OCS Defect when it made that decision. It certified Class Vehicles carrying the Defect, sold them with a Nissan-backed warranty, and disclosed nothing.

136. Garcia bought her Class Vehicle through that program. Nissan inspected and certified the vehicle, warranted it, and did not disclose the OCS Defect to her.

E. Nissan's Public Representations

137. Throughout the relevant period, Nissan has represented to the public that its vehicles, including the Altima, are safe, reliable, and high-quality, and has marketed the safety of its vehicles as a reason to purchase them.

138. Nissan conducted five recalls for the same occupant-classification failure between February 2013 and December 2016. It participated in Recall Query RQ15-001 and in the Engineering Analysis that succeeded it, EA15-004, both directed at whether its own repair worked. It reported 3,283 warranty claims and produced more than a thousand

⁵⁵ Nissan Certified Pre-Owned, Nissan North America, Inc., <https://www.nissanusa.com/shopping-tools/certified-pre-owned.html> (last visited Sept. 16, 2026); Nissan Certified Pre-Owned consumer brochure, Nissan North America, Inc., reorder 1823124-cbN (Oct. 2018) (describing the 167-point inspection and the seven-year or 100,000-mile limited warranty measured from the vehicle's original in-service date).

⁵⁶ *Id.*

1 consumer complaints and field reports from its own files. It developed a hardware retrofit
2 after its software remedy failed and did not extend that retrofit to the Class Vehicles. It
3 sold the Class Vehicles throughout, yet disclosed none of this.

4 **V. TOLLING OF STATUTES OF LIMITATIONS**

5 **A. Discovery Rule**

6 139. Nissan's knowing and active concealment and denial of the facts alleged
7 herein act to toll any applicable statute(s) of limitations. Plaintiffs and other Class
8 members could not reasonably have discovered the true, latent nature of the OCS Defect
9 until shortly before commencing this litigation.

10 140. Plaintiffs and Class members had no realistic ability to discover the presence
11 of the OCS Defect in the Class Vehicles within the applicable limitations period and could
12 not have discovered, through the exercise of reasonable diligence, that Nissan was
13 concealing the OCS Defect or misrepresenting the safety, quality, and reliability of the
14 Class Vehicles.

15 **B. Fraudulent Concealment**

16 141. All applicable statutes of limitation have also been tolled by Nissan's
17 knowing, active, and ongoing fraudulent concealment of the facts alleged herein. Even
18 after Plaintiffs and other Class members contacted Nissan or its authorized dealers about
19 the OCS Defect, Nissan told them nothing about a systemic, safety-related defect. They
20 were quoted expensive repairs, and in some cases had the SRS Warning Light or the OCS
21 Status Light disabled.

22 142. Nissan was and remains under a continuing duty to disclose to Plaintiffs and
23 the Class the true character, quality, and nature of the Class Vehicles—specifically, that
24 the occupant-classification system is defective, poses a safety hazard, and requires repair.

25 143. Because Nissan concealed and misrepresented the true character, quality, and
26 nature of the Class Vehicles, and because Plaintiffs and Class members reasonably relied
27 on Nissan's concealment and misrepresentations, Nissan is estopped from relying on any
28 statute of limitations in defense of this action.

1 144. Plaintiffs and Class members reasonably relied on Nissan's concealment and
2 had no reason to know that the Class Vehicles contained the OCS Defect.

3 **C. Estoppel**

4 145. Nissan has, and continues to have, a duty to disclose to Plaintiffs and the
5 other Class members the true character, quality, and nature of the Class Vehicles,
6 including that the Class Vehicles contain the OCS Defect, pose safety concerns, and
7 require repair. Based on the foregoing, Nissan is estopped from relying on any statutes of
8 limitation in defense of this action.

9 **VI. CLASS ACTION ALLEGATIONS**

10 146. Plaintiffs bring this action on behalf of themselves and on behalf of the
11 following classes of consumers pursuant to Federal Rules of Civil Procedure 23(a) and
12 23(b)(2) and (b)(3), defined as follows:

13 **All persons or entities who purchased or leased a Class**
14 **Vehicle in the State of California.**

15 147. "Class Vehicles" are defined as all model year 2017 and 2018 Nissan Altima
16 vehicles, and all model year 2016 Nissan Altima vehicles manufactured after April 1,
17 2016, each equipped with Nissan's front passenger Occupant Classification System.

18 148. Excluded from the Class are Defendants, their affiliates, employees, officers,
19 and directors; persons or entities that purchased the Class Vehicles for resale; and the
20 Judge(s) assigned to this case together with their immediate families and staff. Plaintiffs
21 reserve the right to modify, change, or expand the Class definitions based on discovery
22 and further investigation.

23 149. **Numerosity.** Upon information and belief, the Class is so numerous that
24 joinder of all members is impracticable. While the exact number and identities of
25 individual Class members are unknown at this time, such information being in Nissan's
26 sole possession and obtainable by Plaintiffs only through discovery, Nissan sold and
27 leased hundreds of thousands of Class Vehicles nationwide, and many tens of thousands
28 in California, such that the Class comprises at least thousands of members.

1 **150. Common Questions of Fact and Law Predominate.** Common questions of
 2 law and fact exist as to all members of the Class and predominate over any questions
 3 affecting only individual Class members. These common questions include, but are not
 4 limited to, whether:

- 5 a. the Class Vehicles contain the OCS Defect described herein;
- 6 b. when Nissan first learned of the OCS Defect;
- 7 c. Nissan omitted and concealed material information regarding the OCS
 8 Defect from consumers prior to their purchase or lease of the Class
 9 Vehicles;
- 10 d. Nissan's conduct described herein is unfair, deceptive, or constitutes
 11 an omission of material fact under the consumer-protection and
 12 warranty laws at issue;
- 13 e. the OCS Defect poses an unreasonable safety hazard;
- 14 f. Nissan breached its express and implied warranties;
- 15 g. Plaintiffs and the Class are entitled to compensatory damages and
 16 restitution, and the amount thereof;
- 17 h. injunctive and/or other equitable relief, including a recall or repair of
 18 the Class Vehicles, is warranted; and
- 19 i. Plaintiffs and the Class are entitled to an award of punitive damages.

20 **151. Typicality.** Plaintiffs' claims regarding the OCS Defect and Nissan's failure
 21 to disclose and address it are typical of the claims of the Class, because Plaintiffs
 22 purchased Class Vehicles containing the same defect as other Class members, and
 23 Plaintiffs and all Class members sustained monetary and economic injuries, including
 24 ascertainable losses, arising out of Nissan's failure to disclose the OCS Defect. Plaintiffs
 25 advance the same claims and legal theories on behalf of themselves and all absent Class
 26 members.

27 **152. Adequacy.** Plaintiffs will fairly and adequately represent and protect the
 28 interests of the Class. Plaintiffs' interests do not conflict with the interests of the Class

1 they seek to represent; Plaintiffs have retained counsel competent and highly experienced
2 in complex class-action litigation; and Plaintiffs intend to prosecute this action vigorously.

3 153. **Superiority.** A class action is superior to all other available means of fairly
4 and efficiently adjudicating the claims of Plaintiffs and the Class. The injury each
5 individual Class member has suffered is small compared to the burden and expense of
6 individually prosecuting the complex and extensive litigation necessitated by Nissan's
7 conduct. It would be impracticable for Class members to individually redress the wrongs
8 done to them, and even if they could afford individual litigation, the court system could
9 not. Individualized litigation presents a potential for inconsistent or contradictory
10 judgments and increases the delay and expense to all parties and the court system. By
11 contrast, the class-action device presents far fewer management difficulties and provides
12 the benefits of single adjudication, economy of scale, and comprehensive supervision by
13 a single court. Upon information and belief, Class members can be readily identified
14 through, inter alia, Nissan's vehicle identification numbers, warranty claims, registration
15 records, and complaint databases.

16 154. **Issues Class.** Alternatively, Plaintiffs seek certification pursuant to Federal
17 Rule of Civil Procedure 23(c)(4) on behalf of the Class for some or all of the issues
18 identified in the commonality and predominance allegations above, as well as other issues
19 that may later be identified.

20 155. **Injunctive Relief.** Nissan has acted, and refused to act, on grounds generally
21 applicable to the Class, thereby making appropriate final injunctive and declaratory relief
22 with respect to the Class as a whole under Rule 23(b)(2).
23
24
25
26
27
28

VII. CAUSES OF ACTION

COUNT ONE

BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

(Cal. Com. Code § 2314)

(Brought by Plaintiffs Against All Defendants on Behalf of the Class)

156. Plaintiffs and the Class incorporate by reference each preceding and succeeding paragraph as though fully set forth at length herein.

157. Plaintiffs bring this count against all Defendants on behalf of themselves and the Class.

158. At all relevant times, Nissan was the manufacturer, distributor, warrantor, and seller of the Class Vehicles. Nissan knew the purpose for which consumers bought them. Nissan has known of the OCS Defect for more than a decade, through its own pre-production testing, hundreds of consumer complaints, five recalls addressing the same occupant-classification failure, and a federal engineering analysis, and it has not fixed it.

159. A warranty that the Class Vehicles were merchantable and fit for the ordinary purpose for which such goods are used was implied by law in every sale. Cal. Com. Code § 2314.

160. The Class Vehicles are not fit for that ordinary purpose. A vehicle whose front passenger airbag can silently switch itself off does not provide safe and reliable transportation. Each Class Vehicle carried the latent OCS Defect at the time of sale.

161. The Class Vehicles do not pass without objection in the trade, are not of fair average quality, and do not conform to the promises and affirmations Nissan made about their safety. Nissan therefore breached the implied warranty of merchantability.

162. Plaintiffs notified Nissan of the breach within a reasonable time. Alternatively, notice was excused as futile. Nissan has received hundreds of complaints describing this failure, conducted five recalls that did not cure it, and refused to offer Class Vehicle owners a cost-free inspection and durable repair.

1 163. Plaintiffs and the Class are third-party beneficiaries of the contracts between
2 Nissan and its authorized dealers. Nissan designed, manufactured, marketed, and
3 distributed the Class Vehicles for the sole purpose of their purchase and use by consumers
4 like Plaintiffs, and its authorized dealers are not intended to be the ultimate consumers of
5 those vehicles. Privity is satisfied or excused.

6 164. As a direct and proximate result of Nissan's breach, Plaintiffs and the Class
7 have been damaged in an amount to be proven at trial.

8 **COUNT TWO**

9 **VIOLATIONS OF THE SONG-BEVERLY ACT – BREACH OF IMPLIED**
10 **WARRANTY**

11 **(Cal. Civ. Code §§ 1792, 1791.1, et seq.)**

12 **(Brought by Plaintiffs Against All Defendants on Behalf of the Class)**

13 165. Plaintiffs and the Class incorporate by reference each preceding and
14 succeeding paragraph as though fully set forth at length herein.

15 166. Plaintiffs bring this count against all Defendants on behalf of themselves and
16 the Class.

17 167. Plaintiffs and the Class are “buyers” within the meaning of California Civil
18 Code § 1791(b). The Class Vehicles are “consumer goods” within the meaning of §
19 1791(a). Nissan is a “manufacturer” within the meaning of § 1791(j).

20 168. At all relevant times, Nissan was the manufacturer, distributor, warrantor,
21 and seller of the Class Vehicles, and knew the specific purpose for which they were
22 purchased.

23 169. Nissan impliedly warranted that the Class Vehicles were merchantable and
24 fit for the ordinary purposes for which such goods are used. Cal. Civ. Code §§ 1792,
25 1791.1.

26 170. The Class Vehicles are not fit for that purpose because of the OCS Defect,
27 which was latent at the time of sale and which disables the front passenger airbag without
28 warning to the occupant it is supposed to protect.

1 171. Nissan's conduct breached the implied warranty that the Class Vehicles were
2 of merchantable quality and fit for their intended use, in violation of California Civil Code
3 §§ 1792 and 1791.1.

4 172. Plaintiffs notified Nissan of the breach within a reasonable time, and were
5 not required to do so because affording Nissan an opportunity to cure would have been
6 futile for the reasons alleged above.

7 173. As a direct and proximate result of Nissan's breach, Plaintiffs and the Class
8 have been damaged in an amount to be proven at trial, and are entitled to the remedies
9 provided by California Civil Code § 1794, including a civil penalty for Nissan's willful
10 violation.

11 **COUNT THREE**

12 **UNJUST ENRICHMENT/QUASI CONTRACT**

13 **(Brought by Plaintiffs Against All Defendants on Behalf of the Class)**

14 174. Plaintiffs and the Class incorporate by reference each preceding and
15 succeeding paragraph as though fully set forth at length herein.

16 175. Plaintiffs bring this count against all Defendants on behalf of themselves and
17 the Class.

18 176. To the extent required by law, this cause of action is pleaded in the alternative
19 to Plaintiffs' legal claims, as permitted by Federal Rule of Civil Procedure 8.

20 177. Plaintiffs and the Class conferred monetary benefits on Nissan by purchasing
21 the Class Vehicles. Nissan's profits are funded by the payments Plaintiffs and Class
22 members made.

23 178. Nissan knew of the benefit conferred and accepted it. Nissan was unjustly
24 enriched by retaining revenue from sales of vehicles it knew carried a concealed safety
25 defect. Retaining that money is unjust because Nissan failed to disclose the OCS Defect,
26 exposed Plaintiffs and the Class to a hidden hazard, and sold them vehicles they would
27 not have bought, or would have paid less for, had they known the truth.
28

1 179. Nissan further enriched itself by saving the cost of the durable repair it should
2 have made and the disclosure it should have given.

3 180. Because Nissan's retention of these non-gratuitous benefits is unjust, Nissan
4 has been unjustly enriched in an amount to be determined at trial.

5 181. No adequate remedy at law is available for the relief sought in this Court.

6 **COUNT FOUR**

7 **VIOLATIONS OF THE CONSUMERS LEGAL REMEDIES ACT ("CLRA")**

8 **(Cal. Civ. Code § 1750, et seq.)**

9 **(Brought by Plaintiffs Against All Defendants on Behalf of the Class)**

10 182. Plaintiffs and the Class incorporate by reference each preceding and
11 succeeding paragraph as though fully set forth at length herein.

12 183. Plaintiffs bring this count against all Defendants on behalf of themselves and
13 the Class.

14 184. Plaintiffs, the Class members, and Nissan are "persons" as that term is
15 defined in California Civil Code § 1761(c). Plaintiffs and the Class are "consumers" as
16 defined in § 1761(d), and their purchases of the Class Vehicles are "transactions"
17 involving "goods" within the meaning of §§ 1761(a) and 1761(e).

18 185. Nissan engaged in unfair and deceptive acts and practices in violation of the
19 CLRA by the conduct described above, and by knowingly concealing from Plaintiffs and
20 the Class that the Class Vehicles carry a defect that can disable the front passenger airbag.
21 That conduct violates at least the following provisions of Civil Code § 1770(a):

- 22 a. (a)(5) Representing that goods have characteristics, uses, or benefits
23 that they do not have;
- 24 b. (a)(7) Representing that goods are of a particular standard, quality, or
25 grade when they are of another; and
- 26 c. (a)(9) Advertising goods with the intent not to sell them as advertised.
- 27
- 28

1 186. Nissan's deceptive acts and practices occurred repeatedly in its trade and
2 business, were capable of deceiving a substantial portion of the purchasing public, and
3 imposed a serious safety risk on the public.

4 187. Nissan knew that the occupant-classification system in the Class Vehicles
5 was defectively designed or manufactured, would fail, and was not suitable for its intended
6 use.

7 188. Nissan had a duty to disclose the OCS Defect because:

- 8 a. Nissan was in a superior position to know the true facts about the OCS
9 Defect and the cost of repairing it;
- 10 b. Nissan had exclusive knowledge of material facts about the OCS
11 Defect that were not reasonably accessible to Plaintiffs and the Class,
12 and those facts were material because the Defect is a safety hazard;
- 13 c. Plaintiffs and the Class could not reasonably have been expected to
14 discover a latent safety defect before purchase;
- 15 d. Nissan knew that Plaintiffs and the Class could not reasonably have
16 been expected to discover the Defect or the repair costs it causes before
17 purchase; and
- 18 e. Nissan actively concealed the OCS Defect, including by treating the
19 failures in the Class Vehicles as something other than a defect and by
20 omitting any disclosure from the Monroney labels, advertising,
21 owner's manuals, and warranty materials it controlled.

22 189. By failing to disclose the OCS Defect and the safety risk and repair costs that
23 follow from it, Nissan knowingly concealed material facts and breached its duty to
24 disclose.

25 190. The concealed facts are material. A reasonable consumer would consider a
26 defect that can turn off the front passenger airbag important in deciding whether to buy a
27 Class Vehicle and at what price. Had Plaintiffs and the Class known, they would not have
28 purchased the Class Vehicles or would have paid substantially less.

191. Plaintiffs have satisfied the notice requirement of California Civil Code § 1782(a). On September 21, 2026, Plaintiffs mailed written notice of Nissan's CLRA violations to NNA by certified mail, return receipt requested, and on September 22, 2026 to NML by Registered International Mail. The notice identified the particular violations alleged here and demanded that Nissan correct, repair, replace, or otherwise rectify the Class Vehicles.

192. At this time Plaintiffs seek only injunctive and other equitable relief under the CLRA. If Nissan fails to provide an appropriate correction, repair, replacement, or other remedy within thirty days of receiving that notice, Plaintiffs will amend this Complaint to seek actual, punitive, and statutory damages under California Civil Code § 1780.

COUNT FIVE

FRAUD BY OMISSION

(Based on California Law)

(Brought by Plaintiffs Against All Defendants on Behalf of the Class)

193. Plaintiffs and the Class incorporate by reference each preceding and succeeding paragraph as though fully set forth at length herein.

194. Plaintiffs bring this count against all Defendants on behalf of themselves and the Class.

195. Nissan made material omissions concerning the OCS Defect, a presently existing fact that it did not disclose to its customers. The Defect was not discoverable before purchase. These facts were material because reasonable people attach importance to them in deciding which vehicle to buy.

196. Nissan represented that the Class Vehicles were safe and reliable. Having volunteered that information, Nissan was under a duty to disclose all facts that materially qualified it, and not to conceal facts that made its statements misleading. The calculated telling of a half-truth to deceive is fraud.

1 197. Nissan also had a duty to disclose because the omitted facts were known and
2 accessible only to Nissan, which had superior knowledge, and because Nissan knew those
3 facts were neither known to nor reasonably discoverable by Plaintiffs and the Class. The
4 omitted facts were material because they bore directly on the safety of the Class Vehicles.

5 198. Nissan was in exclusive control of these facts. It possessed exclusive
6 knowledge that the Class Vehicles were more dangerous and less reliable than comparable
7 vehicles.

8 199. Nissan omitted these facts with the intent to induce Plaintiffs and the Class
9 to buy the Class Vehicles at prices that did not reflect their true value.

10 200. Plaintiffs and the Class were unaware of the omitted facts and would not have
11 acted as they did had they known. Their reliance was reasonable and justified.

12 201. As a result of Nissan's concealment, Plaintiffs and the Class sustained
13 damage. They reserve the right to elect either to rescind their purchases and obtain
14 restitution, or to affirm their purchases and recover damages.

15 202. Nissan acted maliciously, oppressively, and deliberately, with intent to
16 defraud and in reckless disregard of the rights of Plaintiffs and the Class. Its conduct
17 warrants punitive damages in an amount sufficient to deter its repetition, according to
18 proof.

19 **COUNT SIX**

20 **VIOLATIONS OF THE CALIFORNIA UNFAIR COMPETITION LAW**

21 **(Cal. Bus. & Prof. Code § 17200, et seq.)**

22 **(Brought by Plaintiffs Against All Defendants on Behalf of the Class)**

23 203. Plaintiffs and the Class incorporate by reference each preceding and
24 succeeding paragraph as though fully set forth at length herein.

25 204. Plaintiffs bring this cause of action on behalf of themselves and the Class.

26 205. The California Unfair Competition Law prohibits acts of "unfair
27 competition," including any "unlawful, unfair or fraudulent business act or practice" and
28 "unfair, deceptive, untrue or misleading advertising." Cal. Bus. & Prof. Code § 17200.

1 206. Nissan engaged in unfair, unlawful, and fraudulent business practices
2 through the conduct, statements, and omissions described above, and by concealing from
3 Plaintiffs and the Class that the Class Vehicles carry the OCS Defect. Nissan should have
4 disclosed the Defect because it was in a superior position to know the facts and because
5 Plaintiffs and the Class could not reasonably have discovered them. Nissan received
6 hundreds of consumer complaints and conducted five recalls for the same failure before
7 and during the period it sold the Class Vehicles, and it had a duty to warn.

8 207. The OCS Defect is a safety defect, which triggers Nissan's duty to disclose.

9 208. By concealing the OCS Defect, Nissan deceived Plaintiffs, the Class, and the
10 public, breached its duty to disclose, violated the UCL, and caused injury. The omitted
11 facts were material to Plaintiffs and the Class, as they would be to any reasonable
12 consumer.

13 209. The injuries Plaintiffs and the Class suffered greatly outweigh any
14 countervailing benefit to consumers or to competition, and are not injuries they could
15 reasonably have avoided.

16 210. Nissan's acts and practices are unlawful because they violate California Civil
17 Code §§ 1668, 1709, 1710, and 1750 et seq., California Civil Code §§ 1791.1 and 1792,
18 and California Commercial Code § 2314.

19 211. As a direct and proximate result of Nissan's violations, Plaintiffs and the
20 Class have suffered injury in fact and lost money or property.

21 212. Plaintiffs and the Class seek to enjoin Nissan from further unlawful, unfair,
22 and fraudulent acts and practices, to obtain restitution and restitutionary disgorgement of
23 the money Nissan obtained through those practices, and all other relief available under
24 California Business and Professions Code § 17200.

25 213. **No adequate remedy at law.** Plaintiffs and the Class are entitled to equitable
26 relief because no adequate remedy at law exists for the relief sought in this Count.

27 214. **Broader statutes of limitations.** The limitations periods for the claims
28 pleaded here differ. The periods for the UCL and for unjust enrichment are longer than

1 d. award pre-judgment and post-judgment interest on any monetary
2 relief;

3 e. grant appropriate injunctive and/or declaratory relief, including,
4 without limitation, an order requiring Nissan to repair, recall, and/or replace the
5 Class Vehicles and to extend the applicable warranties for a reasonable period of
6 time, or, at a minimum, to provide Plaintiffs and Class members with appropriate
7 curative notice regarding the existence and cause of the OCS Defect;

8 f. award reasonable attorneys' fees and costs; and

9 g. grant such further relief as this Court deems just and proper.

10 **DEMAND FOR JURY TRIAL**

11 Plaintiffs hereby demand a jury trial for all claims so triable.

12
13 Dated: September 23, 2026
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

EXHIBIT 1

Safety Issue Type: Complaints

September 20 2012 NHTSA ID Number: 10476575

Components: AIR BAGS

NHTSA ID Number 10476575

Incident Date August 05 2012

Consumer Location SAN DIEGO, CA

Vehicle Identification Number N/A

Complaint Summary

CRASH No INTERMITTENTLY, "PASSENGER AIRBAG OFF" WARNING LIGHT REMAINS
FIRE No ON EVEN THOUGH PASSENGER (130 LBS) IS IN THE FRONT PASSENGER
INJURIES 0 (CLOTH) SEAT. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 08 2012** NHTSA ID Number: 10479274**Components: AIR BAGS****NHTSA ID Number** 10479274**Incident Date** August 31 2012**Consumer Location** TROY, AL**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No THE PASSENGER AIR BAG OFF LIGHT REMAINED ILLUMINATED EVEN
FIRE No THOUGH THERE WAS A PASSENGER SITTING IN THE SEAT THAT WAS
INJURIES 0 OVER 100 POUNDS. I TOOK THE VEHICLE TO THE LOCAL DEALERSHIP
DEATHS 0 AND THEY SAID THAT NOTHING COULD BE DONE SINCE THERE WAS NO
 ERROR CODE IN THE SYSTEM. I HAD TO SHUT OFF AND RESTART THE
 VEHICLE IN ORDER FOR THE PASSENGER AIR BAG TO FUNCTION
 PROPERLY. SINCE THE INITIAL INCIDENT, THIS PROBLEM HAS OCCURRED
 ONE OTHER TIME. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 15 2012 NHTSA ID Number: 10480106

Components: AIR BAGS

NHTSA ID Number 10480106

Incident Date September 06 2012

Consumer Location SPRINGFIELD, OH

Vehicle Identification Number N/A

Complaint Summary

CRASH No PASSENGER AIRBAG "OFF" LIGHT STAYS ON EVEN WHEN SOMEONE IS
FIRE No SITTING IN THE PASSENGER SEAT. INTERMITTENT PROBLEM - ONGOING
INJURIES 0 SINCE NEW. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

November 26 2012 NHTSA ID Number: 10486129

Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS

NHTSA ID Number 10486129

Incident Date October 16 2012

Consumer Location CLEMMONS, NC

Vehicle Identification Number 1N4AL3AP7DC*****

Complaint Summary

CRASH No INTERMITTENTLY, "PASSENGER AIRBAG OFF" WARNING LIGHT REMAINS
FIRE No ON EVEN THOUGH PASSENGER (130 LBS) IS IN THE FRONT PASSENGER, IT
INJURIES 0 OCCURRED SEVERAL TIMES, HAD TO TURN OFF AND RESTART THE CAR
DEATHS 0 TO CLEAR THE LIGHT. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

December 04 2012 NHTSA ID Number: 10487381

Components: AIR BAGS

NHTSA ID Number 10487381

Incident Date November 30 2012

Consumer Location EDISON, NJ

Vehicle Identification Number 1N4AL3AP8DC*****

Complaint Summary

CRASH No PASSENGER AIRBAG OFF LIGHT IS ON WHEN ADULT PASSENGER IS
FIRE No SITTING IN THE SEAT. LIGHT GOES ON AND OFF AFTER DRIVING FOR
INJURIES 0 SEVERAL MINUTES. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 13 2012** NHTSA ID Number: 10488705**Components: AIR BAGS****NHTSA ID Number** 10488705**Incident Date** November 12 2012**Consumer Location** MELVILLE, NY**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA 2.5 SL. ON MULTIPLE OCCASIONS WITH A PERSON
FIRE No IN THE PASSENGER THE PASSENGER SIDE AIR BAG WAS INDICATED AS
INJURIES 0 BEING OFF. THIS IS HAPPENING WITH FULL GROWN ADULTS ALL OF
DEATHS 0 WHOM HAVE BEEN OVER 150 POUNDS. I BELIEVE THIS TO BE A FAULTY
 SENSOR IN THE CAR'S SEAT CUSHION. ONCE DRIVING FOR 10-15 MINUTES
 THE LIGHT GOES OFF INDICATING AIRBAG IS NOW ON. THIS USUALLY
 OCCURS IF THE CAR IS ALREADY RUNNING AND A PASSENGER ENTERS
 THE VEHICLE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 17 2012** NHTSA ID Number: 10488958**Components: AIR BAGS****NHTSA ID Number** 10488958**Incident Date** July 15 2012**Consumer Location** VERO BEACH, FL**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE PARKED, THE
FIRE No CONTACT NOTICED THAT THE AIR BAG WARNING LIGHT WAS
INJURIES 0 ILLUMINATED ON THE INSTRUMENT PANEL. THE FAILURE RECURRED
DEATHS 0 INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER FOR
DIAGNOSTIC TESTING FIVE TIMES. THE TECHNICIAN RECALIBRATED THE
AIR BAG SENSOR AND REPLACED THE SEAT CUSHION BUT THE FAILURE
CONTINUED. THE VEHICLE WAS NOT FURTHER REPAIRED. THE
APPROXIMATE FAILURE MILEAGE WAS 5.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

January 02 2013 NHTSA ID Number: 10490734

Components: AIR BAGS

NHTSA ID Number 10490734

Incident Date September 19 2012

Consumer Location RIVERVIEW, MI

Vehicle Identification Number N/A

Complaint Summary

CRASH No PASSANGER AIR BACK INDICATOR(LIGHT) SOMETIME COME UP EVEN
FIRE No THOUGH ADULT SITTING ON PASSENGER SHEET. *TR
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 07 2013** NHTSA ID Number: 10491753**Components: AIR BAGS****NHTSA ID Number** 10491753**Incident Date** January 02 2013**Consumer Location** Unknown**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No THE PASSENGER SIDE AIR BAG DOES NOT ENGAGE WHEN INDIVIDUALS
FIRE No SIT IN THE PASSENGER SEAT. THE AIRBAG SENSOR SHOWS THE AIRBAG
INJURIES 0 NON-OPERATIONAL EVEN WHEN INDIVIDUALS OF APPROPRIATE SIZE AND
DEATHS 0 WEIGHT ARE SITTING IN THE PASSENGER SEAT. NISSAN HAS NO KNOWN
FIXES FOR THE SITUATION AND STATE THAT ITS A "BREAK IN" PERIOD.
THIS IS A BRAND NEW CAR PURCHASED ONE WEEK AGO. SERIOUS
INJURY COULD RESULT FROM AN NON-OPERATIONAL AIRBAG AND I AM
NOT WILLING TO WAIT FOR THE BREAK IN PERIOD.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 09 2013** NHTSA ID Number: 10491935**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10491935**Incident Date** December 15 2012**Consumer Location** WASHINGTON, DC**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No FEMALE PASSENGER, 5FT. 0IN., WEIGHING 100LBS CAUSES FRONT PASSENGER AIRBAG TO BE DISABLED (FRONT PASSENGER AIRBAG STATUS LIGHT ON). LIGHT WOULD GO AWAY AFTER A WHILE. FOR A

FIRE No

INJURIES 0 FEMALE PASSENGER, 5FT. 5IN., WEIGHING 120-125LBS CAUSES

DEATHS 0 INTERMITTENT FRONT PASSENGER AIRBAG OPERATION. APPEARED TO OPERATE NORMALLY BEFORE. 12/24/2012: VEHICLE WAS BROUGHT TO DEALER AND WAS FOUND THAT THE SCALE ON THE FRONT PASSENGER SIDE SEAT WAS OFF BY 25. SCALE WAS ZEROED OUT IN THE FRONT PASSENGER SEAT. ISSUE APPEARS TO BE RESOLVED FOR FEMALE PASSENGER, 5FT. 5IN., WEIGHING 120-125LBS. 01/07/2013: FRONT PASSENGER AIRBAG DISABLED FOR MALE PASSENGER 5FT. 6IN., WEIGHING 160LBS. RESOLVED BY RESTARTING VEHICLE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 10 2013** NHTSA ID Number: 10492124**Components: AIR BAGS****NHTSA ID Number** 10492124**Incident Date** October 10 2012**Consumer Location** HOBOKEN, GA**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THE PASSENGER SIDE AIR BAG LIGHT ILLUMINATED INTERMITTENTLY.
INJURIES 0 THE VEHICLE WAS TAKEN TO THE DEALER TWICE, WHO TEST DRIVE THE
DEATHS 0 VEHICLE FOUR MILES AND ADVISED THE CONTACT THAT THEY COULD
NOT DUPLICATE OR REPAIR THE FAILURE. THE MANUFACTURER WAS
NOTIFIED AND LODGED A COMPLAINT FOR THE CONTACT. THE VEHICLE
WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 4,600.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 21 2013** NHTSA ID Number: 10493683**Components: AIR BAGS, SEATS****NHTSA ID Number** 10493683**Incident Date** September 04 2012**Consumer Location** SYOSSET, NY**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No THE PASSENGER AIR BAG OFF WARNING LIGHT COMES ON
FIRE No INTERMITTENTLY WHILE AN ADULT OVER 125 LBS IS SEATED IN THE
INJURIES 0 PASSENGER SEAT. THIS HAS HAPPENED MULTIPLE TIMES WITH MULTIPLE
DEATHS 0 ADULTS OF VARIOUS WEIGHTS. IF THE CAR IS STOPPED, TURNED OFF AND
 TURNED BACK ON IT USUALLY CLEARS THE PROBLEM. I HAVE BROUGHT
 THE CAR INTO THE NISSAN SERVICE CENTER FOUR TIMES. EACH TIME
 THEY HAVE DONE SOMETHING ELSE TO TRY TO RESOLVE THE PROBLEM
 BUT IT KEEPS HAPPENING. I AM AWAITING A CALL BACK FROM THE
 MANAGER OF THE NISSAN SERVICE CENTER. I AM VERY CONCERNED
 THAT IN THE EVENT OF AN ACCIDENT MY PASSENGER WILL NOT BE
 PROTECTED BY A WORKING FRONT AIR BAG. I HAVE SEARCHED THIS
 PROBLEM ON LINE AND SEEN MANY POST OF SIMILAR PROBLEMS FOR
 THE 2013 NISSAN ALTIMA. I HAVE ALSO SEEM MANY INSTANCES OF THIS
 PROBLEM WITH PREVIOUS ALTIMA MODELS AND OTHER NISSAN
 VEHICLES. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 22 2013** NHTSA ID Number: 10493829**Components: AIR BAGS****NHTSA ID Number** 10493829**Incident Date** December 28 2012**Consumer Location** Unknown**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No WITH A FULL-SIZE ADULT SITTING IN THE FRONT PASSENGER SEAT, THE
FIRE No AIRBAG LIGHT STAYS ILLUMINATED (WHICH INDICATES THE PASSENGER
INJURIES 0 SIDE AIRBAG IS NOT ENGAGED). THIS HAPPENED EVERY SINGLE TIME I'VE
DEATHS 0 OPERATED MY VEHICLE SINCE I PURCHASED IT ON DECEMBER 28TH, NO
 MATTER THE SIZE OF THE ADULT SITTING IN THE PASSENGER SEAT -
 ANYWHERE FROM 130 LB. INDIVIDUAL TO 220 LB. INDIVIDUAL. FOR
 REFERENCE, MY FRIEND HAS A ROGUE AND THE AIRBAG ENGAGES (I.E.
 LIGHT GOES OFF) WITH JUST HER HANDBAG IN THE SEAT. I TOOK IT TO
 THE LOCAL DEALERSHIP SINCE THE CAR IS FULLY COVERED BY
 WARRANTY. THEY ORDERED A NEW SENSOR FROM NISSAN AND HAVE
 NOT BEEN ABLE TO RESOLVE THE ISSUE WITH THE NEW SENSOR. THEY
 HAVE HAD MY BRAND NEW VEHICLE (500 MILES) FOR 6 DAYS. I READ ON-
 LINE BOARDS THAT INDICATE THIS IS A PROBLEM WITH 2013 NISSAN
 ALTIMAS ([HTTP://WWW.NISSANCLUB.COM/FORUMS/2013-NISSAN-ALTIMA-DISCUSSION-2-5-3-5/331394-PASSENGER-AIRBAG-LIGHT.HTML](http://www.nissanclub.com/forums/2013-nissan-altima-discussion-2-5-3-5/331394-passenger-airbag-light.html))
 AND AM VERY CONCERNED I PURCHASED THIS VEHICLE. I MAY BE
 RETURNING IT UNDER THE LEMON LAW. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 22 2013** NHTSA ID Number: 10494366**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10494366**Incident Date** January 08 2013**Consumer Location** PHILADELPHIA, PA**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No THERE IS AN INTERMITTENT PASSENGER AIRBAG DETECTION ISSUE WITH
FIRE No 2013 NISSAN ALTIMA 2.5 SV. THERE WERE IN MULTIPLE TIMES WHEN A
INJURIES 0 FULL GROWN PERSON(WEIGHT > 150LBS) SITTING ON THE PASSENGER
DEATHS 0 SIDE, WHILE CAR WAS BEING DRIVEN, 'PASSENGER SIDE AIR BAG OFF'
INDICATOR WOULD TURN ON, INDICATING THAT CAR IS NOT DETECTING
ANYONE IN THE FRONT PASSENGER SIDE AND IN RESULT AIRBAGS WERE
TURNED OFF. THIS WARNING INDICATION STAYED ON THROUGHOUT OUR
DRIVE AND SOMETIMES TURNED OFF AFTER 10-15 MINUTES OF DRIVE
AND IN OTHER OCCASIONS IT DIDN'T TURN OFF AT ALL UNTIL CAR WAS
TURNED OFF. IF THIS WAS JUST A FEATURE ISSUE THEN MUCH LOWER
PRIORITY SHOULD BEEN ASSIGNED BUT IT IS A MAJOR SAFETY ISSUE/
CONCERN AND I REQUEST AN INVESTIGATION. A BLATANT DISREGARD
FROM THE MANUFACTURER OF THIS ISSUE MAY RESULT IN DEATH,
INJURY AND PROPERTY DAMAGE. I REQUEST THE HELP OF NHTSA FOR
QUICK AND THOROUGH INVESTIGATION ON THIS MATTER. THANK YOU!
*TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 24 2013** NHTSA ID Number: 10494561**Components: AIR BAGS****NHTSA ID Number** 10494561**Incident Date** January 07 2013**Consumer Location** FAYETTEVILLE, NC**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No WITH A 140 LB ADULT SITTING UPRIGHT IN THE PASSENGER SEAT THE
FIRE No AIRBAG LIGHT STAYS ON. IT EVEN FAILS SOMETIMES WITH AN ADULT
INJURIES 0 WEIGHING 155 LBS. I TOOK THE CAR TO THE DEALERSHIP AND THEY SAID
DEATHS 0 NO SYSTEM ERRORS ARE DETECTED. THE TRIED A 120LB ADULT AND THE
AIRBAG LIGHT WAS ON ALSO. THEY SAID THAT TO REPAIR NISSAN HAS TO
ADVISE THEM WHAT THE ISSUE IS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 29 2013** NHTSA ID Number: 10495070**Components: POWER TRAIN, AIR BAGS****NHTSA ID Number** 10495070**Incident Date** January 29 2013**Consumer Location** BUFFALO GROVE, IL**Vehicle Identification Number** 1N4AL3APXDN*******Complaint Summary**

CRASH No I HAVE OWNED THIS CAR FOR ALL OF A WEEK. THERE ARE AT LEAST 2
FIRE No MAJOR SAFETY CONCERNS. THE FIRST IS THE PASSENGER AIR BAG. THE
INJURIES 0 LIGHT ON THE DASH INDICATES THAT THE AIR BAG IS "OFF" WHEN MY
DEATHS 0 WIFE SITS IN THE PASSENGER SEATS. SHE IS AN ADULT, HEIGHT ABOUT 5'
 2" AND WEIGHS APPROX. 120 LBS. APPARENTLY I AM NOT THE ONLY ONE
 WITH THIS ISSUE. CALLS TO NISSAN ARE A WASTE OF TIME AT THIS
 POINT AS I'M TOLD NOTHING ABOUT HOW THIS WILL BE RESOLVED. THE
 OTHER ISSUE IS WITH THE CVT TRANSMISSION. UNDER LIGHT
 ACCELERATION, AT ABOUT 1200-1500 RPM THERE IS A VIBRATION AND
 ITS VERY NOISY. IT ALMOST SEEMS LIKE THE CAR IS GOING TO DIE OUT.
 THE OTHER ISSUES I AM HAVING WITH THE CAR OF WHICH THERE ARE A
 FEW ARE NOT NECESSARILY SAFETY RELATED SO I WONT POST THEM
 HERE. NEEDLESS TO SAY, THERE ARE BETTER AND SAFER CHOICES OUT
 THERE. CHOOSE WISELY. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 31 2013** NHTSA ID Number: 10496008**Components: AIR BAGS****NHTSA ID Number** 10496008**Incident Date** January 25 2013**Consumer Location** MIAMI, FL**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No THE PASSENGER AIRBAG LIGHT IS CONSTANTLY ON MEANING THAT THE
FIRE No AIRBAG IS NOT ACTIVATING NO MATTER WHO IS SITTING ON THE SEAT.
INJURIES 0 WE TOOK IT TO THE DEALER ONE WEEK AFTER WE PURCHASED IT AND
DEATHS 0 THEY "SUPPOSEDLY" RESET THE SENSOR. WE LEFT THE DEALERSHIP AND
 THE PROBLEM PERSISTED IMMEDIATELY. WE TOOK IT BACK TO THE
 DEALER A WEEK LATER AND A NISSAN ENGINEER WAS THERE THAT DAY
 AND HE LOOKED AT IT AND SAID THAT THERE WAS NOTHING THEY COULD
 DO ABOUT. THIS IS A SERIOUS SAFETY ISSUE. A PERSON'S LIFE COULD BE
 LOST BECAUSE OF THE MANUFACTURING DEFECT. NISSAN SHOULD
 SERIOUSLY LOOK INTO THIS AND RECALL THE CARS BEFORE SOMETHING
 SERIOUS HAPPENS TO ANY OF US WHO PURCHASED THIS CAR. WE CAN'T
 BELIEVE THAT KNOWING THAT THERE IS THIS SERIOUS PROBLEM, THEY
 WILL NOT EVEN TRY TO FIX IT. IT SHOWS LACK OF CONCERN AND
 RESPONSIBILITY ON THEIR PART FOR THEIR CUSTOMERS. WE ARE GOING
 TO USE THE "LEMON LAW" AND RETURN THE CAR SINCE THIS IS A SAFETY
 ISSUE AND A MANUFACTURERS DEFECT. SAFECAR.GOV AND THE
 NATIONAL HIGHWAY SAFETY ADMINISTRATION NEEDS TO INVESTIGATE
 THIS ISSUE. THERE ARE PLENTY OF COMPLAINTS IN REGARDS TO THIS
 ISSUE. BACK IN 2009 NISSAN RECALLED SEVERAL OF THEIR CARS
 (INCLUDING THE ALTIMA) FOR THIS SAME PROBLEM. I CAN'T BELIEVE
 THAT THEY STILL HAVEN'T GOTTEN IT RIGHT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 08 2013** NHTSA ID Number: 10496941**Components: AIR BAGS, SERVICE BRAKES****NHTSA ID Number** 10496941**Incident Date** February 06 2013**Consumer Location** FRIENDSWOOD, TX**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No WAS DRIVING 45 MPH TO TAKE CHILD TO SCHOOL. WHILE AT LIGHT MADE SURE NO PARKING BRAKE ON. THEN PUT CAR IN PARK TURNED VEHICLE OFF AND ON TWICE AS BRAKING LIGHT STILL ON. KEPT VEHICLE OFF FOR APPROXIMATELY 1 MINUTE AND TURNED BACK ON. THE FOLLOWING DAY TOOK VEHICLE IN FOR SERVICE WHICH THEY STATED BREAK FLUID NOT TOPPED OFF. SO ON 2/8/2013 DRIVING WITH 8 YR.OLD DAUGHTER SITTING IN FRONT SET. AIRBAG LIGHT WAS ON THE SHOWING AIRBAG OFF BUT THEN THE LIGHT WENT OFF. PULLED OVER HAD MY DAUGHTER STAND UP, REMOVE BOOSTER SEAT AND THEN PUT BACK DOWN. AIRBAG LIGHT STILL REMAINED OFF. TURNED VEHICLE OFF 3 TIMES BEFORE TURNING BACK ON. MY HUSBAND CALLED DEALERSHIP TO DISCUSS AND ADVISE TAKING IN FOR SERVICE AND PROBLEMS AFTER JUST PURCHASING VEHICLE ON 2/4/2013. ON THE WAY HOME BRAKE LIGHT CAME ON AND WOULDN'T GO OFF. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 09 2013** NHTSA ID Number: 10497601**Components: AIR BAGS, SEAT BELTS, SEATS****NHTSA ID Number** 10497601**Incident Date** February 09 2013**Consumer Location** SPRINGFIELD, VA**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No THE DAY I PURCHASED THE VEHICLE (1/23/13) THE SEAT BELT LIGHT
FIRE No WOULD NOT SHUT OFF. THE PASSENGER AIRBAG LIGHT WOULD ALSO
INJURIES 0 INDICATE THAT THE PASSENGER AIRBAG WAS DISENGAGED WITH A
DEATHS 0 PASSENGER IN THE VEHICLE. THE DEALERSHIP (ROSENTHAL NISSAN OF
 TYSONS) TOOK THE CAR IN BACK AND MADE SOME ADJUSTMENTS. THE
 PROBLEM APPARENTLY WENT AWAY. TONIGHT (2/9/13) THE PASSENGER
 AIRBAG SENSOR ONCE AGAIN INDICATED NO PASSENGER WHEN MY 110
 LB WIFE WAS SITTING IN THE SEAT. I TRIED IT WITH MYSELF (175LB) AND
 AGAIN IT OCCURRED. THIS IS AN UNACCEPTABLE SAFETY CONCERN.
 *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 10 2013** NHTSA ID Number: 10497678**Components: AIR BAGS****NHTSA ID Number** 10497678**Incident Date** February 10 2013**Consumer Location** SAN ANTONIO, TX**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No FEW DAYS AFTER I PURCHASED THE VEHICLE (09/23/12) THE SEAT BELT
FIRE No LIGHT WOULD NOT SHUT OFF. THE PASSENGER AIRBAG LIGHT WOULD
INJURIES 0 ALSO INDICATE THAT THE PASSENGER AIRBAG WAS DISENGAGED WITH A
DEATHS 0 PASSENGER IN THE VEHICLE. TONIGHT (2/10/13) THE PASSENGER
AIRBAG SENSOR ONCE AGAIN INDICATED NO PASSENGER WHEN MY 120
LB WIFE WAS SITTING IN THE SEAT. I TRIED IT WITH MYSELF (155LB) AND
AGAIN IT OCCURRED. THIS IS AN UNACCEPTABLE SAFETY CONCERN. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 12 2013** NHTSA ID Number: 10497856**Components: AIR BAGS****NHTSA ID Number** 10497856**Incident Date** August 12 2012**Consumer Location** CODEN, AL**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No I HAVE OWNED THIS 2013 ALTIMA FOR 5 MONTHS AND THE PASSENGER
FIRE No AIRBAGS CONTINUOUSLY STAY ON "OFF MODE". I AM A FEMALE AND
INJURIES 0 WEIGH 136 POUNDS AND MY HUSBAND RIDES ON THE PASSENGER SIDE
DEATHS 0 AS WELL AT TIMES AND HE IS 160 POUNDS, SO THERE IS DEFINITELY
 ENOUGH WEIGHT. I BELIEVE THERE IS A DEFECT WITHIN THE SENSORS. IN
 MY VEHICLE IT WILL STAY OFF FOR HOURS OR SOMETIMES IT WILL TAKE
 15-30 MINUTES AND IT WILL TURN ON, BUT IT NEVER STAYS ON. I HAVE
 SEEN SEVERAL COMPLAINTS WITH THE SAME ISSUE. AND IT COULD BE
 LIFE THREATENING TO A PASSENGER IN ONE OF THESE VEHICLES IF THE
 AIRBAGS DO NOT DEPLOY IN A CRASH. NISSAN NEEDS TO TAKE A CLOSER
 LOOK AT THIS ISSUE BEFORE SOMEONE LOSES THERE LIFE. THERE IS
 DEFINITELY SOMETHING WRONG AND SOMETHING NEEDS TO BE DONE
 QUICKLY TO RESOLVE THIS ISSUE ITS A SERIOUS MATTER. THERE ARE
 LIVES AT STAKE HERE.. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 17 2013** NHTSA ID Number: 10498425**Components: AIR BAGS****NHTSA ID Number** 10498425**Incident Date** January 03 2013**Consumer Location** SPRINGFIELD, OH**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No THE FIRST SIX WEEKS WE HAD THE CAR IT OPERATED NORMALLY. THAN
FIRE No THE PASSENGER AIR BAG OFF LIGHT OCCASIONALLY WOULD COME ON
INJURIES 0 WITH MY 120 LB WIFE IN THE SEAT. NOW IT WILL COME ON ALL OF THE
DEATHS 0 TIME. IF YOU START THE CAR BEFORE SHE GETS IN THE LIGHT USUALLY
STAYS OFF AFTER SHE GETS IN BUT NOT ALWAYS. WITH A 50 LB PERSON
IN THE SEAT THE LIGHT DOES NOT COME ON, THAT IS WHEN I THINK IT
SHOULD COME ON. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 19 2013** NHTSA ID Number: 10499278**Components: AIR BAGS, SEATS****NHTSA ID Number** 10499278**Incident Date** September 19 2012**Consumer Location** IRVINE, CA**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No THE "PASSENGER AIR BAG OFF" WARNING LIGHT MAY COME ON WHEN AN
FIRE No ADULT OR LARGE TEENAGER IS SITTING IN THE FRONT PASSENGER SEAT.
INJURIES 0 THIS FAILURE HAPPENS OCCASIONALLY. AT TIMES, THE WARNING LIGHT
DEATHS 0 WILL GO OFF AFTER A FEW MINUTES OF DRIVING. IT APPEARS THAT
EITHER THE SEAT SENSOR(S) OR THE SOFTWARE THAT READS THE
SENSOR(S) AND DETERMINES THE SIZE/WEIGHT OF THE FRONT
PASSENGER MAY BE FAULTY. I AM AMAZED THAT THERE HAS BEEN NO
RECALL OF THE 2013 ALTIMA FOR THIS ISSUE, GIVEN THE NUMBER OF
COMPLAINTS ON THIS WEBSITE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 27 2013** NHTSA ID Number: 10500658**Components: AIR BAGS****NHTSA ID Number** 10500658**Incident Date** December 10 2012**Consumer Location** OKLAHOMA CITY, OK**Vehicle Identification Number** 1N4BL3AP5DN*******Complaint Summary**

CRASH No PURCHASED A NEW 2013 ALTIMA SEDAN 3.5SL IN NOVEMBER 2012.
FIRE No WITHIN DAYS NOTICED THAT THE PASSENGER AIRBAG LIGHT WAS
INJURIES 0 ALWAYS ON, WHETHER A PASSENGER WAS IN THE PASSENGER SEAT OR
DEATHS 0 NOT. TOOK CAR INTO DEALER AND WAS TOLD THAT THE SENSOR HAD
BEEN INCORRECTLY CALIBRATED AT 200 POUNDS INSTEAD OF 0 POUNDS.
THEY RECALIBRATED THE SENSOR AND THE AIRBAG LIGHT WORKED
FINE... FOR APPROXIMATELY 2 WEEKS. THE PASSENGER AIRBAG
WARNING LIGHT IS NOW ALWAYS ON. THIS ISSUE CONCERNS ME
BECAUSE I MUST ASSUME THAT THE PASSENGER AIRBAG WILL NEVER
DEPLOY. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 28 2013** NHTSA ID Number: 10500776**Components: AIR BAGS****NHTSA ID Number** 10500776**Incident Date** February 27 2013**Consumer Location** EVANSTON, IL**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER SIDE AIR BAG WARNING LIGHT ILLUMINATED. THE
INJURIES 0 VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN COULD
DEATHS 0 NOT DUPLICATE OR REPAIR THE FAILURE. THE MANUFACTURER WAS NOT
MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE
APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 200.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 03 2013** NHTSA ID Number: 10501134**Components: AIR BAGS****NHTSA ID Number** 10501134**Incident Date** February 02 2013**Consumer Location** CHURCHVILLE, MD**Vehicle Identification Number** 1N4BL3APDC1*******Complaint Summary**

CRASH No I BOUGHT THIS CAR NEW (NISSAN ALTIMA 2013 - 3.5SL) AND FOUND OUT
FIRE No AFTER 2 DAYS THAT THE PASSENGER FRONT AIRBAG LIGHT WAS
INJURIES 0 WORKING IN A SPORADIC MANNER. MY WIFE WEIGHS 112 LBS. AND THE
DEATHS 0 SENSOR WILL NOT WORK TO PROTECT HER TO INFLATE - AS THE LIGHT
INDICATES THE AIRBAG IS OFF. I SAT IN THE SEAT AT 160 LBS. AND THE
LIGHT WENT OFF AND THEN CAME BACK ON. THE DEALER SAID IT HAD
NO SOLUTION THAT I HAD TO DRIVE IT THAT WAY. THE SEARCH ON THE
INTERNET SHOWED A HUNDREDS OF COMPLAINTS ABOUT THE NISSAN
FRONT PASSENGER AIRBAG. THIS NOTICE OF COMPLAINT IS
CONCERNING WHY THERE HAS NOT BEEN A RECALL ON THIS DEFECT
THAT IS LIFE THREATENTING AND WHY THE NHTSA HAS NOT STEPPED IN
TO PROTECT THE CONSUMER. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 05 2013** NHTSA ID Number: 10501348**Components: AIR BAGS****NHTSA ID Number** 10501348**Incident Date** February 18 2013**Consumer Location** CHURCHVILLE, MD**Vehicle Identification Number** 1N4BL3AP4DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE DRIVING AT VARIOUS SPEEDS, THE PASSENGER SIDE AIR BAG
INJURIES 0 WARNING LIGHT ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS
DEATHS 0 TAKEN TO A DEALER FOR DIAGNOSIS AND THE CONTACT WAS INFORMED
THAT THE PASSENGER DID NOT WEIGH ENOUGH FOR THE AIR BAG SEAT
SENSOR TO RECOGNIZE THAT THE SEAT WAS OCCUPIED. THE CONTACT
THEN RODE IN THE PASSENGER SEAT AND THE AIR BAG WARNING LIGHT
ALSO ILLUMINATED FOR A OCCUPANT WITH MORE BODY MASS. A
SECOND APPOINTMENT WAS SCHEDULED WITH THE DEALER FIR
FURTHER INSPECTION. THE VEHICLE WAS NOT REPAIRED. THE FAILURE
AND CURRENT MILEAGE WAS 300.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 12 2013** NHTSA ID Number: 10502556**Components: AIR BAGS, SEATS****NHTSA ID Number** 10502556**Incident Date** September 03 2012**Consumer Location** DE PERE, WI**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No THE PASSENGER SIDE AIRBAG WARNING LIGHT HAS BEEN COMING ON AT
FIRE No RANDOM TIMES WHEN SOMEONE IS SITTING IN THE SEAT. IT HAS BEEN
INJURIES 0 DOING THIS SINCE I BOUGHT THE CAR. THE LIGHT INDICATES THAT THE
DEATHS 0 AIRBAG IS OFF. THE DEALER HAS RESET THE SEAT TWO TIME AND THE
 PROBLEM IS NOT SOLVED. I CHECKED ONLINE AND FOUND THAT OTHERS
 HAVE BEEN HAVING THE SAME PROBLEM. THE DEALER HAS INDICATED
 THAT NISSAN HAS PUT A HOLD ON PARTS FOR THAT SEAT. THEY
 OBVIOUSLY KNOW THERE IS A PROBLEM. I AM SERIOUSLY CONCERNED
 THAT SOMEONE SITTING IN THE PASSENGER SEAT CAN BE AT RISK IN
 THE EVENT OF AN ACCIDENT. IF NISSAN WON'T TELL THEIR OWN
 DEALERS WHAT IS GOING ON THAT IS A PROBLEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 14 2013** NHTSA ID Number: 10503073**Components: AIR BAGS****NHTSA ID Number** 10503073**Incident Date** January 03 2013**Consumer Location** KENT, WA**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No AIR BAG LIGHT IS ILLUMINATED WHILE THE SEAT IS OCCUPIED WITH
FIRE No PASSENGER INDICATING THAT THE AIR BAG IS DEACTIVATED. BOTH
INJURIES 0 REQUIREMENT (WEIGHT LIMIT AND SETTING CORRECTLY) BY THE
DEATHS 0 MANUFACTURE IS MEET. TOOK TO THE DEALER AND HAD NISSAN SEND A
TECH FROM THE MANUFACTURER TO CHECK IT OUT. ALL THE TELL ME IS
THERE IS NO CODES STORE IN THE SYSTEM. I BELIEVE THIS IS MAJOR
SAFETY ISSUE WITH NO ANSWERS FROM NISSAN. THEY DANCE AROUND
WHEN I ASK QUESTION AND TURN IT INTO USER ERROR, WHERE IN FACT
REQUIREMENT (WEIGHT LIMIT AND SETTING CORRECTLY) BY THE
MANUFACTURE IS MEET. 1800-343-6913 EXT. [XXX] CASE # [XXX]. MAJOR
SAFETY ISSUE PLEASE HELP I GOT NO WHERE WITH NISSAN
INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 23 2013** NHTSA ID Number: 10504226**Components: AIR BAGS****NHTSA ID Number** 10504226**Incident Date** March 16 2013**Consumer Location** MASSILLON, OH**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No I TOOK DELIVERY ON A NEW NISSAN ALTIMA 3/15/2013, AND THE NIGHT BEFORE, I SAW ONLINE THAT THERE WAS A RECALL RELATED TO

FIRE No PASSENGER AIR BAG SENSORS, SO I ASKED DEALER TO CHECK ON THIS

INJURIES 0 BEFORE I TOOK DELIVERY. THE DEALER TOLD ME THAT MY VEHICLE WAS

DEATHS 0 NOT COVERED BY THAT RECALL SINCE IT WAS MANUFACTURED AFTER THAT 'BATCH'. I NOTICED THE NEXT DAY THAT THE RED DASH AIRBAG LIGHT WAS ON, AND ALSO NOTICED THAT THE YELLOW PASSENGER AIRBAG 'OFF' LIGHT WAS ON, EVEN THOUGH NOBODY WAS IN THAT SEAT, NO OBJECT THERE, ETC. I DROVE MY WIFE IN THE CAR A FEW DAYS LATER, AND BOTH RED AND YELLOW LIGHTS REMAINED ILLUMINATED WHETHER SHE WAS IN THE SEAT, OR I WAS IN THE SEAT, OR NOBODY WAS IN THE SEAT. I CHECKED THE OWNERS MANUAL, AND IT INDICATED THAT BOTH DRIVER AND PASSENGER AIRBAGS MAY NOT DEPLOY IF IN AN ACCIDENT IF THESE LIGHTS WERE ON. RETURNED TO DEALER ON 3/20/2013 AFTER TELLING THE DEALER THAT I REFUSED TO DRIVE THIS CAR ANYMORE UNTIL THIS WAS REMEDIED. AND WAS TOLD THAT THEY WOULD INVESTIGATE, THEY PROVIDED A RENTAL CAR. I STILL HAVE A RENTAL CAR AS OF 3/23/2013, AND HAVE BEEN TOLD FOR 3 DAYS NOW THAT NISSAN HAS INFORMED THE DEALER THAT THEY WANT TO SEND THE DEALER AN ENTIRE 'PASSENGER SEAT STRIP', BUT CANNOT PROVIDE INFORMATION ON WHEN THE PART WILL BE AVAILABLE OR WHEN IT WILL SHIP. AFTER READING THE RECALL DESCRIPTION, MY VEHICLE IS EXHIBITING EXACTLY THE SAME SYMPTOMS AS THE RECALL NOTICE - BOTH RED AND YELLOW AIR BAG LIGHTS ARE ON AND REMAIN ON ALL THE TIME. I ASKED AGAIN FOR THE DEALER TO CHECK IF MY VEHICLE WAS COVERED BY THE RECALL, THEY SAID NO. HOW CAN IT BE THAT THIS VEHICLE HAS NOT BEEN RECALLED? THE DEALER TOLD ME THAT ANOTHER CUSTOMER JUST HAD THE SAME THING HAPPEN, AND THE RENTAL CAR AGENCY TOLD ME THEY JUST ORDERED SEVERAL NEW ALTIMAS AND THAT THEY HAD TO RETURN ONE FOR THE SAME PROBLEM. IS THE NHTSA AWARE OF THIS PROBLEM? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
------	-------	------

NISSAN	ALTIMA	2013
--------	--------	------

Safety Issue Type: Complaints**March 26 2013** NHTSA ID Number: 10504553**Components: AIR BAGS****NHTSA ID Number** 10504553**Incident Date** March 25 2013**Consumer Location** FREMONT, CA**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No PASSENGER AIRBAG SEEMS TO DISABLE ITSELF RANDOMLY. AIRBAG OFF
FIRE No LIGHT COMES ON AND THEN GOES AWAY AFTER A WHILE AND THEN
INJURIES 0 COMES BACK AGAIN AFTER A FEW MINUTES. VERY SCARY TO DRIVE
DEATHS 0 KNOWING THAT THE AIRBAG WON'T DEPLOY. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 31 2013** NHTSA ID Number: 10505115**Components: AIR BAGS****NHTSA ID Number** 10505115**Incident Date** January 07 2013**Consumer Location** FAIR OAKS, CA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No PASSENGER AIR BAG PERIODICALLY TURNS ITSELF OFF DURING A TRIP
FIRE No AND WILL NOT RESET UNTIL THE CAR IS TURNED OFF. THIS HAS
INJURIES 0 HAPPENED PERIODICALLY, APPROXIMATELY 10 TIMES. I RETURNED TO
DEATHS 0 THE DEALERSHIP AND THEY SAID THEY WOULD NOT CHANGE THE
DEFECTIVE SENSOR UNTIL NISSAN OFFICIALLY RECALLED THE PART.
THEY SIMPLY LOOSENED AND THEN RETORQUES THE SENSOR. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 09 2013** NHTSA ID Number: 10505693**Components: AIR BAGS****NHTSA ID Number** 10505693**Incident Date** October 01 2012**Consumer Location** NORMAN, OK**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE PASSENGER SIDE AIR BAG SHUT OFF INDEPENDENTLY AS A PASSENGER WAS OCCUPYING THE SEAT.

FIRE No

INJURIES 0 THE VEHICLE WAS TAKEN TO TWO DIFFERENT DEALERS FOR A TOTAL OF FIVE TIMES FOR THE FAILURE. THE CONTACT WAS INFORMED EACH TIME THAT THE FAILURE COULD NOT BE RECREATED. THE CONTACT WAS INFORMED OF THE RECALL UNDER NHTSA CAMPAIGN ID NUMBER: 13V069000 (AIR BAGS) AND CONTACTED THE MANUFACTURER. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN THE RECALL AND NO ASSISTANCE WAS PROVIDED. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 250 AND THE CURRENT MILEAGE WAS 21,000.

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 25 2013** NHTSA ID Number: 10509528**Components: AIR BAGS****NHTSA ID Number** 10509528**Incident Date** March 30 2013**Consumer Location** AUSTIN, TX**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No I PURCHASED A NEW 2013 ALTIMA SEDAN 2.5SL MID OF MARCH. 1.
FIRE No PASSENGER AIRBAG OFF LIGHT ON. PASSENGER AIRBAG SEEMS TO
INJURIES 0 DISABLE ITSELF RANDOMLY. 2. WHINING OR WHISTLING NOISE FROM
DEATHS 0 ENGINE BAY. 3. WHEN I MAKE A TURN(LEFT, RIGHT BOTH) I CAN HEAR
DRUMING SOUND FROM BACK. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 01 2013** NHTSA ID Number: 10510298**Components: AIR BAGS, ENGINE****NHTSA ID Number** 10510298**Incident Date** March 21 2013**Consumer Location** HAWAIIAN GARDENS, CA**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No WHEN SITTING THE FRONT PASSENGER SEAT PASSENGER AIR BAG OFF
FIRE No SIGN COMES OUT AND RANDOMLY DISAPPEAR,APPEAR REPEATEDLY. SIT
INJURIES 0 THE VERY PROPERLY BY OWNER' MANUAL IT COMES OUT. IT MEANS
DEATHS 0 PASSENGER AIR BAG IS OFF SIGN ON IT WILL NOT INFLATE IN A CRASH.
 I'M VERY SCARY DRIVE THIS CAR WITH SOMEONE WHO SIT THE
 PASSENGER SEAT. ALTHOUGH SITTING ON THE SEAT PROPERLY AND
 USING THE SEAT BELT PROPERLY IT DOESN'T MATTERS BECAUSE THE
 PASSENGER AIR BAG OFF LIGHT ALWAYS ILLUMINATE. IT IS VERY
 DANGEROUS IN A CRASH. I REALLY WANT TO KNOW NEED AIR BAG FOR
 WHAT??? NISSAN ALREADY RECALLS SOME CAR SAME ISSUES. I BRING
 MY CAR NISSAN DEALER,THEY DO NOTHING AND SAY"THIS IS NORMAL"
 AND HAVE SAME PROBLEMS MY CAR'S VIN# NOT INCLUDE THE RECALLS
 SO THEY DON'T FIX OR REPLACE ANYTHING. IT IS RIDICULOUS. ALSO
 ALTIMA HAS WEIRD WINNING HIGH PITCH NOISE ALL THE TIME AND
 DRIVE LOW RPM TO CHANGE TO HIGH RPM MAKES VERY LOUD
 RUMBLING KNOCKING NOISE.IT SEEMS LIKE A DRIVE BELT AND
 TENSIONER PROBLEMS. DEALER SAY THAT IT IS NORMAL. DEALER
 ALWAYS SAY "IT IS NORMAL". IF MY WARRANTY IS FINISH THEY SAY THAT
 IT IS PROBLEMS. I REALLY WANT TO SOLUTIONS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 07 2013** NHTSA ID Number: 10510920**Components: AIR BAGS****NHTSA ID Number** 10510920**Incident Date** May 07 2013**Consumer Location** ARLINGTON HEIGHTS, IL**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No PASSENGER AIR BAG INDICATOR TURNS ON, RANDOMLY ? EVEN WHEN
FIRE No PASSENGER SEAT IS OCCUPIED. IT MEANS PASSENGER AIR BAG IS OFF -
INJURIES 0 IT WILL NOT INFLATE IN A CRASH. I'M VERY SCARY DRIVE THIS CAR WITH
DEATHS 0 SOMEONE WHO SITS THE PASSENGER SEAT. NISSAN ALREADY RECALLS
 2013 ALTIMA WITH THE SAME ISSUE. I REPORTED IT AT NISSAN DEALER,
 THEY DO NOTHING AND SAY MY CAR'S VIN# NOT INCLUDE THE RECALLS
 SO THEY DON'T FIX OR REPLACE ANYTHING. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 08 2013** NHTSA ID Number: 10511054**Components: AIR BAGS****NHTSA ID Number** 10511054**Incident Date** May 07 2013**Consumer Location** SOMERVILLE, MA**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No THE AIRBAG SENSOR FOR THE FRONT PASSENGER SEAT DOES NOT WORK
FIRE No PROPERLY. ON MULTIPLE OCCASIONS, WHEN A 120-130 LB FEMALE IS
INJURIES 0 SITTING IN THE PASSENGER SEAT, THE DETECTION SYSTEM AND
DEATHS 0 WARNING LIGHT SUGGEST THE AIR BAG HAS BEEN SHUT OFF. THERE IS A
 RECALL FOR NISSAN ALTIMAS OF MY MODEL YEAR, BUT NOT MY VEHICLE.
 THIS IS CLEARLY A SAFETY ISSUE BUT I DON'T KNOW WHY MY VEHICLE IS
 NOT PART OF THE RECALL. WHEN I TEST-DROVE THE VEHICLE IN
 JANUARY, THE SALESMAN (~130 LB) WAS SITTING IN THE PASSENGER
 SEAT AND JOKED THAT HE OFTEN TRIGGERED THE AIRBAG SHUT-OFF
 BECAUSE HE DIDN'T WEIGH ENOUGH. BUT I ASSUME THE WEIGHT
 MAXIMUM FOR SHUT-OFF HAS TO BE AROUND 70 POUNDS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 09 2013** NHTSA ID Number: 10511236**Components: AIR BAGS****NHTSA ID Number** 10511236**Incident Date** March 01 2013**Consumer Location** CROSS LANES, WV**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No FRONT SEAT PASSENGER AIRBAG SYSTEM DOESN'T WORK WITH MY
FIRE No FRONT SEAT PASSENGERS WEIGHING BETWEEN 115-125 POUNDS.
INJURIES 0 STATUS LIGHT INDICATES SYSTEM IS OFF AND AIRBAG WILL NOT INFLATE
DEATHS 0 IN A CRASH. NISSAN CUSTOMER SERVICE TELLS ME THE SYSTEM IS
DESIGNED TO WORK WITH FRONT SEAT PASSENGERS 85 POUNDS AND UP.
I AM FILING AS I SEE OTHER 2013 NISSAN ALTIMA OWNERS ARE HAVING
THE SAME PROBLEM. DEALER "CAN'T DUPLICATE THE PROBLEM " SO NO
REPAIRS HAVE BEEN MADE. MY VEHICLE CONTINUES TO OFFER NO
FRONT PASSENGER SEAT AIR BAG PROTECTION FOR 115-125 POUND
PASSENGERS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 13 2013** NHTSA ID Number: 10511765**Components: AIR BAGS****NHTSA ID Number** 10511765**Incident Date** September 04 2012**Consumer Location** WEST ORANGE, NJ**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE DRIVING VARIOUS SPEEDS, THE AIR BAG OFF INDICATOR
INJURIES 0 ILLUMINATED CONTINUOUSLY EVEN THOUGH A FRONT SEAT PASSENGER
DEATHS 0 WAS PRESENT. THE FAILURE OCCURRED WHENEVER THE FRONT SEAT
OCCUPANT WEIGHTED LESS THAN 130 POUNDS. THE VEHICLE WAS
TAKEN TO AN AUTHORIZED DEALER THREE TIMES FOR THE SIMILAR
DEFECT. THE TECHNICIAN STATED THAT THE VEHICLE FUNCTIONED AS
DESIGNED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE
APPROXIMATE FAILURE MILEAGE WAS 1,000...UPDATED 06/17/13 *BF

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10511765-6009.pdf 0.592KB

<https://static.nhtsa.gov/complaints/10511765/10511765-AF0DEE51729002CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**May 15 2013** NHTSA ID Number: 10512184**Components: AIR BAGS****NHTSA ID Number** 10512184**Incident Date** May 11 2013**Consumer Location** MANTUA, NJ**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No PASSENGER SIDE AIR BAG LIGHT OFF IS COMING ON WITH AN ADULT
FIRE No SITTING IN THE SEAT. TOOK CAR IN TO DEALERSHIP. THEY RAN
INJURIES 0 COMPUTER TEST AND NOTHING CAME UP. TEST DROVE WITH ME
DEATHS 0 SITTING IN PASSENGER SEAT AND PROBLEM STILL HAPPENED. TECH
PERFORMED MULTIPOINT VEHICLE INSPECTION AND NOTHING CAME UP.
EVEN THOU PROBLEM IS STILL THERE, NISSAN STATES ALL SYSTEMS
OPERATING TO SPECIFICATION. IN MY OPINION, NOTHING WAS DONE TO
CORRECT THE PROBLEM. I'M HOPING NISSAN DOES NOT WAIT UNTIL
SOMEONE IS HURT OR KILLED TO ISSUE A RECALL. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 23 2013** NHTSA ID Number: 10513233**Components: AIR BAGS****NHTSA ID Number** 10513233**Incident Date** February 01 2013**Consumer Location** MONTGOMERY, MN**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No ON AT LEAST THREE OCCASIONS THE AIR BAG INDICATOR HAS INDICATED
FIRE No THAT THE AIR BAG HAS BEEN TURNED OFF. IN ALL OF THESE CASES AN
ADULT HAS OCCUPIED THE PASSENGER SEAT. THIS ISSUE IS NOT
INJURIES 0 CONSISTENT. IN ONE CASE WHEN IT DID NOT DEPLOY I TURNED THE CAR
DEATHS 0 OFF AND THEN ON AGAIN AND IT APPEARS TO WORK CORRECTLY. AT
THIS TIME I DO NOT KNOW IF THE AIRBAG IS ENGAGED OR NOT. I
CONSIDER THIS A SEVERE SAFETY ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 24 2013** NHTSA ID Number: 10513412**Components: AIR BAGS****NHTSA ID Number** 10513412**Incident Date** August 05 2012**Consumer Location** PORT WASHINGTON, NY**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER AIR BAG OFF WARNING MESSAGE WAS
INJURIES 0 ILLUMINATED. THE PASSENGER'S SEAT WAS OCCUPIED WHEN THE
DEATHS 0 FAILURE OCCURRED. THE VEHICLE WAS TAKEN TO THE DEALER, WHO
 DETERMINED THAT THE AIR BAG WAS OPERABLE AND WITHOUT FAILURE.
 THE CONTACT WAS CONCERNED BECAUSE THE FAILURE OCCURRED
 WHILE HIS WIFE, SAT IN THE SEAT. THE FAILURE WAS REPORTED TO THE
 MANUFACTURER. THE FAILURE MILEAGE WAS 30. THE CURRENT MILEAGE
 WAS 8,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (2)

Response Letter

RL-10513412-7891.pdf 0.061KB
<https://static.nhtsa.gov/complaints/10513412/10513412-AF0DEE5172F802CAE05375E8789808C8.pdf>

Complaint Letter

CL-10513412-9087.pdf 0.161KB
<https://static.nhtsa.gov/complaints/10513412/10513412-AF0DEE5172F702CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**May 31 2013** NHTSA ID Number: 10514498**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10514498**Incident Date** March 14 2013**Consumer Location** RESTON, VA**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No WELL I NOTICED THAT MY PASSENGER AIRBAG OFF LIGHT WAS ON WITH
FIRE No A PASSENGER SITTING IN THE VEHICLE, IT HAS DONE THIS MANY TIMES,
INJURIES 0 AND I EVEN HAVE A VIDEO OF ME SITTING IN IT AND I WEIGHT 180LBS
DEATHS 0 WITH THE LIGHT ON WHILE THE CAR IS BEING DRIVEN. I HAVE TAKEN IT
 IN TO THE DEALERSHIP 3 DIFFERENT TIMES FOR THIS PROBLEM. EACH
 TIME THEY HAVE TOLD ME THAT THEY HAVE RESET THE SEAT. IT IS STILL
 DOING IT, THE VIDEO CAME AFTER THE THIRD TIME AND JUST 3 DAYS
 AGO. I CALLED NISSAN ABOUT THIS AND MY OTHER BIG PROBLEMS AND
 THEY HAVE TOLD ME THAT I SHOULD TAKE IT TO ANOTHER DEALER.
 THERE IS A RECALL ON THIS THROUGH NISSAN AND YET I HAVE
 BROUGHT IT IN 3 SEPARATE TIMES AND THEY STILL KEEP TELLING ME ITS
 OK. NO SIR. NISSAN SEEMS TO JUST NOT CARE I HAVE ASKED THEM
 MANY TIMES FOR A NISSAN REP TO COME OUT AND LOOK AT MY CAR
 AND THEY JUST KEEP TELLING ME TO TAKE IT TO A DIFFERENT DEALER.
 THE PROBLEM IS ALL THE NISSAN DEALERS AROUND ME ARE OWNED
 AND MANAGED BY THE SAME COMPANY. AND NISSAN WILL NOT HELP ME
 WITH A LOANER CAR IF I DRIVE IT 200 MILES AWAY TO THE NEXT DEALER.
 SO I AM JUST SCREWED. VERY UPSET WITH HOW NISSAN RUNS THEIR
 BUSINESS. THIS IS MY FIRST AND LAST NISSAN EVER! *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 01 2013** NHTSA ID Number: 10514608**Components: AIR BAGS, SEATS****NHTSA ID Number** 10514608**Incident Date** May 25 2013**Consumer Location** IRVINE, CA**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No PASSENGER AIR BAG OFF WARNING LIGHT COMES ON INTERMITTENTLY, EVEN WITH A PERSON OVER 100 LBS. IN THE FRONT PASSENGER SEAT.
FIRE No THIS HAS BEEN AN ISSUE SINCE THE CAR WAS NEW. I BROUGHT THE CAR INTO THE DEALER AND THEY "RECALIBRATED" THE SENSOR, BUT THIS DID NOT FIX THE ISSUE. THE RECENT PASSENGER AIR BAG RECALL DID NOT INCLUDE MY VIN, SO IT APPEARS THAT NISSAN HAS NO IDEA HOW TO FIX THIS. BY READING THESE COMPLAINTS ON SAFERCAR.GOV, IT APPEARS THAT THIS IS A WIDESPREAD ISSUE. HOW LONG WILL NISSAN'S CUSTOMERS BE FORCED TO DRIVE AROUND WITH COMPROMISED SAFETY SYSTEMS? *TR
INJURIES 0
DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 04 2013** NHTSA ID Number: 10514947**Components: STEERING, AIR BAGS****NHTSA ID Number** 10514947**Incident Date** December 01 2012**Consumer Location** AUGUSTA, GA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No PASSENGER'S AIR BAG TURNS ON AND OFF RANDOMLY WHILE AN ADULT (150 LBS) IS SITTING WHILE CAR IS MOVING AT DIFFERENT SPEEDS (0 TO 80 MPH). I TOOK CAR TO DEALERSHIP IN JANUARY AND REPORTED

FIRE No PROBLEM TO THE SERVICE MANAGER AND HE STATED THAT IT WAS

INJURIES 0 NORMAL. I EXPLAINED TO THE MANAGER HOW THAT COULD NOT BE

DEATHS 0 NORMAL BECAUSE THE PASSENGER CAN SUFFER SERIOUS INJURIES OR EVEN DEATH IF WE HAD AN ACCIDENT. THE SERVICE MANAGER STATED HE CHECKED THE CAR'S COMPUTER AND THERE WE NO ERROR CODES. THE CAR IS NOT INCLUDED IN THE RECALL NISSAN ISSUED IN APRIL. NOW, I'M NERVOUS/WORRIED WHEN I HAVE A SOMEBODY IN THE PASSENGER'S SIDE AND THE AIRBAG LIGHT TURNS OFF RANDOMLY. IN ADDITION, THE ELECTRICAL STEERING PUMP MAKES A LOUD VIBRATING NOISE AT LOW SPEEDS. SERVICE MANAGER STATED IT'S NOT NORMAL BUT NISSAN DOES NOT KNOW HOW TO FIX THE PROBLEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 06 2013** NHTSA ID Number: 10515534**Components: AIR BAGS****NHTSA ID Number** 10515534**Incident Date** January 21 2013**Consumer Location** STATEN ISLAND, NY**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No PASSENGER AIR BAG INDICATES OFF WITH OCCUPANT IN SEAT.-
FIRE No RETURNED TO DEALER FOR REPAIR ON JAN,21, APR 4, MAY 14 AND JUNE
INJURIES 0 4. DEALER REPLACED OCCUPANT SENSORS ON APRIL 4,2013. PROBLEM
DEATHS 0 WAS NOT RECTIFIED, THEY CLAIM THERE IS NO DEFECT. FILED
COMPLAINT WITH NISSAN CONSUMER AFFAIRS, THEY CLAIM THEY
COULD ONLY GO BY WHAT DEALER STATES. THEREFORE THEY ARE
USELESS TO CONSUMER. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 20 2013** NHTSA ID Number: 10520843**Components: AIR BAGS****NHTSA ID Number** 10520843**Incident Date** June 16 2013**Consumer Location** GILBERT, AZ**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG STATUS INDICATOR LIGHT ILLUMINATED (ABOVE RADIO CONSOLE) , INDICATING PASSENGER AIRBAG WAS OFF, AT 10:36PM
FIRE No WITH A FULL SIZE ADULT FEMALE PASSENGER SITTING AND BUCKLED IN
INJURIES 0 THE PASSENGER SEAT. PRIOR TO THAT INCIDENT, EARLIER IN THE
DEATHS 0 EVENING, THE PASSENGER AIRBAG STATUS INDICATOR LIGHT WAS NOT ILLUMINATED, INDICATING THE AIRBAG WAS ACTIVE, AT 9:14PM WITH THE PASSENGER SEAT EMPTY AND NO OTHER LOAD PLACED IN CONTACT WITH THE SEAT. TWO MINUTES LATER AT 9:16PM THE PASSENGER AIRBAG STATUS INDICATOR CHANGED STATE AND ILLUMINATED AFTER TURNING LEFT ONTO ANOTHER STREET. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 21 2013** NHTSA ID Number: 10520997**Components: AIR BAGS****NHTSA ID Number** 10520997**Incident Date** June 20 2013**Consumer Location** RESTON, VA**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No SO I HAVE BEEN HAVING THIS PROBLEM EVER SINCE I PURCHASED THIS
FIRE No VEHICLE. THE PASSENGER AIR BAG OFF SWITCH TURNS ON WHILE AN
INJURIES 0 ADULT IS SITTING IN THE SEAT AND CAR IS BEING DRIVEN. I HAVE
DEATHS 0 BROUGHT IT IN FOR REPAIRS 4 SEPARATE TIMES. THE FIRST TIME THEY
PERFORMED A "ZERO POINT" RESET. A FEW DAYS WENT BY AND IT DID IT
AGAIN. I TOOK IT BACK 2 TIMES AFTER THAT AND THEY KEPT SAYING
THEY COULD NOT DUPLICATE THE PROBLEM EVEN THOUGH I HAVE VIDEO
OF IT ON MY PHONE. SO I TOOK IT TO A DIFFERENT DEALERSHIP TO SEE
WHAT THEY WOULD SAY ABOUT IT AND THE MANY OTHER PROBLEMS I
AM EXPERIENCING. THEY HAD MY CAR FOR 10 DAYS. I PERSONALLY
SPOKE AND TEST DROVE WITH THE TECHNICIAN AND HE TOLD ME HE
PERFORMED THE ZERO POINT RESET AGAIN. BUT WHEN I PICKED IT UP
THE PAPERWORK ONLY STATES THAT THEY COULD NOT REPRODUCE THE
PROBLEM AND NO WORK WAS PERFORMED. BUT LAST NIGHT THE SAME
NIGHT I PICKED IT UP IT DID IT AGAIN AND AGAIN I HAVE VIDEO EVIDENCE
OF IT SWITCHING OFF WHILE SITTING IN IT AND DRIVING. THIS IS A HUGE
SAFETY ISSUE, AND SOMEONE NEEDS TO MAKES NISSAN FIX IT. OH AND
THE LOANER CAR WHICH WAS A 2013 NISSAN ROGUE DID THE SAME
EXACT THING AND I HAVE 2 VIDEOS OF IT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 25 2013** NHTSA ID Number: 10521608**Components: AIR BAGS****NHTSA ID Number** 10521608**Incident Date** June 21 2013**Consumer Location** ISELIN, NJ**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No FRONT PASSENGER SEAT AIRBAG LIGHT COMES ON WHILE A PASSENGER
FIRE No IS SITTING IN THE FRONT SEAT. THIS HAS HAPPENED MANY TIMES SINCE
INJURIES 0 BUYING THE CAR ON 3/202013. THE CAR HAS BEEN BACK TO THE DEALER
DEATHS 0 AT LEAST 5 TIMES AND I'M TOLD EVERYTHING IS WORKING CORRECTLY.
NISSAN NEEDS O CORRECT THIS SAFETY ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 25 2013** NHTSA ID Number: 10521798**Components: AIR BAGS****NHTSA ID Number** 10521798**Incident Date** June 06 2013**Consumer Location** FRANKLIN, TN**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No MY "PASSENGER AIRBAG OFF" LIGHT COMES ON INTERMITTENTLY AS
FIRE No MANY OTHER USERS HAVE REPORTED. THIS HAPPENS WITH ADULTS IN
INJURIES 0 THE PASSENGER SEAT BETWEEN 115-130LBS. I'VE TAKEN IT TO THE
DEATHS 0 DEALER TWICE. THE FIRST TIME THEY DID A FACTORY RESET. THE
PROBLEM DIDN'T GO AWAY. THE SECOND TIME, THEY TOLD ME IT WAS
WORKING FINE EVEN THOUGH THE TECHNICIAN AGREED THE PROBLEM
WOULD CONCERN HER TOO IF IT WAS HER CAR. THIS NEEDS TO BE A
RECALL, THIS IS A SERIOUS SAFETY ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 26 2013** NHTSA ID Number: 10521863**Components: AIR BAGS****NHTSA ID Number** 10521863**Incident Date** January 04 2013**Consumer Location** NEW YORK, NY**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No I PURCHASED THE CAR IN SEPTEMBER AND HAVE OBSERVED THAT WHEN
FIRE No THERE IS A PASSENGER IN THE FRONT PASSENGER SEAT, THE
INJURIES 0 PASSENGER SIDE AIRBAG WARNING LIGHT COMES ON AND MAY OR MAY
DEATHS 0 NOT GO OFF AFTER I HAVE BEEN DRIVING FOR A CONSIDERABLE PERIOD
 OF TIME. I HAVE REPORTED IT TO THE DEALER WHEN I HAVE TAKEN THE
 CAR IN FOR THE SCHEDULED TUNE-UP AND OIL CHANGES BUT THEY
 HAVE NOT BEEN ABLE TO FIND THE CAUSE OF THIS PROBLEM. THEY
 HAVE SUGGESTED THAT IT MIGHT BE CAUSED BY INSUFFICIENT WEIGHT
 ON THE PASSENGER SEAT, BUT THEY HAVE BEEN UNABLE TO TELL ME
 WHAT IS THE MINIMUM WEIGHT REQUIREMENT. I FIND THAT HAVING THE
 WARNING LIGHT ON IS VERY DISCONCERTING SINCE IT MAY BE
 INDICATING A SAFETY PROBLEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 27 2013** NHTSA ID Number: 10522017**Components: AIR BAGS****NHTSA ID Number** 10522017**Incident Date** February 05 2013**Consumer Location** BLUFFTON, IN**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA THAT AT TIMES PASSENGER AIR BAG OFF LIGHT IS
FIRE No ON EVEN THOUGH A 130LB PERSON IS SITTING IN SEAT. AFTER 4
INJURIES 0 OCCURRENCES AND SEEING A RECALL FOR SENSOR ISSUES I TOOK CAR
DEATHS 0 TO DEALER AND WAS TOLD MY CAR NOT PART OF RECALL AND THEY DID
NOT FIND ANY COMPUTER CODES TO INDICATE A PROBLEM. THEY
COULD NOT DUPLICATE THE PROBLEM. NO ACTIONS TAKEN. I AM
CONCERNED ABOUT IS THE AIR BAG WORKING IF WE HAVE AN ACCIDENT.
*TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 27 2013** NHTSA ID Number: 10522087**Components: AIR BAGS****NHTSA ID Number** 10522087**Incident Date** May 13 2013**Consumer Location** POWDER SPRINGS, GA**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No FRONT SEAT PASSENGER "AIRBAG OFF" LIGHT OPERATES
FIRE No INTERMITTENTLY WHEN MY WIFE (98 POUNDS) IS THE FRONT SEAT
INJURIES 0 PASSENGER. NISSAN ENGINEERS AND TECHNICIANS STATED THAT THE
DEATHS 0 AIRBAG SYSTEM ON OUR ALTIMA WAS "OPERATING AS IT HAD BEEN
 DESIGNED TO OPERATE". THIS IS AFTER REPLACING THE COMPUTER AND
 FRONT SEAT SENSORS WHICH WERE DETERMINED TO BE DEFECTIVE. IT
 WAS SUGGESTED THAT MY WIFE WAS MOVING AROUND AND THAT
 TRIGGERED THE LIGHT TO INTERMITTENTLY COME ON OR OFF. THIS IS
 NOT THE CASE, THE WARNING LIGHT CAN COME ON OR GO OFF WHILE
 MY WIFE IS SITTING PERFECTLY STILL IN THE SEAT. FRONT SEAT
 PASSENGER SAFETY IS VERY IMPORTANT, THAT IS WHY AIRBAGS ARE
 REQUIRED ON NEW VEHICLES. BECAUSE MY WIFE ONLY WEIGHS 98
 POUNDS SHE SHOULD BE PROTECTED WHEN IN THE FRONT SEAT OF THE
 CAR. THE CONSUMER AFFAIRS REPRESENTATIVE TOLD ME THAT MY WIFE
 WOULD BE SAFER WITH NO AIRBAG DEPLOYMENT. WITH THE LIGHT ON
 SOMETIMES AND SOMETIMES NOT, WHERE IS THE FRONT SEAT
 PROTECTION THAT THE ENGINEERS DESIGNED? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 03 2013** NHTSA ID Number: 10523080**Components: AIR BAGS****NHTSA ID Number** 10523080**Incident Date** April 05 2013**Consumer Location** BUENA PARK, CA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No SEAT FRAME WITH NEW SENSOR REPLACED AS PER 2013 ALTIMA RECALL
FIRE No STATING THAT THE AIR BAG LIGHT COMES ON WHEN PASSENGER IS IN
INJURIES 0 THE SEAT. ZERO POINT RESET WAS DONE AS WELL. MULTIPLE TIMES
DEATHS 0 SINCE THEN OVER THE LAST 3 MONTHS HAVE HAD MULTIPLE
OCCURRENCES OF PASSENGERS OF VARIOUS WEIGHTS SIT IN THE FRONT
PASSENGER SEAT AND THE LIGHT HAS REMAINED LIT FROM VEHICLE
START, OR ILLUMINATED AFTER A PERIOD OF TIME AFTER STARTING TO
DRIVE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 05 2013** NHTSA ID Number: 10523334**Components: AIR BAGS****NHTSA ID Number** 10523334**Incident Date** June 14 2013**Consumer Location** SAN DIEGO, CA**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No PASSENGER AIRBAG LIGHT COMES ON INTERMITTENTLY. THIS BEGAN
FIRE No IMMEDIATELY AFTER PURCHASING A 2013 NISSAN ALTIMA. 35 MILES. I
INJURIES 0 HAVE BROUGHT THE CAR TO THE DEALERSHIP. THEY RESET THE SENSOR
DEATHS 0 AND SAID THERE WAS NOTHING MORE THAT COULD BE DONE. THE
PROBLEM CONTINUES AND THE CAR IS UNSAFE TO DRIVE WITH ANYONE
SITTING IN THE PASSENGER SEAT. I'M NOT HAVING MUCH LUCK WITH
NISSAN CONSUMER AFFAIRS. THEY SAY THEY WILL CONTACT THE
DEALERSHIP AND WILL FILE MY CASE AND CONTACT ME IF THERE IS A
RECALL ON THIS ISSUE. HELP! *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 06 2013** NHTSA ID Number: 10523502**Components: AIR BAGS****NHTSA ID Number** 10523502**Incident Date** July 06 2013**Consumer Location** MASON, OH**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No PASSENGER AIR BAG OFF LIGHT IS ILLUMINATED WHILE ADULT
FIRE No PASSENGER IS SEATED DURING REGULAR DRIVING. THIS IS AN
INJURIES 0 INTERMITTENT PROBLEM. SOMETIMES IT IS ILLUMINATED WHILE AN
DEATHS 0 ADULT PASSENGER IS RIDING AND SOMETIMES NOT. MY CAR DOES NOT
FALL IN THE RECENT RECALL BATCH FOR THE SAME ISSUE, BUT IT IS A
SERIOUS SAFETY CONCERN. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 08 2013** NHTSA ID Number: 10523764**Components: AIR BAGS****NHTSA ID Number** 10523764**Incident Date** July 06 2013**Consumer Location** RESTON, VA**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No WELL I HAVE DROPPED MY CAR OFF FOR THE 5TH TIME FOR THIS SAME
FIRE No ISSUE, THIS TIME THEY TOLD ME THEY REPLACED THE PASSENGER
INJURIES 0 SENSOR, BUT COULD NOT GET IT TO RESET, SO THEY HAD TO ORDER
DEATHS 0 ANOTHER SENSOR AND MY CAR SAT FOR 3 EXTRA DAYS BUT THEY
INSTALLED THEM AND I RECEIVED MY VEHICLE BACK ON JULY 5TH AND
ON JULY 6TH THE LIGHT SHOWING MY PASSENGER AIRBAG IS OFF WAS
ON WHILE AN ADULT IS SITTING IN THE SEAT. I HAVE TRIED TO HAVE
NISSAN PURCHASE THE CAR BACK BUT LL THEY TELL ME IS THAT THEY
DO NOT INTERPRET THAT MY CAR FALLS UNDER THE LEMON LAW BUT IN
MY STATE IT IS IF I HAVE A PROBLEM REPAIRED 3 OR MORE TIMES AND
THE PROBLEM IS STILL OCCURRING, OR A SAFETY ISSUE BEING REPAIRED
ONCE AND IT IS STILL OCCURRING THEN IT WILL FALL UNDER IT, SO NOW I
HAVE TO GO AND SPEND MORE TIME AND MONEY ON A LAWYER. THIS IS
A SERIOUS PROBLEM. IT IS ALSO OCCURRING IN THE NEW ROGUES. I
HAVE HAD 2 SEPARATE ROGUE LOANER CARS AND THEY BOTH TOO HAVE
THE PASSENGER AIRBAG TURN OFF WHILE AN ADULT IS SITTING IN THE
SEAT. I HAVE VIDEOS OF ALL THREE VEHICLES. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 18 2013** NHTSA ID Number: 10525618**Components: AIR BAGS****NHTSA ID Number** 10525618**Incident Date** January 14 2013**Consumer Location** NEW BERN, NC**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No WHILE DRIVING ON MORE THAN ONE OCCASION THE PASSENGER SIDE
FIRE No AIRBAG LIGHT COMES ON WHILE SOMEONE IS RIDING IN THE PASSENGER
INJURIES 0 SEAT. I NOTICE THERE WAS A RECALL ISSUED FOR THE SAME PROBLEM
DEATHS 0 SO I TOOK IN TO THE DEALERSHIP. THEY SAID THAT MY VEHICLE WAS
 NOT COVERED IN THE RECALL. THEY WERE NOT ABLE TO RECOVER ANY
 CODES OR ABLE TO GET THE LIGHT TO COME ON, AND WERE UNABLE TO
 DUPLICATE THE PROBLEM. I WAS TOLD THERE WAS NOTHING THEY
 COULD DO TO FIX IT. NOW I'M STUCK WITH A VEHICLE THAT HAS A
 KNOWN AIRBAG ISSUE THAT I CAN'T GET FIXED. I DON'T WANT SOMEONE
 TO BE INJURED WHILE RIDING IN MY CAR. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 20 2013** NHTSA ID Number: 10525887**Components: AIR BAGS****NHTSA ID Number** 10525887**Incident Date** September 03 2012**Consumer Location** WOODSTOCK, GA**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No WHEN A PASSENGER IS SITTING IN THE FRONT PASSENGER SEAT THE AIR
FIRE No BAG LIGHT WILL COME ON, INDICATING THE AIR BAG FOR THAT
INJURIES 0 PASSENGER IS TURNED OFF AND WILL NOT ACTIVATE IN THE EVENT OF A
DEATHS 0 COLLISION THAT WOULD OTHERWISE ACTIVE THE DEVICE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 24 2013** NHTSA ID Number: 10531630**Components: AIR BAGS****NHTSA ID Number** 10531630**Incident Date** April 01 2013**Consumer Location** TOMBALL, TX**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No PASSENGER AIRBAG SENSOR WAS OCCASIONALLY SHOWING THAT
FIRE No AIRBAG DEPLOYMENT WAS DEACTIVATED WHEN THERE WAS AN ADULT
INJURIES 0 PASSENGER SEATED IN THAT SEAT WITH THEIR SEATBELT ON. TOOK IT
DEATHS 0 INTO NISSAN DEALERSHIP THE CAR WAS PURCHASED FROM AND THEY
SAID THERE WAS A RECALL ON MY VEHICLE FOR A FAULTY SENSOR, AND
THEY "RESET THE SOFTWARE" FOR THIS SYSTEM UNTIL THE PART CAME
IN. WENT BACK TO SAME DEALERSHIP FOR THE RECALL TO BE FIXED FOR
A SECOND TIME AND THEY AGAIN "RESET THE SOFTWARE" AND THE
SERVICE MANAGER STATED THAT THE MANUFACTURER SAID THEY NEED
TO RESET THE SOFTWARE TWICE BEFORE REPLACING THE SENSOR. I
CALLED NISSAN AND THEY STATED THIS WAS NOT TRUE, AND IT SHOULD
BE REPLACED NOT SOFTWARE RESET. IF THEY ARE LYING AND CUTTING
CORNERS ON REPLACING A RECALLED PART THAT PUTS SOMEBODY'S
LIFE IN DANGER, THEN WHAT ELSE ARE THEY LYING ABOUT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 29 2013** NHTSA ID Number: 10532376**Components: AIR BAGS****NHTSA ID Number** 10532376**Incident Date** May 15 2013**Consumer Location** AUSTIN, TX**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SIDE AIR BAG WARNING LIGHT ILLUMINATED
INJURIES 0 WHILE THE SEAT WAS OCCUPIED. THE VEHICLE WAS TAKEN TO THE
DEATHS 0 DEALER BUT THEY WERE UNABLE TO DUPLICATE THE FAILURE. THE
VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOTIFIED.
THE APPROXIMATE FAILURE MILEAGE WAS 200.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 31 2013** NHTSA ID Number: 10532887**Components: AIR BAGS****NHTSA ID Number** 10532887**Incident Date** October 30 2012**Consumer Location** CLEMMONS, NC**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No SINCE PURCHASING THE CAR, THE AIR BAG LIGHT REMAINED ON AFTER
FIRE No STARTING APPROX. 12 TIMES IN 8 MONTHS. TO SHUT THE WARNING
INJURIES 0 LIGHT OFF I HAD TO SHUT CAR OFF & RESTART TO CORRECT. DEALER
DEATHS 0 FIRST SAID DUE TO WAY WIFE WAS SITTING, NEXT TIME THEY
MENTIONED TSB BULLETIN, 3RD TIME THEY MENTIONED CORRECTED TSB
& REPLACED SENSORS, 4TH TIME, ENGINEER TOLD THEM ABOUT A FIX
REPLACED MODULES, 5TH TIME ENGINEER SHOWED THEM FIX ON AN
EARLIER CAR, 6TH TIME FIELD ENGINEER SAID W/O CONFIRMATION
NOTHING CAN BE DONE. DEALER STATED THAT EACH TIME COMPUTER
SHOWED NO PROBLEM. NO EXPLANATION OTHER THAN CHECK OWNER'S
MANUAL AND LIGHT WILL GO ON INTERMITTENTLY. WHEN THE LIGHT
STAYED ON, MY WIFE SHIFTED HER BODY AS WELL AS RAISED HER BODY
AND LANDED ON SEATS, THEN GOT OUT OF CAR AND JUMPED INTO CAR -
LIGHT STAYED ON UNTIL I SHUT OFF CAR AND RESTARTED. I BELIEVE THE
DEALER TRIED HIS BEST AND HAS CLOSELY WORKED WITH ME. IT'S NOT
THE DEALERS FAULT BUT NISSAN'S ALLOWING THIS TO HAPPEN. I
CONTACTED THE NISSAN REGIONAL PEOPLE AND THEY WERE VERY NICE
BUT THEY SAID THERE WAS NOTHING THAT COULD BE DONE WITHOUT
CONFIRMATION. NOR WOULD PUT IN WRITING THAT THE AIRBAG WOULD
WORK IF CAR WAS IN AN ACCIDENT. WHAT THEY DID SAY WAS THAT AS
OF THE TIME OF THE DEALERS CHECK, THE AIRBAG WAS OPERATIONAL. I
WAS ALSO REMINDED THAT THE AIRBAG WAS A SECONDARY RESTRAINT
SYSTEM. GEE, I THOUGHT IT WAS AN INTEGRAL PART OF THE CAR'S
SAFETY EQUIPMENT. WHEN I ASKED IF A DESIGN FLOW, I DID NOT GET AN
ANSWER. WHY DOES NISSAN HAVE THIS PROBLEM AND NOT ANY OTHER
MANUFACTURER? DO EARLIER NISSANS HAVE THE SAME PROBLEM? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

Complaint Letter

CL-10532887-8027.pdf 0.089KB

<https://static.nhtsa.gov/complaints/10532887/10532887-AF0DEE5175F902CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**August 10 2013** NHTSA ID Number: 10534639**Components: AIR BAGS****NHTSA ID Number** 10534639**Incident Date** August 02 2013**Consumer Location** FREMONT, CA**Vehicle Identification Number** 1N4AL3AP4DN*******Complaint Summary**

CRASH No I GOT NISSAN ALTIMA 2013 IN DEC 2012 AND SINCE THEN I HAVE BEEN
FIRE No TAKING THIS CAR EVERY MONTH TO DEALERSHIP FOR AIRBAG OFF
INJURIES 0 INDICATOR, WHICH REMAINS LIT EVEN WHEN PASSENGER IS SEATED
DEATHS 0 WITH SEAT BELT ON. THIS WITH HAS HAPPENED MULTIPLE TIMES AND
WEIGHT OF THE PASSENGER RANGED FROM 130 TO 180 POUNDS. THE
MOST SERIOUS OF THESE INCIDENTS WAS, WHEN I DROVE MY CAR FOR
15 MILES (2 MILES ON CITY STREET AND 13 MILES ON FREEWAY). SO FAR,
I HAVE BEEN TOLD BY DEALERSHIP THAT THERE ARE NO ERROR CODES,
THEY WOULD RESET SOME SENSORS BUT IT HASN'T MADE ANY
DIFFERENCE. I WAS TOLD IT COULD HAVE BEEN BECAUSE OF THE WAY
PASSENGER WAS SITTING, SO ONE TIME I ASKED PASSENGER TO JUMP
ON THE SEAT, THAT 180LB PASSENGER WAS JUMPING IN THE SEAT BUT
THE AIRBAG OFF LIGHT STILL REMAINED ON. I NOTICED THERE ARE
MULTIPLE COMPLAINTS ABOUT THIS ISSUE, AND I HOPE THESE
COMPLAINTS WILL EVENTUALLY GET DESIRED ATTENTION. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 12 2013** NHTSA ID Number: 10533578**Components: AIR BAGS****NHTSA ID Number** 10533578**Incident Date** June 22 2013**Consumer Location** SEAFORD, NY**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No 2013 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO VEHICLE
FIRE No PASSENGER SEAT AIR BAG MALFUNCTION. *SMD THE CONSUMER
INJURIES 0 STATED UPON LEAVING THE DEALERSHIP, HE NOTICED A LIGHT ON THE
DEATHS 0 DASHBOARD INDICATING THE PASSENGER SEAT AIR BAG WAS NOT
 FUNCTIONING. WHEN THE CONSUMER CALLED THE DEALERSHIP, HE WAS
 ADVISED BY THE SALESPERSON, THAT HIS WIFE SHOULD JUMP UP AND
 DOWN ON THE SEAT TO CORRECT THE PROBLEM. ON JULY 3, 2013, THE
 CONSUMER RETURNED TO THE DEALER TO CORRECT THE PROBLEM. THE
 CONSUMER WAS INFORMED THE COMPUTER DID NOT INDICATE THERE
 WAS A PROBLEM, AND SINCE THE VEHICLE ONLY HAD A FEW HUNDRED
 MILES, IT SHOULD BE OK. ON JULY 13, 2013, THE CONSUMER RETURNED
 TO THE DEALER, WHERE THE CONSUMER INFORMED THEM, THE LIGHT
 APPEARED ON THE DASHBOARD ON THREE SEPARATE OCCASIONS,
 WHILE DRIVING ON THE HIGHWAY. THE CONSUMER INSISTED THAT THE
 PROPER REPAIR BE MADE, ONLY TO BE TOLD THAT REMOVING THE SEAT
 AND CHANGING THE SENSOR COULD NOT BE ACCOMPLISHED AT HIS
 REQUEST AND UNDER NO CONDITION WOULD THE REPAIR BE
 IMPLEMENTED WITHOUT A RECALL NOTICE FROM NISSAN.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (2)

Complaint Letter

CL-10533578-8472.pdf 0.052KB

<https://static.nhtsa.gov/complaints/10533578/10533578-AF0DEE51764502CAE05375E8789808C8.pdf>

Response Letter

RL-10533578-6145.pdf 0.072KB

<https://static.nhtsa.gov/complaints/10533578/10533578-AF0DEE51764602CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**August 12 2013** NHTSA ID Number: 10534898**Components: AIR BAGS****NHTSA ID Number** 10534898**Incident Date** December 10 2012**Consumer Location** TEANECK, NJ**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG LIGHT ILLUMINATED WHILE THE SEATS WERE
INJURIES 0 OCCUPIED BY ADULT PASSENGERS. THE VEHICLE WAS TAKEN TO THE
DEATHS 0 DEALER WHERE IT WAS FOUND THAT THE PASSENGER'S SIDE MAT
SENSOR NEEDED TO BE REPLACED. THE MANUFACTURER WAS
CONTACTED ABOUT THE FAILURE AND INFORMED THE CONTACT THAT
THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER
13V069000 (AIR BAGS). THE VEHICLE WAS NOT REPAIRED. THE FAILURE
MILEAGE WAS 100.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 12 2013** NHTSA ID Number: 10534901**Components: AIR BAGS****NHTSA ID Number** 10534901**Incident Date** December 10 2012**Consumer Location** TEANECK, NJ**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG WARNING LIGHT ILLUMINATED WHILE THE SEATS
INJURIES 0 WERE OCCUPIED BY ADULT PASSENGERS. THE VEHICLE WAS TAKEN TO
DEATHS 0 THE DEALER WHERE IT WAS DETERMINED THAT THE PASSENGER'S SIDE
MAT SENSOR NEEDED TO BE REPLACED. THE MANUFACTURER WAS
CONTACTED ABOUT THE FAILURE AND INFORMED THE CONTACT THAT
THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER
13V069000 (AIR BAGS). THE VEHICLE WAS NOT REPAIRED. THE FAILURE
MILEAGE WAS 100.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 14 2013** NHTSA ID Number: 10535345**Components: AIR BAGS, SEAT BELTS****NHTSA ID Number** 10535345**Incident Date** August 14 2013**Consumer Location** ROSE HILL, NC**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No I GOT NISSAN ALTIMA 2013 IN SEP. 2012 AND SINCE THEN I HAVE BEEN
FIRE No TAKING THIS CAR EVERY MONTH TO DEALERSHIP FOR AIRBAG OFF
INJURIES 0 INDICATOR, WHICH REMAINS LIT EVEN WHEN PASSENGER IS SEATED
DEATHS 0 WITH SEAT BELT ON. THIS HAS HAPPENED MULTIPLE TIMES AND WEIGHT
OF THE PASSENGER RANGED FROM 130 TO 180 POUNDS. THE MOST
SERIOUS OF THESE INCIDENTS WAS, WHEN I DROVE MY CAR FOR 15
MILES (2 MILES ON CITY STREET AND 13 MILES ON FREEWAY). SO FAR, I
HAVE BEEN TOLD BY DEALERSHIP THAT THERE ARE NO ERROR CODES,
THEY WOULD RESET SOME SENSORS BUT IT HASN'T MADE ANY
DIFFERENCE. I WAS TOLD IT COULD HAVE BEEN BECAUSE OF THE WAY
PASSENGER WAS SITTING, SO ONE TIME I ASKED PASSENGER TO JUMP
ON THE SEAT, THAT 180LB PASSENGER WAS JUMPING IN THE SEAT BUT
THE AIRBAG OFF LIGHT STILL REMAINED ON. I NOTICED THERE ARE
MULTIPLE COMPLAINTS ABOUT THIS ISSUE, AND I HOPE THESE
COMPLAINTS WILL EVENTUALLY GET DESIRED RECALL ATTENTION. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 15 2013** NHTSA ID Number: 10534588**Components: AIR BAGS****NHTSA ID Number** 10534588**Incident Date** August 01 2013**Consumer Location** NEW LONDON, NH**Vehicle Identification Number** 1N4AL3APXDN*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO PROBLEMS WITH THE PASSENGER SEAT AIR BAG WARNING LIGHT. *SMD THE

FIRE No CONSUMER STATED THE PASSENGER SEAT AIR BAG LIGHT HAS BEEN ON CONTINUOUSLY. AFTER DOING SOME RESEARCH, HE FOUND IT WAS

INJURIES 0 CAUSED BY THE FAILURE OF THE SENSOR IN THE SEAT THAT

DEATHS 0 DETERMINED WHETHER THE SEAT WAS OCCUPIED BY AN ADULT OR A CHILD. THE CONSUMER INSTALLED SPACERS BETWEEN THE PASSENGER SEAT RAILS AND THE SEAT IN ORDER TO RAISE THE SEAT BY ONE INCH. THE NISSAN DEALERSHIP INFORMED THE CONSUMER THAT ALTERING THE VEHICLE VOIDED THE WARRANTY COVERING THE FAULTY SENSOR. THE CONSUMER BELIEVED THE CHANGES HE MADE RESULTED IN THE PASSENGER SEAT STILL BEING MORE FIRMLY ANCHORED TO THE FLOOR PAN OF THE VEHICLE THAN THE POWER SEAT THAT SAT BESIDE IT. AS FAR AS THE SENSOR WAS CONCERNED, IT COULD NOT TELL THE DIFFERENCE BETWEEN THE SEATS ORIGINAL CONFIGURATION AND THE ALTERATIONS THAT HE MADE. THE CONSUMER ASKED THE SERVICE MANAGER IF HE RESTORED THE SEAT TO ITS ORIGINAL CONFIGURATION, WOULD IT BE CONSIDERED UN-ALTERED; HE SAID NO. THE VERY FACT THAT HE REMOVED THE SEAT CONSTITUTED ALTERING IT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (2)

Response Letter

RL-10534588-1111.pdf 0.048KB
<https://static.nhtsa.gov/complaints/10534588/10534588-AF0DEE51767D02CAE05375E8789808C8.pdf>

Complaint Letter

CL-10534588-5049.pdf 0.061KB
<https://static.nhtsa.gov/complaints/10534588/10534588-CL-10534588-5049.pdf>

AF0DEE51767C02CAE05375E8789808C8.pdf

Safety Issue Type: Complaints**August 20 2013** NHTSA ID Number: 10536303**Components: AIR BAGS****NHTSA ID Number** 10536303**Incident Date** August 18 2013**Consumer Location** DEWITT, MI**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No THE PASSENGER SIDE AIR BAG LIGHT CAME ON AS I WAS A PASSENGER
FIRE No IN THE FRONT SEAT OF THE ALTIMA. THEREFORE, THE AIR BAG TURNED
INJURIES 0 OFF WHICH IS A SAFETY ISSUE. I AM A 5'7" ADULT FEMALE WEIGHING
DEATHS 0 AROUND 140 LBS. I CONTACTED NISSAN CORPORATE OFFICES TODAY
 AND THEY SAID THERE IS NO RECALL ON THIS PROBLEM FOR THIS
 VEHICLE. HOWEVER, I NOTICED ONLINE THAT THERE HAVE BEEN
 NUMEROUS RECALLS FOR THIS PROBLEM ON OTHER NISSAN ALTIMA'S,
 SO WHY NOT THIS ONE? IS THIS AN ONGOING ISSUE THAT HAS NOT BEEN
 CORRECTED? I WILL ALSO BE SENDING A COMPLAINT REGARDING OUR
 2008 ALTIMA THAT HAS THE SAME PROBLEM. THIS PROBLEM HAS NOT
 BEEN FIXED ON THIS 2008 VEHICLE, EITHER. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 29 2013** NHTSA ID Number: 10537990**Components: AIR BAGS****NHTSA ID Number** 10537990**Incident Date** May 15 2013**Consumer Location** JONESBOROUGH, TN**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH No THE AIRBAG LIGHT ON THE DASH THAT SIGNIFIES IF THE AIRBAG IS OFF OR ON IS INCONSISTENT. THE LIGHT IS SUPPOSED TO LIGHT FOR A BRIEF 7 SECOND BOOT UP PERIOD THEN EXTINGUISH, REGARDLESS IF THERE IS A PASSENGER OR NOT...WITH THE EXCEPTION OF A UNDER WEIGHT PASSENGER WITH THE SEAT BELT FASTENED. THE MOST COMMON IRREGULARITY OBSERVED IS FOR THE LIGHT TO EXTINGUISH AS EXPECTED HOWEVER WITH A PASSENGER THAT WEIGHS WELL OVER 100 LBS, THE LIGHT WILL COME ON RANDOMLY WHILE THE VEHICLE IS AT HIGH SPEED AND NOT EXTINGUISH UNTIL THE VEHICLE IS SHUT DOWN. THE FIRST DOZEN TIMES OR SO, I WOULD ASK THE PASSENGER TO MOVE THEIR WEIGHT OR WIGGLE TO ATTEMPT TO HAVE THE LIGHT GO OUT AND RE-ENGAGE THE AIRBAG BUT THIS WAS TO NO AVAIL. ONCE THE LIGHT TRIPS WHILE THE CAR IS UNDERWAY, IT WILL NOT GO OUT. ON OCCASION THE BEHAVIOR IS THAT THE LIGHT STAYS ON AFTER THE BOOT PERIOD AND EVEN WHEN A PASSENGER SITS AND BUCKLES UP, THE LIGHT STAYS LIT. AGAIN, EVERY INDICATION IS THAT THERE IS NO AIRBAG DURING THIS PERIOD. I TOOK THE CAR TO A NISSAN DEALER ON AUGUST 27TH AND THEY SAID THEY COULD NOT FIND ANY "CODES" AND ALTHOUGH THEY COULD NOT GUARANTEE ME THE AIRBAG SYSTEM WAS ENGAGING PROPERLY, THEY COULD NOT DO ANY MORE THEN RESET THE SYSTEM UNTIL NISSAN CORP WAS CONTACTED AND OFFERED A TECH TO LOOK INTO THE VEHICLE VIN RECORD AND INVESTIGATE. I CONTACTED NISSAN AND RECEIVED A CASE NUMBER (119977748)ON 8/28 VIA PHONE. NISSAN CONTACTED ME ON 8/29 TO ADVISE THAT THE WOULD INVESTIGATE AND CONTACT ME IN EARLY SEPTEMBER AS TO THEIR FINDINGS. I AM ALSO ATTEMPTING TO DETERMINE IF THERE HAS BEEN ANY FOLLOW UP LETTER TO THE NISSAN CORP LETTER 13V-069 DATED 2/28 SENT TO THE NHTSA, RECALL MANAGEMENT DIVISION INDICATING THAT NISSAN INTENDED TO HAVE A RECALL FOR A SIMILAR PROBLEM. *TT

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 04 2013** NHTSA ID Number: 10541818**Components: AIR BAGS****NHTSA ID Number** 10541818**Incident Date** June 29 2013**Consumer Location** CHARLESTON, SC**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE DRIVING 35 MPH, THE PASSENGER'S SIDE AIR BAG WARNING
INJURIES 0 LIGHT ILLUMINATED FOR 30 MILES. THE FAILURE RECURRED NUMEROUS
DEATHS 0 TIMES. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS ON THREE
DIFFERENT OCCASIONS AND ON THE THIRD VISIT, THE AIR BAG SENSOR
WAS REPLACED. THE FAILURE RECURRED ONE WEEK LATER. THE
MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT
FURTHER REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 2,200.
UPDATED 9/24/13*CN THE CONSUMER NO LONGER OWNS THE VEHICLE.
UPDATED 09/25/13

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10541818-5107.pdf 0.064KB

<https://static.nhtsa.gov/complaints/10541818/10541818-AF0DEE5177BC02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**September 06 2013** NHTSA ID Number: 10542228**Components: AIR BAGS****NHTSA ID Number** 10542228**Incident Date** December 01 2012**Consumer Location** WEST CHESTER, OH**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SIDE AIR BAG WARNING LAMP WAS
INJURIES 0 ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE
DEATHS 0 TECHNICIAN EXPLAINED THAT THE PASSENGER'S WEIGHT WAS NOT
ENOUGH TO ACTIVATE THE SENSOR. THE MANUFACTURER WAS MADE
AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE
MILEAGE WAS 5 AND THE CURRENT MILEAGE WAS 4,464. UPDATED
10-17-13 *BF UPDATED 10/23/2013 *JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10542228-7535.pdf 0.598KB<https://static.nhtsa.gov/complaints/10542228/10542228-AF0DEE5177D802CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**September 26 2013** NHTSA ID Number: 10545447**Components: AIR BAGS****NHTSA ID Number** 10545447**Incident Date** October 15 2012**Consumer Location** LANDENBERG, PA**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No PASSENGER AIR BAG SYSTEM MALFUNCTIONS DESPITE NISSAN
FIRE No REPLACING THE SENSORS IN THAT SEAT ON 9-25-2013. PREVIOUSLY THIS
INJURIES 0 MALFUNCTION OCCURRED ABOUT 6 TIMES DURING THE PERIOD 9-8-2012
DEATHS 0 TO 9-25-2013. NISSAN UNABLE TO REPLICATE ERROR IN SHOP OR
ASCERTAIN CAUSE. ONLY WHEN I PRODUCED VIDEO EVIDENCE OF THE
MALFUNCTION DID THEY TAKE ACTION AND REPLACE SEAT SENSORS.
THE PROBLEM PERSISTS. *JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 01 2013 NHTSA ID Number: 10546375

Components: AIR BAGS

NHTSA ID Number 10546375

Incident Date June 10 2013

Consumer Location PRESCOTT, AZ

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH No THE VEHICLE PASSENGER AIR BAG "OFF" WARNING LITE COMES ON
FIRE No INTERMITTENTLY WHEN AN ADULT, WEIGHING APPROXIMATELY 160#, IS
IN THE PASSENGER SEAT. *TR
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 27 2013** NHTSA ID Number: 10549670**Components: AIR BAGS****NHTSA ID Number** 10549670**Incident Date** October 01 2012**Consumer Location** LANDENBERG, PA**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No DASH MOUNTED PASSENGER AIR BAG LIGHT ILLUMINATES...AIR BAG
FIRE No SYSTEM FOR PASSENGER IS OFF. HAS OCCURRED ABOUT 12 TIMES SINCE
INJURIES 0 PURCHASE IN SEP 2012. LIGHT IS LIT SOMETIMES FOR LONG PERIODS OF
DEATHS 0 TIME; SOMETIMES FOR SHORT (MINUTE OR LESS). DEALER HAS
REPLACED SENSORS IN PASSENGER SEAT. PROBLEM CONTINUES. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 28 2013** NHTSA ID Number: 10549801**Components: AIR BAGS, STRUCTURE****NHTSA ID Number** 10549801**Incident Date** September 29 2013**Consumer Location** LYMAN, ME**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH Yes THE CAR WAS TRAVELING BETWEEN 25-30 MPH WHEN THE DRIVER
FIRE No SWERVED TO MISS A DEER THAT HAD JUMPED OUT OF THE WOODS. THE
INJURIES 0 CAR WENT OFF THE ROAD AND INTO SOME TREES AND A ROCK WALL.
DEATHS 0 THE FRONT END OF THE CAR WAS DAMAGED PRETTY EXTENSIVELY
 (TOTAL LOSS), WITH DAMAGE TO THE DRIVERS SIDE FENDER AND A
 DIRECT IMPACT TO THE CENTER OF THE VEHICLE PUSHING THE INTERIOR
 BUMPER APPROX. 10" BACK AND INTO THE RADIATOR. THE AIRBAGS DID
 NOT DEPLOY DURING THIS CRASH. WE HAD BEEN TOLD PREVIOUSLY THAT
 NISSAN HAD A RECALL FOR THE PASSENGER AIR BAGS, AND WHEN IT
 WAS BROUGHT TO THE DEALER, NOTHING WAS DONE BECAUSE THEY RAN
 A REPORT STATING THAT OUR VEHICLE WAS NOT DUE FOR THE RECALL.
 AFTER SHOWING THE DEALER PICTURES OF THE DAMAGE, THEIR
 RESPONSE WAS THAT "THEY COULDN'T BELIEVE THAT THE AIRBAGS
 DIDN'T DEPLOY, AND THAT "THEY BELIEVED THAT THEY SHOULD HAVE". I
 HAVE PICTURES OF THE DAMAGE, AND I ALSO HAVE VIDEO EVIDENCE OF
 MY DAUGHTER SITTING IN THE PASSENGER SEAT WITH THE AIRBAG
 LIGHT ON STATING THAT THE AIRBAG IS OFF. THIS WAS SHOWN TO THE
 DEALER PRIOR TO THE CRASH, AND STILL NOTHING WAS DONE TO
 INVESTIGATE THE ISSUE FURTHER. WHEN I SHOWED THE GM OF THE
 DEALERSHIP THE VIDEO, AND TOLD HIM THAT NOTHING WAS DONE TO
 REPAIR IT, HIS RESPONSE WAS "GOD FORBID THAT ANYONE OF US GOT
 INTO AN ACCIDENT AND THE AIRBAGS DIDN'T DEPLOY!! A FEW WEEKS
 LATER....THAT'S EXACTLY WHAT HAPPENED. I BELIEVE THERE IS A HUGE
 PROBLEM WITH THE AIRBAG SYSTEMS OF THESE CARS, AND SOMETHING
 SHOULD BE DONE BEFORE SOMEONE IS SEVERELY INJURED OR KILLED
 DURING A CRASH. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 29 2013 NHTSA ID Number: 10550043

Components: AIR BAGS

NHTSA ID Number 10550043

Incident Date September 17 2013

Consumer Location SAN RAMON, CA

Vehicle Identification Number 1N4AL3AP7DN*****

Complaint Summary

CRASH No AIRBAG LIGHT IS ON WITH FRONT PASSENGER (MORE THAN 115LB).
FIRE No WENT TROUGH THE RECALL (13V069000)WITH THE REPLACEMENT OF
INJURIES 0 THE SENSOR IN PASSENGER SEAT. IT DIDN'T HELP AND AT DEALERSHIP I
DEATHS 0 AM TOLD THAT THEY CAN'T DO ANYTHING ABOUT IT. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

November 06 2013 NHTSA ID Number: 10551141

Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS

NHTSA ID Number 10551141

Incident Date November 06 2013

Consumer Location CHARDON, OH

Vehicle Identification Number 1N4AL3AP6DC*****

Complaint Summary

CRASH No PASSENGER AIR BAG INDICATOR LIGHT INDICATES THAT AIRBAG
FIRE No REMAINS OFF WHILE PASSENGER IS IN THE SEAT. NISSAN DEALER TECH
INJURIES 0 CLAIMS THAT THIS IS NOT A PROBLEM; JUST THE WAY THE SYSTEM
DEATHS 0 WORKS. HE WOULDN'T EVEN LOOK AT IT. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 12 2013** NHTSA ID Number: 10551992**Components: AIR BAGS****NHTSA ID Number** 10551992**Incident Date** March 01 2013**Consumer Location** EL DORADO, KS**Vehicle Identification Number** 1N4AL3APXDN*******Complaint Summary**

CRASH No IN APPROXIMATELY MARCH 2013, THE PASSENGER AIR BAG "OFF" LIGHT BEGAN COMING ON WHILE DRIVING OUR 2013 NISSAN ALTIMA. AT FIRST, THE LIGHT WOULD COME FOR A MINUTE OR TWO AND THEN GO OFF. AS TIME PROGRESSED, THE OCCURRENCES BECAME MORE FREQUENT AND LONGER IN DURATION. ON MAY 31, 2013, THE CAR WAS TAKEN TO THE NISSAN DEALER FROM WHICH THE CAR WAS PURCHASED TO HAVE THE PROBLEM CORRECTED. THE DEALER COULD NOT FIND A PROBLEM AND THERE WERE NO ERROR CODES. NO REPAIR WAS PERFORMED. THE FREQUENCY AND DURATION OF THE LIGHT COMING ON CONTINUED TO INCREASE. AT ONE POINT DURING A TRIP TO THE SOUTHWESTERN UNITED STATES, THE "OFF" LIGHT WAS ILLUMINATED FOR MORE THAN TWO HOURS WHILE DRIVING. ON SEPTEMBER 23, 2013, THE CAR WAS AGAIN TAKEN TO THE DEALER TO HAVE THE PROBLEM FIXED. AGAIN, THE DEALER COULD NOT DUPLICATE THE PROBLEM, AND THERE WERE NO ERROR CODES. SUPPOSEDLY, THE DEALER CONTACTED NISSAN FOR ASSISTANCE. IT WAS REPORTED THAT NISSAN DECLINED TO DO ANYTHING SINCE THERE WERE NO ERROR CODES AND THE DEALER COULD NOT DUPLICATE THE PROBLEM. AGAIN, NO REPAIR WAS PERFORMED. THE PASSENGER AIR BAG "OFF" LIGHT CONTINUES TO COME ON OCCASIONALLY WHILE DRIVING. ALTHOUGH, WITH THE ARRIVAL OF COOLER WEATHER, THE FREQUENCY AND DURATION ARE LESS THAN THE OCCURRENCES DURING THE SUMMER HEAT. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 20 2013** NHTSA ID Number: 10553028**Components: AIR BAGS****NHTSA ID Number** 10553028**Incident Date** September 01 2013**Consumer Location** NILES, IL**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER AIR BAG OFF WARNING MESSAGE
INJURIES 0 ILLUMINATED WHILE THE PASSENGER'S SEAT WAS OCCUPIED. THE
DEATHS 0 MANUFACTURER WAS CONTACTED AND ADVISED THAT THE VIN WAS NOT
 INCLUDED IN NHTSA CAMPAIGN NUMBER 13V069000 (AIR BAGS). THE
 VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE AND CURRENT
 MILEAGE WAS 10,000. ..UPDATED 12-30-13 *BF UPDATED 1/23/2014 *JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10553028-3761.pdf 1.441KB

<https://static.nhtsa.gov/complaints/10553028/10553028-AF0DEE517B2C02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**December 01 2013** NHTSA ID Number: 10554258**Components: AIR BAGS****NHTSA ID Number** 10554258**Incident Date** November 16 2013**Consumer Location** GRANDVIEW, WA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No PASSENGER AIR BAG LIGHT COMES ON INTERMITTENTLY WITH AN ADULT
FIRE No PASSENGER IN THE FRONT SEAT WEIGHING APPROXIMATELY 150 LBS.
INJURIES 0 THE YELLOW LIGHT (MIDDLE DASHBOARD) ALWAYS COMES ON WHEN
DEATHS 0 CAR IS STARTED. IT USUALLY GOES OUT (AS IT SHOULD) AFTER ABOUT
FIVE SECONDS. SOMETIMES IT STAYS ON – SOMETIMES FOR 15 MINUTES
OR MORE. IT SOMETIMES COMES ON AFTER I HAVE BEEN DRIVING FOR A
WHILE. I SOMETIMES PULL OVER AND TURN OFF THE CAR AND RESTART
AND IT USUALLY GOES OUT LIKE IT IS SUPPOSED TO. TOOK CAR TO
DEALERSHIP WHERE WE BOUGHT IT. THEY SAID THEY COULDN'T
DUPLICATE THE PROBLEM. THEY ALSO SAID THERE IS A RECALL FOR
SOME 2013 ALTIMAS FOR AIR BAG WEIGHT SENSOR PROBLEMS, BUT
THAT OUR VIN # WASN'T INCLUDED. LOOKING ONLINE, IT LOOKS LIKE
MANY PEOPLE ARE HAVING SAME PROBLEM. THIS IS A DEFINITE SAFETY
HAZARD. WHEN LIGHT IS ON, AIR BAGS WON'T DEPLOY IF IN AN
ACCIDENT OCCURS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 01 2013** NHTSA ID Number: 10554262**Components: AIR BAGS****NHTSA ID Number** 10554262**Incident Date** November 01 2013**Consumer Location** FARMINGTON HILLS, MI**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No 1. I PURCHASED A NEW 2013 NISSAN ALTIMA SL IN APRIL 2013. AFTER COUPLE OF WEEKS I STARTED NOTICING PASSENGER AIR BAG OFF LIGHT IS ALWAYS ON, WHETHER A PASSENGER SITS IN PASSENGER SEAT OR NOT. I WENT TO DEALER, THEY TOLD THAT THERE IS A RECALL ON PASSENGER AIRBAG SENSOR AND THEY WERE WAITING FOR NEW SENSORS. AFTER COUPLE OF MONTHS THEY RECEIVED NEW SENSORS AND THEY INSTALLED IT IN MY CAR. 2. AFTER INSTALLING NEW SENSOR I STARTED NOTICING ISSUES WITH AIRBAG AGAIN. MY WIFE WEIGHS ABOUT 110LBS-115LBS, I SEE 'PASSENGER AIRBAG OFF' LIGHT IS ON IN FOLLOWING SCENARIOS WITH MY WIFE IN PASSENGER SEAT WITH SEAT BELT FASTENED. A. AFTER STARTING THE CAR 'PASSENGER AIRBAG OFF' LIGHT SUPPOSED TO ON FOR 7 SECONDS THEN GO OFF. BUT IT STAYS ON FOR A LOT MORE TIME THAN THAT (MORE THAN 15 MINUTES) SOME TIMES IT GOES OFF AFTER 15 MIN/ 30 MIN, SOME TIMES IT IS ALWAYS ON. THIS DOESN'T HAPPEN ALWAYS BUT HAPPENS ALMOST 2-3 TIMES OUT OF 10. IF I RESTART CAR IT WORKS NORMAL AGAIN. THIS HAPPENED DRIVING IN VARIOUS SPEEDS FROM 0 -70 MILE/ HOUR. B. WHEN DRIVING, ALL OF A SUDDEN 'PASSENGER AIRBAG OFF' LIGHT COMES ON STAYS ON FOR A WHILE. SOMETIMES IT GOES OFF AFTER 15 MINUTES APPROXIMATELY, SOME TIMES IT STAYED ON FOR MORE THAN 30 MINUTES. THIS HAPPENS IN VERY RANDOM MANNER AND DOESN'T ALWAYS HAPPEN. THIS HAPPENED DRIVING IN VARIOUS SPEEDS FROM 0 -70 MILE/ HOUR WITH MY WIFE IN PASSENGER SEAT WITH SEAT BELT FASTENED. I HAVE TOOK MY VEHICLE TO DEALER 2 TIMES, THEY CHECKED BUT SAID THEY COULDN'T FIND ANYTHING WRONG. PERFORMED 'PASSENGER WEIGHT SENSOR' RESET 2 TIMES SUGGESTING IT MAY FIX THE PROBLEM. BUT IT DIDN'T HELP. I AM STILL DRIVING MY CAR WITH WEIRD BUGS LIKE THIS. SO IN CASE OF ACCIDENT PASSENGER AIRBAG MAY NOT DEPLOY WHEN REQUIRED, PLEASE TAKE AN ACTION ON NISSAN TO FIX THIS SERIOUS SAFETY ISSUE. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 06 2013** NHTSA ID Number: 10555074**Components: AIR BAGS****NHTSA ID Number** 10555074**Incident Date** August 01 2013**Consumer Location** INDIANAPOLIS, IN**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No PASSENGER PRESENCE DETECTION SYSTEM FAILED TO RECOGNIZE A
FIRE No PASSENGER AND ENABLE THE PASSENGER SIDE AIR BAG
INJURIES 0 APPROXIMATELY 30% OF THE TIME. DEALER REPROGRAMMED THE
DEATHS 0 CONTROLLER. SAME ERROR OCCURRED 2 MONTHS LATER. DEALER
REPROGRAMMED THE CONTROLLER AND ADVISED AGAINST PLACING
ANYTHING OVER ABOUT 10 LBS IN THE PASSENGER SEAT AS THIS WOULD
CORRUPT THE PRESENCE DETECTION ALGORITHM. BUT THE DEALER
COULDN'T OFFER ANY ASSURANCE THAT THE SYSTEM WOULDN'T FAIL
AGAIN. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 10 2013** NHTSA ID Number: 10555419**Components: AIR BAGS****NHTSA ID Number** 10555419**Incident Date** September 18 2013**Consumer Location** EAST HARTFORD, CT**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No AFTER OWNING MY VEHICLE FOR LESS THAN A MONTH , AN INDICATOR
FIRE No LIGHT CAME ON INDICATING THAT THE PASSENGER SIDE AIR BAG WAS
INJURIES 0 NOW DEACTIVATED EVEN THOUGH THE FRONT PASSENGER SEAT WAS
DEATHS 0 OCCUPIED BY AN ADULT . AFTER THE VEHICLE IGNITION WAS TURNED
 OFF AND RESTARTED THE LIGHT DISAPPEARED . A FEW DAYS LATER THE
 LIGHT ONCE AGAIN CAME ON TO INDICATE THAT THE AIR BAG WAS OFF
 WITH AN ADULT IN THE SEAT . I TOOK IT TO THE DEALER TO BE
 SERVICED ... AND WAS TOLD THAT IT WAS PROBABLY CAUSED BY THE
 PERSON " NOT SITTING IN THE SEAT CORRECTLY " AND PROCEEDED TO
 SHOW ME HOW A PASSENGER SHOULD SIT IN THE SEAT ! I EXPLAINED
 THAT ONCE IT WAS ON , THE LIGHT NEVER WENT BACK OFF NO MATTER
 HOW THE PASSENGER SAT .THE LIGHT CONTINUED TO WARN THAT
 THERE WAS NO ACTIVE AIRBAG ! AFTER THE DEALER INVESTIGATED
 THEY SAID THAT NOTHING WAS WRONG WITH THE SENSORS . THEY SAID
 THAT" THE SENSORS TAKE A WHILE TO ADJUST " . I INQUIRED AS TO WHY
 NISSAN HAD JUST RECALLED THE 2013 ALTIMAS FOR THIS SAME
 PROBLEM (RECALL 13V069000)... BUT I WAS TOLD THAT THE PROBLEM
 HAD BEEN FIXED ON NEW VEHICLES LIKE MINE . THIS AIR BAG
 DEACTIVATED LIGHT CONTINUES TO COME ON AND STAY ON RANDOMLY
 TO THIS DATE . THE DEALER SAYS THE ONLY WAY TO DIAGNOSE IT
 CORRECTLY IS TO BRING THE VEHICLE IN WHILE THE AIRBAG LIGHT OFF
 IS ILLUMINATED . NEEDLESS TO SAY THIS IS DIFFICULT TO DO .IT IS GOING
 BACK IN FOR THIS PROBLEM NEXT WEEK . AT THIS POINT I AM UNSURE
 WHETHER OR NOT I TRULY DO HAVE ACTIVE PASSENGER SIDE AIRBAGS ...
 I DON'T WANT TO HAVE THAT ANSWERED WHEN IT IS TOO LATE !
 SEARCH THE INTERNET (ALTIMA FORUMS) AND YOU WILL SEE A LARGE
 NUMBER OF PEOPLE WITH THE SAME ISSUE, AS WELL AS THE SAME
 HOLLOW EXPLANATION ! *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 16 2013** NHTSA ID Number: 10556237**Components: AIR BAGS****NHTSA ID Number** 10556237**Incident Date** December 14 2013**Consumer Location** WEST MELBOURNE, FL**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No DRIVING WITH A PERSON IN THE FRONT PASSENGER SEAT, THE
FIRE No PASSENGER AIRBAG LIGHT ON THE DASH ILLUMINATED TO INDICATE THE
INJURIES 0 AIRBAG HAD TURNED OFF. IT DID THIS TWICE ON THE SAME DAY. THE
DEATHS 0 PERSON SITTING IN THE FRONT PASSENGER SEAT WAS 175 LBS, WELL
 BIG ENOUGH THAT THE SENSORS SHOULD HAVE DETECTED. THIS
 APPEARS, FROM NUMEROUS ONLINE FORUMS, TO BE A COMMON
 PROBLEM. PRIOR TO MANUFACTURE OF MY 2013 ALTIMA (06/2013) A
 RECALL WAS CONDUCTED FOR THIS VERY SAME PROBLEM. APPARENTLY,
 POST RECALL, THE PROBLEM STILL EXISTS. MANY PEOPLE COULD BE
 KILLED OR SERIOUSLY INJURED AS A RESULT OF THIS SAFETY FAILURE.
 *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 17 2013** NHTSA ID Number: 10556390**Components: AIR BAGS****NHTSA ID Number** 10556390**Incident Date** November 01 2013**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER AIR BAG OFF WARNING LIGHT REMAINED
INJURIES 0 ILLUMINATED WHILE A PASSENGER WAS OCCUPYING THE SEAT. THE
DEATHS 0 VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION HOWEVER THE
DEALER WAS UNABLE TO DUPLICATE THE FAILURE AND ADVISED THE
CONTACT THAT THE PASSENGER SIDE AIR BAG WAS OPERATING
NORMALLY. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE.
THE FAILURE MILEAGE WAS 11,000 AND THE CURRENT MILEAGE WAS
12,300.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 23 2013** NHTSA ID Number: 10557046**Components: AIR BAGS****NHTSA ID Number** 10557046**Incident Date** December 09 2013**Consumer Location** BLUFFTON, IN**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No BOUGHT THIS CAR NEW AND HAVE CONTINUAL PROBLEM WITH
FIRE No PASSENGER AIR BAG LIGHT COMING ON SAYING THE AIR BAG IS OFF
INJURIES 0 WHEN A PASSENGER OF MORE THAN 125 POUNDS IS SITTING IN THE
DEATHS 0 SEAT. CAR HAS BEEN TO NISSAN SERVICE SEVERAL TIMES FOR THIS
 PROBLEM AND THEY SAY THERE IS NO COMPUTER CODES. I'VE
 DOCUMENTED THIS HAPPENING 9 TIMES SINCE JULY AND I AM VERY
 CONCERNED ABOUT SAFETY OF MY PASSENGERS. WHEN I SEE THE
 LIGHT, I STOP THE CAR, TURN CAR OFF AND BACK ON AND LIGHT GOES
 OUT. ONE TIME THE PASSENGER MOVING AROUND IN THE SEAT CAUSED
 THE LIGHT TO GO OUT. I DO NOT HAVE CONFIDENCE THE AIR BAG WILL
 WORK IF NEEDED. NISSAN NORTH AMERICA HAS JUST ABOUT WASHED
 THEIR HANDS OF TRYING TO FIX IT AND TELL ME THE SYSTEM IS
 OPERATING AS DESIGNED. FRUSTRATED~! *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 06 2014** NHTSA ID Number: 10558613**Components: AIR BAGS****NHTSA ID Number** 10558613**Incident Date** July 01 2013**Consumer Location** FRIDLEY, MN**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No PASSENGER AIR BAG OFF LIGHT HAS BEEN ON 9 TIMES WHILE WITH 140
FIRE No TO 200 LB PASSENGER SEATED. NOTIFIED NISSAN SERVICE DEPARTMENT
INJURIES 0 AND I WAS INFORMED THAT IT WOULD BE DIFFICULT TO TROUBLE SHOOT
DEATHS 0 THIS PROBLEM AS NO CODE WOULD BE GENERATED THEREFORE IT
WOULD HAVE TO HAVE THE LIGHT ON FOR THEM TO TROUBLESHOOT.
AND I KNOW THE LIGHT WON'T STAY ON LONG ENOUGH FOR THAT TO
HAPPEN. ALSO I WAS TOLD MY CAR WAS NOT UP FOR RECALL. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 09 2014** NHTSA ID Number: 10559195**Components: AIR BAGS****NHTSA ID Number** 10559195**Incident Date** October 01 2013**Consumer Location** SPENCER, NY**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SIDE AIR WARNING LAMP ILLUMINATED. THE
INJURIES 0 VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN
DEATHS 0 DIAGNOSED THAT THE AIR BAG PASSENGER OCCUPANT SENSOR WAS
DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS
MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE
VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 35 AND THE
CURRENT MILEAGE WAS 4,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 09 2014** NHTSA ID Number: 10559267**Components: AIR BAGS****NHTSA ID Number** 10559267**Incident Date** January 09 2014**Consumer Location** DECATUR, GA**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No THE PASSENGER FRONT AIRBAG DOES NOT DETECT ADULTS SITTING IN
FIRE No THE SEAT AND THEREFORE MAY NOT DEPLOY IN A CRASH. MY CAR DOES
INJURIES 0 NOT FIT UNDER THE PREVIOUS RECALL. NISSAN CORPORATE SAYS IT IS
DEATHS 0 AWARE OF THE PROBLEM. BUT CANNOT PROVIDE A DATE OF A
SOFTWARE PATCH. AS A SOLUTION, I WAS TOLD TO PULL THE CAR OVER
AND RESTART IT EVERY TIME IT HAPPENS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 10 2014** NHTSA ID Number: 10559296**Components: AIR BAGS****NHTSA ID Number** 10559296**Incident Date** January 10 2013**Consumer Location** GRAND RAPIDS, MI**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THE AIR BAG WARNING LIGHT ILLUMINATED INTERMITTENTLY. THE
INJURIES 0 VEHICLE WAS INCLUDED AND REPAIRED UNDER NHTSA CAMPAIGN
DEATHS 0 NUMBER: 13V069000 (AIR BAGS). AFTER THE RECALL REPAIR WAS
 PERFORMED THE FAILURE CONTINUED. THE MANUFACTURER WAS MADE
 AWARE OF THE FAILURE AND AN ENGINEER INSPECTED THE VEHICLE.
 THE ENGINEER RECOMMENDED REPLACING THE INTERIOR OF THE FRONT
 PASSENGER'S SEAT. AFTER THE VEHICLE WAS REPAIRED THE FAILURE
 CONTINUED TO OCCUR. THE VEHICLE WAS NOT REPAIRED. THE
 APPROXIMATE FAILURE MILEAGE WAS 1,000....UPDATED 02/11/2014 *BF

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10559296-3099.pdf 2.372KB

<https://static.nhtsa.gov/complaints/10559296/10559296-AF0DEE517CDC02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**January 10 2014** NHTSA ID Number: 10559391**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10559391**Incident Date** December 10 2013**Consumer Location** MEDIA, PA**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No THE FRONT PASSENGER AIR BAG STATUS LIGHT (PASSENGER AIR BAG OFF), ILLUMINATES INTERMITTENTLY WITH A FULL SIZED ADULT SITTING IN THE RIGHT FRONT PASSENGER SEAT. NISSAN CLAIMS THAT MY VEHICLE IS NOT SUBJECT TO THE VOLUNTARY SAFETY RECALL CAMPAIGN ID# PC214, DATED APRIL 2, 2013. THE PASSENGER AIRBAG STATUS LAMP IS LOCATED ABOVE THE INSTRUMENT PANEL CENTER STACK. THIS INTERMITTENT CONDITION HAS OCCURRED TWICE THROUGH THE MONTH OF DECEMBER 2013. THE WARNING INDICATOR WILL TURN OFF AND OPERATE CORRECTLY AFTER I TURN OFF MY RUNNING ENGINE AND RESTART. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 10 2014** NHTSA ID Number: 10559428**Components: AIR BAGS****NHTSA ID Number** 10559428**Incident Date** January 10 2014**Consumer Location** STOUGHTON, WI**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No SINCE I PURCHASED THIS VEHICLE IN JUNE I HAVE NOTICED THAT THE
FIRE No AIR BAG LIGHT WILL GO ON FOR THE PASSENGER SEAT WHEN SOMEONE
INJURIES 0 OVER 100 LBS IS SITTING THERE. I TOOK IT IN TODAY AND THEY TESTED
DEATHS 0 THE SENSOR AND RESET IT. THEY SAID THAT EVERYTHING WAS NORMAL
AND IF IT DID IT AGAIN TO TURN OFF THE CAR AND HAVE THE
PASSENGER SIT PROPERLY ON THE SEAT AND NOT HALF WAY. IT IS
INTERMITTENT AND HAPPENS ONLY OCCASIONALLY. I KNOW THAT THE
PASSENGERS ARE SITTING FULLY ON THE SEAT AND WORRY THAT THE
AIR BAG IS NOT GOING TO WORK WHEN IT IS SUPPOSED TO. I SEE
SEVERAL POSTINGS ON YOUTUBE ABOUT THIS SAME PROBLEM AND
CUSTOMERS COMPLAINING THAT THEIR DEALERS CAN'T FIND THE
PROBLEM AND TO BRING IT IN WHEN THE LIGHT IS ON. I ALSO NOTICED A
RECALL FOR OCCUPANT SENSORS ON THIS MODEL AND WONDER IF THIS
PROBLEM IS RELATED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 17 2014** NHTSA ID Number: 10560385**Components: AIR BAGS****NHTSA ID Number** 10560385**Incident Date** March 05 2013**Consumer Location** WESTFIELD, MA**Vehicle Identification Number** 1N4BL3AP4DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SIDE AIR BAG WARNING LAMP WAS
INJURIES 0 ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER HOWEVER, THE
DEATHS 0 TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE COMPUTER
WAS RESET AS A PRECAUTION. THE MANUFACTURER WAS MADE AWARE
OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE
MILEAGE WAS 1,500 AND THE CURRENT MILEAGE WAS 36,300.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 31 2014** NHTSA ID Number: 10562411**Components: AIR BAGS****NHTSA ID Number** 10562411**Incident Date** January 16 2013**Consumer Location** TRINITY, FL**Vehicle Identification Number** 1N4BL3AP8DN*******Complaint Summary**

CRASH No THE CENTER CONSOLE AIR BAG LIGHT BECOMES ILLUMINATED AFTER
FIRE No THE PASSENGER HAD BEEN SEATED IN THE CAR FOR SOME TIME,
INJURIES 0 INDICATING THE PASSENGER SEAT AIR BAG HAS BEEN DISABLED.. TOOK
DEATHS 0 THE CAR IN TO NISSAN AS I WAS ALERTED TO A RECALL. I WAS TOLD MY
 SENSOR DID NOT NEED TO BE REPLACED, JUST REPROGRAMMED. THAT
 DID NOT SOLVE THE PROBLEM. THE LIGHT KEEPS COMING ON. THE
 PASSENGER IS OVER 150 POUNDS. THE LIGHT COMES ON AFTER THE
 CAR HAS BEEN OPERATIONAL, THE LIGHT ALWAYS GOES OFF WHEN THE
 VEHICLE IS STARTED. THE PASSENGER IS USUALLY READING, SO THEY
 ARE SITTING STILL. WHEN THE LIGHT COMES ON, NISSAN INDICATES THE
 AIR BAGS MAY NOT WORK IN THE EVENT OF A COLLISION. I HAVE TAKEN
 THIS CAR BACK TO NISSAN 4 TIMES BECAUSE OF THIS PROBLEM. SINCE
 THE COMPUTER INDICATES NO ERRORS, NOTHING GETS FIXED. WHEN I
 LEAVE THE DEALER, THERE IS ALWAYS A REASON WHY NOTHING GETS
 FIXED AND I AM ALSO TOLD THERE IS NOTHING WRONG. THERE IS
 OBVIOUSLY A PROBLEM WITH THE PASSENGER SEAT SENSOR. I AM VERY
 CONCERNED ON THE SAFETY OF THE PASSENGER SINCE THE AIR BAGS
 WILL NOT DEPLOY IF THIS LIGHT IS ON. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 03 2014** NHTSA ID Number: 10562690**Components: AIR BAGS****NHTSA ID Number** 10562690**Incident Date** March 10 2013**Consumer Location** WESTFIELD, MA**Vehicle Identification Number** 1N4BL3AP4DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SIDE AIR BAG WARNING LIGHT ILLUMINATED.
INJURIES 0 THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS FOUND THAT
DEATHS 0 THE MAT SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED
UNDER NHTSA CAMPAIGN NUMBER 13V069000 (AIR BAGS) BUT THE
FAILURE RECURRED. THE MANUFACTURER WAS CONTACTED ABOUT THE
FAILURE. THE FAILURE MILEAGE WAS 37,600.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 08 2014** NHTSA ID Number: 10563510**Components: AIR BAGS****NHTSA ID Number** 10563510**Incident Date** October 12 2013**Consumer Location** OVIEDO, FL**Vehicle Identification Number** 1N4AL3AP2DC*******Complaint Summary**

CRASH No WHEN THE FRONT PASSENGER SEAT IS OCCUPIED THE PASSENGER AIR BAG LIGHT IS ILLUMINATED INDICATING THE AIR BAG IS NOT ACTIVATED.

FIRE No THIS ISSUES HAS OCCURRED SINCE PURCHASING THE VEHICLE. I HAVE

INJURIES 0 REPORTED THIS TO THE DEALERSHIP AT THE 3500 & 7500 SERVICE

DEATHS 0 INTERVALS. AT THE 3500 MILES SERVICE THE ACTION WAS VERIFIED THAT THE SENSOR WAS PROPERLY CALIBRATED & WORKING PROPERLY AND SHOULD NOT HAPPEN AGAIN. THE NEXT DAY THE LIGHT AGAIN CAME ON WHEN MY 138 LB SON WAS RIDING. ALTHOUGH THIS DOES NOT OCCUR EVERY SINGLE TIME A PASSENGER IS RIDING, IT DOES OCCUR FREQUENTLY. AT THE 7500 MILE SERVICE I AGAIN NOTIFIED THE DEALERSHIP OF THE CONTINUING ISSUE. THE ISSUE WAS AGAIN VERIFIED THAT THE SYSTEM WAS WORKING PROPERLY. THE DEALERSHIPS RESPONSE WAS THAT THE ISSUE WAS RELATED TO USING THE SPECIFIED COMPONENTS (SEAT CUSHION & SENSORS) THAT THE NHTSA REQUIRES MANUFACTURERS TO USE, LEADING ME TO BELIEVE THE ISSUE IS WITH GOVERNMENT SPECS AND NOT WITH NISSAN. IF SO, THE QUESTION THEN WOULD BE WHY DOESN'T THIS OCCUR WITH EVERY CAR THAT HAS AN AIR BAG IN IT'S SEAT? THIS IS THE FIRST CAR I HAVE EVER BEEN IN THAT HAS THIS ISSUE. WITH EXCEPTION THAT THIS SAME ISSUE OCCURRED WHEN I RENTED A 2013/2014 NISSAN ALTIMA RECENTLY ON A TRIP. ADDITIONALLY WHEN I ASKED, NONE OF MY FRIENDS OR FAMILY HAVE EVER HEARD OF SUCH AN ISSUE. THIS ISSUE IS NOT RESOLVED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 10 2014** NHTSA ID Number: 10563659**Components: AIR BAGS****NHTSA ID Number** 10563659**Incident Date** December 29 2012**Consumer Location** PERKASIE, PA**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No AIR BAG LIGHT TO INDICATE AIRBAGS ARE OF COMES ON WHEN I HAVE
FIRE No AN ADULT PASSENGER IN THE FRONT SEAT. CAN TURN THE CAR OFF AND
INJURIES 0 BACK ON AND THE LIGHT MAY STAY OFF - VERY INCONSISTENT. SAME
DEATHS 0 PASSENGER RIDES IN A 2010 NISSAN ALTIMA FRONT SEAT WITH NO
 ISSUES. HAS HAPPENED WITH 2 DIFFERENT PASSENGERS AND NEITHER
 HAS HAD THIS PROBLEM IN ANY OTHER VEHICLE. BOTH ARE ADULTS
 WEIGHING APPROXIMATELY 100 POUNDS. TAKEN TO THE DEALER TWICE
 - NO RESOLUTION. DEALER SAYS WORKING AS EXPECTED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 11 2014** NHTSA ID Number: 10563833**Components: AIR BAGS****NHTSA ID Number** 10563833**Incident Date** January 23 2014**Consumer Location** Unknown**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No I HAVE HAD THE 2013 NISSAN ALTIMA IN FOR SERVICE 5 TIMES FOR THE OCCUPANT
FIRE No SEAT. THE AIR BAG IS OFF PER THE LIGHTED INDICATOR ON OCCASION WHEN A PASSENGER
INJURIES 0 PASSENGER SEAT. I HAVE CONTACTED NHTSA FOR THE SPECS ON THE SENSOR. I
DEATHS 0 NHTSA FOR COMPLIANCE REGULATIONS. THE SPECS STATE THAT THE PASSENGER
 AIR BAG TO BE ACTIVATED. IN THE CASE OF ALL THE FRONT RIDING PASSENGERS
 REQUIREMENT WAS WELL EXCEEDED (150+ LBS). PLEASE REVIEW THE FOLLOWING LINK:
 CGIBIN/
 TEXTIDXC=ECFR&SID=4E1F9E91060EA3F99991E14608A174C1&RGN=DIV8&VIEW=TEXT
 **PLEASE NOTE THAT A 5TH PERCENTILE HUMAN FEMALE WEIGHS ABOUT 102 LBS. A
 DUMMIE WEIGHS 108 LBS. I AM NOT CONFIDENT THAT OUR LOCAL DEALERSHIP CANNOT
 5 ATTEMPS (3 SENSORS AND 2 SENSORS "RESETS"). I HAVE OPENED A CASE WITH
 LEMON LAW DOCUMENTATION. I AM SEEKING FULL REPLACEMENT OF THE VEHICLE OR
 ALTIMA OR FULL AMOUNT PAID (CAR, DOWN PAYMENT, TRADE IN, TAX, TAG AND TITLE)

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

February 13 2014 NHTSA ID Number: 10564295

Components: AIR BAGS

NHTSA ID Number 10564295

Incident Date February 09 2014

Consumer Location HAGERSTOWN, MD

Vehicle Identification Number 1N4AL3AP8EC*****

Complaint Summary

CRASH No IMMEDIATELY AFTER STARTING THE CAR, WITH A PASSENGER IN THE
FIRE No FRONT SEAT, THE PASSENGER AIR BAG OFF LIGHT CAME ON. I DROVE FOR
INJURIES 0 ABOUT 15 MINUTES AND GOT UP TO 60MPH BEFORE IT FINALLY SHUT
DEATHS 0 OFF. THIS HAPPENED MORE THAN ONCE, THE ABOVE DATE IS THE LAST
TIME IT HAPPENED THOUGH. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**February 15 2014** NHTSA ID Number: 10564528**Components: STEERING, SUSPENSION, AIR BAGS, ELECTRONIC STABILITY CONTROL (ESC)****NHTSA ID Number** 10564528**Incident Date** July 09 2012**Consumer Location** NEWPORT NEWS, VA**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No WITHIN THE FIRST WEEK OF HAVING THE VEHICLE I NOTICED THE CAR PULLED TO THE LEFT. HAD THE ALIGNMENT FIXED. 7 MONTHS LATER I HAD THE CAR BACK IN THE SHOP BECAUSE THE PASSENGER AIR BAG LIGHT SAID THE AIR BAG WAS NOT TURNED ON. THIS OCCURRED WITH A 128 POUND GIRL IN THE SEAT AND ON ANOTHER OCCASION WITH A 215 POUND MAN IN THE PASSENGER SEAT. THE DEALERSHIP STATED THAT THERE WAS NO PROBLEM AND THAT THE AIR BAG WOULD DEPLOY IF NECESSARY. LESS THAN A MONTH AFTER THAT I STILL HAVE THE PROBLEM AND NOW MY ELEC. STABILITY DID NOT START WORKING TILL ABOUT 15 MIN OF SLIPPING AROUND ON SNOW WHILE DRIVING HOME FROM WORK. EVER SINCE IT FINALLY CAME ON THE LIGHT NOW STAYS ON THE MAJORITY OF THE TIME AND OCCASIONALLY GOES OFF BUT THE ROADS HAVE BEEN BOTH WET AND COMPLETELY DRY WHEN THIS OCCURS. ALSO NOW MY STEERING WHEEL IS TILTED ABOUT 30 DEGREES TO THE LEFT WHEN I HAVE MY CAR DRIVING ON A STRAIGHT AWAY BECAUSE MY ALIGNMENT HAS WENT COMPLETELY OFF AGAIN BUT EVEN WORSE THAN BEFORE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 17 2014** NHTSA ID Number: 10564715**Components: AIR BAGS****NHTSA ID Number** 10564715**Incident Date** February 15 2014**Consumer Location** ELK GROVE, CA**Vehicle Identification Number** 1N4BL3AP1EC*******Complaint Summary**

CRASH No PROBLEM IS, MY GIRLFRIEND WEIGHT 110LB. LOT OF TIME WHEN SHE
FIRE No SITS ON THE PASSENGER SIDE, THE AIRBAG INDICATOR TELLS US THE
INJURIES 0 AIRBAG IS OFF. THIS PROBLEMS ONLY HAPPENED WHEN I PICKED UP
DEATHS 0 MY CAR ON THE STREET NEXT TO CURBS. DESIGN OF ROADS IS, THE
 CENTER IS HIGHER THAN THE SIDES. BECAUSE OF THAT, WHEN I PARK ON
 THE RIGHT OF THE STREETS NEXT TO THE CURBS, THE LEFT SIDE OF THE
 CAR IS HIGHER THAN THE RIGHT SIDE. SO WHEN MY GIRLFRIEND SITS ON
 THE PASSENGER SIDE, HER WEIGHT DOESNT GOES TO THE CENTER OF
 THE SEAT. BUT IF THE CAR IS ON SURFACE LEVEL SUCH AS IN A
 GARAGE, AND SHE GET IN THE CAR, WE HAVE NO AIRBAG ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**February 18 2014** NHTSA ID Number: 10564825**Components: AIR BAGS****NHTSA ID Number** 10564825**Incident Date** February 03 2014**Consumer Location** BELLA VISTA, AR**Vehicle Identification Number** 1N4BL3AP9EC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER AIR BAG WARNING LIGHT REMAINED
INJURIES 0 ILLUMINATED WHILE THE PASSENGER WAS IN THE FRONT SEAT AND
DEATHS 0 SOMETIME THE AIR BAG WARNING LIGHT INDICATED THAT THE AIR BAG
WAS TURNED OFF. THE DEALER REPLACED THE AIR BAG SENSOR
MODULE AND THE COMPUTER WAS ALSO REPLACED; HOWEVER, THE
FAILURE WAS NOT CORRECTED. THE MANUFACTURER WAS MADE AWARE
OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 300 AND THE
CURRENT MILEAGE WAS 62,096.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**February 24 2014** NHTSA ID Number: 10565545**Components: AIR BAGS****NHTSA ID Number** 10565545**Incident Date** February 22 2014**Consumer Location** LEBANON, OH**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No PASSENGER AIR BAG ILLUMINATES, YELLOW STATUS LIGHT "OFF", WHEN
FIRE No ENGINE STARTED WITH FULL SIZE ADULTS BUCKLED INTO FRONT SEATS.
INJURIES 0 WENT ONE MILE, STOPPED THE CAR AND SHUT OFF ENGINE. ENGINE
DEATHS 0 RESTARTED AND PASS AIRBAG "OFF" LIGHT CAME ON AGAIN. SHUT OFF
ENG. AND RESTARTED AGAIN. LIGHT TURNED OFF AFTER RESTART AND
HAS NOT ILLUMINATED. THIS INTERMITTENT PROBLEM HAS BEEN
REPORTED MANY TIMES BEFORE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 27 2014** NHTSA ID Number: 10566272**Components: AIR BAGS****NHTSA ID Number** 10566272**Incident Date** February 08 2014**Consumer Location** HUMMELSTOWN, PA**Vehicle Identification Number** 1N4AL3AP8EC*******Complaint Summary**

CRASH No NEW PURCHASED 2014 NISSAN ALTIMA SV 2.5 WITH CLOTH INTERIOR
FIRE No EXPERIENCES 'PASSENGER AIR-BAG OFF' LIGHT ILLUMINATING WITH 132
INJURIES 0 POUND 5 FOOT 7 INCH ADULT FEMALE OCCUPANT IN PASSENGER SEAT.
DEATHS 0 LIGHT DISPLAYS WITH OCCUPANT SITTING IN NORMAL STRAIGHT
 POSITION WITH FEET SQUARE ON FLOOR, BACK CENTERED ON BACKREST,
 AND ARMS TO HER SIDES. PROBLEM REPLICATES DURING SUCCESSIVE
 TRIPS ON SAME AND DIFFERENT DAYS. RETURNED VEHICLE TO
 DEALERSHIP AT APPROXIMATELY 150 MILES. DEALERSHIP PERFORMED
 DIAGNOSTICS DEMONSTRATING NO PROBLEMS DETECTED WITHIN FAULT
 CODES AND VERIFIED SEAT INSTALLED CORRECTLY. CASE OPENED WITH
 NISSAN CUSTOMER SERVICE AND VEHICLE RETURNED WITH 386 MILES
 ON ODOMETER FOR NISSAN FIELD ENGINEER TESTING. SERVICE
 DOCUMENTATION FROM TESTING STATES REMOVED SEAT AND CHECKED
 FOR OCS C/V AND STRAIN SENSOR LOT NUMBERS, HARNESSSES AND
 CONNECTORS CHECKED, RE-TORQUED SEAT FRAME TO FLOOR PAN PER
 ESM SE-31, PERFORMED ZERO POINT RESET, AND CONFIRMED OCS
 SWITCHING RATES. ALL INFORMATION DETERMINED PROPER WITH NO
 DEFECTS FOUND. PROBLEM REPLICATED IN SECOND 2014 ALTIMA SV
 WITH SAME ADULT FEMALE (UTILIZING DEALERSHIP PROVIDED 2014
 ALTIMA WITH SAME TRIM LEVELS AS LOAN DURING ENGINEERING TEST).
 NISSAN CUSTOMER SERVICE STATES PROBLEM IS CLOSED WITH NO
 DEFECT FOUND. NO FURTHER REVIEWS WILL BE CONDUCTED. ALL
 ATTEMPTS REQUESTING ADDITIONAL ASSISTANCE HAVE FAILED TO DATE.
 *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**February 27 2014** NHTSA ID Number: 10566297**Components: AIR BAGS****NHTSA ID Number** 10566297**Incident Date** August 29 2012**Consumer Location** SAN MARCOS, CA**Vehicle Identification Number** 1N4BL3AP2DC*******Complaint Summary**

CRASH No AIRBAG PASSENGER SENSOR/SYSTEM PROBLEM, AIRBAG DISABLED WITH
FIRE No A 200+ POUND PERSON IN THE PASSENGER SEAT (SHOULD ONLY DISABLE
WITH A SMALL CHILD)! THE ISSUE CONTINUES INTERMITTENTLY TO
INJURIES 0 PRESENT, DEALER HAS NOT BEEN ABLE TO DUPLICATE, AND WILL NOT FIX
DEATHS 0 IT WITHOUT AN ERROR LOGGED IN THE COMPUTER. ISSUE HAS
OCCURRED AT LEAST 50 TIMES, MOST RECENTLY IN THE LAST TWO
WEEKS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 11 2014** NHTSA ID Number: 10568660**Components: AIR BAGS****NHTSA ID Number** 10568660**Incident Date** June 01 2013**Consumer Location** SUGAR LAND, TX**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No THE ORANGE PASSENGER AIR BAG LIGHT (UNDERNEATH HAZARD LIGHTS
FIRE No BUTTON) COMES ON WHEN A FULL-GROWN ADULT (150 LBS) IS SEATED IN
INJURIES 0 THE PASSENGER SEAT. THIS MEANS THAT THE AIRBAG WOULD NOT
DEATHS 0 DEPLOY IF I CRASH WITH THEM IN THE PASSENGER SEAT, WHICH MAKES
ME VERY NERVOUS ABOUT SAFETY. IT DOES NOT HAPPEN EVERY SINGLE
TIME, BUT ABOUT 75% OF THE TIME A FULL-GROWN ADULT IS SEATED IN
THE PASSENGER SEAT. I'VE TAKEN IT TO NISSAN DEALERS, AND THEY
HAVE NOT BEEN ABLE TO FIX IT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

March 13 2014 NHTSA ID Number: 10569045

Components: AIR BAGS

NHTSA ID Number 10569045

Incident Date February 05 2014

Consumer Location WASHINGTON CROSSING, PA

Vehicle Identification Number 1N4AL3AP9EC*****

Complaint Summary

CRASH No AIRBAG LIGHT SHOWING THAT THE PASSENGER SIDE AIRBAGS ARE OFF
FIRE No INTERMITTENTLY COMES ON WHILE AN ADULT PASSENGER IS SEATED IN
INJURIES 0 THE CAR AND VEHICLE IS MOVING. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**March 17 2014** NHTSA ID Number: 10572720**Components: AIR BAGS****NHTSA ID Number** 10572720**Incident Date** March 16 2014**Consumer Location** DUBLIN, CA**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No PASSENGER AIRBAG-OFF LIGHT COMES ON WITH PASSENGERS BETWEEN 90 AND 120 LB -- WELL ABOVE CHILD WEIGHT. REPORTED TO TWO
FIRE No SEPARATE DEALERS, WHO CLAIM THEY FOUND NO PROBLEMS AND IS
INJURIES 0 NOT COVERED BY ANY RECALLS OR SERVICE CAMPAIGNS. YET THIS IS A
DEATHS 0 VERY COMMON COMPLAIN ON THIS MODEL (SEE FORUM LINK BELOW).
 THIS SEEMS TO BE JUST ONE CRASH AWAY FROM A FATALITY. HERE IS
 THE FORUM LINK (OR GO THERE AND SEARCH FOR 2013 ALTIMA AIRBAG
 LIGHT) WHERE MANY PEOPLE ARE REPORTING THIS PROBLEM AND NOT
 ACKNOWLEDGED BY NISSAN CORPORATE OR DEALERS: HTTP://
 WWW.NISSANCLUB.COM/FORUMS/2013-NISSAN-ALTIMA-
 DISCUSSION-2-5-3-5/365978-HAS-ANYONE-HAD-THEIR-PASSENGER-
 AIRBAG-WARNING-LIGHT-FIXED-7.HTML. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 18 2014** NHTSA ID Number: 10573238**Components: AIR BAGS****NHTSA ID Number** 10573238**Incident Date** May 22 2013**Consumer Location** CREST HILL, IL**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No I FIRST HAD THE AIR BAG PASSENGER SENSOR WARNING COME ON AND STAY ON FOR AROUND FIFTEEN MINUTES AND THEN IT WENT OFF. MY

FIRE No WIFE WAS SITTING IN THE PASSENGER SEAT IN ALL THESE INCIDENTS.

INJURIES 0 THIS HAPPENED TWICE BEFORE I TOOK IT IN TO THE DEALER AND THEY

DEATHS 0 TOLD ME THERE WAS A RECALL FOR THE SEAT SENSORS. THEY REPLACED THE SENSORS AND PERFORMED THE ZERO POINT RESET ON MAY 31, 2013. PRIOR TO SEPT. 6, 2013 I HAD THE SAME PROBLEM OF THE PASSENGER SENSOR WARNING COME ON AND STAYING ON FOR TEN TO 15 MINUTES. ON SEPT. 6TH THEY SECURED SOME CABLES AND PERFORMED ANOTHER ZERO POINT RESET. PRIOR TO FEB. 21, 2014 I HAD THE SAME PROBLEM AND THEY PERFORMED ANOTHER ZERO POINT RESET ON FEB. 21. ON MARCH 15TH I HAD THE SAME PROBLEM ONE NIGHT WHEN WE DROVE 5 BLOCKS FROM A FRIENDS HOUSE AND IT WAS STILL ON WHEN I SHUT THE CAR OFF. I HAVEN'T TAKEN IT BACK TO THE DEALER YET BUT THE ZERO POINT RESET DOESN'T SEEM TO BE SOLVING THE PROBLEM. AT THIS POINT I DON'T KNOW IF ANYONE IN THE FRONT PASSENGER SEAT IS BEING PROTECTED OR NOT. HAS ANYONE ELSE BEEN REPORTING PROBLEMS WITH THIS CARS SENSORS? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 21 2014** NHTSA ID Number: 10574008**Components: AIR BAGS****NHTSA ID Number** 10574008**Incident Date** March 21 2014**Consumer Location** GILROY, CA**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No I AM SENDING THIS EMAIL TO NOTIFY YOU A POSSIBLE SEVERE SAFETY RISK CAUSED BY THE FAILURE OF AIRBAG PASSENGER DETECTION

FIRE No SENSOR. RECENTLY I FOUND THAT THE SEAT BELT WARNING LIGHT IS

INJURIES 0 MALFUNCTIONING IN CASE A HEAVY BAG WITH 22 LB WEIGHT IS PLACED

DEATHS 0 IN THE RIGHT SIDE PASSENGER SEAT. IF HEAVY BAG IS PLACED IN THE

RIGHT FRONT SEAT, THE SEAT PRESSURE SENSOR DETECTS THE HEAVY BAG AS A PASSENGER IS SEATED AND THE CAR SAFETY SYSTEM TURNS ON THE SEATBELT WARNING INDICATOR ON DRIVER'S MONITOR SCREEN. THIS IS THE DETECTION ALGORISM FAILURE FOR SEATBELT DETECTION SYSTEM. SO, TO TURN OFF SEAT BELT WARNING RED LIGHT, I FASTENED THE SEATBELT OF RIGHTSIDE FRONT SEAT EVEN THOUGH THERE WAS NO PASSENGER IN THE SEAT. THEN THE SEAT BELT WARNING LIGHT (RED) IS TURNED OFF. BUT EVEN THOUGH SEAT BELT WARNING LIGHT IS TURNED OFF, THIS FAILURE ALSO MAKES THE FRONT PASSENGER AIRBAG TO STOP FUNCTIONING, AS THE SYSTEM TURNS ON "FRONT PASSENGER AIRBAG STATUS INDICATOR" WITH ORANGE COLOR LIGHT. AND THIS MEANS THE AIRBAG IS NOT FUNCTIONING IN CASE OF ACCIDENT IF THE HEAVY BAG IS PLACED IN THE FRONT RIGHT SIDE SEAT OF THE CAR. THIS DETECTION ALGORISM FAILURE MAY LEAD A SEVERE INJURY IN CASE OF ACCIDENT. SO PLEASE REFER AND TEST WITH ABOVE CONDITION, AND FIX THIS PROBLEM BY RECOMMENDING OR TAKING ACTION TO UPGRADE THE FRONT PASSENGER DETECTION ALGORISM AND RELATED SOFTWARE, TO STOP THE MALFUNCTIONING OF FRONT AIRBAG SYSTEM. IF YOU SEE THIS NOTICE, PLEASE GIVE ME YOUR REPLY FOR CONFIRMATION OF RECEIVING THIS MESSAGE. SOLVING AND NOTIFYING THIS PROBLEM IS VERY IMPORTANT BECAUSE THE INSURANCE COMPANY ALSO MATTERS THIS FAULTS AND THE INSURANCE COMPANY ALSO RECOGNIZES AND MAKES RECORD HISTORY THAT OTHER PASSENGER WAS SEATED IN THE PLS GIVE ME YOUR EMAIL, THAT I MAY SEND FILE ATTACHMENT FOR DETAILED EXPLANATION FOR THIS COMPLAINT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
------	-------	------

NISSAN	ALTIMA	2013
--------	--------	------

Safety Issue Type: Complaints**March 22 2014** NHTSA ID Number: 10574178**Components: AIR BAGS****NHTSA ID Number** 10574178**Incident Date** January 02 2012**Consumer Location** BYRON, GA**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No THE 2013 ALTIMA S HAS AN INTERMITTENT AIRBAG PROBLEM. IS
FIRE No NOTICEABLE WHEN THE WEIGHT OF THE PASSENGER IS ABOUT 120
INJURIES 0 POUNDS AND SLIM. HAVE NOTIFIED NISSAN CONSUMER AFFAIRS AND
DEATHS 0 THE DEALER AND DESPITE A RECALL AND PARTS BEING REPLACED THE
PROBLEM PERSISTS. MORE THAN LIKELY IS A SOFTWARE ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 26 2014** NHTSA ID Number: 10574951**Components: AIR BAGS****NHTSA ID Number** 10574951**Incident Date** March 20 2014**Consumer Location** WASHINGTON, DC**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No WE PURCHASED A NISSAN ALTIMA LAST AUGUST. EVERY TIME I SIT IN THE PASSENGER SEAT, IT SAYS THAT THE PASSENGER AIR BAG IS NOT OPERATIVE. THE OWNER'S MANUAL STATES THAT IT WILL NOT FUNCTION IF A CHILD OR SMALL ADULT OCCUPIES THE SEAT. I WEIGH BETWEEN 111 AND 114 POUNDS. I CALLED NISSAN'S CONSUMER AFFAIRS OFFICE TO DETERMINE THE WEIGHT THAT WOULD TRIGGER THE AIR BAG'S FUNCTIONALITY. I WAS TRYING TO ASCERTAIN WHETHER THE AIR BAG WAS BROKEN OR WHETHER I WAS CONSIDERED A "SMALL ADULT" FOR THIS PURPOSE. WE RECEIVED A VOICE MAIL FROM [XXX], STATING THAT SHE WAS ASSISTING MARK IN THIS MATTER AND THAT MY CASE NUMBER WAS 14039699. SHE FURTHER STATED THAT SHE COULD NOT ANSWER MY QUESTION BECAUSE "THE INFORMATION WAS PROPRIETARY TO THE MANUFACTURER OF THE COMPONENT" AND THUS "NOT AVAILABLE TO THE PUBLIC." AS A RESULT, THERE IS NO WAY FOR ME TO DETERMINE WHETHER THE AIR BAG IS MALFUNCTIONING. WHILE I UNDERSTAND THAT THE DEPLOYMENT OF AN AIR BAG CAN BE HARMFUL TO LIGHTWEIGHT PASSENGERS, ITS FAILURE TO FUNCTION FOR SOMEONE THAT EXCEEDS AN APPROPRIATE WEIGHT LIMIT IS DANGEROUS AND POTENTIALLY FATAL. I THEREFORE ASK YOU TO ASSIST ME IN GETTING THAT INFORMATION FROM NISSAN. I FIND IT INCREDIBLE THAT NISSAN IS TELLING ME THAT THIS KEY SAFETY INFORMATION ISN'T AVAILABLE TO THEIR CUSTOMERS. THANK YOU FOR YOUR HELP.

FIRE No

INJURIES 0

DEATHS 0

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 27 2014** NHTSA ID Number: 10575127**Components: EXTERIOR LIGHTING, AIR BAGS, SERVICE BRAKES****NHTSA ID Number** 10575127**Incident Date** June 12 2013**Consumer Location** MORAGA, CA**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT HE STARTED THE VEHICLE AND THE PASSENGER SIDE AIR BAG

FIRE No ILLUMINATED. THE CONTACT ALSO STATED THAT THE HEADLIGHTS WERE

INJURIES 0 VERY LOW, HE WAS UNABLE TO SEE THE ROAD AT NIGHT AND HAD TO

DEATHS 0 ACTIVATE THE HIGH BEAM HEADLIGHTS. THE BRAKE WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL WHILE DRIVING 30 MPH. THE VEHICLE WAS TAKEN TO THE DEALER. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 5,000. UPDATED 05/28/14 MA THE CONSUMER STATED THE BRAKE WARNING LIGHT ILLUMINATED AT 45MPH AND THEN AGAIN AT 30MPH. THE PASSENGER AIR BAG LIGHT ILLUMINATED ON TWO SEPARATE OCCASIONS PRIOR TO A PASSENGER SITTING IN THE SEAT. THE HEADLIGHTS IMPROVED SINCE REPLACING THE BULBS WITH 110 W, AFTERMARKET BULBS. THE SEAT BELT LIGHT ILLUMINATED ON 3 SEPARATE OCCASIONS. THE VEHICLE HAD TO BE RESTARTED. UPDATED 05/30/2014 *JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10575127-9722.pdf 0.241KB

<https://static.nhtsa.gov/complaints/10575127/10575127-AF0DEE5180BF02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints

March 29 2014 NHTSA ID Number: 10575643

Components: AIR BAGS

NHTSA ID Number 10575643

Incident Date May 30 2013

Consumer Location MILTON, FL

Vehicle Identification Number 1N4AL3AP2DN*****

Complaint Summary

CRASH No PASSENGER AIR BAG LIGHT INDICATED THAT IT WAS OFF. HAD NISSAN
FIRE No CHECK IT SEVERAL TIMES AND THEY INDICATED THAT THERE WAS NO
INJURIES 0 ISSUE. AIRBAG LIGHT MALFUNCTION SEVERAL TIMES WITH ADULT
DEATHS 0 PASSENGER SITTING. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 03 2014** NHTSA ID Number: 10575605**Components: AIR BAGS****NHTSA ID Number** 10575605**Incident Date** November 01 2013**Consumer Location** HOLDERNESS, NH**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO "PASSENGER
FIRE No AIRBAG OFF" LIGHT MALFUNCTION. *SMD THE CONSUMER STATED THE
INJURIES 0 AIR BAG LIGHT WOULD ILLUMINATE RANDOMLY WHEN SOMEONE SAT IN
DEATHS 0 THE PASSENGER SEAT. NO FAULT CODES APPEARED ON THE COMPUTER.
THE DEALER STATED THAT WAS THE DESIGN OF THE VEHICLE*JB

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (2)

Complaint Letter

CL-10575605-6092.pdf 0.14KB<https://static.nhtsa.gov/complaints/10575605/10575605-AF0DEE51810F02CAE05375E8789808C8.pdf>

Response Letter

RL-10575605-9097.pdf 0.043KB<https://static.nhtsa.gov/complaints/10575605/10575605-AF0DEE51811002CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**April 07 2014** NHTSA ID Number: 10577910**Components: AIR BAGS****NHTSA ID Number** 10577910**Incident Date** October 16 2013**Consumer Location** STEVENSVILLE, MD**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No THE PASSENGER SEAT AIRBAG SENSOR FAILS TO NOTICE A 110 POUND
FIRE No PASSENGER IN THE SEAT. THIS RESULTS IN A WARNING ON THE DISPLAY
INJURIES 0 THAT THE PASSENGER AIRBAG IS DISABLED. THE FIRST INCIDENT WAS
DEATHS 0 LAST FALL. THE DATE AND MILEAGE ABOVE IS JUST A GUESS, THE
 SECOND TIME WAS ON OR ABOUT MARCH 20, 2014 WHEN THE WARNING
 REMAINED ON FOR ABOUT 5 MILES OR UNTIL I STOPPED AND RESTARTED
 THE CAR AT A TRAFFIC LIGHT. IT HAPPENED AGAIN APRIL 5, 2013. THE
 WARNING STAYED ON UNTIL I SHUT OFF THE ENGINE AND THEN
 RESTARTED IT. I AM NOT SURE BUT IT MAY BE AFFECTED BY WHETHER OF
 NOT HER SEAT BELT BUCKLE IS ENGAGED BEFORE OR AFTER THE CAR IS
 STARTED. (PLEASE NOTE THAT THIS IS MY WIFE'S CAR AND THERE IS
 SELDOM ANYONE IN THE PASSENGER SEAT.) THERE WAS A RECALL FOR
 THIS ISSUE IN 2013 AND THERE HAS BEEN AN ANNOUNCEMENT OF A
 NEW RECALL STARTING SOON. BOTH RECALLS ARE ONLY FOR SELECTED
 VIN NUMBERS AND NEITHER INCLUDES OUR ALTIMA. I CHECKED WITH
 NISSAN CORPORATE CUSTOMER SERVICE AND WITH THE DEALER AND
 THEY BOTH CONFIRMED THE RECALLED VEHICLES DO NOT INCLUDE OUR
 CAR. THE CAR IS TITLED TO MY WIFE [XXX]. INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 17 2014** NHTSA ID Number: 10583283**Components: AIR BAGS****NHTSA ID Number** 10583283**Incident Date** February 27 2013**Consumer Location** ASHEBORO, NC**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER SIDE AIR BAG LIGHT ILLUMINATED
INJURIES 0 INTERMITTENTLY WHEN THERE WAS A PASSENGER IN THE SEAT. THE
DEATHS 0 VEHICLE WAS TAKEN TO A DEALER, WHO REPAIRED THE VEHICLE UNDER
 NHTSA CAMPAIGN ID NUMBER 14V138000(AIR BAGS , ELECTRICAL
 SYSTEM) HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER
 WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE
 WAS 20,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

April 17 2014 NHTSA ID Number: 10583319

Components: AIR BAGS

NHTSA ID Number 10583319

Incident Date March 03 2014

Consumer Location FORSYTH, IL

Vehicle Identification Number 1N4AL3AP7DC*****

Complaint Summary

CRASH No FRONT PASSENGER AIR BAG REMAIN ACTIVE (ON) ALTHOUGH THERE IS
FIRE No NO ADULT PASSENGER SITTING IN THE FRONT SEAT.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 26 2014** NHTSA ID Number: 10585059**Components: AIR BAGS, SEATS****NHTSA ID Number** 10585059**Incident Date** February 20 2014**Consumer Location** NORTHVILLE, MI**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No MY WIFE AND I WERE DRIVING I NOTICED THE PASSENGER AIRBAG LIGHT
FIRE No SAYING "PASSENGER AIRBAG OFF".. MY WIFE IS ABOUT 150 LBS AND THE
INJURIES 0 AIRBAG SEAT SENSOR SHOULD NOT HAVE AN ISSUE WITH A PERSON OF
DEATHS 0 THIS WEIGHT. I WORKED ON SEAT SENSOR DESIGN FOR ALMOST TWO
YEARS AND I KNOW THAT MOST ARE PROGRAMS TO NOT DEPLOY FOR
PEOPLE UNDER 80LBS. THIS HAS HAPPENED THREE TIMES SO FAR (MID
JAN, END OF FEB, AND EARLY MARCH 2014). I HAVE PULLED OVER EACH
TIME, TURNED THE CAR ON AND OFF AND IT RE-SET THE ERROR TWO OF
THE THREE TIMES. THE ONE TIME IT DID NOT, I DROVE AN ADDITIONAL 10
MILES THEN RETRIED THE CAR OFF/ON AND IT RE-SET SO THE AIRBAG
DOES WORK. NOW I'M DRIVING AROUND CHECKING FOR THE LIGHT SO I
KNOW THE AIRBAG WILL DEPLOY IN CASE OF AN ACCIDENT WHEN I HAVE
A PASSENGER IN MY FRONT SEAT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 28 2014** NHTSA ID Number: 10585349**Components: AIR BAGS****NHTSA ID Number** 10585349**Incident Date** December 19 2012**Consumer Location** ROCKY MOUNT, VA**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG WARNING LIGHT WOULD ILLUMINATE WHILE THE
INJURIES 0 PASSENGER'S SEAT WAS OCCUPIED. THE VEHICLE WAS TAKEN TO THE
DEATHS 0 DEALER WHERE THE AIR BAG SENSOR WAS REPLACED BUT THE FAILURE
WAS NOT CORRECTED. THE MANUFACTURER WAS NOTIFIED OF THE
FAILURE. THE FAILURE MILEAGE WAS 40. THE VIN WAS NOT AVAILABLE.
UPDATED 06/10/14*LJ UPDATED 8/23/2017*CN

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 28 2014** NHTSA ID Number: 10585379**Components: AIR BAGS****NHTSA ID Number** 10585379**Incident Date** April 28 2014**Consumer Location** BRISTOW, VA**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No I HAVE EXPERIENCED SEVERAL INCIDENTS WHERE THE AIRBAG OFF
FIRE No LIGHT WAS ON EVEN THOUGH AN ADULT PASSENGER WAS RIDING IN THE
INJURIES 0 PASSENGER SEAT WITH THEIR SEAT BELT FASTENED. *JS I WAS MADE
DEATHS 0 AWARE OF THE PASSENGER AIR BAG RECALL AFFECTING MANY 2013
NISSAN ALTIMAS. I BROUGHT MY VEHICLE TO THE NISSAN DEALERSHIP
JUST ONE WEEK AGO FOR ROUTINE MAINTENANCE AND I INQUIRED
ABOUT THE RECALL. THEY PERFORMED THE RECALL WHICH I BELIEVE
INVOLVED A SOFTWARE UPDATE. HOWEVER EVEN THOUGH THE
RECALL UPDATE WAS PERFORMED, TODAY JUST 5 DAYS AFTER
RECEIVING THE UPDATE, ONCE AGAIN THE AIRBAG LIGHT WAS ON WITH
AN ADULT SIZED PASSENGER IN THE CAR'S FRONT PASSENGER SEAT. I
HAD TO STOP, TURN OFF THE CAR AND RESTART IN ORDER TO CORRECT
THE SITUATION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 29 2014** NHTSA ID Number: 10594755**Components: AIR BAGS****NHTSA ID Number** 10594755**Incident Date** March 01 2013**Consumer Location** SLATINGTON, PA**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No LEASED THE VEHICLE IN JANUARY 2013. NOTICED THAT WHEN I SIT IN THE PASSENGER SEAT, THE AIRBAG OFF LIGHT IS ILLUMINATED AT RANDOM TIMES. SOMETIMES IT IS ON THE ENTIRE TIME I AM IN THE PASSENGER SEAT, SOMETIMES IT COMES ON AFTER DRIVING FOR A WHILE AND STAYS ON AND SOMETIMES IT DOESN'T COME ON AT ALL. BROUGHT TO DEALER FOR VARIOUS FIXES/RECALLS ON THE OCS SYSTEM; HAD THE LATEST RECALL ISSUED IN APRIL 2014 DONE ON MY CAR A COUPLE OF WEEKS AGO AND THE LIGHT STILL COMES ON INTERMITTENTLY, SAME AS BEFORE. THIS IS A SAFETY ISSUE TO ME, AS I DO NOT KNOW IF THE AIRBAGS WILL DEPLOY OR NOT IF WE ARE INVOLVED IN AN ACCIDENT BECAUSE THERE IS NO CONSISTENCY WITH THE AIRBAG OFF LIGHT BEING ON WHEN I SIT THERE. THE DEALER LOOKED AT IT ONCE MORE FOR ME YESTERDAY (5/28) AND SAID THERE IS NOTHING ELSE THEY CAN DO. THEY HAVE NO IDEA WHY THE LIGHT ILLUMINATES OR IF THE AIRBAGS WILL DEPLOY IF I AM INVOLVED IN AN ACCIDENT. THIS IS NOT A SATISFACTORY ANSWER TO ME. SOMEONE ELSE MUST GET INVOLVED TO GET THIS ISSUE RESOLVED FOR ME. I UNDERSTAND THE DEALERSHIP'S HANDS ARE TIED AS THEY HAVE NO FURTHER DIRECTION/INFO FROM NISSAN TO CORRECT THE PROBLEM AND THEY DON'T KNOW WHAT TO DO. I NEED A RESPONSE AND FIX ON THIS. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 30 2014** NHTSA ID Number: 10595161**Components: AIR BAGS****NHTSA ID Number** 10595161**Incident Date** May 23 2014**Consumer Location** GULF BREEZE, FL**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER:
INJURIES 0 14V138000 (AIR BAGS , ELECTRICAL SYSTEM) BUT THE AIR BAG WARNING
DEATHS 0 LIGHT REMAINED ILLUMINATED. THE VEHICLE WAS TAKEN BACK TO THE
DEALER WHERE THE TECHNICIAN STATED THAT THE SENSOR WOULD
NOT ACKNOWLEDGE A PERSON SEATED AT THE WEIGHT OF 130 POUNDS
OR LESS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE
FAILURE MILEAGE WAS 28,000 AND THE CURRENT MILEAGE 28,500.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 03 2014** NHTSA ID Number: 10595946**Components: AIR BAGS****NHTSA ID Number** 10595946**Incident Date** April 12 2013**Consumer Location** OREGON, IL**Vehicle Identification Number** 1N4BL3AP6DN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG TURNS OFF WHEN A PASSENGER IS IN THE SEAT.
FIRE No IT IS NOT ALWAYS IMMEDIATE AND DOES NOT HAPPEN EVERY TIME IT IS
INJURIES 0 DRIVEN. IT HAS HAD 2 RECALLS FOR THIS ISSUE AND THIS WILL BE THE
DEATHS 0 11TH TIME IT HAS BEEN INTO THE DEALERSHIP FOR THIS SAME THING.
 THE MAJORITY OF THE TIME, THE DEALERSHIP CLAIMS THAT THEY
 CANNOT FIND A PROBLEM, HOWEVER, THEY WERE NOT DRIVING IT
 BEYOND THE PARKING LOT ENOUGH TO EVEN PUT ONE MILE ON IT UNTIL I
 BROUGHT THAT TO THEIR ATTENTION APRIL 18, 2014. THEY STATED
 THAT THE VEHICLE NEVER SHOWED A CAMPAIGN FOR THE RECALL,
 ALTHOUGH 2 OF MY RECEIPTS STATE THAT IT WAS REPAIRED. I'VE
 CONTACTED NISSAN HEADQUARTERS AND REQUESTED A REPURCHASE
 ORDER, HOWEVER IT IS NOT GUARANTEED. THEY TOLD ME TO KEEP
 WORKING WITH THE DEALERSHIP. I HAVE TAKEN IT IN AN EXCESSIVE
 AMOUNT OF TIMES FOR THE SAME THING. I BOUGHT THE CAR WITH
 7,000 MILES AND REMAINDER OF THE WARRANTY,. IF IT HAD BEEN
 PURCHASED BRAND NEW, IT WOULD HAVE QUALIFIED UNDER THE LEMON
 LAW AS A LEMON. IT IS AN UNSAFE VEHICLE BECAUSE THE AIRBAGS
 WILL NOT DEPLOY IF WE ARE IN AN ACCIDENT AND I'M NOT MAKING
 PROGRESS WITH THE DEALERSHIP NOR HEADQUARTERS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 05 2014** NHTSA ID Number: 10596459**Components: AIR BAGS****NHTSA ID Number** 10596459**Incident Date** April 08 2013**Consumer Location** BOWLING GREEN, KY**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER AIR BAG LIGHT INTERMITTENTLY ILLUMINATED ON
INJURIES 0 THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO THE DEALER,
DEATHS 0 WHO REPAIRED THE VEHICLE UNDER NHTSA CAMPAIGN ID NUMBER:
14V138000 (AIR BAGS, ELECTRICAL SYSTEM). THE VEHICLE WAS
REPAIRED BUT THE FAILURE RECURRED. THE MANUFACTURER WAS
NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE THE
APPROXIMATE FAILURE MILEAGE WAS 20,900.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 09 2014** NHTSA ID Number: 10597037**Components: AIR BAGS****NHTSA ID Number** 10597037**Incident Date** December 12 2012**Consumer Location** CONNEAUT, OH**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER SIDE AIR BAG WARNING INDICATOR
INJURIES 0 FLASHED ON AND OFF WHILE THE SEAT WAS OCCUPIED. THE VEHICLE
DEATHS 0 WAS TAKEN TO THE DEALER NUMEROUS TIMES AND THE OCCUPANT
 CLASSIFICATION SYSTEM WAS REPLACED REPEATEDLY; HOWEVER, THE
 FAILURE RECURRED. THE DEALER STATED THAT NOTHING ELSE COULD BE
 DONE TO REMEDY THE FAILURE. THE VEHICLE WAS NOT REPAIRED AND
 THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 2,042.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 10 2014** NHTSA ID Number: 10597452**Components: AIR BAGS****NHTSA ID Number** 10597452**Incident Date** June 03 2014**Consumer Location** APEX, NC**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No BROUGHT MY CAR IN WHEN I RECEIVED THE RECALL NOTICE FROM
FIRE No NISSAN THAT THE PASSENGER SIDE AIR BAG HAD AN ISSUE DUE TO A
INJURIES 0 SOFTWARE GLITCH. AFTER BRINGING THE CAR IN AND HAVING THE
DEATHS 0 SOFTWARE UPDATED, A FEW DAYS LATER, THE LIGHT AGAIN CAME ON
 WHILE THERE WAS A PASSENGER (MYSELF, ADULT FEMALE ABOUT 130
 LBS) IN THE PASSENGER SIDE SEAT (MY HUSBAND WAS DRIVING AND
 NOTICED THE LIGHT HAD COME ON). I REPORTED IT TO THE DEALER
 WHERE I HAD BOUGHT THE CAR AND HAD THE RECALL REPAIR MADE,
 THEY TOLD ME THERE WERE SEVERAL OTHER CARS ALSO REPORTING
 THAT THE ERROR CONTINUED EVEN AFTER HAVING THE SOFTWARE FIX
 APPLIED. THEY TOLD ME I'D HAVE TO BRING THE CAR IN AND THEY
 WOULD TRY TO DUPLICATE THE ERROR AND POSSIBLY REPLACE A SEAT
 TRACK, BUT WOULD NEED TO CONFIRM WITH NISSAN ON WHETHER OR
 NOT THEY COULD DO THIS. I THINK IT IS RIDICULOUS THAT IF THEY
 KNOW THERE IS AN ISSUE AND KNOW THE FIX DID NOT FIX IT, THEY NEED
 TO PROCEED WITH ADDITIONAL STEPS IN ORDER TO RESOLVE THIS
 FAILURE IN THE SAFETY EQUIPMENT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 11 2014** NHTSA ID Number: 10597719**Components: AIR BAGS****NHTSA ID Number** 10597719**Incident Date** September 05 2013**Consumer Location** WALLINGFORD, CT**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No TL * THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT'S
FIRE No VEHICLE WAS REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER:
INJURIES 0 14V138000 (AIR BAGS); HOWEVER, THE FAILURE RECURRED. THE DEALER
DEATHS 0 STATED THAT THE FLOOR MAT SENSOR NEEDED TO BE REPROGRAMMED.
WHILE A PASSENGER WAS SEATED IN THE FRONT PASSENGER SEAT, THE
AIR BAG SENSOR FAILED TO ILLUMINATE. THE VEHICLE WAS NOT
REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 3,000. JCC

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 16 2014** NHTSA ID Number: 10598537**Components: AIR BAGS****NHTSA ID Number** 10598537**Incident Date** June 14 2014**Consumer Location** MORAGA, CA**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No WHILE A PASSENGER WAS SITTING IN THE FRONT SEAT THE AIR BAG
INJURIES 0 LIGHT ILLUMINATED. THE CONTACT SHUT THE VEHICLE OFF AND
DEATHS 0 RESTARTED IT AND THE AIR BAG LIGHT SHUT OFF. THE FAILURE
RECURRED WITHIN TWENTY MINUTES. THE FAILURE OCCURRED ON
THREE OCCASIONS. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE.
THE DEALER REPAIRED THE AIR BAG SENSOR; HOWEVER, THE FAILURE
RECURRED. THE FAILURE MILEAGE WAS 17,857. THE CURRENT MILEAGE
WAS 18,200.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 20 2014** NHTSA ID Number: 10604834**Components: AIR BAGS, SEAT BELTS, SEATS****NHTSA ID Number** 10604834**Incident Date** June 12 2013**Consumer Location** MIDDLEVILLE, MI**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No PASSENGER AIR BAG LIGHT STAYS ON WHILE PASSENGER IS SITTING IN THE SEAT. PROBLEM STARTED A COUPLE OF WEEKS AFTER I LEASED BRAND NEW CAR. THE PROBLEM IS ONGOING FOR OVER A YEAR NOW. THE FOX NISSAN DEALERSHIP CANNOT REPLICATE THE PROBLEM SO NISSAN WILL NOT OFFER ANY RESOLUTION. I'VE BEEN TRYING FOR A YEAR NOW AND THE PROBLEM PERSISTS, NISSAN OR DEALERSHIP CANNOT SAY IF THE AIRBAG WILL WORK IN THE CASE OF A CRASH. I'M PAYING MONTHLY LEASE PAYMENTS ON A CAR THAT MAY OR MAY NOT BE SAFE. WHAT EVER HAPPENED TO CUSTOMER SERVICE? TOOK THE CAR IN LAST FRIDAY FOR THE AIRBAG RECALL, PROBLEM IS STILL THERE AFTER DEALERSHIP UPDATED THE SOFTWARE PROBLEM. BOTH FOX NISSAN DEALERSHIP AND NISSAN REGIONAL FIELD REP SAID THERE IS NOTHING MORE THEY CAN DO SINCE THEY CAN'T REPLICATE THE PROBLEM. APPARENTLY THE PHOTOS OF THE PROBLEM THEY HAD ME TAKE WE'RE TO MAKE ME FEEL LIKE THEY ACTUALLY CARED. I CAN'T BELIEVE I'M CONTINUING TO MAKE PAYMENTS ON THIS UNSAFE VEHICLE.
*TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 20 2014** NHTSA ID Number: 10604845**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10604845**Incident Date** April 25 2013**Consumer Location** TROY, IL**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED WHEN AN ADULT PASSENGER WAS SEATED IN THE FRONT SEAT, THE AIR BAG SENSOR LIGHT ILLUMINATED INDICATING THAT THE FRONT

FIRE No BAG SENSOR LIGHT ILLUMINATED INDICATING THAT THE FRONT

INJURIES 0 PASSENGER SEAT AIR BAG SYSTEM WAS DEFECTIVE. THE CONTACT

DEATHS 0 STATED THAT THE AIR BAG SENSOR LIGHT ILLUMINATED

INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER AND REPAIRED UNDER THE NHTSA RECALL CAMPAIGN NUMBER 14V138000 (AIR BAGS , ELECTRICAL SYSTEM) BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE FAILURE MILEAGE WAS 1,000. THE VEHICLE WAS TAKEN TO THE DEALER FOUR TIMES. THEY RE-PROGRAMMED THE COMPUTER TWICE, AND REPLACED THE SENSORS, TO NO AVAIL. UPDATED 07/22/14

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

Complaint Letter

CL-10604845-4230.pdf 0.135KB

<https://static.nhtsa.gov/complaints/10604845/10604845-AF0DEE5187FB02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints

June 23 2014 NHTSA ID Number: 10605251

Components: AIR BAGS

NHTSA ID Number 10605251

Incident Date June 21 2014

Consumer Location PERKASIE, PA

Vehicle Identification Number N/A

Complaint Summary

CRASH No ADULT PASSENGER SITTING IN THE FRONT PASSENGER SEAT. AIRBAG
FIRE No LIGHT INDICATING THE AIR BAGS WILL NOT DEPLOY GOES ON
INJURIES 0 INTERMITTENTLY. HAD THE LATEST RECALL FIX APPLIED SEVERAL
DEATHS 0 WEEKS AGO BUT THIS PROBLEM WAS NOT FIXED. BEEN TO THE DEALER 3
TIMES FOR THIS PROBLEM. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 27 2014** NHTSA ID Number: 10606565**Components: AIR BAGS****NHTSA ID Number** 10606565**Incident Date** January 01 2013**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No PASSENGER AIRBAG LIGHT TURNS ON SPORADICALLY, WHETHER A 150 POUND ADULT IS IN THE PASSENGER SEAT OR ABSOLUTELY NOTHING.

FIRE No ISSUE WAS FIRST NOTICED MORE THAN A YEAR AGO. THE VEHICLE WAS BROUGHT TO OUR VERY PROFESSIONAL AND COURTEOUS NISSAN

INJURIES 0 SERVICE DEPARTMENT IMMEDIATELY AND THEY SAID THAT IT WOULD NEED TO BE RECALIBRATED. THE PROBLEM RECURRED CONSISTENTLY OVER THE LAST YEAR WITH SERVICE DEPARTMENT MECHANICS

DEATHS 0 REPEATEDLY PERFORMING THE SAME "FIX" THAT THE MANUFACTURER HAD GIVEN THEM FOR THE ISSUE. ONCE THE RECALL WAS ANNOUNCED AND WE GOT OUR CAR IN TO THE GARAGE, WE WERE TOLD THAT THE SAME "FIX" WOULD BE PERFORMED. AS EXPECTED, THE ISSUE WAS SEEN ONCE AGAIN 3 DAYS AFTER THE VEHICLE HAD RECEIVED THE RECALL WORK. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 28 2014** NHTSA ID Number: 10606621**Components: AIR BAGS****NHTSA ID Number** 10606621**Incident Date** June 20 2014**Consumer Location** SUNNYVALE, CA**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No RECENTLY AFTER GETTING THE S/W UPDATED FOR THE RECALL TO FIX
FIRE No THE PASSENGER AIR BAG ISSUE, I STARTED NOTICING THAT THE AIR BAG
INJURIES 0 INDICATOR FOR BOTH DRIVER AND PASSENGER ARE RED FOR LONGER
DEATHS 0 TIME THAN OTHER DASH LIGHTS DURING THE START OF THE ENGINE.
USUALLY, AFTER STARTING THE ENGINE , ALL THE DASH LIGHT WOULD
COME AND WITHIN COUPLE OF SECONDS, LIGHTS/INDICATORS IN THE
DASH WOULD GO FROM RED TO OFF INDICATING THAT EVERYTHING IS
NORMAL. BUT OFF LATE , I NOTICED THAT ONLY THE AIR BAG INDICATOR
IS GOING OFF BY AT LEAST 3+ SECONDS, WHICH IN TURN IN SYNC WITH
THE PASSENGER AIR BAG. I'M KIND OF WORRIED THAT THE AIR BAG
SAFETY SYSTEM IS NOT FUNCTIONING PROPERLY. PLEASE ADVISE ANY
FURTHER ACTION TO GET PROPER ATTENTION FROM THE DEALER.
THANKS *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

June 29 2014 NHTSA ID Number: 10606828

Components: AIR BAGS

NHTSA ID Number 10606828

Incident Date June 29 2014

Consumer Location MOORES HILL, IN

Vehicle Identification Number N/A

Complaint Summary

CRASH No ADULT WAS SEATING IN PASSENGER SEAT AND NO AIRBAG LIGHT CAME
FIRE No ON. NEVER HAD THIS HAPPEN UNTIL AFTER I TOOK IT TO THE DEALER
INJURIES 0 FOR THE RECALL REPAIR. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 30 2014** NHTSA ID Number: 10607038**Components: AIR BAGS****NHTSA ID Number** 10607038**Incident Date** June 28 2014**Consumer Location** EAST HARTFORD, CT**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No I HAVE HAD TROUBLE WITH MY CARS " AIR BAG OFF " WARNING LIGHT
FIRE No STAYING LIT WITH A PASSENGER IN THE SEAT EVER SINCE I BOUGHT THE
INJURIES 0 CAR NEW . IT HAS BEEN TO THE DEALERSHIP TO BE " REPAIRED " 4 TIMES .
DEATHS 0 EACH TIME IT WAS NOT CORRECTED . RECENTLY I BROUGHT THE CAR IN
 FOR THIS PROBLEM AS PART OF THE SAFETY RECALL . DESPITE
 THIS ,ONCE AGAIN THIS PAST WEEKEND THE " AIRBAG OFF " LIGHT
 COMES ON EVEN THOUGH A PASSENGER IS IN THE SEAT . THE LIGHT WILL
 COME ON RANDOMLY AND THEN STAY LIT THE WHOLE TIME I AM
 DRIVING ... NO MATTER HOW THE PASSENGER SITS OR MOVES IN THE
 SEAT IT WILL NOT TURN OFF UNTIL THE CAR IS TURNED COMPLETELY OFF
 AND THEN RESTARTED . NOW THE DEALER SAYS TO BRING THE CAR IN
 FOR THE 5TH TIME AND THEY WILL SEE IF THERE IS AN ERROR CODE . (IN
 THE PAST THERE HAS NOT BEEN ANY ERROR CODES RETAINED) I FEEL
 THIS CAR IS COMPLETELY UNSAFE FOR MY FAMILY UNTIL THIS PROBLEM
 CAN BE FIXED ... UNTIL THEN I NEVER KNOW IF MY AIRBAGS ARE TRULY
 WORKING CORRECTLY ... AND I DON'T WANT TO HAVE TO FIND OUT AFTER
 AN ACCIDENT THAT THEY WEREN'T . MY LAST NISSAN ! *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 18 2014** NHTSA ID Number: 10614609**Components: AIR BAGS****NHTSA ID Number** 10614609**Incident Date** May 03 2013**Consumer Location** OCEANSIDE, NY**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No AFTER DRIVING THE CAR FOR A FEW MONTHS, I NOTICED THAT THE
FIRE No PASSENGER AIR BAG LIGHT WOULD GO ON WITH A PASSENGER SITTING
INJURIES 0 IN THE SEAT. IT DIDN'T HAPPEN ALL THE TIME BUT WHEN IT DID, THE
DEATHS 0 LIGHT COULD STAY ON FOR AN ENTIRE TRIP. IN THIS NISSAN CAR, WHEN
 THE LIGHT IS ON, THAT MEANS THE AIR BAG IS OFF. I TOOK MY CONCERN
 TO THE DEALERSHIP WHERE I BOUGHT IT. THE DEALERSHIP REPLACED
 MANY OF THE PARTS UNDER THE SEAT IN AN ATTEMPT TO SOLVE THE
 PROBLEM. BY OCTOBER OF 2013, NISSAN SENT A SPECIAL TECHNICIAN
 TO FIVE TOWNS NISSAN IN INWOOD,NY TO ADDRESS MY PROBLEM. HE
 REPLACED THE RAILING UNDER THE SEAT BUT TOLD ME THE SYSTEM
 WAS WORKING CORRECTLY AND THEY WERE JUST MAKING ME HAPPY.
 HOWEVER, IN MAY OF 2014, I RECEIVED A RECALL NOTICE FOR MY VERY
 PROBLEM. IT TURNS OUT MANY OTHERS MUST HAVE HAD THE SAME
 ISSUE. THE RECALL WAS A SOFTWARE RE-PROGRAM OF THE OCCUPANCY
 SENSOR. BUT, THIS RECALL DID NOT FIX THE ISSUE. I HAVE SPOKEN TO
 NISSAN CONSUMER AFFAIRS MANY TIMES AND THEY TREAT THIS LIKE AN
 INDIVIDUAL PROBLEM. THEY ACTUALLY ASK ME WHAT I WOULD LIKE
 THEM TO DO. I TELL THEM I WANT THE AIR BAG TO INFLATE DURING AN
 ACCIDENT SO MY PASSENGER DOESN'T DIE. I'M FED UP WITH THEIR
 RESPONSE. THE COMPANY THAT MAKES THE SYSTEM NEEDS TO
 ADDRESS THE PROBLEM. LIKE WITH ALL CAR COMPANIES, THEY
 CONCEAL THE TRUTH AND WAIT UNTIL PEOPLE DIE BEFORE THEY SOLVE
 A PROBLEM. I HAVE NOW TAKEN MY CAR TO TWO DIFFERENT
 DEALERSHIPS, NINE TIMES IN THE PAST FIFTEEN MONTHS AND THERE IS
 STILL NO SOLUTION. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 01 2014** NHTSA ID Number: 10618202**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10618202**Incident Date** June 20 2014**Consumer Location** WEST CHESTER, OH**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER AIRBAG ILLUMINATED OFF WHEN THE SEAT
INJURIES 0 WAS OCCUPIED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE
DEATHS 0 TECHNICIAN DIAGNOSED THAT THERE WAS NO FAILURE WITH THE
AIRBAG. THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN
NUMBER: 14V138000 (AIR BAGS, ELECTRICAL SYSTEM).THE
MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE
MILEAGE WAS 8,076. UPDATED 9/4/14*CN THE CONSUMER STATED THE
RECALL, DID NOT RECTIFY THE PROBLEM. UPDATED 09/18/14

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10618202-2051.pdf 0.626KB<https://static.nhtsa.gov/complaints/10618202/10618202-AF0DEE518B9602CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**August 10 2014** NHTSA ID Number: 10621186**Components: AIR BAGS****NHTSA ID Number** 10621186**Incident Date** December 18 2013**Consumer Location** WEST PALM BEACH, FL**Vehicle Identification Number** 1N4AL2EP5DC*******Complaint Summary**

CRASH No MY 18 YEAR OLD SON, WEIGHING APROX. 135 LBS, 5'11", SITTING IN THE
FIRE No PASSENGER SEAT WITH HIS FEET ON THE EDGE OF THE SEAT. I SEE THE
INJURIES 0 AIR BAG INDICATOR LIGHT GO ON. (INDICATING THAT THE AIR BAG IS
DEATHS 0 TURNED OFF.) THIS HAS HAPPENED AT LEAST 5 TIMES. AFTER 1ST
HEARING ABOUT THE RECALL FOR THIS SAME ISSUE, I WAS EXPECTING
TO RECEIVE A LETTER FROM NISSAN. DIDN'T HAPPEN. EVEN THOUGH MY
CAR IS EXHIBITING THE SAME DEFECT THAT HAS BEEN RECALLED, I HAVE
BEEN TOLD THAT THERE IS NOT AN ISSUE... *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 12 2014** NHTSA ID Number: 10621840**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10621840**Incident Date** August 03 2013**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER ON SEVERAL OCCASIONS WHERE THE FAILURE WAS UNABLE T BE REPLICATED. THE CONTACT STATED THAT THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN ID NUMBER: 14V138000 (AIRBAGS, ELECTRICAL SYSTEM) BUT THE FAILURE RECURRED. THE CONTACT NOTICED THAT THE AIR BAG LIGHT WAS INDICATING THE AIR BAG WAS OFF WHEN A PASSENGER WAS SEATED IN THE FRONT PASSENGER'S SEAT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

September 05 2014 NHTSA ID Number: 10630928

Components: AIR BAGS

NHTSA ID Number 10630928

Incident Date September 04 2014

Consumer Location GROVETOWN, GA

Vehicle Identification Number 1N4AL3AP2EC*****

Complaint Summary

CRASH No WHILE DRIVING MY 2014 NISSAN ALTIMA, THE PASSENGER SIDE AIRBAG
FIRE No LIGHT STAYED ON ALTHOUGH AN ADULT PASSENGER WAS SITTING IN THE
INJURIES 0 SEAT. I PULLED OVER, TURNED THE CAR OFF AND RE-STARTED IT, THE
DEATHS 0 LIGHT WENT OFF. THIS HAS HAPPENED TWICE WITHIN A MONTH. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 05 2014** NHTSA ID Number: 10630990**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10630990**Incident Date** June 25 2014**Consumer Location** POWAY, CA**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SEAT DID NOT ACKNOWLEDGE WHEN A
INJURIES 0 PASSENGER WAS OCCUPYING THE SEAT. THE VEHICLE WAS TAKEN TO A
DEATHS 0 DEALER FOR DIAGNOSTIC TESTING BUT WAS UNABLE TO BE DIAGNOSED.
 THE FAILURE PERSISTED. THE VEHICLE WAS REPAIRED UNDER NHTSA
 CAMPAIGN ID NUMBER: 14V138000 (AIR BAGS , ELECTRICAL SYSTEM) BUT
 THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE
 FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS UNAVAILABLE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 10 2014** NHTSA ID Number: 10632251**Components: AIR BAGS, SEAT BELTS****NHTSA ID Number** 10632251**Incident Date** December 02 2013**Consumer Location** HAMBURG, NY**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No THE AIR BAG DEACTIVATED WARNING LIGHT CAME ON WHILE THE
FIRE No PASSENGER SEAT WAS OCCUPIED. THE NISSAN DEALER HAD THE CAR
INJURIES 0 FOR ABOUT 30 MINUTES AND SAID THAT IT WAS FIXED. THE LIGHT
DEATHS 0 CONTINUED ON AND OFF TO COME ON FOR THE NEXT 8 MONTHS. I TOOK
IT TO THE DEALER AND THEY SAID THERE WAS NOTHING WRONG
JUST FINE WITH ONLY ONE ERROR CODE IN THE SYSTEM AND THAT WAS
FROM THE FIRST TIME. THE CAR IS NOW HOME AND THE LIGHT HAS
BEEN ON AND OFF FOR PERIODS OF BETWEEN 5 MINUTES AND A FEW
HOURS TWICE SINCE. IT CLEARLY IS NOT FIXED AND THEY HAD NO
SUGGESTION FOR ME EXCEPT TO BRING IT BACK WHEN THE LIGHT STAYS
ON FOR A LONG PERIOD (WHICH IT DOES NOT). SOME SERVICE HUH ? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 13 2014** NHTSA ID Number: 10632934**Components: AIR BAGS****NHTSA ID Number** 10632934**Incident Date** September 12 2014**Consumer Location** HIXSON, TN**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG OFF LIGHT COMES ON SOMETIMES WHEN AN
FIRE No ADULT IS RIDING IN THE SEAT. THE CAR WAS BROUGHT TO THE DEALER
INJURIES 0 SERVICE DEPT. 4 MONTHS AFTER THE PURCHASE WITH THIS
DEATHS 0 COMPLAINT. THE PROBLEM OCCURRED MULTIPLE TIMES AFTER WITH A
TOTAL OF FOUR TRIPS TO THE SERVICE DEPT. INCLUDING THE RECALL
FOR THIS PROBLEM. THE PROBLEM IS STILL HAPPENING. THIS ISN'T
JUST AN INCONVENIENCE BUT A SERIOUS SAFETY ISSUE. EITHER NISSAN
IS IGNORANT OF HOW TO REMEDY THE PROBLEM OR THEY JUST DON'T
CARE SEEING AS HOW THIS PROBLEM AFFECTS SEVERAL NISSAN
MODELS AND ALSO INFINITI. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 22 2014** NHTSA ID Number: 10637994**Components: AIR BAGS****NHTSA ID Number** 10637994**Incident Date** March 14 2013**Consumer Location** COLUMBIA, SC**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No
FIRE No
INJURIES 0
DEATHS 0

SUMMARY: THIS VEHICLE WAS RECALLED IN LATE MARCH 2014 TO FIX THE PROBLEM OF THE PASSENGER AIR BAG LIGHT COMING ON INTERMITTENTLY, CREATING A SAFETY PROBLEM FOR ADULTS IN THE PASSENGER SEAT. THE CAR WAS SERVICED WITH THE SOFTWARE FIX. IT FAILED TO FIX THE PROBLEM. BOTH THE DEALERSHIP, DICK SMITH NISSAN ON FERNANDINA ROAD, COLUMBIA, SC, AND NISSANUSA STATE IT CANNOT BE FIXED AND "THERE'S NOTHING MORE THEY CAN DO." ADULT FRONT-SEAT PASSENGERS, INCLUDING A 160-POUND MALE REMAIN UNSAFE. DETAILS: WE SAW THE PROBLEM EARLY IN THE LEASE AND ASKED THE DEALER ABOUT IT. WE WERE TOLD (1) THE ADULT PASSENGER IS IN FACT UNSAFE WHILE THE LIGHT IS ON; (2) THE PROBLEM WAS THE OWNER'S WEIGHT (110) BECAUSE SENSORS THOUGHT SHE WAS A CHILD; (3) THERE WAS NOTHING THAT COULD BE DONE BECAUSE ANALYSIS OF THE DATA FROM THE CAR'S COMPUTER DID NOT INDICATE A MALFUNCTION, AND THEY COULD NOT REPLICATE THE PROBLEM. WE RETURNED TO THE DEALER TWO MORE TIMES ABOUT THIS WITH THE SAME OUTCOME. THEN THE RECALL WAS ISSUED, AND THE CAR WAS SERVICED WITH A SOFTWARE FIX ON 5/5/14. THE PROBLEM RECURRED. AMONG OTHER EVENTS, THE LIGHT CAME ON TWICE WITH A 160-POUND MAN IN THE PASSENGER SEAT. I HAVE A PHOTO OF ONE OF THESE EVENTS TAKEN ON SATURDAY EVENING, 9/13/14. WE HAVE TRIED TO ENGAGE BOTH THE DEALER AND NISSANUSA IN DIALOGUE ABOUT FIXING OUR CAR OR GETTING ANOTHER THAT IS SAFE. THEIR RESPONSE, ECHOING ONE ANOTHER: "THE PROBLEM CAN'T BE REPLICATED, SO IT CAN'T BE FIXED. THERE'S NOTHING WE CAN DO." CONCLUSION: WE HAVE A CAR THAT IS UNSAFE FOR ANY ADULT IN THE FRONT PASSENGER SEAT, AND THE PROBLEM IS NOT FIXABLE, AND NOBODY WILL DO ANYTHING ABOUT IT. WE SHOULD NEITHER BE STUCK WITH A CAR ALREADY ADMITTED TO BE PERMANENTLY UNSAFE, NOR BEAR THE COST OF GETTING RID OF IT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 24 2014** NHTSA ID Number: 10638645**Components: AIR BAGS****NHTSA ID Number** 10638645**Incident Date** April 01 2014**Consumer Location** BAKERSFIELD, CA**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER SEAT AIR BAG DEACTIVATED
INJURIES 0 INTERMITTENTLY, EVEN WHEN THE SEAT WAS OCCUPIED. THE WARNING
DEATHS 0 INDICATOR WAS ILLUMINATED. THE FAILURE OCCURRED SEVERAL TIMES.
THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE.
THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS
NOTIFIED. THE FAILURE MILEAGE WAS UNKNOWN.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 25 2014** NHTSA ID Number: 10639147**Components: AIR BAGS****NHTSA ID Number** 10639147**Incident Date** March 15 2013**Consumer Location** ELK GROVE VILLAGE, IL**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER AIR BAG WARNING LIGHT ILLUMINATED. THE
INJURIES 0 VEHICLE WAS TAKEN TO THE DEALER ON SEVERAL OCCASIONS FOR THE
DEATHS 0 AIR BAG SENSOR FAILURE. THE MANUFACTURER WAS MADE AWARE OF
THE FAILURE. THE FAILURE HAD NOT BEEN REPAIRED. THE APPROXIMATE
FAILURE MILEAGE WAS 350.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 26 2014** NHTSA ID Number: 10639473**Components: AIR BAGS****NHTSA ID Number** 10639473**Incident Date** September 26 2014**Consumer Location** MILES, TX**Vehicle Identification Number** 1N4AL3APXEN*******Complaint Summary**

CRASH No WHILE DRIVING ON A SECTION OF A US HIGHWAY THAT WAS UNDER
FIRE No CONSTRUCTION, A BUMP WAS ENCOUNTERED WHERE THE PAVEMENT
INJURIES 0 BLENDED WITH OLD PAVEMENT. AT THAT TIME I NOTICED THAT THE
DEATHS 0 WARNING LIGHT FOR NO PASSENGER IN THE PASSENGER SEAT CAME ON.
THE PROBLEM WAS THAT MY WIFE WAS SITTING IN THE SEAT AND HAD
BEEN FOR APPROXIMATELY 8 MILES AT THE TIME THE LIGHT CAME ON. I
PULLED OVER AS SOON AS POSSIBLE, SHUT THE IGNITION OFF AND
RESTARTED THE CAR. AFTER DOING THIS, THE WARNING LIGHT WENT
OFF AND WE PROCEEDED HOME WITHOUT INCIDENT. MY CONCERN IS
THAT THE OCS WAS REPROGRAMMED WHEN I HAD THE VEHICLE
SERVICED ON 7/15/2014 AND UNTIL THIS TIME, I HAD EXPERIENCED NO
OTHER PROBLEMS SINCE IT WAS REPROGRAMMED. IT APPEARS THAT
THE OCS REPROGRAMMING IS NOT CORRECTING THE ISSUE. I TRIED TO
CONTACT NISSAN, HOWEVER, IT WAS AFTER HOURS AND I WILL HAVE TO
WAIT UNTIL MONDAY TO REPORT THE ISSUE TO THEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**October 10 2014** NHTSA ID Number: 10643843**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10643843**Incident Date** October 05 2014**Consumer Location** FISHERS, IN**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No PASSENGER AIRBAG LIGHT IS STATING THAT IT IS OFF, WHEN THE SEAT
FIRE No WAS OCCUPIED BY AN ADULT. THERE WAS A RECALL ISSUED AND THE
INJURIES 0 CAR WAS TAKEN TO THE DEALERSHIP TO HAVE THIS FIXED. THE RECALL
DEATHS 0 DID NOT SOLVE THE PROBLEM. IT HAS BEEN TAKEN TO THE DEALERSHIP
 MULTIPLE TIMES SINCE THE RECALL TO HAVE THE PROBLEM
 CORRECTED. I HAVE VIDEO EVIDENCE OF THE LAST TIME IT HAPPENED.
 THE DEALERSHIP ([XXX]) STATES THAT NISSAN CAN NOT DO ANYTHING
 FURTHER. THE NISSAN 800 NUMBER STATED THE SAME. BOTH WANT TO
 PUSH THE ISSUE TO THE OTHER WITH NO ONE PROVIDING RESOLUTION.
 INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION
 ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 12 2014** NHTSA ID Number: 10644203**Components: AIR BAGS****NHTSA ID Number** 10644203**Incident Date** October 12 2014**Consumer Location** WEAVERVILLE, NC**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No FRONT PASSENGER AIR BAG WARNING LIGHT STAYS ON WITH ADULT
FIRE No PASSENGER IN SEAT. INDICATES "AIR BAG OFF" CONTINUALLY EVEN
INJURIES 0 THOUGH THERE IS AN ADULT WEIGHING MORE THAN 120 LBS. IN
DEATHS 0 PASSENGER SEAT. RECALL SERVICE FOR "NTB14-027 OCS REPROGRAM"
HAD BEEN PERFORMED BY NISSAN DEALER ON THIS VEHICLE ON JUNE
18, 2014. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 20 2014 NHTSA ID Number: 10648834

Components: AIR BAGS

NHTSA ID Number 10648834

Incident Date October 01 2014

Consumer Location PENNS GROVE, NJ

Vehicle Identification Number 1N4AL3APXDC*****

Complaint Summary

CRASH No MY PASSENGER AIR BAG LIGHT INDICATING THAT THE AIR BAGS ARE OFF
FIRE No KEEPS COMING ON. I WENT TO HAVE IT FIXED WHEN THE FIRST RECALL
INJURIES 0 CAME OUT BUT IT IS STILL COMING ON SAYING MY AIR BAGS ARE OFF.
DEATHS 0 *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 24 2014** NHTSA ID Number: 10649772**Components: AIR BAGS****NHTSA ID Number** 10649772**Incident Date** September 20 2014**Consumer Location** OREGON, WI**Vehicle Identification Number** 1N4AL3AP0EC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE THE FRONT
FIRE No PASSENGER SEAT WAS OCCUPIED, THE INDICATOR DISPLAYED THAT THE
INJURIES 0 AIR BAG SYSTEM WAS DEACTIVATED. THE CONTACT MENTIONED THAT
DEATHS 0 THE AIR BAG SYSTEM RESUMED NORMAL OPERATION AFTER FIFTEEN
MINUTES. THE DEALER STATED THAT THERE WAS NOT A REMEDY FOR
THE FRONT PASSENGER SIDE AIR BAG DEACTIVATION FAILURE. THE
FAILURE MILEAGE WAS 8,300. UPDATED 1/7/15*CN THE CONSUMER
STATED THE DEALER CONTACTED THE MANUFACTURER. UPDATED
10/7/2015*JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Associated Documents (1)

EVOQ Document

EQ-10649772-7301.pdf 0.365KB

<https://static.nhtsa.gov/complaints/10649772/10649772-AF0DEE5191CD02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**November 02 2014** NHTSA ID Number: 10651924**Components: AIR BAGS****NHTSA ID Number** 10651924**Incident Date** September 02 2014**Consumer Location** Unknown**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No I HAVE A 2013 ALTIMA THAT WAS PART OF THE AIRBAG RECALL. AFTER
FIRE No TAKING THE CAR TO THE DEALERSHIP FOR THE RECALL I NOTICED THAT
INJURIES 0 SOMETIMES THE AIRBAG STILL SHOWS TO BE OFF WHEN MY WIFE IS ON
DEATHS 0 THE PASSENGER SIDE. I CALLED THE DEALER AND WAS INFORMED THAT
 THE PASSENGER NEEDS TO WEIGH 115 LBS. MY WIFE BORDERLINES THAT
 WEIGHT. HOWEVER, IF THE LAW STATES THAT A PASSENGER MUST
 WEIGH 80 LBS TO RIDE IN THE FRONT OF A VEHICLE, THE 115 WEIGHT SET
 BY NISSAN GIVES ME REASON FOR CONCERN. [XXX] INFORMATION
 REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5
 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 02 2014** NHTSA ID Number: 10651982**Components: AIR BAGS****NHTSA ID Number** 10651982**Incident Date** December 15 2013**Consumer Location** MONTICELLO, IL**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No I HAVE A VEHICLE WITH AN INTERMITTENT PASSENGER AIRBAG CIRCUIT
FIRE No PROBLEM. IT WILL ILLUSTRATE THE PASSENGER AIR BAG OFF LIGHT
INJURIES 0 ANYTIME FROM STARTUP TO 20 MILES LATER. IT HAS HAPPENED
DEATHS 0 MULTIPLE TIMES EVEN AFTER THE RECALL WAS PERFORMED. NISSAN
HAS NOW INFORMED US TO WAIT 30 SECONDS AFTER STARTING BEFORE
ENGAGING THE TRANSMISSION OR STOP AND TURN THE CAR OFF. I HAVE
NEVER OWNED A CAR THAT REQUIRED ME TO TURN OFF THE INTERSTATE
TO RESTART THE CAR. NISSAN IS NOW REFUSING TO REPAIR THE CAR.
*TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 12 2014** NHTSA ID Number: 10654500**Components: AIR BAGS****NHTSA ID Number** 10654500**Incident Date** October 27 2014**Consumer Location** GIRARD, IL**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No THE PASSENGER AIR BAG LIGHT CAME ON WITH MY WIFE SITTING IN THE
FIRE No PASSENGER SEAT. SHE HAS SET THERE MANY TIMES BEFORE WITH NO
INJURIES 0 PROBLEMS. SO WHEN THE LIGHT CAME ON WITH HERE IN THE SEAT I
DEATHS 0 CALLED THE SERVICE DEPARTMENT. NOW MY WIFE WEIGHS 130 LB. I WAS
TOLD SHE IS AT THE BORDER OF WHAT THE SENSORS IN THE SEAT IS
SUPPOSED TO ACTIVATE. I'M NOT GOING TO TELL HER TO GAIN WEIGHT.
*TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

November 19 2014 NHTSA ID Number: 10659484

Components: AIR BAGS

NHTSA ID Number 10659484

Incident Date May 01 2014

Consumer Location PLACIDA, FL

Vehicle Identification Number 1N4BL3AP7DC*****

Complaint Summary

CRASH No MY PASSENGER AIR BAG LIGHT KEEPS LIGHTING UP STATING THAT IT IS
FIRE No "OFF". I DRIVE MY 72 YR OLD MOTHER AROUND WHO WEIGHS 152 LBS. MY
INJURIES 0 ISSUE BESIDES THE FACT IF WE GET INTO AN ACCIDENT SHE IS NOT
DEATHS 0 PROTECTED BUT SHE HAS A HEART DEFIBULATOR. THIS NEEDS TO BE
FIXED. NO ONE IS DOING ANYTHING ABOUT THIS. ARE THEY WAITING TO
BE JUST LIKE GMC? *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 22 2014** NHTSA ID Number: 10660294**Components: AIR BAGS****NHTSA ID Number** 10660294**Incident Date** February 14 2013**Consumer Location** CHURCHVILLE, MD**Vehicle Identification Number** 1N4BL3AP4DC*******Complaint Summary**

CRASH No THIS IS THE 4TH TIME I HAVE HAD THE DEALER LOOK AT THE
FIRE No INCONSISTENT AIRBAG LIGHT ON THE PASSENGER SIDE COME ON AND
INJURIES 0 COME OFF. THEY HAVE CHANGED SENSORS AND TODAY TOLD ME THAT IF
DEATHS 0 I SIT ON THE EDGE OF ONE SIDE OF THE SEAT THE SENSOR LIGHT WILL
 COME ON AND THE AIRBAG WILL NOT BE ENGAGED. SOMETIMES IT LASTS
 A MINUTE (S) AND THIS WEEK IT LASTED 50 MINUTES WITH LIGHT ON
 GOING ON INTERSTATE 95. COMING HOME THE LIGHT NEVER CAME ON.
 THE NISSAN ALTIMA 2013 HAS MANY COMPLAINTS AND THE
 DEALERSHIP SERVICE PERSON TOLD ME THE ABOVE FACTS WERE
 NORMAL AND HIS DOES IT ALSO AND HE HAS A 2012. SO.....I GUESS HE
 DOES NOT MIND DRIVING AROUND KNOWING THAT HIS LIFE IS IN
 JEOPARDY WITH THE LIGHT ON - HOWEVER, I DO BUT FEEL THE
 DEALERSHIP HAS NO CLUE ON HOW TO SOLVE THIS EVEN THOUGH MANY
 COMPLAINTS HAVE BEEN LODGED. I AM WAITING FOR A REPLY FROM
 NHTSA AND THEN WILL JUMP OVER THE DEALERSHIP AND GO TO THE
 REGIONAL DIVISION OF NISSAN TO SPEAK TO A SUPERVISOR. * PLEASE
 NOTE: THE TECH I TALKED TODAY DID NOT INDICATE ON THE PRINTOUT
 MY TOTAL PROBLEM JUST THAT A SENSOR WAS REPLACED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 24 2014** NHTSA ID Number: 10660461**Components: AIR BAGS****NHTSA ID Number** 10660461**Incident Date** October 06 2014**Consumer Location** COMMERCE CITY, CO**Vehicle Identification Number** 1N4BL3AP9DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG SENSOR ON THE FRONT DRIVERS SIDE
INJURIES 0 MALFUNCTIONED AND FAILED TO ILLUMINATE WHEN THE FRONT
DEATHS 0 PASSENGER SEAT WAS OCCUPIED. THE AIR BAG SENSOR RANDOMLY
ILLUMINATED. THE VEHICLE WAS TO BE INSPECTED AND DIAGNOSED BY
AN AUTHORIZED DEALER. THE MANUFACTURER WAS NOTIFIED OF THE
FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 6,300.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

November 28 2014 NHTSA ID Number: 10661195

Components: AIR BAGS

NHTSA ID Number 10661195

Incident Date September 30 2013

Consumer Location LAS VEGAS, NV

Vehicle Identification Number 1N4AL3AP8EN*****

Complaint Summary

CRASH No PASSENGER AIR BAG LIGHT STAYS ON INDICATING A NO ACTIVATION.
FIRE No PROBLEM STILL EXISTS AFTER RECALL REPAIR. NISSAN MOTORS VERY
INJURIES 0 AWARE OF PROBLEM BUT WILL DO NOTHING ABOUT IT. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**November 30 2014** NHTSA ID Number: 10661358**Components: AIR BAGS****NHTSA ID Number** 10661358**Incident Date** November 29 2014**Consumer Location** STERLING HEIGHTS, MI**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No HAD RECALL FOR PASSENGER AIRBAG LIGHT PERFORMED IN JUNE. HAVE
FIRE No HAD MULTIPLE OCCURRENCES OF THE PASS AIRBAG LIGHT TURNING ON
INJURIES 0 WITH AN OCCUPANT IN THE PASSENGER SEAT SINCE THE RECALL. THE
DEATHS 0 LATEST HAPPENED YESTERDAY WITH MY WIFE SEATED IN THE
PASSENGER SEAT. ITS BEGINNING TO CONCERN ME THAT IN THE EVENT
OF AN ACCIDENT THE PASSENGER AIRBAG WILL NOT DEPLOY. JUDGING
BY THE COMPLAINTS ON THIS ISSUE THIS IS STILL A PROBLEM THAT
NISSAN HASN'T BEEN ABLE TO FIX. NHTSA NEEDS TO REOPEN AN
INVESTIGATION FOR THIS ISSUE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 02 2014** NHTSA ID Number: 10661795**Components: AIR BAGS****NHTSA ID Number** 10661795**Incident Date** November 01 2013**Consumer Location** TUCSON, AZ**Vehicle Identification Number** 1N4AL3AP6EN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER SIDE AIR BAG WARNING LIGHT
INJURIES 0 ILLUMINATED. THE VEHICLE WAS TAKEN TO A DEALER, WHO REPLACED
DEATHS 0 THE SEAT SENSOR AND ON ANOTHER OCCASION THE SOFTWARE WAS
RESET HOWEVER, THE FAILURE PERSISTED. THE MANUFACTURER WAS
NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE
WAS 5,000. ...UPDATED 01/07/15 *BF THE CONSUMER HAS
EXPERIENCED THE SAME FAILURE WITH A 2007 NISSAN ALTIMA.
UPDATED 9/28/2015*JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Associated Documents (1)

EVOQ Document

EQ-10661795-3395.pdf 0.218KB

<https://static.nhtsa.gov/complaints/10661795/10661795-AF0DEE51952402CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**December 08 2014** NHTSA ID Number: 10662901**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10662901**Incident Date** April 24 2014**Consumer Location** SIOUX FALLS, SD**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG DEACTIVATED WARNING LIGHT ILLUMINATED
INJURIES 0 INTERMITTENTLY WHILE THE SEAT WAS OCCUPIED. THE VEHICLE WAS
DEATHS 0 TAKEN TO THE DEALER AND THE TECHNICIAN WAS UNABLE TO FIND A
FAILURE. NO REPAIRS WERE MADE TO THE VEHICLE. THE FAILURE
MILEAGE WAS 11,000. UPDATED 01/20/15*LJ ALSO, THE KEY FOB FAILED.
IT DID NOT RECOGNIZE THE KEY ID. THE CONSUMER WAS UNABLE TO
UNLOCK THE DOOR. ON SEVERAL OCCASIONS, THE VEHICLE WOULD NOT
START. UPDATED 02/23/15.*JB UPDATED 10/7/2015*JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (2)

EVOQ Document

EQ-10662901-1659.pdf 2.144KB<https://static.nhtsa.gov/complaints/10662901/10662901-AF0DEE51958A02CAE05375E8789808C8.pdf>

Complaint Letter

CL-10662901-1350.pdf 1.406KB<https://static.nhtsa.gov/complaints/10662901/10662901-AF0DEE51958902CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints

December 16 2014 NHTSA ID Number: 10664514

Components: AIR BAGS

NHTSA ID Number 10664514

Incident Date November 28 2014

Consumer Location MARICOPA, AZ

Vehicle Identification Number 1N4AL3AP7EC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE DRIVING AT VARIOUS SPEEDS, THE PASSENGER SIDE AIR BAG
INJURIES 0 LIGHT ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS NOT
DEATHS 0 DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF
THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,800.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

January 06 2015 NHTSA ID Number: 10670538

Components: AIR BAGS

NHTSA ID Number 10670538

Incident Date June 20 2014

Consumer Location GERMANTOWN, MD

Vehicle Identification Number 1N4AL3AP9EN*****

Complaint Summary

CRASH No SINCE THE DAY I GOT THE VEHICLE THE PASSENGER AIR BAG WAS
FIRE No MALFUNCTIONING. THEY REPAIRED 5 TIMES BUT FAILED.FINALLY THEY
INJURIES 0 PROPOSED A SETTLEMENT AGREEMENT BUT IT IS UNFAIR. MY REQUEST
DEATHS 0 IS FOR A REPLACEMENT VEHICLE.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**January 06 2015** NHTSA ID Number: 10670543**Components: AIR BAGS****NHTSA ID Number** 10670543**Incident Date** September 07 2013**Consumer Location** GERMANTOWN, MD**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No SINCE THE DAY I BOUGHT THE VEHICLE THE PASSENGER AIR BAG WAS
FIRE No MALFUNCTIONING. THEY TRIED TO REPAIR IT MORE THAN 3 TIMES BUT
INJURIES 0 WAS UNSUCCESSFUL. AND THE CASE IS BEING DRAGGED ON (THE
DEATHS 0 MANUFACTURER IS TAKING ADVANTAGE SINCE EVEN THE MILEAGE IS
ADDING UP ALL THIS TIME) WITHOUT A PROPER SOLUTION AND
THEY(MANUFACTURER) SEEM TO DISREGARD THE FATAL NATURE OF A
CRITICAL SAFETY ISSUE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 15 2015** NHTSA ID Number: 10672807**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10672807**Incident Date** April 28 2014**Consumer Location** SYLVANIA, OH**Vehicle Identification Number** 1N4AL3AP1EC*******Complaint Summary**

CRASH No PASSENGER AIRBAG OFF LIGHT ILLUMINATES FREQUENTLY WHEN AN
FIRE No ADULT PASSENGER IS SEATED IN THE PASSENGER SEAT. AS A RESULT, IN
INJURIES 0 THE EVENT OF A CRASH, PASSENGER WOULD NOT BE PROTECTED BY
DEATHS 0 AIRBAGS. DEALER HAS ANALYZED AND INFORMED THAT VEHICLE IS
OPERATING EXACTLY AS DESIGNED. VEHICLES HAS ALREADY BEEN
REPAIRED PURSUANT TO RECALL CAMPAIGN 14V138000, BUT PROBLEM
PERSISTS. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**January 23 2015** NHTSA ID Number: 10678478**Components: AIR BAGS****NHTSA ID Number** 10678478**Incident Date** January 22 2014**Consumer Location** SOUTHLAKE, TX**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE DRIVING AT APPROXIMATELY 55 MPH, THE AIR BAG
INJURIES 0 WARNING LIGHT ILLUMINATED ON THE FRONT PASSENGER'S SIDE AND
DEATHS 0 DEACTIVATED. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE
WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT THE
OCS SOFTWARE NEEDED TO BE REPLACED AND REPAIRED UNDER NHTSA
CAMPAIGN NUMBER: 14V138000 (AIR BAGS). THE REMEDY FAILED TO
REPAIR THE FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF
FAILURE. THE FAILURE MILEAGE WAS 100.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 28 2015** NHTSA ID Number: 10679512**Components: AIR BAGS****NHTSA ID Number** 10679512**Incident Date** January 24 2015**Consumer Location** PASADENA, CA**Vehicle Identification Number** 1N4AL3AP4EN*******Complaint Summary**

CRASH No THE "PASSENGER AIR BAG" LIGHT SPORADICALLY COMES ON WHEN
FIRE No SOMEONE IS SITTING IN THE FRONT PASSENGER SEAT. THIS HAS
INJURIES 0 HAPPENED MORE THAN ONCE AND BECAME MORE OBVIOUS AFTER AN
DEATHS 0 AIRBAG RECALL SOMETIME LAST YEAR. IT WILL COME ON WHILE
DRIVING AND THEN TURN ITSELF OFF AGAIN AFTER 5MIN OR SO. I HAVE
RESEARCHED THIS, AND FOUND OTHER NISSAN DRIVERS WITH THE SAME
VEHICLE, OR OTHER MODELS REPORT THIS SAME ISSUE. NOT SURE IF
THOSE REPORTING IT ALSO DID THE RECALL OR NOT, BUT IT IS AN
OBVIOUS ONGOING PROBLEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**February 02 2015** NHTSA ID Number: 10680650**Components: AIR BAGS****NHTSA ID Number** 10680650**Incident Date** November 15 2013**Consumer Location** DENVER, CO**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No AIR BAG DEPLOYMENT. THE PASSENGER SIDE AIR BAG WILL NOT DEPLOY
FIRE No IF THE PERSON SITTING IN THE PASSENGER SEAT WEIGHS BELOW 130
INJURIES 0 POUNDS. ACCORDING TO NISSAN THE SENSOR WILL NOT ACTIVATE IF
DEATHS 0 THE PERSON SITTING IN THE PASSENGER SEAT WEIGHS BELOW 130
 POUNDS. THEREFORE IF WE WERE TO GET INTO AN ACCIDENT WHICH
 REQUIRES AIRBAG DEPLOYMENT, IT WILL NOT DEPLOY. MY PARTNER
 WEIGHS ABOUT 110 POUNDS. ACCORDING TO NISSAN THE NHTSA
 MANDATED THIS AND CAN NOT CHANGE THE SETTING. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 02 2015** NHTSA ID Number: 10680748**Components: AIR BAGS****NHTSA ID Number** 10680748**Incident Date** January 24 2015**Consumer Location** GRANDVIEW, WA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No YELLOW LIGHT ON DASHBOARD SHOWS THAT THE PASSENGER AIR BAG
FIRE No IS DEACTIVATED EVEN THOUGH AN ADULT PASSENGER (APPROX 150 LBS)
INJURIES 0 IS SEATED IN PASSENGER SEAT. THIS HAS BEEN OCCURRING
DEATHS 0 INTERMITTENTLY SINCE CAR WAS NEW. TOOK CAR TO DEALER SEVERAL
 TIMES. I WAS TOLD THEY COULDN'T FIND ANYTHING WRONG. THEN
 RECEIVED RECALL NOTICE FOR THIS PROBLEM. TOOK CAR TO DEALER
 AND RECALL FIX WAS SUPPOSEDLY PERFORMED, BUT PROBLEM STILL
 PERSISTS. NHTSA NEEDS TO TAKE ACTION ON THIS WIDESPREAD
 PROBLEM BEFORE SOMEONE GETS KILLED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 06 2015** NHTSA ID Number: 10681656**Components: AIR BAGS, SEATS****NHTSA ID Number** 10681656**Incident Date** June 27 2014**Consumer Location** MCKINNEY, TX**Vehicle Identification Number** 1N4BL3AP8DC*******Complaint Summary**

CRASH	No	THE OCCUPANT CLASSIFICATION SYSTEM (AIRBAGS) TURN OFF WHEN THE PASSENGER SEAT IS OCCUPIED BY PERSON WEIGHING 130+ POUNDS. THIS HAPPENS IF CAR IS IDLE, AND AT ALL SPEEDS. CAR HAS BEEN TAKEN TO THE DEALERSHIP TO BE SERVICED FOR THE RECALL ON 4 SEPERATE OCCASSIONS AND DEALER HAS ACKNOWLEDGED THAT THEY DO NOT KNOW WHAT TO DO AS THEY HAVE TRIED MULTIPLE REMEDIES AND CANNOT FIX IT. THEY REFUSE DOING ANYTHING ELSE TO DO AND SAY IT IS NOT THEIR PROBLEM. THE DEALERSHIP IS NISSAN OF MCKINNEY IN TEXAS. GENERAL MANAGER IS DAVID KELLY AND SERVICE TECHNICIAN IS MATT JOHNSON. I DO NOT FEEL SAFE IN THE CAR AS THIS IS A SERIOUS SAFETY HAZARD. THERE IS A REBUTTABLE PRESUMPTION THAT A REASONABLE NUMBER OF ATTEMPTS HAVE BEEN UNDERTAKEN TO CONFORM A MOTOR VEHICLHLE TO THE APPLICABLE EXPRESS WARRANTIES. IT HAS BEEN SUBJECT TO REPAIR ON 4 SEPERATE OCCASSIONS. THE CAR HAS GUARDS ON THE UNDERSIDE OF THE CAR THAT HAVE FALLEN OFF ON 3 SEPERATE OCCASIONS AND BEEN FIXED TO NO AVAIL. THE DEALERSHIP ACKNOWLEDGES THAT THEY SOLD AN EXTENDED MAINTANCE WARRANTY TO ME AND MISS REPRESENTED THE PRODUCT AND DID NOTHING TO MAKE AMENDS UNTIL I INQUIRED ON SEVERAL OCCASIONS. NISSAN OF MCKINNEY IN TEXAS SOLD THE 2013 NISSAN ALTIMA WITH PREMIUM DUNLOP TIRES AND CHARGED A PREMIUM FOR THE TIRES AT THE TIME OF THE SALE. THE ORIGNIAL DUNLOP TIRES ARE BALD AN WILL NOT PASS INSPECTION, WHICH WAS ACKNOWLEDGED BY MATT AND GENERAL MANAGER DAVID KELLY, AT 19,000 MILES. THESE TIRES HAVE A 65,0000 MANUFACTURE WARRANTY FROM DUNLOP/GOODYEAR AND THE DEALER WILL NOT MAKE GOOD OR REPLACE THE TIRES AS THEY ARE CLEARLY FAULTY. THE MISSREPRESENTATION OF THE 2013 NISSAN ALTIMA HAS CAUSED AN EXTREME AMOUNT OF UNDO STRESS AND THE DEALERSHIP REFUSES TO MAKE ANY REMEDY AT ALL. NISSAN OF MCKINNEY TEXAS AND THEIR GENERAL MANAGER HAVE SOLD ME A CAR THAT FALLS UNDER THE TEXAS LEMON LAW.
FIRE	No	
INJURIES	0	
DEATHS	0	

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

February 10 2015 NHTSA ID Number: 10682626

Components: AIR BAGS

NHTSA ID Number 10682626

Incident Date May 21 2013

Consumer Location GALLATIN, TN

Vehicle Identification Number 1N4AL3AP9DC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING AT
FIRE No APPROXIMATELY 45 MPH, THE FRONT PASSENGER SIDE AIR BAG
INJURIES 0 WARNING LIGHT ILLUMINATED CONTINUOUSLY. THE FAILURE RECURRED
DEATHS 0 NUMEROUS TIMES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED.
THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE
MILEAGE WAS 5,676.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 12 2015** NHTSA ID Number: 10682993**Components: AIR BAGS****NHTSA ID Number** 10682993**Incident Date** February 08 2015**Consumer Location** PECULIAR, MO**Vehicle Identification Number** 1N4AL3AP4EN*******Complaint Summary**

CRASH No THE FIRST INCIDENCE WAS IN OCTOBER, 2014; MY WIFE WAS SEATED IN FRONT PASSENGER SEAT WHILE THE CAR WAS IN MOTION, WHEN THE

FIRE No PASSENGER AIR BAG OFF LIGHT LIT UP INDICATING THE AIR BAG SYSTEM

INJURIES 0 FOR FRONT PASSENGER WAS TURNED OFF. SINCE SHE WAS SEATED

DEATHS 0 NORMALLY WITH FULL WEIGHT ON THE SEAT..WE WERE LED TO BELIEVE THE AIR BAG SYSTEM WAS NOT FUNCTIONING PROPERLY. THE ONLY WAY TO GET THE SYSTEM FUNCTIONING IS TO PULL OVER AND RESTART THE CAR. THE CAR WAS IMMEDIATELY TAKEN TO THE DEALERSHIP FOLLOWING THAT INCIDENCE. THE SERVICE ADVISOR, AT THAT TIME, CONFIRMED THAT MY CAR WAS NOT PART OF THE RECALLED AIR BAGS, HOWEVER, THEY REPROGRAMMED THE COMPUTER AND TOLD ME TO WATCH FOR ANY OTHER INSTANCES. THE MOST RECENT INCIDENT WAS ON 2/8/15, WITH THE SAME CONDITIONS. I QUICKLY SCHEDULED A SERVICE APPT FOR 2/12/15 & REFUSED TO LET ANYONE IN THE FRONT SEAT. WHILE AT THE DEALERSHIP ON 2/12/15, THE NISSAN SERVICE ADVISOR DISCUSSED WITH ME A TSB, WHICH SAID THAT "OCCUPANTS WHO ARE PROPERLY SEATED AND CORRECTLY USING THE SEAT BELT, SHOULD NOT CAUSE THE PASSENGER AIR BAG TO BE AUTOMATICALLY TURNED OFF." HE THEN HAD THE CARE INSPECTED BY A SERVICE TECH. FOLLOWING THE INSPECTION, THE SERVICE ADVISOR CAME TO ME AND NOTED THAT THE SYSTEM WAS NOT SHOWING ANY TROUBLE CODES. THEY TOLD ME THERE WAS NOTHING THEY COULD DO AND TO LET THEM KNOW IF I HAD ANYMORE TROUBLE. AT THIS POINT I REFUSED TO TAKE THE CAR OFF THEIR LOT UNTIL IT WAS FIXED - I DID NOT FEEL THAT MY FAMILY SHOULD BE SUBJECTED TO A POSSIBLE FAILURE OF THE AIR BAG SYSTEM, INJURY, OR DEATH. IT APPEARED TO ME THAT THOSE OUTCOMES WERE 100% AVOIDABLE. AFTER A FEW CONVERSATIONS INCL THE SERVICE MANAGER, I WAS PROVIDED WITH A DEALER LOANER VEHICLE AND WAS TOLD THEY WOULD RESEARCH THE SITUATION. I HAVE ELEVATED THIS TO NISSAN'S CONSUMER AFFAIR SPECIALIST VIA THE 1 800 NISSAN 1, CALL CENTER. I HOPE A SOLUTION IS FOUND QUICKLY. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
------	-------	------

NISSAN	ALTIMA	2014
--------	--------	------

Safety Issue Type: Complaints**February 18 2015** NHTSA ID Number: 10684198**Components: AIR BAGS****NHTSA ID Number** 10684198**Incident Date** June 07 2013**Consumer Location** KIMBERLY, WI**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA - CONTACTED DEALER SHORTLY AFTER PURCHASE
FIRE No CONCERNING PASSENGER AIRBAG DISABLE LIGHT COMING ON WHEN MY
INJURIES 0 WIFE (105 LBS) IS SITTING IN THE PASSENGER SEAT. DEALER COULD NOT
DEATHS 0 REPRODUCE ERROR AND NO ERROR CODES WERE FOUND. RE-CALL WAS
 PERFORMED IN MAY 2014, AND DID NOT RESOLVE THE ISSUE. AFTER
 MANY VISITS TO THE DEALER COMPLAINING ABOUT THE UNRESOLVED
 PASSENGER AIRBAG ISSUE WE WERE TOLD THE SEAT BELT IS THE
 PRIMARY PROTECTION AND THE AIRBAG IS ONLY SUPPLEMENTARY. FEB
 2014 DEALER WAS FINALLY ABLE TO REPRODUCE THE PROBLEM BY
 PLACING TWO 50 LB SALT BAGS IN THE PASSENGER SEAT. DEALER
 CONTACTED NISSAN TECHNICAL SUPPORT FOR ASSISTANCE, BUT THEY
 WERE TOLD IT WAS WITHIN ALLOWABLE LIMITS, THEREFORE ITS OKAY
 AND NOTHING WILL/CAN BE DONE. AFTER PURCHASING WHAT WE
 THOUGHT TO BE A QUALITY VEHICLE @ \$30,000+ ONLY TO FIND OUT WE
 HAVE NO AIRBAG PROTECTION WAS VERY DISAPPOINTING TO SAY THE
 LEAST, UNFORTUNATELY THIS WILL NOT BE CORRECTED UNTIL THERE IS
 A FATALITY ASSOCIATED WITH THIS ISSUE. CURRENT MILEAGE IS 23,731.
 *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 20 2015** NHTSA ID Number: 10689672**Components: AIR BAGS****NHTSA ID Number** 10689672**Incident Date** February 01 2013**Consumer Location** ADKINS, TX**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No FROM THE VERY BEGINNING THE AIR BAG LIGHT COMES ON, NO MATTER
FIRE No THE WEIGHT OF THE PASSENGER. IT DOES IT AT RANDOM TIMES. I HAVE
INJURIES 0 HAD IT IN 6 TIMES, PLUS HAD THE RECALL DONE LAST YEAR. I JUST TOOK
DEATHS 0 IT IN AFTER SPEAKING WITH NISSAN USA AND THEY CAN NOT RECREATE
 THE PROBLEM. I HAVE PICTURES SHOWING IT NOT WORKING. THE
 REPROGRAMMED THE SEAT AND HOPE THAT FIXES IT. TOO BAD IT IS NOT
 THE FIRST TIME THEY HAVE REPROGRAMMED IT. THE SEAT BELT LIGHT
 COMES ON AFTER SOMEONE GETS OUT OF THE CAR AND STAYS ON LIKE
 THE SEAT IS TELLING IT THERE IS SOMEONE IN THE CAR. NISSAN HAS
 BEEN NO HELP ON FIXING THIS. I DID ADVISE THEM IF I WAS TO GET IN A
 WRECK AND IT NOT DEPLOY THEY WILL HAVE A LAWSUIT ON THEIR
 HANDS. THE TOPPER I BOUGHT MY CAR BRAND NEW, I HAD \$500
 NEGATIVE EQUITY. I HAVE NEVER SKIPPED A PAYMENT, MAKE EXTRA
 PAYMENTS AND HAVE A LOW INTEREST RATE. I AM ALMOST \$7000
 UPSIDE DOWN ON A 2 YR OLD CAR. I WILL NEVER BUY A NISSAN AGAIN.
 *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 22 2015** NHTSA ID Number: 10689809**Components: EXTERIOR LIGHTING, AIR BAGS****NHTSA ID Number** 10689809**Incident Date** September 01 2012**Consumer Location** COLUMBIA, MD**Vehicle Identification Number** 1N4AL3AP7DC*******Complaint Summary**

CRASH No 1) THE LOW BEAM HEADLIGHTS ARE ENTIRELY INADEQUATE TO PROVIDE SUFFICIENT LIGHTING INTENSITY AND DISTANCE. THE LIGHTS BARELY ILLUMINATE ABOUT 2 CAR LENGTHS AHEAD, WHICH IS TOO SHORT A DISTANCE AT SPEEDS ABOVE 25-30MPH, MAKING HIGHWAY TRAVEL AT NIGHT VERY DANGEROUS. OBJECTS IN THE PATH OF TRAVEL AND ON THE SIDE OF THE ROAD ARE NOT VISIBLE IN TIME TO SAFELY RESPOND. STREET SIGNS AND TURNS ARE NEARLY IMPOSSIBLE TO IDENTIFY IF THEY ARE NOT NEAR STREET LIGHTS. THIS ISSUE HAS BEEN PRESENT SINCE BUYING THE CAR, WHICH HAS BEEN TO THE DEALER MULTIPLE TIMES FOR ADJUSTMENT, BUT THEY INSIST THAT THE LIGHTS ARE SET WITHIN SPECS. THE HIGH BEAMS PROVIDE EXCELLENT LIGHTING, BUT WHEN SWITCHED TO LOW FOR AN ONCOMING VEHICLE, I AM SUDDENLY DRIVING WITHOUT SUFFICIENT LIGHT. THIS IS SUCH A FRIGHTENING PROBLEM THAT I PREFER NOT TO DRIVE THIS CAR AT NIGHT. I CAN'T BELIEVE THAT THESE LIGHTS MEET SAFETY STANDARDS. 2) THE PASSENGER SIDE AIR BAG LIGHT OFTEN INDICATES THAT THE BAG IS NOT ACTIVATED EVEN WHEN THERE IS AN ADULT SITTING IN THE SEAT. THIS WAS SUPPOSEDLY REPAIRED IN A RECALL 5/2014, BUT CONTINUES TO HAPPEN. THE DEALER SAYS "DON'T WORRY ABOUT IT," THAT THE BAG WILL DEPLOY IF NEEDED. I HAVE NO WAY OF KNOWING IF THAT IS THE CASE AND I BELIEVE THIS IS A SAFETY CONCERN. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 23 2015** NHTSA ID Number: 10689981**Components: POWER TRAIN, AIR BAGS, ENGINE****NHTSA ID Number** 10689981**Incident Date** June 18 2013**Consumer Location** SAN ANTONIO, TX**Vehicle Identification Number** 1N4BL3AP1DN*******Complaint Summary**

CRASH No MY CAR HAVE SOME ISSUE I TOOK THE CAR COMPLAINING ABOUT THE
FIRE No PAX LIGHT AIRBAG NHTSA NUM 14V138000 BUT AS OF NOW THE
INJURIES 0 PROBLEM EXIST AND ANOTHER NHTSA 13V069000 OCCUPANT
DEATHS 0 DETECTION SYSTEM MAY DISABLE PAS AIRBAG AND THIS PROBLEM
STILL EXIST ON MY CAR AND ANOTHER PROBLEM THAT I HAVE MY CAR
HAS 3 NEW TRANSMISSIONS AND ONLY HAS 24763 MILES. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 06 2015** NHTSA ID Number: 10692625**Components: AIR BAGS****NHTSA ID Number** 10692625**Incident Date** April 22 2014**Consumer Location** ROANOKE, VA**Vehicle Identification Number** 1N4AL3APXEC*******Complaint Summary**

CRASH No THIS IS AN ONGOING PROBLEM. THE INFORMATION PROVIDED ABOVE IS APPROXIMATE AS I DIDN'T KNOW IT WAS AN ISSUE UNTIL A RECALL FROM MY NISSAN DEALER ON APRIL 22' 2014. SINCE THEN I HAVE HAD IT BACK TO THE DEALER TWO MORE TIMES FOR THE SAME INCIDENT ONLY TO BE TOLD IT COULD NOT BE FIXED, BUT THEY GAVE ME A PROCEDURE TO GET AROUND THE ISSUE. THE ISSUE INVOLVES THE AIR BAG LIGHT ON THE PASSENGERS SIDE STAYING LIT EVEN WHEN THERE IS AN ADULT IN THE SEAT. THE LIGHT ON MEANS THE PASSENGERS AIR BAG IS DISABLED. I AM TOLD TO CHECK LIGHT WHILE THE CAR IN ON AND IN PARK AND IF ON, HAVE THE PASSENGER STAY PERFECTLY STILL FOR ABOUT EIGHT SECONDS, UNTIL THE LIGHT GOES OUT. SOMETIMES THIS WORKS, SOMETIMES IT DOESN'T. OCCASIONALLY I HAVE TO SHUT OFF THE ENGINE AND RESTART IN ORDER FOR THIS TO WORK. MOST TIMES, I FORGET TO CHECK THE LIGHT ONLY TO NOTICE IT ON WHILE DRIVING. THIS IS NOT ACCEPTABLE. I WORRY ABOUT NOT NOTICING AND HAVING A FRONT END ACCIDENT. SURELY IN THIS DAY AND AGE NISSAN ENGINEERS CAN FIND A FIX. *TR

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701011**Components: AIR BAGS****NHTSA ID Number** 10701011**Incident Date** March 12 2015**Consumer Location** HERCULES, CA**Vehicle Identification Number** 1N4AL3AP4DN*******Complaint Summary**

CRASH No I HAVE TAKEN MY NISSAN ALTIMA 2013 TO PREMIER NISSAN DEALERSHIP
FIRE No IN FREMONT CA MULTIPLE TIMES FOR PASSENGER SIDE AIRBAG
INJURIES 0 INDICATOR, WILL REMAIN ON EVEN WHEN AN ADULT PASSENGER IS
DEATHS 0 SITTING IN PASSENGER SEAT. NISSAN DEALERSHIP IN FREMONT CA HAS
 TRIED TO FIX THE PROBLEM MULTIPLE TIMES BUT PROBLEM STILL
 REMAINS SAME. ONLY THING THAT CHANGED WAS ME, THAT I STOPPED
 COMPLAINING ABOUT IT TO DEALERSHIP. TODAY I SAW THE NEWS THAT
 THE PROBLEM STILL EXISTS FOR OTHER PEOPLE SO I THOUGHT OF
 SUBMITTING A NEW COMPLAIN TODAY. I HAVE FILED A COMPLAIN ABOUT
 A YEAR AND HALF AGO. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701031**Components: AIR BAGS****NHTSA ID Number** 10701031**Incident Date** March 01 2014**Consumer Location** MELBOURNE, FL**Vehicle Identification Number** 1N4AL3AP3EC*******Complaint Summary**

CRASH No WE WERE ONE OF THE 2014 NISSAN ALTIMA'S THAT WAS EXPERIENCING
FIRE No THE PASSENGER AIR BAG ISSUE: EVEN THOUGH A FULL-SIZED ADULT WAS
INJURIES 0 SITTING IN THE SEAT, THE "AIR-BAG OFF" WOULD BE ILLUMINATED. IT WAS
DEATHS 0 BROUGHT IN UNDER THE RECALL IN ROUGHLY OCTOBER OF 2014. AFTER
 GETTING THE CAR BACK, WE IMMEDIATELY NOTICED THAT THE LIGHT
 WAS STILL COMING ON WHEN A PASSENGER WAS PRESENT. WE WERE
 TOLD THAT IT COULD BE DUE TO HUMIDITY, AS WE LIVE IN FLORIDA. BUT
 EVEN DURING THE WINTER MONTHS IT STILL READ THAT THE AIR BAG
 WAS OFF. THIS IS CONCERNING IF IT IS A SAFETY ISSUE AND NISSAN IS
 NOT PROPERLY FIXING THE ISSUE. I HEARD RECENTLY ON THE NEWS
 THAT MORE COMPLAINTS ARE COMING FORWARD AND I WANTED TO
 MAKE SURE MY VOICE WAS HEARD. THANK YOU. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701035**Components: AIR BAGS****NHTSA ID Number** 10701035**Incident Date** December 28 2012**Consumer Location** SCOTTSDALE, AZ**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG LIGHT WOULD NOT GO OFF. THIS HAPPENS
FIRE No PERIODICALLY AND NOT ALL THE TIME. WE HAD TAKEN IT BACK TO
INJURIES 0 NISSAN THREE DIFFERENT TIMES FOR REPAIR AND IT STILL DOES THE
DEATHS 0 SAME THING. THE MOST RECENT EVENT WAS YESTERDAY MARCH 22,
2015. UPDATED 5/11/15*CN

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701074**Components: AIR BAGS, SEATS****NHTSA ID Number** 10701074**Incident Date** December 25 2012**Consumer Location** ROYAL OAK, MI**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No SINCE I PURCHASED MY ALTIMA IN 12/2012, 90% OF THE TIME THE "PASS"
FIRE No PASSENGER AIRBAG LIGHT COMES ON WHEN MY WIFE IS SITTING IN THE
INJURIES 0 FRONT PASSENGER SEAT. I HAVE HAD THE ALTIMA IN FOR REPAIRS ON
DEATHS 0 THIS ABOUT 5 TIMES AT TAMAROFF NISSAN IN SOUTHFIELD, MICHIGAN,
INCLUDING WHEN THERE WAS A RECALL. I'VE HAD IT LOOKED AT TWICE
AFTER THE RECALL REPAIR AND IT IS STILL NOT FIXED. TAMAROFF HAS
RELOADED SOFTWARE AND CHECKED THE SENSORS WITH NO LUCK.
THEY FINALLY INDICATED THAT SINCE MY WIFE WEIGHS AROUND 110
POUNDS, SHE IS ON THE CUSP OF WHAT THE SENSOR WILL REACT TO.
JOKINGLY, THEY INDICATED THAT IF SHE WOULD CARRY SOMETHING
HEAVY IN HER LAP, SUCH AS A BOWLING BALL, THE PASS AIRBAG LIGHT
WOULD NOT BE ACTIVATED. MY PREVIOUS ALTIMA NEVER HAD THIS
PROBLEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

March 23 2015 NHTSA ID Number: 10701228

Components: AIR BAGS

NHTSA ID Number 10701228

Incident Date September 26 2014

Consumer Location PLANO, TX

Vehicle Identification Number 1N4AL3AP2DN*****

Complaint Summary

CRASH No AIR BAG LIGHT STILL DOESN'T WORK PROPERLY. AN ADULT CAN BE
FIRE No SITTING IN THE PASSENGER AND IT COMES ON, AT TIMES NO ONE CAN BE
INJURIES 0 IN THE SEAT AND IT STILL STAYS ON. *TR
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701237**Components: AIR BAGS****NHTSA ID Number** 10701237**Incident Date** November 10 2013**Consumer Location** HOUSTON, TX**Vehicle Identification Number** 1N4AL3AP0EN*******Complaint Summary**

CRASH No HELLO, I HAVE TAKEN MY BRAND NEW NISSAN ALTIMA 2014 4 TIMES TO THE DEALERSHIP FOR THE PROBLEM NISSAN HAS BEEN HAVING. WHEN

FIRE No THERE IS SOMEONE OVER THE WEIGHT LIMIT SITTING IN THE PASSENGER

INJURIES 0 SIDE THE AIR BAG LIGHT THAT INDICATES IF ITS ON OR OFF DOES NOT

DEATHS 0 COME OFF. STATING THAT THE AIRBAG IS OFF EVEN THOUGH SOMEONE IS SITTING IN HE PASSENGER SIDE WITH THE WEIGHT REQUIREMENT. IT ALL STARTED ON 11/10/14 AND WAS TOLD NOTHING WAS WRONG, TOOK IT AGAIN ON 1/14/15 AND THEY SAID THEY FOUND A CODE (B00A0-00) INDICATING THE AIRBAG WOULD TURN OFF. THEY TOLD ME THEY FIXED THE PROBLEM BY REPLACING THE SENSOR AND CONTROL UNIT AND PERFORMED ZERO POINT RESET. THE PROBLEM CAME BACK AGAIN ON 2/3/15 AND WAS TOLD THAT THERE IS NOTHING WRONG AND THAT IF IT HAPPENS JUST PULL OVER AND TURN OFF THE CAR UNTIL THE LIGHTS TURN OFF AND DOES NOT COME BACK ON. TOOK IT AGAIN FOR THE SAME PROBLEM IN MARCH AND WAS TOLD THAT THEY COULD NOT DO NOTHING EVEN THOUGH THEY KNEW IT WAS NOT WORKING AS INTENDED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**March 23 2015** NHTSA ID Number: 10701254**Components: AIR BAGS****NHTSA ID Number** 10701254**Incident Date** May 24 2013**Consumer Location** DE PERE, WI**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No PASSENGER AIR BAG INDICATOR SAYS OFF WHEN AN ADULT IS SITTING IN THE PASSENGER SEAT. HAPPENED MULTIPLE TIMES SINCE THE RECALL FIX WAS APPLIED. NISSAN DEALER HAS CHECKED THE SYSTEM

FIRE No

INJURIES 0 MULTIPLE TIMES AND RECALIBRATED THE SENSOR MULTIPLE TIMES.

DEATHS 0 HAPPENS RANDOMLY. CAN HAPPEN MULTIPLE TIMES IN 1 DAY AND SOMETIMES NOT OCCUR FOR 2 MONTHS. HAPPENS WHEN IT IS 0F OR 80F TEMPERATURE IN THE CAR. HAPPENS SOMETIMES WHEN YOU FIRST START THE CAR AFTER A COLD SOAK AND HAPPENS WHEN IT IS A WARM RESTART. I HAVE VIDEO RECORDED OF THIS INCIDENT UPLOADED TO A FILE SHARING SITE BOX.COM PLEASE LET ME KNOW IF YOU WANT THE WEB LINK FOR THE VIDEO FROM FEBRUARY 20, 2015 OF THIS EXACT MALFUNCTION. I AM MEETING WITH A NISSAN FACTORY REPRESENTATIVE ON MARCH 25, 2015 AT GANDRUD NISSAN IN GREEN BAY, WI TO DISCUSS THE ISSUE. NISSAN CASE #[XXX] A FEW WEEKS AGO [XXX] FROM NISSAN CONSUMER AFFAIRS SAID NISSAN HAS NO FURTHER FIXES FOR MY ALTIMA. I TOLD HER IT WAS NOT AN ACCEPTABLE ANSWER. SHE SUGGESTED NISSAN INITIATE THE MANUFACTURER BUYBACK PROCESS AND THEY DECLINED TO BUY IT BACK AFTER EVALUATING THE NOTES ON MY CAR. PLEASE HELP GET THESE UNSAFE CARS OFF THE ROAD UNTIL THEY ARE SAFE.

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 24 2015** NHTSA ID Number: 10701301**Components: AIR BAGS****NHTSA ID Number** 10701301**Incident Date** February 05 2014**Consumer Location** ORLANDO, FL**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE OPERATING THE VEHICLE, THE FRONT PASSENGER SIDE AIR
INJURIES 0 BAG SENSOR LIGHT WOULD INTERMITTENTLY ILLUMINATE INDICATING
DEATHS 0 THAT THE AIR BAG SYSTEM WAS NOT ACTIVATED ALTHOUGH THE
PASSENGER WAS SEATED IN THE VEHICLE. THE VEHICLE WAS TAKEN TO
THE DEALER, WHO DIAGNOSED THAT THE FAILURE WAS CAUSED BY THE
OCCUPANT CLASSIFICATION SYSTEM SOFTWARE. THE SOFTWARE WAS
UPDATED BUT THE FAILURE CONTINUED TO INTERMITTENTLY OCCUR. THE
MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 9,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 24 2015** NHTSA ID Number: 10701384**Components: AIR BAGS****NHTSA ID Number** 10701384**Incident Date** June 19 2013**Consumer Location** ROYSE CITY, TX**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No THE LIGHT THAT INDICATES MY PASSENGER FRONTAL AIR BAG WILL NOT
FIRE No DEPLOY IS COMING ON WHEN A NORMAL SIZED ADULT IS IN THE FRONT
INJURIES 0 SEAT. APPARENTLY, THIS IS TIED TO A SENSOR WHICH IS SUPPOSED TO
DEATHS 0 DISABLE THE AIR BAG IF SOMEONE HAS A SMALL CHILD (BETWEEN 30
 LBS AND 80 LBS) IN THE FRONT SEAT DUE TO THE INCREASED RISK OF
 INJURY WITH AN AIRBAG DEPLOYMENT. WHEN I FIRST BOUGHT THE
 CAR, IT HAPPENED APPROXIMATELY 10% OF THE TIME I HAD AN ADULT IN
 THE FRONT SEAT. I HAVE TAKEN MY VEHICLE INTO THE NISSAN
 DEALERSHIP TWICE FOR THIS ISSUE. ONCE I WAS TOLD THAT IT WAS
 INSPECTED WITH NO ISSUES FOUND. AND THE SECOND TIME, THE
 DEALERSHIP PERFORMED A RE-PROGRAMMING OF THE COMPUTER
 ACCORDING TO A TSB FROM NISSAN THAT THEY HAD ON FILE. SINCE
 THE RE-PROGRAMMING WAS DONE, THE FREQUENCY HAS INCREASED TO
 ROUGHLY 30% OF THE TIME AN ADULT IS IN THE FRONT SEAT. THE SIZE
 OF THE PASSENGER IS IRRELEVANT. IT HAPPENS EQUALLY OFTEN WHEN
 MY 135 LB WIFE IS IN THE FRONT SEAT AS IT DOES WHEN MY DAD OR
 FATHER-IN-LAW (BOTH ROUGHLY 180 LBS - 200 LBS) ARE IN THE FRONT
 SEAT. I LOVE THE CAR, BUT THIS SAFETY ISSUE NEEDS TO BE
 ADDRESSED. THE PREVIOUS RECALL/TSB HAS NOT RESOLVED OR EVEN
 IMPROVED THE ISSUE. IT ACTUALLY MADE IT WORSE. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 24 2015** NHTSA ID Number: 10701415**Components: AIR BAGS****NHTSA ID Number** 10701415**Incident Date** November 15 2013**Consumer Location** MALVERN, PA**Vehicle Identification Number** 1N4AL3AP2DC*******Complaint Summary**

CRASH No I NOTICED THAT THE AIR BAG INDICATOR LIGHT CAME ON (INDICATING NO ONE WAS IN THE PASSENGER SEAT) WHEN AN ADULT WAS SITTING IN THE SEAT. I CALLED THE DEALER AND ALSO HEARD THAT THERE WAS A RECALL. DEALER TOLD ME THAT A FIX WAS UNKNOWN AT THE TIME AND THAT I SHOULD WAIT FOR A RECALL NOTICE. I RECEIVED A RECALL NOTICE MANY MONTHS LATER. I TOOK THE CAR IN AND SOMETHING WAS ADJUSTED/FIXED PER THE DEALER BUT PROBLEM WAS NOT RESOLVED. I WAS TOLD THAT I PROBABLY WAS NOT SITTING IN THE SEAT CORRECTLY OR I WAS UNDER WEIGHT. NEITHER ARE TRUE. DEALER RETESTED AND SAID NOTHING WAS WRONG BUT I STILL HAVE THE PROBLEM WITH THE INDICATOR LIGHT. I DO NOT FEEL CONFIDENT THAT THE PASSENGER SIDE AIR BAG WOULD DEPLOY IF I HAD AN ACCIDENT. PROBLEM IS INTERMITTENT. I HEARD RECENTLY ON TV THAT OTHER PEOPLE LIKE ME WERE STILL COMPLAINING. I THOUGHT YOU SHOULD KNOW THAT THIS PROBLEM MAY BE MORE WIDESPREAD SINCE I AM ALSO EXPERIENCING IT. HOPE I NEVER HAVE AN ACCIDENT IN THIS CAR!

FIRE No

INJURIES 0

DEATHS 0

*TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 26 2015** NHTSA ID Number: 10702043**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10702043**Incident Date** March 12 2015**Consumer Location** WOBURN, MA**Vehicle Identification Number** 1N4AL3AP9FC*******Complaint Summary**

CRASH No WHILE DRIVING ALONE ON 03/12/2015 NOTICED THE AIRBAG AUXILIARY
FIRE No LIGHT COME ON IN MY NEW 2015 NISSAN ALTIMA. THE ALTIMA WAS
INJURIES 0 SERVICED FOR THIS ON 03/18/2015 AND THE LIGHT WAS RESET WITH
DEATHS 0 THE TECHNICIAN STATING THE PASSENGER SIDE AIRBAG SENSOR WAS
 UNDER RECALL. THEN, WHILE DRIVING ON 03/22/2015 THE AIRBAG
 AUXILIARY LIGHT CAME ON ONCE AGAIN, ALSO WHEN I WAS THE ONLY
 OCCUPANT IN THE VEHICLE. THE ALTIMA WAS SERVICED AGAIN FOR THIS
 ISSUE ON 03/25/2015 WHERE THE TECHNICIAN STATED OBJECTS LEFT
 ON THE PASSENGER SEAT (LAPTOP BAGS, ETC.) CAN CAUSE THE SENSOR
 TO GO OFF AND THAT IT'S A KNOWN ISSUE. THEY RECOMMENDED TO NOT
 PUT ANYTHING ONTO THE PASSENGER SEAT ASIDE FROM AN ADULT
 PERSON. ALTHOUGH I HAVE PLACED A BAG ONTO THE PASSENGER SEAT
 A COUPLE OF TIMES WHILE DRIVING, THE AIRBAG AUXILIARY LIGHT
 NEVER CAME ON WHILE ANYTHING OR ANYONE WAS IN THE PASSENGER
 SEAT. THEN AGAIN TODAY, 03/26/2015, THE AIRBAG AUXILIARY LIGHT
 CAME BACK ON IN MY 2015 NISSAN ALTIMA WHILE I WAS DRIVING WITH
 NOTHING/NO ONE IN THE PASSENGER SEAT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**March 30 2015** NHTSA ID Number: 10702667**Components: AIR BAGS****NHTSA ID Number** 10702667**Incident Date** March 26 2013**Consumer Location** CINCINNATI, OH**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No AIR BAG OFF LIGHT COMES ON WITH PASSENGER IN SEAT. DEALER
FIRE No CHECKED, NO ISSUE FOUND. MONTHS LATER, LIGHT CONTINUES TO
INJURIES 0 COME ON, DEALER FINALLY REPLACED SENSOR AND REPROGRAMMED
DEATHS 0 CAR'S COMPUTER. AS OF TODAY, TWO YEARS LATER, LIGHT STILL TURNS
ON. HAVE PICS OF AIR BAG OFF LIGHT ON WITH PASSENGER IN SEAT,
AND LIGHT ON WITH NO PASSENGER IN SEAT. CAR NOW OUT OF 36,000
MILE WARRANTY, BUT HAVE APPOINTMENT WITH DEALER TO CHECK OUT
AGAIN ON 04/14/2015. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 31 2015** NHTSA ID Number: 10702798**Components: AIR BAGS****NHTSA ID Number** 10702798**Incident Date** October 22 2013**Consumer Location** LEMONT, IL**Vehicle Identification Number** 1N4AL3APDN5*******Complaint Summary**

CRASH No THE PASSENGER SIDE AIR BAG LIGHT WILL COME ON INTERMITTENTLY
FIRE No WHEN THERE ARE PASSENGERS SITTING IN THE SEAT. THE LIGHT STAYS
ON INDICATING THAT THE AIR BAG IS NOT FUNCTIONING. THE SAFETY OF
INJURIES 0 THE PASSENGERS ARE AT GREAT RISK WHEN THIS IS OCCURRING. THE
DEATHS 0 VEHICLE HAS BEEN TO A NISSAN DEALER NUMEROUS TIMES FOR THIS
SAFETY CONCERN TO NO AVAIL. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 01 2015** NHTSA ID Number: 10703032**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10703032**Incident Date** March 11 2015**Consumer Location** MILTON, FL**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No VEHICLE WAS SERVICED BY NISSAN DEALERSHIP PER NHTSA CAMPAIGN
FIRE No #14V138000 ON 3/11/15. ON 3/12/15, THE OCCUPANT CLASSIFICATION
INJURIES 0 SYSTEM CONTINUED TO OPERATE IMPROPERLY (E.G. NOT DETECTING AN
DEATHS 0 OCCUPANT IN THE PASSENGER SEAT). THIS HAS BEEN NOTED SEVERAL
TIMES SINCE THE OCS SOFTWARE WAS UPDATED BY THE OEM. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 10 2015** NHTSA ID Number: 10704988**Components: AIR BAGS****NHTSA ID Number** 10704988**Incident Date** September 12 2014**Consumer Location** ALLEN, TX**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No THIS ISSUE IS REGARDING THE PASSENGER AIR BAG LIGHT THAT TURNS ON EVEN WHEN THERE IS AN ADULT PASSENGER OCCUPYING THE SEAT.

FIRE No THE WEIGHT OF THE ADULT PASSENGER (150LBS - 180LBS) IS MUCH HIGHER THAN THE THRESHOLD FOR ACTIVATING THE AIR BAGS. HAVE

INJURIES 0 TAKEN TO THE NISSAN DEALERSHIP AND COMPLAINED ABOUT THIS

DEATHS 0 ISSUE DURING MY 3 SERVICE VISITS, BUT EVERY TIME I GET A RESPONSE THAT THERE ARE NO ISSUES WITH THE SENSORS AND THERE ARE NO PENDING RECALLS. IT TOOK ME A LOT OF EFFORT TO MAKE THEM UNDERSTAND WHAT I'M SAYING AND THE DEALERSHIP WAS OF NO HELP. THEY MADE ME BELIEVE THAT THIS IS A NON-ISSUE AND I SHOULD IGNORE THE AIR BAG LIGHT. THIS IS A VERY SERIOUS ISSUE AND I'VE NOW A VIDEO/PHOTO EVIDENCE WITH DIFFERENT ADULTS IN THE PASSENGER SEATS. FURTHER, THIS IS VERY ERRATIC. AT ONE INSTANCE, I'VE HAD MY WIFE SIT IN THE PASSENGER SEAT WHILE THE AIR BAG LIGHT WAS OFF AND SUDDENLY TURNED ON WHEN WE WERE CRUISING AT 65MPH ON THE HIGHWAY, THE LIGHT SUDDENLY TURNED ON. IT'S CAUSED A BRIEF PANIC AND WE HAD TO STOP, RE-START THE ENGINE AND THEN IT WORKED FINE. WE'RE VERY SCARED TO RIDE A PASSENGER AND THE DEALERSHIP IS OF NO HELP. I SEARCHED ONLINE AND FOUND MANY OTHER USERS HAVING SIMILAR CONCERNS WITH NO RESOLUTION. THIS IS A VERY VERY SERIOUS SAFETY ISSUE AND WOULD REQUEST THE ERRATIC AND FAULTY AIR BAG PROBLEM BE RESOLVED BEFORE WE WAIT TO HEAR ABOUT SOME CASUALTY BECAUSE OF FAULTY AIRBAGS FROM NISSAN. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**April 13 2015** NHTSA ID Number: 10705487**Components: AIR BAGS****NHTSA ID Number** 10705487**Incident Date** October 30 2014**Consumer Location** HENDERSONVILLE, NC**Vehicle Identification Number** 1N4AL3AP0EC*******Complaint Summary**

CRASH No PASS AIR BAG LIGHT STAYS ON WHEN WIFE IS IN PASS SEAT. HER WEIGHT IS 165LBS. IT HAS COME ON A FEW TIMES BUT COULD NOT GET IT TO THE
FIRE No DEALER UNTIL 10/30/14. I WAS TOLD NO DTC'S FOUND. THIS IS AN
INJURIES 0 INTERMITTENT PROBLEM AND IT LIGHTS UP WHEN IT WANTS TO. IT IS
DEATHS 0 NOT SAFE. THE DEALER TECH CONFIRMED OPERATION OF LIGHT
 TSB#NTB14-027. I HAVE NO DOUBT THE LIGHT WORKS IT'S JUST ON AT
 THE WRONG TIME. NOT SAFE!!! ONCE AGAIN THE LIGHT COMING ON WITH
 A PASSENGER IN THE SEAT. DID HUNTER NISSAN HENDERSONVILLE NC
 SELL ME A CAR WITH A RECALL? IS THIS LEGAL? *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**April 24 2015** NHTSA ID Number: 10712568**Components: AIR BAGS****NHTSA ID Number** 10712568**Incident Date** January 02 2015**Consumer Location** SPRING GROVE, PA**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE DRIVING WITH AN OCCUPANT IN THE FRONT PASSENGER SIDE SEAT, THE AIR BAG
FIRE No WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER
INJURIES 0 WHO UPDATED THE OCS SOFTWARE AND REPLACED THE SENSORS, BUT
DEATHS 0 THE FAILURE CONTINUED TO OCCUR. THE CONTACT INDICATED THAT THE FAILURE WAS INTERMITTENT AND ONLY OCCURRED WITH SMALLER PASSENGERS WEIGHING 115 LBS AND UNDER THAT OCCUPIED THE FRONT PASSENGER SEAT. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 100.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**April 24 2015** NHTSA ID Number: 10712575**Components: AIR BAGS****NHTSA ID Number** 10712575**Incident Date** August 22 2012**Consumer Location** COLUMBUS, OH**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No LIKE MANY MANY OF OTHER PEOPLE HAVE COMPLAINED, MY AIRBAG
FIRE No SENSOR IS STILL NOT WORKING CORRECTLY AFTER 3 ATTEMPTS TO FIX
INJURIES 0 THE PROBLEM. I WAS ASSURED BY THE DEALER THAT IT WAS WORKING
DEATHS 0 PROPERLY EVEN THOUGH THE PASSENGER AIRBAG LIGHT SHOW THAT
 THE AIRBAG IS OFF WHEN THERE IS A PASSENGER IN THE SEAT. I'M
 NERVOUS EVERY TIME I SEE THE LIGHT ON (MEANING THE BAG IS OFF)
 WHEN MY WIFE IS IN THE CAR WITH ME. IF WE GET INTO AN ACCIDENT
 ITS A CRAP SHOOT WHETHER THE AIRBAG WILL REALLY WORK OR NOT.
 *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 25 2015** NHTSA ID Number: 10712866**Components: AIR BAGS****NHTSA ID Number** 10712866**Incident Date** January 29 2015**Consumer Location** GOODE, VA**Vehicle Identification Number** 1N4AL3AP7EC*******Complaint Summary**

CRASH No I AM WRITING REGARDING PROBLEMS WITH THE NISSAN AIR BAG SAFETY
FIRE No SYSTEM IN MY 2014 ALTIMA. I PURCHASED A 2014 ALTIMA IN AUGUST
INJURIES 0 AND HAVE HAD A RECURRING INTERMITTENT PROBLEM OF THE
DEATHS 0 PASSENGER AIR BAG LIGHT COMING ON AND REMAINING ON WHEN I
 HAVE AN ADULT PASSENGER IN THE VEHICLE. MY WIFE WEIGHS 120
 POUNDS YET IT IS NOT INFREQUENT FOR THE LIGHT TO GO ON WHEN WE
 START THE CAR AND THEN REMAIN ON FOR AN EXTENDED PERIOD OF
 TIME, USUALLY BETWEEN FIFTEEN AND THIRTY MINUTES. IT MAY ALSO
 COME ON AND STAY ON IF SHE GETS IN THE CAR AFTER I HAVE STARTED
 IT. SINCE LOCAL TRIPS ARE OFTEN LESS THAN THIRTY MINUTES, THERE
 ARE TIMES WE COMPLETE A SHORT TRIP WITHOUT THE LIGHT GOING
 OUT. THE LIGHT WILL ALSO COME ON FOR NO APPARENT REASON WHILE
 WE ARE DRIVING. DURING ONE OF THESE EPISODES THE LIGHT CAME ON
 WHILE WE WERE DRIVING ON AN INTERSTATE, REMAINED ON FOR JUST
 OVER AN HOUR, AND THEN WENT OFF. WE HAVE HAD THE CAR
 EVALUATED BY NISSAN TWICE AND ARE REPEATEDLY TOLD NOTHING IS
 WRONG. I ALSO WROTE AND SPOKE WITH NISSAN CORPORATE AND WAS
 TOLD THERE IS NOTHING THEY CAN DO. THERE IS NOTHING UNDER THE
 SEAT. THERE ARE NO CHILDREN IN THE CAR AND MY WIFE IS NOT
 TURNING AROUND IN THE SEAT. I HAVE PICTURES (I CAN FORWARD IF
 DESIRED) THAT SHOW THE PROBLEM WHILE WE ARE ON THE ROAD. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**May 06 2015** NHTSA ID Number: 10714980**Components: AIR BAGS****NHTSA ID Number** 10714980**Incident Date** December 30 2014**Consumer Location** SANTEE, CA**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG LIGHT TURNS ON WHEN A PASSENGER IS
FIRE No PRESENT, MEANING IF IN AN ACCIDENT THE AIRBAG WILL NOT DEPLOY.
INJURIES 0 THE DEALER HAS HAD THE CAR IN 5 TIMES FOR THIS ISSUE AND IS NOT
DEATHS 0 ABLE TO REPAIR IT SINCE NOW THE VEHICLE WILL NOT GIVE A CODE TO
 FIX IT. I WAS ABLE TO GET NISSAN NORTH AMERICA INVOLVED AND THEY
 SAID THE VEHICLE IS REPAIRED, HOW DO I FEEL SAFE HAVING A
 PASSENGER IN THAT SEAT WITH OUT CERTAINTY THAT AIRBAG WILL
 DEPLOY IN AN ACCIDENT. WHEN WE MET WITH [XXX], FROM NISSAN
 NORTH AMERICA, THE ENGINEER, HE STATED THAT THIS AIRBAG IS
 UNDER RATED AND CAUSES MORE HARM THAN GOOD. WHY WOULD AN
 ENGINEER FROM THE FACTORY SAY SOMETHING THIS RIDICULOUS, THIS
 IS WHY WE BOUGHT THE CAR..FOR THE SAFETY RATINGS AND ALL THE
 AIRBAGS. HE STATED THEY ONLY CAUSE BLACK EYES AND BROKEN
 NOSES, TO WHICH I SAID "ITS BETTER THAN THE ALTERNATIVE..,DEATH. I
 AM NOT FEELING SAFE IN THIS CAR AND HOPE SOMEONE CAN HELP US
 GET IT RECTIFIED. THANK YOU FOR YOUR TIME. INFORMATION
 REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5
 U.S.C. 552(B)(6). *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

May 12 2015 NHTSA ID Number: 10715945

Components: AIR BAGS

NHTSA ID Number 10715945

Incident Date December 17 2014

Consumer Location ASHLAND, KY

Vehicle Identification Number 1N4AL3AP8DN*****

Complaint Summary

CRASH No AIR BAG INDICATOR LIGHT SHOWS AIRBAG OFF WITH ADULTS IN THE
FIRE No PASSENGER SEAT. MULTIPLE OCCURANCES, HAD REPROGRAMMING
INJURIES 0 DONE, PROBLEM PERSISTS.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 14 2015** NHTSA ID Number: 10716401**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10716401**Incident Date** June 20 2014**Consumer Location** NAZARETH, PA**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No SEVERAL TIMES THE PASSENGER SEAT / OCCUPANT DETECTION SYSTEM
FIRE No HAS FAILED TO PROPERLY IDENTIFY AN ADULT OCCUPANT AND HAS
DISABLED THE PASSENGER AIRBAG. THIS OCCURS WITH MALES AND
INJURIES 0 FEMALES RANGING FROM 40TH TO 70TH PERCENTILE IN ALL GENDERS. I
DEATHS 0 HAVE RECORDED VIDEOS OF THESE INCIDENTS FOR RECORD OF THEIR
OCCURRENCE. THE ONLY RESOLUTION IS TO PULL OVER, POWER CAR
COMPLETELY OFF AND RESTART CAR. ON RESTART THE CAR RECOGNIZED
THE OCCUPANT AND ENABLED THE PASSENGER AIRBAG. THE DATE OF
INCIDENT IS OF THE FIRST OCCURRENCE. THIS HAPPENED SEVERAL
MORE TIMES WITH THE MOST RECENT BEING MAY 2015 WITH
APPROXIMATELY 29,000 MILES ON THE VEHICLE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 20 2015** NHTSA ID Number: 10717505**Components: AIR BAGS****NHTSA ID Number** 10717505**Incident Date** June 06 2014**Consumer Location** PACOIMA, CA**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No SEVERAL TIMES THE PASSENGER SEAT / OCCUPANT DETECTION SYSTEM
FIRE No HAS FAILED TO PROPERLY IDENTIFY AN ADULT OCCUPANT AND HAS
INJURIES 0 DISABLED THE PASSENGER AIR BAG. DEALER HAS SERVICED TWICE BUT
DEATHS 0 ISSUE PERSIST. THE ONLY RESOLUTION IS TO PULL OVER, POWER CAR
COMPLETELY OFF AND RESTART CAR. ON RESTART THE CAR RECOGNIZED
THE OCCUPANT AND ENABLED THE PASSENGER AIRBAG. THIS HAPPENED
SEVERAL MORE TIMES WITH THE MOST RECENT BEING APRIL 2015. NOW I
FEEL UNSAFE SPECIALLY WITH MY WIFE PREGNANT SEATING ON THE
PASSENGER SIDE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 22 2015** NHTSA ID Number: 10720971**Components: POWER TRAIN, AIR BAGS, SERVICE BRAKES****NHTSA ID Number** 10720971**Incident Date** July 05 2013**Consumer Location** CLEVELAND, OH**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No FIRST AND FOREMOST, THIS VEHICLE IS NOT SAFE SINCE THE AIR BAG
FIRE No LIGHT FOR THE PASSENGER HAS NEVER WORKED. MORE THAN 6 TIMES
INJURIES 0 THE DEALER HAS TRIED TO FIX TO NO AVAIL. I WONT LET PASSENGERS
DEATHS 0 SIT IN THE FRONT FOR THEIR SAFETY. I ALWAYS HAVE THEM SIT IN THE
 BACK. IT LOOKS LIKE I AM THEIR EMPLOYEE/DRIVER. ALSO A HUGE
 PROBLEM IS THE CVT TRANSMISSION. IT SHUDDERS, GRUMBLES AND
 THE WHOLE CAR VIBRATES INTERMITTENTLY. FIRST THE DEALER SAID IT
 WAS THE ALTERNATOR AND REPLACED IT, THAT DIDNT FIX IT SO THEY
 SAID IT WAS A BOLT, THAT WASNT IT, FINALLY THEY JUST GAVE UP AND
 SAID THEY DONT KNOW AND "THEY CANT REPRODUCE THE PROBLEM" ITS
 ALL A SCAM. THIS CAR IS DEFECTIVE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 01 2015** NHTSA ID Number: 10720918**Components: AIR BAGS****NHTSA ID Number** 10720918**Incident Date** March 01 2014**Consumer Location** BUDA, TX**Vehicle Identification Number** 1N4AL3AP7EC*******Complaint Summary**

CRASH No 2014 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO PASSENGER
FIRE No AIRBAG INDICATOR LIGHT ISSUES. *SMD THE CONSUMER STATED THE
INJURIES 0 AIR BAG LIGHT ILLUMINATED INDICATING THE PASSENGER AIR BAG WAS
DEATHS 0 DEACTIVATED, DESPITE HIS 100 POUND WIFE WAS SEATED IN THE FRONT
 PASSENGER SEAT. THE DEALER REPROGRAMMED THE OCCUPANT
 CLASSIFICATION SYSTEM. HOWEVER, FOUR MONTHS LATER, THE LIGHT
 ILLUMINATED AGAIN. THE DEALER REPROGRAMMED THE OCS AGAIN.
 THE CONSUMER RETURNED TO THE DEALER FOR A THIRD TIME, IN
 DECEMBER 2014. THE DEALER CLAIMED THEY TEST DROVE THE VEHICLE
 WITH A PASSENGER AND THEY COULD NOT DUPLICATE THE PROBLEM.
 *JB

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Associated Documents (1)

Complaint Letter

CL-10720918-5301.pdf 0.053KB

<https://static.nhtsa.gov/complaints/10720918/10720918-AF0DEE51A26F02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**June 30 2015** NHTSA ID Number: 10731167**Components: AIR BAGS, SEATS****NHTSA ID Number** 10731167**Incident Date** September 08 2012**Consumer Location** ROSSVILLE, GA**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No I HAVE A 2013 NISSAN ALTIMA. THE PASSENGER SEAT AIR BAG
FIRE No OCCUPANT SENSOR COMES ON SHOWING THAT THE PASSENGER AIR BAG
INJURIES 0 IS TURNED OFF WHEN AN ADULT IS SITTING IN THE SEAT. THE ADULT IS
DEATHS 0 200 LBS. THE LIGHT WILL STAY ON FOR 15-20 MINUTES WHILE DRIVING.
MY CAR WAS RECALLED FOR THE OCCUPANT SENSOR CLASSIFACATION
RESET. IT DID NOT CHANGE ANYTHING. IT STILL DOES THE SAME THING. I
HAVE COMPLAINED ABOUT IT NUMEROUS TIMES TO THE DEALER. THE
DEALER SAYS THERE IS STILL NOT A FIX FROM NISSAN. I WANT THIS
FIXED. PLEASE HELP.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 02 2015** NHTSA ID Number: 10731815**Components: AIR BAGS****NHTSA ID Number** 10731815**Incident Date** February 24 2015**Consumer Location** AMELIA, VA**Vehicle Identification Number** 1N4AL3AP8EC*******Complaint Summary**

CRASH No THE PASSENGER SIDE FRONT SEAT WILL NOT DETECT AN ADULT
FIRE No OCCUPYING THE SEAT AND DISABLES THE AIR BAG FOR THAT
INJURIES 0 PASSENGER. I HAVE PERSONALLY EXPERIENCED THIS ON MULTIPLE
DEATHS 0 OCCASIONS FOR ADULTS RANGING IN WEIGHTS FROM 130 POUNDS TO
 165 POUNDS. I HAVE TAKEN IT TO MY DEALER ON 4 OCCASIONS. THE
 FIRST TIME THEY TOLD ME THEY REPROGRAMMED IT. THE SECOND,
 THEY REPLACED A SENSOR. THE THIRD, THEY SAID MY WIFE DIDN'T
 WEIGH ENOUGH AND TO SIT VERY STILL OR BOUNCE AROUND IN THE
 SEAT SO THAT THE PASSENGER IS DETECTED. THE FOURTH TIME, THEY
 REPLACED TWO SENSORS. STILL THE ISSUE PERSISTS. TO TRY AND
 REMEDY, I HAVE TO PUT THE CAR IN PARK AND KEEP TURNING THE CAR
 OFF AND ON UNTIL IT DETECTS MY PASSENGER AND ENABLES THE
 AIRBAG.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**August 03 2015** NHTSA ID Number: 10745948**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10745948**Incident Date** January 05 2015**Consumer Location** WEBSTER, NY**Vehicle Identification Number** 1N4AL3AP5EC*******Complaint Summary**

CRASH No THE PASS. SIDE AIR BAG OFF LIGHT DO NOT ALL WAYS TURN OFF WHEN
FIRE No SOMEONE IS SETTING IN PASS. SEAT. NISSAN LAST YEAR HAD A RECALL
INJURIES 0 FOR THIS PROBLEM, THEY RELOADED THE OCS SOFTWARE FOR THIS
DEATHS 0 PROBLEM. I HAVE HAD 3 PROBLEM SO FAR SENSE THE RECALL. MOST OF
 THE TIME THERE IS NO ONE BUT ME IN THE CAR SO I DO NOT HAVE A
 IDEA OF HOW OFTEN IT COULD HAD FAIL IF SOMEONE WAS IN THE PASS.
 SEAT WITH EVERY TRIP. I HAVE ONLY TAKEN THE CAR ONCE TO THE
 DEALER FOR THIS PROBLEM BECAUSE THE FIRST TIME I DID NOT THINK
 ANYTHING ABOUT IT. THE SECOND TIME I TOOK IT TO THE DEALER AND
 AFTER CHECKING IT OUT, THEY TOLD ME THAT THERE WAS NOTING THEY
 COULD OR WOULD DO BECAUSE THEY HAD NO FAILURE AND THAT
 NISSAN WILL NOT LET THEM REPLACE ANY PARTS UNLESS THERE IS A
 FAILURE AS NISSAN WILL NOT PAY FOR THE ITEM. OPEN REF.# 19611123
 WITH NISSAN AND WAS TOLD ABOUT THE SAME THIN, EXCEPT NISSAN
 SAID THAT IT WAS THE DEALER CALL BUT THEY WOULD NOT PAY FOR NO
 FAILURE PART REPLACEMENT. I BELIEVE IS A SAFETY PROBLEM AND
 SOMEONE WITH POWER SHOULD LOOK INTO IT, DO TO THE FACT THERE
 HAVE ALREADY BEEN A RECALL FOR THIS PROBLEM. NO ONE I TALK TO
 AT THE DEALER OR ON THE PHONE TO NISSAN WOULD OR COULD DO
 ANYTHING ABOUT IT. THE INTERNET HAS MANY WRITE UP ABOUT THIS
 PROBLEM THAT NO ONE WILL DO ANYTHING ABOUT. I GUESS THEY ARE
 WAITING FOR SOMEONE TO BE BADLY INJURED OR KILLED TO TAKE THE
 PROBLEM SERIOUS.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**August 03 2015** NHTSA ID Number: 10745982**Components: AIR BAGS****NHTSA ID Number** 10745982**Incident Date** August 23 2013**Consumer Location** SOUTH PARK, PA**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA SV; PASSENGER SIDE AIRBAG INDICATOR LIGHT
FIRE No ILLUMINATES, REPRESENTING THAT THE AIRBAG IS OFF, WHEN A
INJURIES 0 PASSENGER WEIGHING 118 LBS IS PRESENT IN THE PASSENGER SEAT.
DEATHS 0 THIS IS THE 5TH TIME REPORTING ISSUE TO NISSAN. TO REPEAT ISSUE,
 PARK&STOP CAR ON HILL WITH THE PASSENGER SIDE OF CAR ON THE
 DOWNHILL SIDE OF SLOPE. HAVE PASSENGER SEATED AND BUCKLED
 INTO SEAT PRIOR TO STARTING CAR. LIGHT WILL STAY ILLUMINATED
 UNTIL CAR IS TURNED OFF, PASSENGER EXITS CAR, CAR IS TURNED ON
 AND LIGHT GOES OFF. IN ADDITION, THIS HAS OCCURRED WHILE DRIVING
 ON INTERSTATE. INCIDENTS CAPTURED VIA VIDEO AND AVAILABLE FOR
 VIEWING. INCIDENT REPORTED TO NISSAN AFTER TAKING TO DEALER 4
 TIMES WITHOUT RESOLUTION. SUBSEQUENTLY NISSAN DENIED
 REQUESTS. VEHICLE GOING FOR 5TH TIME TO DEALERSHIP ON 8/7/15.
[HTTPS://WWW.YOUTUBE.COM/CHANNEL/UC7TI0VVAA6P1-LBURWFH4TQ](https://www.youtube.com/channel/UC7TI0VVAA6P1-LBURWFH4TQ)

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 04 2015** NHTSA ID Number: 10746072**Components: AIR BAGS****NHTSA ID Number** 10746072**Incident Date** August 04 2015**Consumer Location** KINGSTON, NY**Vehicle Identification Number** 1N4AL3AP7LC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE DRIVING AT 10
FIRE No MPH, THE FRONT PASSENGER SIDE AIR BAG WARNING LIGHT
INJURIES 0 ILLUMINATED. THE CONTACT STATED THAT THE FAILURE RECURRED
DEATHS 0 CONTINUOUSLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE
MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE
MILEAGE WAS 11,500. UPDATED 12/03/15*LJ *CN

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Associated Documents (1)

EVOQ Document

EQ-10746072-3683.pdf 0.209KB

<https://static.nhtsa.gov/complaints/10746072/10746072-AF0DEE51AB2002CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**August 10 2015** NHTSA ID Number: 10747660**Components: AIR BAGS****NHTSA ID Number** 10747660**Incident Date** February 10 2015**Consumer Location** SEAL BEACH, CA**Vehicle Identification Number** 1N4AL3APXEN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER:
INJURIES 0 14V138000 (AIR BAGS, ELECTRICAL SYSTEM). HOWEVER, THE CONTACT
DEATHS 0 STATED THAT WHEN AN ADULT PASSENGER WAS SEATED IN THE FRONT
 PASSENGERS SIDE SEAT, THE AIR BAG WARNING LIGHT ILLUMINATED
 INDICATING THAT THE FRONT PASSENGER SIDE AIR BAG WAS
 DEACTIVATED. THE FAILURE RECURRED ON SEVERAL OCCASIONS WHEN
 AN ADULT PASSENGER SAT IN THE FRONT PASSENGERS SIDE SEAT. THE
 VEHICLE WAS TAKEN TO THE DEALER AND WAS NOT DIAGNOSED. THE
 MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE
 APPROXIMATE FAILURE MILEAGE WAS 49,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 04 2015** NHTSA ID Number: 10761506**Components: AIR BAGS****NHTSA ID Number** 10761506**Incident Date** October 15 2014**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP8FC*******Complaint Summary**

CRASH No SINCE THE PURCHASE OF THE VEHICLE IN SEPT 2014, I HAVE HAD

FIRE No RECURRING ISSUES WITH THE PASSENGER SIDE AIR BAG. WHEN MY

INJURIES 0 DAUGHTER, WHO IS 5'9" AND WEIGHS 150 LBS IS IN THE SEAT THE "AIR

DEATHS 0 BAG OFF" LIGHT WILL RANDOMLY ILLUMINATE. SHE IS NOT FIDGETING IN

HER SEAT. SHE IS SITTING EVENLY IN THE SEAT AND NOT MOVING. I

HAVE TAKEN IT TO THE NISSAN DEALER 4 TIMES. THE FIRST TWO TIMES

THEY CLAIMED TO HAVE READ THE ERROR MESSAGES AND

REPROGRAMMED IT. THE ISSUE CONTINUED, THE THIRD TIME IT WAS IN,

THEY REPLACED THE SENSOR IN THE SEAT. THE PROBLEM PERSISTED

AFTER THE SENSOR WAS REPLACED. I WAS THEN DIRECTED BY THE

DEALER TO FILE A CLAIM WITH NISSAN. I DID SO AND THEY DISPATCHED

A DEALER SERVICE TECHNICIAN TO EVALUATE THE CAR. HE CLAIMED

THAT HE COULD NOT RECREATE THE ISSUE AND THAT THERE WAS

NOTHING THAT NISSAN COULD DO. HIS REPORT INDICATED THAT THE

"SYSTEM IS WORKING AS DESIGNED". I RECEIVED A COPY OF A

TECHNICAL SERVICE BULLETIN DATED AUGUST 29, 2014 WHICH STATES

THAT OCCUPANT CLASSIFICATION SYSTEM (OCS) RESPONDS TO

DIFFERENT SEATING POSTURE AND MAY BE OPERATING NORMALLY. I

WAS ALSO TOLD BY THE TECHNICIAN THAT IF IT HAPPENS TO HAVE THE

PASSENGER GET OUT AND GET BACK IN TO RESET THE SYSTEM. I HAVE

NEVER HAD A CAR WHERE THE PASSENGER HAD TO SIT A CERTAIN WAY

OR GET OUT OF THE CAR TO MAKE THE AIR BAGS WORK PROPERLY!! I

REQUESTED TO HAVE MY CASE ESCALATED TO THE NEXT LEVEL AND

WAS TOLD THERE WAS NOT A NEXT LEVEL. THE SAFETY OF MY

CHILDREN IS OF EXTREME IMPORTANCE TO ME AND I HAVE NO

ASSURANCE THAT THE SYSTEM WILL WORK IF TESTED. UNFORTUNATELY,

THE ONLY WAY TO TEST IT WOULD BE TO GET IN AN ACCIDENT. I DO NOT

WANT TO TAKE THAT CHANCE!! I HAVE REQUESTED A BUY BACK FROM

NISSAN AND AM AWAITING THEIR RESPONSE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

September 07 2015 NHTSA ID Number: 10761916

Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS

NHTSA ID Number 10761916

Incident Date December 30 2013

Consumer Location METAIRIE, LA

Vehicle Identification Number 1N4AL3AP7DN*****

Complaint Summary

CRASH No THE VEHICLE WAS INVOLVE IN THE 2014 RECALL FOR THE SAFETY
FIRE No DEFECT DUE TO A COMPUTER PROGRAM COULD MISJUDGE THE WEIGHT
INJURIES 0 OF THE PERSON IN THE FRONT PASSENGER SEAT AND CONCLUDE THAT A
DEATHS 0 CHILD INSTEAD OF AN ADULT WAS SITTING THERE. THE LOCAL NISSAN
DEALER HAS TRIED AT LEST 5 TIME TIMES TO CORRECT TO NO AVAIL

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 10 2015** NHTSA ID Number: 10762971**Components: AIR BAGS****NHTSA ID Number** 10762971**Incident Date** September 05 2015**Consumer Location** PITTSBURG, CA**Vehicle Identification Number** 1N4AL3AP1EC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHEN STARTING THE
FIRE No VEHICLE, THE FRONT PASSENGER SIDE AIR BAG WARNING INDICATOR
INJURIES 0 TURNED OFF WHEN A PASSENGER OCCUPIED THE SEAT. THE FAILURE
DEATHS 0 RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS TAKEN TO THE
DEALER WHERE IT WAS DIAGNOSED THAT THE AIR BAG SYSTEM NEEDED
TO BE RESET. THE AIR BAG WAS REPLACED WITH A NEW SENSOR BUT
THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE
FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 5,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 21 2015** NHTSA ID Number: 10766486**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10766486**Incident Date** September 14 2015**Consumer Location** SAN MARCOS, TX**Vehicle Identification Number** 1N4AL3AP4EC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHEN THE FRONT PASSENGER SEAT WAS OCCUPIED, THE AIR BAG
INJURIES 0 OFF WARNING LIGHT ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS
DEATHS 0 NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF
THE FAILURE AND STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA
CAMPAIGN NUMBER: 14V138000 (AIR BAGS, ELECTRICAL SYSTEM). THE
FAILURE MILEAGE WAS 31,500.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 21 2015** NHTSA ID Number: 10779712**Components: AIR BAGS****NHTSA ID Number** 10779712**Incident Date** September 01 2015**Consumer Location** TOLEDO, OH**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH No MY PASSENGER AIR BAG LIGHT INTERMITTENTLY COMES ON WHEN AN ADULT IS SEATED IN THE PASSENGER SEAT. SOMETIMES IT COMES ON WHEN NO ONE IS SEATED. SOON AFTER THIS FIRST HAPPENED, I RECEIVED A RECALL, AND ON MAY 9, 2014, TOOK MY CAR TO THE NISSAN DEALER. IT WAS "REPROGRAMED" AND DID NOT FIX THE PROBLEM. I TOOK IT BACK ON JUNE 6, 2014, AND THE REPORT SAYS "GENERAL MAINTENANCE". THE PROBLEM PERSISTED. I TOOK IT AGAIN ON NOV 14, 2014, AND THE "STRAIN GAUGE" WAS RESET . I WAS TOLD TO RETURN IF PROBLEM PERSISTED, WHICH IT DID (AND CONTINUES TO DO). VERY FRUSTRATED, I RETURNED JUNE 25, 2015. THE PROBLEM "CANNOT BE VERIFIED", SO NOTHING WAS DONE. I RETURNED AGAIN SEPT 8, 2015 AND WAS REALLY TRULY UPSET THAT THIS SERIOUS POTENTIALLY LIFE THREATENING PROBLEM IS STILL UNABLE TO BE ELIMINATED. THIS TIME I WAS TOLD THAT IT IS A "DESIGN" PROBLEM AND CANNOT BE FIXED BY MECHANICS. I WAS TOLD ENGINEERS HAVE BEEN CALLED TO THE DEALERSHIP TO ADDRESS THIS SAME PROBLEM AND THAT THEY ARE UNABLE TO FIX IT. I FIND IT HARD TO IMAGINE THAT NISSAN WANTS TO DUST THIS OFF. IT CANNOT BE FIXED? I IMAGINE THE NEXT TIME I GO IN THEY WILL POKE OUT THE LIGHT BULB, OR PERHAPS PUT BLACK TAPE OVER THE LIGHT SO IT WON'T "DISTURB" ME. SHOULD I JUST "NOT WORRY"? WHAT IS THE REMEDY, AND HOW MUCH LONGER DO I HAVE TO DRIVE THE CARE WITH THE WORRY THAT THE AIR BAG WILL NOT OPERATE IN THE EVENT OF A CRASH? I FIND THIS INTOLERABLE.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 12 2015 NHTSA ID Number: 10781422

Components: AIR BAGS

NHTSA ID Number 10781422

Incident Date August 01 2015

Consumer Location BOYNTON BEACH, FL

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH No THE PASSENGER SIDE AIRBAG LIGHT COMES ON INDICATING THAT THE
FIRE No AIRBAG IS DISABLED WHEN A PASSENGER IS IN THE FRONT SEAT.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 14 2015** NHTSA ID Number: 10781901**Components: AIR BAGS****NHTSA ID Number** 10781901**Incident Date** January 01 2015**Consumer Location** POTTSTOWN, PA**Vehicle Identification Number** 1N4AL3APXEC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER SIDE AIR BAG FAILED. THE AIR BAG LIGHT
INJURIES 0 INDICATED THAT THE AIR BAG WAS OFF WHILE THE SEAT WAS OCCUPIED.
DEATHS 0 THE VEHICLE WAS TAKEN TO THE DEALER SEVERAL TIMES FOR THE
FAILURE. THE DEALER REPLACED THE FRONT PASSENGER SEAT FRAME,
AND THE AIR BAG SENSOR WAS REPLACED; HOWEVER, THE FAILURE WAS
NOT CORRECTED. THE MANUFACTURER WAS NOTIFIED. THE
APPROXIMATE FAILURE MILEAGE WAS 5,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**October 20 2015** NHTSA ID Number: 10783624**Components: AIR BAGS****NHTSA ID Number** 10783624**Incident Date** September 10 2015**Consumer Location** AUSTIN, TX**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No I HAVE A 2013 NISSAN ALTIMA. THE PASSENGER SEAT AIR BAG
FIRE No OCCUPANT SENSOR COMES ON SHOWING THAT THE PASSENGER AIR BAG
INJURIES 0 IS TURNED OFF WHEN AN ADULT IS SITTING IN THE SEAT. THE ADULT IS
DEATHS 0 200 LBS. THE LIGHT WILL STAY ON WHILE DRIVING. MY CAR WAS
 RECALLED FOR THE OCCUPANT SENSOR CLASSIFICATION RESET. IT DID
 NOT CHANGE ANYTHING. IT STILL DOES THE SAME THING. I HAVE
 COMPLAINED ABOUT IT NUMEROUS TIMES TO THE DEALER. THE DEALER
 SAYS THERE IS NO FIX FOR THIS AND NO CODES IN THE COMPUTER. IT
 SEEMS THAT IF THE PASSENGER SITS IN THE CAR, BUCKLES THE SEAT
 BELT BEFORE THE CAR IS STARTED THEN THE ISSUE HAPPENS LESS
 OFTEN, AS IF THE CAR ONLY CHECKS IF THE SEAT IS OCCUPIED ON
 STARTUP.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 20 2015** NHTSA ID Number: 10783683**Components: AIR BAGS, SEAT BELTS****NHTSA ID Number** 10783683**Incident Date** December 13 2014**Consumer Location** AUBURN, CA**Vehicle Identification Number** 1N4AL3APXFC*******Complaint Summary**

CRASH No THE PASSENGER AIR BAG SENSOR INTERMITTENTLY DOES NOT SENSE A
FIRE No PASSENGER THEREFORE THE PASSENGER AIR BAG WARNING SYSTEM
INJURIES 0 STAYS OFF. MY WORRY IS, IF IN AN ACCIDENT WILL MY WIFE OF 54 YEARS
DEATHS 0 BE SAVED BY THE AIR BAG DEPLOYING OR NOT. THE VEHICLE WAS TAKEN
IN TO FUTURE NISSAN OF ROSEVILLE, ON 03/24/15, INSPECTED, STATED
COULD NOT DUPLICATE PROBLEM. WE WERE TOLD NO RECALL OR
REPORTS FROM OTHER OWNERS ARE KNOWN. THE PROBLEM IS STILL
HAPPENING. WE HAVE HEARD OF THE SAME ISSUE OCCURRING WITH
OTHERS. MY WIFE AND I ARE VERY CONCERNED WITH OUR SAFETY.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**October 26 2015** NHTSA ID Number: 10785993**Components: AIR BAGS****NHTSA ID Number** 10785993**Incident Date** October 23 2015**Consumer Location** JONESBOROUGH, TN**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH No PASSENGER SIDE AIRBAG LIGHT DOES NOT CYCLE OFF WHEN A ADULT IS ON BOARD. THIS OCCURS APROX 15% OF THE TIME AND REQUIRES THE CAR TO BE SHUT DOWN AND RESTARTED. THIS MITIGATES THE PROBLEM

FIRE No

INJURIES 0 MOST OF THE TIME. CAR HAS BEEN IN FOR REPAIRS FOR THIS PROBLEM

DEATHS 0 ON 3 OCCASIONS TO INCLUDE THE SPRING 14 ALGORITHM RECALL. IF ANYTHING, THE COMPUTER REPROGRAM MADE IT WORSE. NISSAN DEALERS HAVE NO FIX AND IGNORE THE PROBLEM. DEALER TREATS ME LIKE IT IS MY IMAGINATION EVEN THOUGH I HAVE VIDEO RECORDED THE LIGHT ON AT SPEED SEVERAL DOZEN TIMES. MY CAR IS A LEASE AND IT IS GOING BACK IN 6 MONTHS. THIS PROBLEM IS DEPENDENT ON THE "BOOT" PROCESS FAILING. THE LIGHT DOES NOT COME ON DURING TRAVEL IF IT PROPERLY CYCLES WHEN THE CAR IS STARTED. IF THE LIGHT SUCCESSFULLY GOES OUT 5 SECONDS AFTER START, IT STAYS OUT. I AM ASSUMING THAT THE PASSENGER AIRBAG IS ENGAGED AND WILL FUNCTION? THIS PROBLEM HAS OCCURRED FROM THE VERY FIRST DAY UNTIL NOW, ONGOING....35800 MILES.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 28 2015** NHTSA ID Number: 10786788**Components: AIR BAGS****NHTSA ID Number** 10786788**Incident Date** September 27 2015**Consumer Location** WESTFIELD, MA**Vehicle Identification Number** 1N4BL3AP4DC*******Complaint Summary**

CRASH No THE CAR RANDOMLY DISPLAYS THE FRONT PASSENGER AIRBAG
FIRE No DEACTIVATION LIGHT WHEN THE SEAT IS EITHER OCCUPIED BY SOMEONE
INJURIES 0 WEIGHING 130-180 POUNDS OR THE SEAT IS EMPTY. ALL COMPONENTS
DEATHS 0 OF THE FRONT PASSENGER SYSTEM HAVE BEEN REPLACED AND RECALL
 NUMBER 14V138000 HAS BEEN PERFORMED. SINCE THIS RANDOMLY
 HAPPENS, NISSAN SAYS "IF THEY CAN'T DUPLICATE THE PROBLEM, THEY
 CANNOT AND WILL NOT FIX IT." THIS STARTED AT APPROXIMATELY 20,000
 MILES AND HAS CONTINUED SINCE. THE VEHICLE WAS BEING DRIVEN ON
 THE ROADWAY AND THE LIGHT WILL SOMETIMES COME ON. A NISSAN
 REP SAID TODAY, OCTOBER 29, 2015, THAT IF THE FRONT PASSENGER
 AIRBAG WAS TO DEPLOY WHILE OCCUPIED BY MY WIFE(5' 5" 180 POUNDS)
 OR DAUGHTER(4' 10" 130 POUNDS) THAT "THEY WOULD BE SERIOUSLY
 HURT OR KILLED IF THE AIRBAG DEPLOYED." I HAVE PICTURES AND
 VIDEOS SHOWING THE MALFUNCTION. IT HAS HAPPENED ON NUMEROUS
 DATES.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 02 2015** NHTSA ID Number: 10787785**Components: AIR BAGS****NHTSA ID Number** 10787785**Incident Date** September 23 2015**Consumer Location** PALM BEACH GARDENS, FL**Vehicle Identification Number** 1N4AL3AP6FC*******Complaint Summary**

CRASH No FROM TIME TO TIME THE WARNING LIGHT THAT STATES THAT THE
FIRE No FRONT PASSENGER AIR BAG IS NOT WORKING COMES ON. WHEN THIS
INJURIES 0 OCCURED THE PASSENGERE WAS AN ADULT AT A WEIGHT GREATER THAN
DEATHS 0 150 POUNDS. THE ONLY WAY TO GET THE LIGHT TO GO OFF AND HAVE
THE AIR BAG WORK WAS TO TURN THE CAR OFF AND THEN START IT
AGAIN. THIS HAS BEEN BACK TO THE DEALER AND THEY CAN FIND
NOTHING WRONG AND NISSAN WILL NOT DO ANYTHING. THIS
HAPPENED TOO ON AN A 2013 MODEL OF THE ALTIMA AS WELL. NO ONE
WAS HURT - THE AIR BAG DID NOT OPEN, JUST THIS SUPPLEMENTAL
SYSTEM STATED THAT IT WAS NOT WORKING..

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 04 2015** NHTSA ID Number: 10788370**Components: AIR BAGS****NHTSA ID Number** 10788370**Incident Date** May 01 2013**Consumer Location** NEW PORT RICHEY, FL**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA SV PURCHASED BRAND NEW, APRIL 2013.. MY
FIRE No PASSENGER SIDE AIRBAG LIGHT DETECTOR IS CONSTANTLY
INJURIES 0 INTERMITTENTLY LIGHTING UP WHEN MY DAUGHTER, WHO IS 18 SITS IN
DEATHS 0 THE SEAT..SHE WEIGHS ABOUT 115 LBS. TO GET THE LIGHT TO TURN OFF,
 AND THEREFORE HOPE THE AIRBAG WORKS, IF GOD FORBID WE GET INTO
 AN ACCIDENT, I HAVE TO TURN OFF THE CAR, HAVE HER GET OUT, THEN
 GET BACK IN AND THEN START THE CAR AGAIN..THIS USUALLY RESULTS
 IN THE LIGHT GOING OUT AND THEN WE CAN PROCEED "SAFELY" ON OUR
 WAY, WITH THE AIRBAG HOPEFULLY OPERATIONAL. THAT'S PRETTY BAD
 WHEN WE ALREADY HAVE A RITUAL TO FIGURE THIS ISSUE OUT, DON'T
 YOU THINK?? I DID TAKE IT TO NISSAN WHERE I BOUGHT IT NEW, 2 YEARS
 AGO AND THEY TOLD ME THAT SHE DOESN'T WEIGH ENOUGH FOR THE
 SENSOR.. I HAVE A FRIEND WHO WEIGHS 180 LBS AND THE LIGHT ALSO
 OCCASIONALLY GOES ON WITH HER IN THE SEAT!! SO, BY NISSAN'S
 REASONING, THEN 180 LBS ISN'T ENOUGH TO ACTIVATE THE SENSOR????
 SHE LOVES IT BECAUSE IT MAKES HER FEEL THINNER, BUT SERIOUSLY,
 THIS IS RIDICULOUS! SOMETHING IS OBVIOUSLY WRONG WITH EITHER
 THE AIRBAG OR SENSOR! NOW, I SEE NISSAN HAS A RECALL FOR THIS
 EXACT SAME ISSUE THAT I HAVE BEEN DEALING WITH FOR 2 YEARS, BUT
 SOMEHOW, MY CAR IS EXCLUDED WHEN THIS IS EXACTLY WHAT I HAVE
 HAD ISSUES WITH. WHAT IS THE REASONING HERE?? ALSO, I LIVE IN
 FLORIDA, WHERE THE HUMIDITY IS VERY HIGH AND I KNOW THERE HAVE
 BEEN MANY ISSUES WITH THE TAKATA AIRBAGS WHERE THE HUMIDITY IS
 HIGH, LIKE HERE WHERE I LIVE AND DRIVE. PS,...OTHER THAN THIS, I
 REALLY DO LOVE THIS CAR..WISH THIS WOULD GET STRAIGHTENED OUT,
 OR NISSAN MAY HAVE SOME LAWSUITS ON THERE HANDS WITH
 REGARDS TO THESE AIRBAGS!!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 06 2015** NHTSA ID Number: 10788962**Components: AIR BAGS****NHTSA ID Number** 10788962**Incident Date** November 06 2015**Consumer Location** SAN DIEGO, CA**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No THE FRONT PASSENGER AIR BAG LIGHT REMAINS ILLUMINATED WHEN AN
FIRE No ADULT PASSENGER IS SEATED IN THE FRONT PASSENGER SEAT. THIS
INJURIES 0 CONTINUES TO OCCUR EVEN THOUGH THE CAR WAS SERVICED FOR THIS
DEATHS 0 RECURRING PROBLEM BY THE NISSAN DEALER LAST WEEK UNDER THE
RECALL CAMPAIGN. THE SOFTWARE UPDATE PERFORMED BY THE
DEALER HAS NOT SOLVED THE PROBLEM.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 09 2015** NHTSA ID Number: 10789209**Components: AIR BAGS****NHTSA ID Number** 10789209**Incident Date** November 09 2015**Consumer Location** LAWRENCEBURG, KY**Vehicle Identification Number** 1N4AL3AP2FC*******Complaint Summary**

CRASH No MY AIR BAG SAYS IT IS OFF WHEN SOMEONE IS SITTING IN THE SEAT. IT
FIRE No DOESN'T DO IT EVER TIME BUT IT HAS DONE IT QUITE A BIT. WHEN I TOOK
IT TO MY DEALERSHIP I BOUGHT IT FROM THEY TOLD ME THERE ISN'T
INJURIES 0 ANYTHING THEY COULD DO BECAUSE THE LIGHT WAS WORKING
DEATHS 0 PROPERLY WHEN I TOOK IT TO THEM.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 10 2015** NHTSA ID Number: 10789694**Components: AIR BAGS****NHTSA ID Number** 10789694**Incident Date** September 07 2015**Consumer Location** STEVENSVILLE, MD**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG DISABLED LIGHT HAS COME ON TWICE IN TWO
FIRE No MONTHS WHILE MY WIFE (110 LBS.) WAS SEATED SQUARELY IN THE
INJURIES 0 CENTER OF THE PASSENGER SEAT.. I NOTICE THIS RIGHT AFTER
DEATHS 0 STARTING ON A DRIVE. MY WIFE MOVED AROUND IN THE SEAT TRYING TO
 GET IT TO RECOGNIZE HER PRESENCE WITH NO LUCK. IT RESET-ED BOTH
 TIMES AFTER STOPPING THE CAR AND HAVING HER EXIT AND REENTER.
 THIS VEHICLE HAD ALREADY HAD THIS ISSUE SERVICED UNDER THE
 PREVIOUS RECALL. I TOOK IT TO THE DEALER LAST WEEK. THEY SAID
 THAT THEY COULD NOT DUPLICATE THE PROBLEM SO THEY SENT ME
 HOME WITHOUT MAKING ANY REPAIR. I HAVE VIDEO EVIDENCE PUT
 FORGOT TO GET IT OUT OF MY WIFES PHONE BEFORE SHE LEFT FOR
 JAPAN FOR AQ THREE WEEK TRIP. I WILL UPLOAD IT WHEN SHE RETURNS.
 THIS IS MY WIFES CAR SO I WILL PUT HER NAME ON THE CONTACT FORM.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 22 2015** NHTSA ID Number: 10795336**Components: AIR BAGS****NHTSA ID Number** 10795336**Incident Date** November 01 2015**Consumer Location** BLOOMINGTON, IN**Vehicle Identification Number** 1G1ZK57718F*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG SENSOR OCCASIONALLY MALFUNCTIONS AND
FIRE No THE "AIR BAG OFF" LIGHT WILL ILLUMINATE WHEN THE PASSENGER SEAT
INJURIES 0 IS INDEED OCCUPIED BY AN ADULT. THIS HAPPENS APPROXIMATELY 10%
DEATHS 0 OF THE TIME THE SEAT IS OCCUPIED. THIS IS A COMMONLY RECURRING
COMPLAINT ON THE NHTSA SITE. NISSAN HAS RECALLED
APPROXIMATELY 140 ALTIMAS, BUT MINE WAS NOT IN THIS GROUP
AFTER RUNNING MY VIN.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 25 2015** NHTSA ID Number: 10806647**Components: AIR BAGS, SEATS****NHTSA ID Number** 10806647**Incident Date** November 21 2015**Consumer Location** DALLAS, TX**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No FRONT PASSENGER AIRBAG REMAINS DISABLED WHEN FULL SIZED ADULT IS SITTING IN FRONT PASSENGER SEAT. CAR WAS TAKEN TO DEALER OVER ONE YEAR AGO FOR RECALL ON THIS ISSUE. STILL HAS NOT BEEN RESOLVED. NEW RECALL ISSUED OCT 2015, TOOK VEHICLE TO NISSAN FOR FIX ON 11/24/15. NISSAN WILL NOT FIX, SAY THEY HAVE NO WAY TO FIX THE ISSUE. NISSAN STATES I WILL HAVE TO CONTINUE TO DRIVE A VEHICLE WITH INOPERABLE PASSENGER AIR BAGS. SHOWED NISSAN SERVICE DEPT VIDEO OF FULL SIZED ADULT SITTING IN PASSENGER SEAT, VEHICLE RUNNING, AND "AIRBAG OFF" LIGHT ILLUMINATED IN CENTER OF DASH. NISSAN STATES THERE IS NO FAULT IN THE SYSTEM, AND PASSENGER SHOULD JUST "MOVE THEIR LEGS" TO ARM THE SYSTEM. PASSENGER SEATING POSITION DOES NOT ARM AIRBAG OR ALTER THE FUNCTION OF THE FAULTY SYSTEM. PROBLEM OCCURS RANDOMLY, WITH VEHICLE MOVING/STATIONARY.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 26 2015** NHTSA ID Number: 10807116**Components: AIR BAGS****NHTSA ID Number** 10807116**Incident Date** September 01 2015**Consumer Location** IMPERIAL, CA**Vehicle Identification Number** 1N4L3AP8FC2*******Complaint Summary**

CRASH No THE FRONT PASSENGER AIRBAG LIGHT COMES ON WHILE THE VEHICLE IS
FIRE No MOVING AND WHILE THERE IS AN ADULT IN THE SEAT. THE DEALERSHIP
CHECKED THE SYSTEM AND STATED THERE WERE NO PROBLEMS
INJURIES 0 DETECTED. THE SYSTEM HAS CONTINUED TO MALFUNCTION. THE
DEATHS 0 CONCERN IS THE BAGS WON'T DEPLOY WHEN NEEDED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 28 2015** NHTSA ID Number: 10807302**Components: AIR BAGS****NHTSA ID Number** 10807302**Incident Date** November 10 2015**Consumer Location** COLCHESTER, CT**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No PASSENGER AIR BAG LIGHT COMES ON INTERMITTENTLY WITH AN ADULT
FIRE No PASSENGER IN THE FRONT SEAT WEIGHING APPROXIMATELY 140 LBS.
INJURIES 0 THE YELLOW AIRBAG OFF LIGHT COMES ON INTERMITTENTLY. IT USUALLY
DEATHS 0 GOES OUT AFTER ABOUT FIVE SECONDS. SOMETIMES IT STAYS ON. I
SOMETIMES PULL OVER AND TURN OFF THE CAR AND RESTART AND IT
USUALLY GOES OUT LIKE IT IS SUPPOSED TO. TOOK CAR TO DEALERSHIP
WHERE WE BOUGHT IT. THEY SAID THEY COULDN'T DUPLICATE THE
PROBLEM. THEY RESET THE COMPUTER. PROBLEM STILL PERSISTS. I
HAVE MADE SEVERAL COMPLAINTS WITH THE DEALER. DEALERSHIP SAID
THEY COULD NOT RESOLVE THE PROBLEM BECAUSE IT IS A WEIGHT ISSUE
WITH THE PERSON SITTING IN THE SEAT. 140 LBS AND UNDER THE LIGHT
MIGHT COME ON. LOOKING ONLINE, IT LOOKS LIKE MANY PEOPLE ARE
HAVING SAME PROBLEM. THIS IS A DEFINITE SAFETY HAZARD. WHEN
LIGHT IS ON, AIR BAGS WON'T DEPLOY IF IN AN ACCIDENT OCCURS.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 01 2015** NHTSA ID Number: 10807841**Components: AIR BAGS****NHTSA ID Number** 10807841**Incident Date** November 10 2015**Consumer Location** GULF BREEZE, FL**Vehicle Identification Number** 1N4AL3APXDN*******Complaint Summary**

CRASH Yes TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT WHILE DRIVING AT 25 MPH, THE OCS WARNING LIGHT REMAINED ILLUMINATED. AS A RESULT, THE CONTACT CRASHED INTO ANOTHER VEHICLE AND THE AIR BAGS FAILED TO DEPLOY. THE PASSENGER SUSTAINED HEAD AND NECK INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. THE VEHICLE WAS TAKEN TO THE DEALER BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 44,000.

FIRE No

INJURIES 1

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 26 2015** NHTSA ID Number: 10816282**Components: AIR BAGS****NHTSA ID Number** 10816282**Incident Date** December 02 2014**Consumer Location** BOWIE, MD**Vehicle Identification Number** 1N4AL3AP0FC*******Complaint Summary**

CRASH No AFTER STARTING THE VEHICLE WHILE STILL STATIONARY, THE FRONT
FIRE No PASSENGER AIRBAG IS DISARMED DESPITE THERE BEING A PASSENGER
INJURIES 0 IN THE SEAT. THE VEHICLE MUST BE RESTARTED FREQUENTLY UNTIL THE
DEATHS 0 LIGHT INDICATES THE AIRBAG IS ARMED. I HAVE TAKEN IT TO THE
DEALER ON TWO SEPARATE OCCASIONS BUT BOTH TIMES THEY FOUND
NOTHING WRONG AND COULD ONLY RE-CALIBRATE THE SENSOR. IF
SOMEONE WERE TO NOT NOTICE THE LIGHT IT COULD POTENTIALLY BE A
DANGEROUS SITUATION FOR THE PASSENGER.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**January 10 2016** NHTSA ID Number: 10819229**Components: AIR BAGS****NHTSA ID Number** 10819229**Incident Date** December 21 2015**Consumer Location** TROY, MI**Vehicle Identification Number** 1N4AL3AP5FC*******Complaint Summary**

CRASH No THE PASSENGER SIDE FRONT SEAT SOMETIMES WILL NOT DETECT AN
FIRE No ADULT OCCUPYING THE SEAT AND DISABLES THE AIR BAG FOR THAT
INJURIES 0 PASSENGER. ADULTS RANGING IN WEIGHTS FROM 115 POUNDS TO 120
DEATHS 0 POUNDS. IT APPEARS LIKE A MANUFACTURING DEFECT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

January 14 2016 NHTSA ID Number: 10820204

Components: AIR BAGS

NHTSA ID Number 10820204

Incident Date October 01 2015

Consumer Location KATY, TX

Vehicle Identification Number 1N4AL3AP6EN*****

Complaint Summary

CRASH No THE PASSENGER AIRBAG SENSOR IS NOT PROPERLY SENSING THE
FIRE No WEIGHT. THE "AIRBAG OFF" LIGHT IS ON WHEN AN ADULT OVER THE
INJURIES 0 WEIGHT LIMIT SITS IN THE SEAT. PLUS, A CHILD UNDER THE WEIGHT
DEATHS 0 LIMIT, THE "AIRBAG OFF" LIGHT IS OFF. IN SHORT, THE PASSENGER
AIRBAG SENSOR IS NOT PROPERLY DETECTING THE CORRECT WEIGHT OF
THE PASSENGER.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**January 20 2016** NHTSA ID Number: 10821247**Components: AIR BAGS****NHTSA ID Number** 10821247**Incident Date** December 01 2013**Consumer Location** CHISAGO CITY, MN**Vehicle Identification Number** 1N4AL3AP8EC*******Complaint Summary**

CRASH No HAD RANDOM PASSENGER AIRBAG REMAIN ON WHEN PASSENGER WAS SITTING IN SEAT - MET ALL WEIGHT REQUIREMENTS. THIS NEVER

FIRE No HAPPENED CONTINUALLY BUT WAS PROBLEMATIC ENOUGH TO BRING IN

INJURIES 0 TO DEALER. THEY COULD NOT FIND ANYTHING WRONG. BROUGHT IN

DEATHS 0 SEVERAL TIMES, STILL NO FIX. NISSAN RECALLED THIS PROBLEM IN APRIL 2015, HAD FIX DONE TO VEHICLE. WITHIN A WEEK AIRBAG LIGHT STAYED ON WITH PASSENGER IN SEAT. THIS ISSUE CONTINUES YET TALKING WITH NISSAN THEY BELIEVE THAT SINCE THE DEALER CAN'T FIND ANY ERROR CODES SHOWING WHAT THE PROBLEM IS THEY WILL NOT FIX IT. NISSAN WILL NOT PUT THIS UNDER NHTSA CAMPAIGN NUMBER: 15V681000 AS IT DOES NOT FIT THEIR CRITERIA. I BELIEVE ANY PASSENGER SITTING IN THAT SEAT IS NOT SAFE. VEHICLE IS RUNNING PASSENGER COMES IN AND SITS IN SEAT, PASSENGER AIRBAG LIGHT STAYS ON. PASSENGER IS 160#. IF I TURN VEHICLE OFF AND RESTART THE AIRBAG LIGHT USUALLY DOES STAY OFF. BUT NOT SURE OF THE SAFETY AT THAT POINT - IS AIRBAG REALLY ON? THIS IS CONTINUAL SINCE BUYING THE VEHICLE IN 2013, FIX IN SPRING OF 2015 DID NOT FIX OCS FOR MY VEHICLE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**January 22 2016** NHTSA ID Number: 10821751**Components: AIR BAGS****NHTSA ID Number** 10821751**Incident Date** January 01 2014**Consumer Location** DUNCAN, SC**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH No WE HAVE THE SAME ISSUE THAT MANY HAVE COMPLAINED ABOUT WITH
FIRE No THE AIR BAG LIGHT INDICATING THAT IT IS OFF BECAUSE NOT ENOUGH
INJURIES 0 WEIGHT IS BEING DISTRIBUTED IN THE SEAT TO REGISTER WHILE
DEATHS 0 DRIVING. MY WIFE IS 140 LBS AND IT IS CONSTANTLY TURNING OFF AND
ON. TWO NISSAN DEALERSHIPS TOLD MY WIFE THERE WAS NOTHING
THEY COULD DO BUT THAT SOME WOMEN SIT ON THE SIDE OF THE SEAT
AND SO THEY ARE NOT SITTING CORRECTLY FOR IT TO REGISTER. SO... I
BEGAN SITTING IN THE PASSENGER SEAT (I'M 6'3 225 LBS) AND IT STILL
DOES IT. I LOVE NISSAN CARS AND TRUCKS BUT THIS IS A LUDICROUS
ANSWER!! HOW CAN YOU SIT IN A SEAT OF A CAR WRONG!!!!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 28 2016** NHTSA ID Number: 10822810**Components: AIR BAGS****NHTSA ID Number** 10822810**Incident Date** December 01 2015**Consumer Location** FREMONT, CA**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG LIGHT TURNS OFF (LIGHT SWITCHES ON) EVEN
FIRE No WHEN A PASSENGER IS IN THE CARSEAT. THE PROBLEM WAS
INJURIES 0 CONSISTENT AROUND 1.5 YEARS BACK AND THERE WAS A NISSAN
DEATHS 0 RECALL THAT RESOLVED THE PROBLEM AFTER 2 ATTEMPTS. BY
CONSISTENT, I MEAN THE AIR BAG WAS DEFINITELY SWITCHED OFF
REGARDLESS OF WHETHER A PASSENGER IS PRESENT OR NOT. NOW
THE PROBLEM IS BACK ALTHOUGH THE LIGHT DOES NOT TURN OFF
CONSISTENTLY. SOMETIMES THE LIGHT IS OFF AND SOMETIMES IT IS ON.
I WROTE TO NISSAN ABOUT THIS. UNFORTUNATELY, MY CAR JUST WENT
OFF WARRANTY AND THE DIAGNOSIS ITSELF IS \$161.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 29 2016** NHTSA ID Number: 10823119**Components: AIR BAGS, SEATS****NHTSA ID Number** 10823119**Incident Date** November 15 2015**Consumer Location** WICHITA, KS**Vehicle Identification Number** 1N4BL3AP2DN*******Complaint Summary**

CRASH No RANDOMLY, THE AIRBAG SENSOR FOR THE PASSENGER SIDE INDICATES
FIRE No AS BEING OFF EVEN WHEN THERE IS SOMEONE SEATING ON IT. THIS
INJURIES 0 ISSUE (SUPPOSEDLY) WAS ALREADY BEEN LOOKED AT BY THE LOCAL
DEATHS 0 NISSAN DEALER WHEN A RECALLED WAS IMPLEMENTED FOR THIS ISSUE.
BUT IT IS HAPPENING AGAIN.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 02 2016** NHTSA ID Number: 10823710**Components: AIR BAGS****NHTSA ID Number** 10823710**Incident Date** January 21 2016**Consumer Location** GAITHERSBURG, MD**Vehicle Identification Number** 1N4BL3AP6FC*******Complaint Summary**

CRASH No WHEN STATIONARY AND DRIVING, THE FRONT PASSENGER SIDE AIRBAG
FIRE No SAYS OFF WHEN MY WIFE IS SITTING IN THE FRONT PASSENGER SEAT.
INJURIES 0 SHE WEIGHS 106 LBS. THE LIGHT WILL GO OFF EVENTUALLY BUT COMES
DEATHS 0 ON ALL THE TIME SHE IS SITTING IN THE SEAT. IT GOES ON WHETHER ON
A CITY STREET OR HIGHWAY AT ANY SPEED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**February 06 2016** NHTSA ID Number: 10824625**Components: AIR BAGS****NHTSA ID Number** 10824625**Incident Date** February 05 2016**Consumer Location** GLEN ELLYN, IL**Vehicle Identification Number** 1N4AL3AP3FN*******Complaint Summary**

CRASH No PASSENGER FRONT AIRBAG INTERMITTENTLY DEACTIVATES EVEN WITH A
FIRE No 120 POUND ADULT SITTING IN THE SEAT. WARNING LIGHT THAT THE AIR
INJURIES 0 BAG IS DEACTIVATED COMES ON. ON OTHER RANDOM TRIPS THE AIR BAG
DEATHS 0 APPEARS TO BE ARMED, WITH NO WARNING LIGHT. CAR IS A RENTAL
VEHICLE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**February 06 2016** NHTSA ID Number: 10824677**Components: AIR BAGS****NHTSA ID Number** 10824677**Incident Date** April 11 2014**Consumer Location** CUMMING, GA**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No THE LIGHT CONTINUED TO COME ON AND OFF WHEN SOMEONE SAT IN
FIRE No THE PASSENGER SIDE THAT AIRBAG OFF. I HAD IT CHECK AND IT WAS
INJURIES 0 RESET IN 4/2014. IT HAS INDICATED IT WAS OFF RANDOM TIMES WHEN
DEATHS 0 THERE WAS A PASSENGER IN THE SEAT. I BROUGHT THE CAR IN FOR THE
 RECALL OF FRONT HOOD LATCH AND HAD THE AIRBAG SENSOR
 CHECKED. I WAS TOLD IT WAS THE SENSOR AND IT NEEDED TO BE
 REPLACED AND IT WOULD COST \$700. FOR PART AND LABOR. I DO NOT
 FEEL IF A SENSOR IS NOT WORKING THAT IS NOT FROM A WEAR AND
 TEAR ISSUE. IT A DEFECTED PART AND IT SHOULDN'T HAVE ANYTHING TO
 DO WITH THE WARRANTY. ESPECIALLY BEING THE CAR IS ONLY A 2013. I
 HAVE TRIED SEVERAL TIMES TO GO THROUGH NISSAN. THEY HAVE
 CONTINUE TO TELL ME THERE IS NOTHING THEY CAN DO IT'S OUT OF
 WARRANTY. I TRIED EXPLAINING HOW THIS HAS BEEN GOING ON SINCE I
 GOT THE CAR AND I'M NOT SO SURE THEY ARE HEARING WHAT I'M
 TELLING THEM. THEY SAY THE SAME THING AS IF THEY ARE READING A
 SCRIPT. THERE IS TERRIBLE CUSTOMER SERVICE. THIS IS A DEFECT AND
 SHOULD BE REPLACED FROM THE DEALERSHIP. DO YOU HAVE ANY
 SUGGESTIONS WHERE I NEED TO GO FROM HERE?

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 15 2016** NHTSA ID Number: 10836252**Components: AIR BAGS, SEATS, UNKNOWN OR OTHER****NHTSA ID Number** 10836252**Incident Date** February 05 2016**Consumer Location** AUSTIN, TX**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No FOR 3 YEARS WE HAVE BEEN DEALING WITH THIS PARTICULAR ISSUE, WITH NO RESOLUTION. THE DASHBOARD LIGHT SIGNALING THAT THE PASSENGER AIR BAG IS PROPERLY ACTIVATED FOR AN ADULT OCCUPANT COMES ON OR DOES NOT COME ON WHEN IT IS SUPPOSED TO. THIS OCCURS WHETHER THE CAR IS STATIONARY OR ON THE MOVE. THE DEALER HAS TOLD US NOT TO PUT ANYTHING ON THE PASSENGER SEAT = RIDICULOUS. THE DEALER THEN SAID THAT IT "REPROGRAMMED THE SYSTEM". THEN THE DEALER TOLD US THAT THEY NEEDED TO REPLACE THE SENSOR. I BELIEVE THIS HAS BEEN DONE 2 X. WE LAST HAD THIS ATTENDED TO SEPT 15, 2015 BUT THE "SO-CALLED REPAIR" DID NOT WORK AGAIN. THIS AIR BAG ISSUE IS SERIOUS, AND WE FEEL UNSAFE IN THIS CAR, THEREFORE WE HAVE DRIVEN LESS THAN 2000 MILES IN 5 MONTHS - THE CAR SITS IN THE GARAGE. THE PROBLEM IS INTERMITTANT = WE DON'T KNOW WHEN THE AIR BAG SYSTEM IS FUNCTIONING CORRECTLY - WE MUST ASSUME IT IS MALFUNCTIONING!

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 17 2016** NHTSA ID Number: 10836644**Components: AIR BAGS****NHTSA ID Number** 10836644**Incident Date** December 19 2015**Consumer Location** OAKLAND, CA**Vehicle Identification Number** 1N4AL3AP3FC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. WHILE DRIVING 65
FIRE No MPH, THE PASSENGER SIDE AIR BAG WARNING LIGHT ILLUMINATED
INJURIES 0 WHEN A PASSENGER WAS PRESENT. THE FAILURE OCCURRED
DEATHS 0 CONSTANTLY. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS
DIAGNOSED THAT THE AIR BAG SENSOR FAILED AND NEEDED TO BE
REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED.
THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE
APPROXIMATE FAILURE MILEAGE WAS 16,665.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**February 18 2016** NHTSA ID Number: 10836818**Components: AIR BAGS****NHTSA ID Number** 10836818**Incident Date** February 17 2016**Consumer Location** SHELTON, CT**Vehicle Identification Number** 1N4AL3AP9FC*******Complaint Summary**

CRASH No PASS AIR BAG OFF WITH 115 POUND PASSENGER IN SEAT. FIFTH TIME.
FIRE No MUST STOP CAR PASS GETS OUT THEN BACK IN AND LIGHT GOES OUT.
INJURIES 0 DEALER FINDS NO ERROR MESSAGE AND CAN NOT FIND PROBLEM. CAR
DEATHS 0 DEMONSTRATES THIS PROBLEM WHEN FIRST ENTERING CAR. BECAUSE
 THE LIGHT GOES THROUGH A TEST MODE YOU MAY NOT NOTICE
 PROBLEM UNTIL UNDERWAY. DEALER UNABLE TO DUPLICATE PROBLEM.
 I AM VERY CONCERNED FOR PASSENGER SAFTY WE LIVE IN CT, USA
 PROBLEM STARTED AT <5,000 MILES. NOW OVER 10,000 MILES WITH
 SAME PROBLE. NOT TEMPERATURE RELATED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**February 27 2016** NHTSA ID Number: 10838765**Components: AIR BAGS****NHTSA ID Number** 10838765**Incident Date** February 27 2016**Consumer Location** STOUGHTON, WI**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No MY VEHICLE HAS BEEN IN TWICE NOW FOR THE PASSENGER AIRBAG
FIRE No LIGHT REMAINING ON WHEN A PASSENGER OVER 130LBS IS SEATED IN
INJURIES 0 THAT SEAT. I FIRST HAD THIS CHECKED BY KAYSER NISSAN IN MADISON
DEATHS 0 1/10/14 AND WAS TOLD NO PROBLEM FOUND THEN THE RECALL CAME
 OUT AND THE VEHICLE WAS SERVICED AGAIN AT KAYSER NISSAN AND
 WAS TOLD THE PROBLEM WAS FIXED. AIRBAG LIGHT HAS BEEN COMING
 ON AGAIN WITH PERSON IN SEAT AND VEHICLE HAS TO BE PULLED OVER
 AND TURNED OFF AND RESTARTED FOR IT TO RESET PROPERLY. THIS IS
 VERY INCONVENIENT AND UNSAFE FOR PASSENGERS. THE VEHICLE IS
 MOSTLY DRIVEN WITHOUT PASSENGER SO THIS PROBLEM IS NOT
 NOTICED RIGHT AWAY MAKING IT HARD TO FILE A LEMON LAW
 COMPLAINT EVEN THOUGH IT WAS FIRST COMPLAINED ABOUT WITHIN
 FIRST YEAR AND UNDER WARRANTY.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 27 2016** NHTSA ID Number: 10838771**Components: POWER TRAIN, AIR BAGS, ENGINE****NHTSA ID Number** 10838771**Incident Date** February 09 2016**Consumer Location** PITTSBURG, CA**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No CAR JUTTER & STALLED WHEN CAME TO A STOP. TOOK CAR TO LOCAL
FIRE No NISSAN DEALERSHIP AND THEY PLACED CAR ON DIAGNOSTIC WHICH
INJURIES 0 CAME BACK CLEAR AND COULD NOT DUPLICATE PROBLEM FOR 2 DAYS.
DEATHS 0 RECEIVED CAR BACK AND CAR DID THE SAME THING, TOOK IT TO A
DIFFERENT NISSAN DEALERSHIP THAT SAID THEY HAVE HEARD OF SAME
COMPLAINTS BUT THEY HAVE HAD MY CAR FOR 5 DAYS AND CLAIM TO
NOT BE ABLE TO DUPLICATE THE PROBLEM. CAR WARRANTY IS ALMOST
UP AND NISSAN SEEMS TO BE OF NO HELP. PASSENGER AIRBAG LIGHT
ALSO STAYS ON FROM TIME TO TIME. I HAVE READ AND PRINTED OUT
SEVERAL IDENTICAL COMPLAINTS AND THERE SEEMS TO BE NO
RESOLVE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 27 2016** NHTSA ID Number: 10838775**Components: STEERING, ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10838775**Incident Date** January 03 2016**Consumer Location** GRANTS PASS, OR**Vehicle Identification Number** 1N4AL3AP3FC*******Complaint Summary**

CRASH No MY ALTIMA IS ONLY 2 MONTHS OLD AND DID NOT START 4X ALREADY. IT SEEMS TO DO THIS FIRST THING IN THE MORNING WHEN THE CAR IS COLD. MY STEERING WHEEL IS VIBRATING CONSTANTLY AND I CAN FEEL A VIBRATION WITH MY FOOT ON THE ACCELERATOR. THERE IS A LOUD NOISE LIKE A CONSTANT DENTIST DRILL UNDER MY HOOD THAT IS LOUDER EVERY TIME I TURN. THE DEALERSHIP JUST REPLACED MY POWER STEERING PUMP AND THERE IS NO CHANGE! MY PASSENGER AIRBAG LIGHT IS ON WHEN THERE IS A PASSENGER IN THE CAR. IT WILL GO OFF DURING DRIVE TIME. IT DOES NOT MATTER IF I HAVE MY PURSE, A BAG, HEAVY BOOKS OR A PERSON-IT SPORADICALLY GOES OFF AND ON WHILE I AM DRIVING. I DO NOT FEEL SAFE KNOWING THE AIRBAG WILL NOT DEPLOY IN A CRASH! LITHIA NISSAN HAS CHECKED THE SENSOR, BUT IT IS STILL DOING IT. I OWNED A 2008 ALTIMA AND 2011 ALTIMA THAT NEVER REQUIRED SERVICE OTHER THAN OIL CHANGES AND AIR IN MY TIRES. I AM VERY DISAPPOINTED WITH THIS 2015 PIECE OF JUNK! I CAN HEAR WIND NOISE NO MATTER WHAT SPEED I AM DRIVING. I FEEL LIKE I AM IN A CRASH TEST EVERY TIME I SLOW DOWN. NISSAN TECH SAID IT IS THE NEW CVT TRANSMISSION. HONDA, LEXUS, TOYOTA, MERCEDES AND AUDI HAVE CVT AND IT IS A SMOOTH RIDE! WHY DOES NISSAN CVT JERK YOU AROUND? THE CAR IS SO CHEAPLY MADE THE SPEAKERS ARE POPPED UP AND PAINT IS CHIPPING. I HAVE REPORTED MY ISSUES TO NISSAN CORP. AND BBB. THE NEWEST ISSUE IS THE RPM REV UP AS I SIT AT RED LIGHTS. I WANT NISSAN TO REBUY THIS CAR BACK!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**March 06 2016** NHTSA ID Number: 10840102**Components: AIR BAGS****NHTSA ID Number** 10840102**Incident Date** March 01 2015**Consumer Location** MASHPEE, MA**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No FRONT PASSENGER AIRBAG WARNING LIGHT SAYS PASSENGER AIRBAG IS
FIRE No "OFF" EVEN WHEN SOMEONE (ADULT) IS SITTING IN PASSENGER SEAT.
INJURIES 0 HAPPENS INTERMITTINGLY AND LIGHT GOES OFF (PASSENGER AIRBAG
DEATHS 0 "ON") AFTER A WHILE-5 TO 10 MINUTES. COMPLAINED TO DEALER. THEY
SAID THERE WAS NO RECALL. SAW NO PROBLEM.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 16 2016** NHTSA ID Number: 10850032**Components: AIR BAGS****NHTSA ID Number** 10850032**Incident Date** March 16 2016**Consumer Location** VERNON HILLS, IL**Vehicle Identification Number** 1N4BL3AP9DC*******Complaint Summary**

CRASH No I WAS DRIVING MY 2013 3.5 SV ALTIMA (V6) AT AROUND 35-40 MPH, ON A CITY STREET, WITH MY WIFE SEATED ON THE FRONT PASSENGER SEAT. I
FIRE No NOTICED THAT THE PASSENGER AIR BAG 'OFF' LIGHT IN THE CENTER OF
INJURIES 0 THE DASHBOARD WAS ILLUMINATED. I ASKED MY WIFE TO SHIFT A BIT
DEATHS 0 WHILE BEING IN HER SEAT, WHICH SHE DID, BUT THE AIRBAG 'OFF' LIGHT REMAINED ILLUMINATED THROUGHOUT THE JOURNEY OF ABOUT 15-20 MINS. THIS WAS DANGEROUS AND SOMEWHAT UNNERVING AS THE 'PASSENGER AIR BAG' WAS SHOWING AS 'OFF' INSPITE OF A PASSENGER BEING IN THE SEAT. THIS NEEDS TO BE INVESTIGATED AND FIXED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 21 2016** NHTSA ID Number: 10850726**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 10850726**Incident Date** September 13 2013**Consumer Location** CLYDE, NC**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHEN A PASSENGER IS
FIRE No SEATED, THE PASSENGERS AIRBAG LIGHT INTERMITTENTLY STAYS ON.
INJURIES 0 AFTER MULTIPLE VISITS TO THE DEALERSHIPS THE REPROGRAMMING OF
DEATHS 0 THE RECALL AND SENSORS ALSO REPLACED. UPDATED 06/23/16*LJ *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-10850726-6198.pdf 1.594KB<https://static.nhtsa.gov/complaints/10850726/10850726-AF0DEE51BE2402CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**March 26 2016** NHTSA ID Number: 10851787**Components: AIR BAGS****NHTSA ID Number** 10851787**Incident Date** March 06 2016**Consumer Location** GRANDVIEW, WA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No I HAVE HAD ONGOING PROBLEM WITH THE PASSENGER AIRBAG SINCE
FIRE No THE CAR WAS NEW. THE YELLOW LIGHT ON THE THE DASH WILL
INJURIES 0 SOMETIMES STAY ON, INDICATING THAT THE PASSENGER AIRBAG IS
DEATHS 0 DISABLED, EVEN WITH A 150 LB ADULT SITTING PROPERLY IN THE SEAT.
 IF I PULL OVER AND TURN OFF THE CAR AND RESTART, IT USUALLY GOES
 OUT. I HAVE REPORTED THIS NUMEROUS TIMES TO THE DEALER (I ALSO
 HAVE PICTURES OF THE LIGHT STAYING ON), BUT HAVE BEEN TOLD THAT
 THEY HAVE DONE EVERYTHING THEY CAN, BUT CANNOT FIX THE
 PROBLEM. I ALSO HAVE REPORTED THIS TWICE ON THIS SITE (NHTSA),
 BUT NOTHING HAS BEEN SOLVED. IT IS OBVIOUS THAT BOTH NISSAN AND
 NHTSA DON'T CARE ABOUT THIS SAFETY ISSUE, AS MANY, MANY OTHERS
 HAVE REPORTED THE SAME PROBLEM ON THIS SITE DURING THE LAST
 SEVERAL YEARS. WHEN SOMEONE GETS KILLED BECAUSE THEIR
 PASSENGER AIRBAG FAILS TO WORK, MAYBE SOMETHING WILL GET
 DONE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 30 2016** NHTSA ID Number: 10852446**Components: AIR BAGS****NHTSA ID Number** 10852446**Incident Date** March 01 2016**Consumer Location** WICHITA, KS**Vehicle Identification Number** 1N4BL3AP2DN*******Complaint Summary**

CRASH No LAST YEAR THERE WAS NHTSA RECALL 15V-681 WHICH RELATES TO THE
FIRE No OCCUPANT CLASSIFICATION SYSTEM (OCS). THIS IS THE CONTROL UNIT
INJURIES 0 THAT TURNS THE AIR BAG PROTECTION ON/OFF BASED ON THE SIZE OF
DEATHS 0 THE PASSENGER... I TOOK MY CAR TO THE NISSAN DEALER BUT THE
 ISSUE CONTINUES. SOME TIME LATER WHEN I ASKED THE SERVICE MAN
 ABOUT IT, THEY SAY THE CAR IS OUT OF WARRANTY, AND WANT TO
 CHARGE ME TO CHECK AND FIX THE OCS. WHICH IS PART OF THE NHTSA
 RECALL 15V-681 WHAT IS MY RECOURSE? I HAVE TWO KIDS, A 16 AND
 A 20 YEARS OLD. THE AIR BAG WILL BE TURNED ON OR OFF ON EITHER OF
 THEM RANDOMLY. IT ALMOST SEEMS THAT THE TEMPERATURE OF THE
 DAY HAS SOMETHING TO DO WITH IT. ANOTHER ISSUE WITH THE CAR IS
 THAT THE PARKING BRAKE LIGHT STAYS ON AFTER THE PEDAL HAS BEEN
 RELEASED AND THE CAR IS BEING DRIVEN NORMALLY... AGAIN MY GUESS
 IS THAT IT SEEMS TO OCCURRED MORE WHEN IT IS COLD BUT IT IS
 INTERMITTENT. I HAVE TAKEN A VIDEO OF THE OCCURRENCE TO SHOW
 THE DEALER BUT THEY DON'T CARE ABOUT IT. I CANT SEND YOU THE
 VIDEO BECAUSE IT IS TOO BIG (MORE THAN 20MB) AND YOU ONLY
 ALLOWS A FILE NO BIGGER THAN 5 MB THE ISSUE IS STILL GOING ON
 BUT SINCE IT IS INTERMITTENT THE DATE BEFORE IS ONLY A REFERENCE

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

April 02 2016 NHTSA ID Number: 10853111

Components: AIR BAGS

NHTSA ID Number 10853111

Incident Date April 02 2016

Consumer Location OWENSBORO, KY

Vehicle Identification Number 1N4AL3AP3DN*****

Complaint Summary

CRASH No PASSENGER SIDE AIRBAG INDICATOR LIGHT SAYS IT'S OFF WHEN AN
FIRE No ADULT PASSENGER OF SUFFICIENT WEIGHT IS BUCKLED UP AND
INJURIES 0 OCCUPYING THE FRONT PASSENGER SEAT.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 18 2016** NHTSA ID Number: 10860012**Components: AIR BAGS, STRUCTURE****NHTSA ID Number** 10860012**Incident Date** April 02 2016**Consumer Location** AURELIA, IA**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No MY ALMOST 14 YEAR OLD SON WHO IS 106 LBS. SITS IN THE PASSENGER SEAT AS WELL AS A MALE FRIEND WHO IS 220. THE PASSENGER AIR BAG

FIRE No LIGHT REMAINS "OFF" WHEN IT SHOULD BE ENGAGED. I TOOK IT TO A

INJURIES 0 NISSAN DEALER AND THEY SAID THAT THEY RESET IT AND MY SON MAY

DEATHS 0 NOT BE "HEAVY ENOUGH". I AM VERY UPSET AT HOW THEY HANDLED IT (THEY DIDN'T) AND I CAN GUARANTEE IF THERE IS AN INCIDENT THAT HAPPENS AND THESE WERE DEFECTIVE, THERE WILL BE ISSUES. I HAVE READ ONLINE THAT NUMEROUS OTHER PEOPLE HAVE THE SAME PROBLEM AND THEY SAID THEY HAVE TO RESTART THE CAR TO GET IT TO GO OFF. I AM NOT DOING THAT OR BUYING IT. I WAS TOLD THAT IF NISSAN DOES NOT RECOGNIZE THIS PROBLEM FOR THIS SPECIFIC YEAR AND MODEL, THAT THE RECALL WITH NOT BE COVERED. IT IS OBVIOUSLY AN ISSUE. SECONDLY, I MADE AN APPT 3 WEEKS IN ADVANCE FOR MY HOOD LATCH TO BE REPAIRED TO ALLOW FOR THE PART TO GET IT. I DROVE 1.25 HRS TO GET IT REPLACED, SAT THERE FOR 2 HOURS TO BE TOLD THAT THEY WERE PUTTING IN IT AND THEN "DID NOT HAVE IT IN". THEY HAD ME TAKE A RENTAL CAR HOME "TO HAVE A SUPERVISOR LOOK AT MY AIRBAG" AS IT WAS OVER THE WEEKEND. I GOT A DISGUSTING CAR FOR 5 DAYS TO FIND OUT NOTHING HAD BEEN REPAIRED. I "NEED TO STOP IN WHEN I AM IN TOWN SOMETIME" TO GET MY HOOD LATCH REPLACED. REALLY???? I WILL NEVER GO BACK TO BILLION NISSAN IN SIOUX CITY. POOR SERVICE. I WOULD LIKE BOTH OF THESE ISSUES TAKEN CARE OF PROMPTLY. ANY ASSISTANCE WOULD BE GREATLY APPRECIATED. THANKS!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 22 2016** NHTSA ID Number: 10860935**Components: AIR BAGS****NHTSA ID Number** 10860935**Incident Date** May 01 2014**Consumer Location** NORTH KINGSTOWN, RI**Vehicle Identification Number** 1N4AL3AP4DN*******Complaint Summary**

CRASH No THE PASSENGER SIDE AIRBAG "OFF" LIGHT WILL ILLUMINATE WHEN A PASSENGER AROUND 130 LBS SITS IN THE PASSENGER SEAT. WHEN THIS
FIRE No OCCURS (ABOUT HALF OF THE TIME), THE LIGHT ILLUMINATES UPON
INJURIES 0 ENGINE STARTUP AND THE PASSENGER IS SEATED. THE ONLY WAY TO
DEATHS 0 GET THE LIGHT TO TURN OFF IS TO SHUT OFF THE CAR AND RESTART IT WITH THE PASSENGER STILL IN THE SEAT. THE PASSENGER AIRBAG "OFF" LIGHT DOES NOT ILLUMINATE WHEN I START THE CAR FIRST, AND THEN THE PASSENGER SITS IN THE SEAT. I HAVE ALSO NOTICED THE LIGHT ILLUMINATE WHEN MY 5 LB WORK BAG IS IN THE PASSENGER SEAT AND I TAKE A SHARP TURN AROUND A HIGHWAY RAMP (TURNING FOR ABOUT 10 SECONDS). THIS ALL OCCURS EVEN AFTER THE CAR WAS RE-PROGRAMED UNDER RECALL 14V138000

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 02 2016** NHTSA ID Number: 10862497**Components: AIR BAGS****NHTSA ID Number** 10862497**Incident Date** April 28 2016**Consumer Location** NORTH LAS VEGAS, NV**Vehicle Identification Number** 1N4AL3AP8GC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG WARNING INDICATOR FOR THE PASSENGER SIDE AIR
INJURIES 0 BAG ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE
DEATHS 0 DEALER WHERE IT WAS CONFIRMED THAT THERE WAS A RECALL FOR THE
AIR BAGS AND THAT THE AIR BAG MODULE SOFTWARE WOULD HAVE TO
BE UPDATED TO REPAIR THE SENSOR ISSUE. THE VEHICLE WAS REPAIRED,
HOWEVER THE FAILURE RECURRED. THE CONTACT HAD NOT RECEIVED
NOTIFICATION OF A RECALL. THE MANUFACTURER WAS MADE AWARE OF
THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 898.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**May 04 2016** NHTSA ID Number: 10863237**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 10863237**Incident Date** September 01 2014**Consumer Location** HERTFORD, NC**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH No AIRBAG SENSOR DOESN'T WORK PROPERLY. WHILE THE CAR IS IN
FIRE No MOTION, THE LIGHT TURNS ON WARNING THAT THE AIRBAG WILL NOT
INJURIES 0 DEPLOY WHEN A PERSON IS BUCKLED IN THE PASSENGER SEAT. MY VIN
DEATHS 0 IS NOT INCLUDED IN THE RECALL BUT I'VE NOTICED THIS ISSUE FOR OVER
 A YEAR. MY NISSAN DEALERSHIP IGNORED MY COMPLAINT A YEAR AGO
 WHEN I ASKED THEM TO LOOK AT IT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 05 2016** NHTSA ID Number: 10863500**Components: AIR BAGS****NHTSA ID Number** 10863500**Incident Date** January 20 2016**Consumer Location** BEAVERTON, OR**Vehicle Identification Number** 1N4AL3AP0FC*******Complaint Summary**

CRASH No THE PASSENGER "AIR BAG LIGHT" DOES NOT GO OUT WHEN I HAVE AN
FIRE No ADULT PASSENGER IN THE CAR. THIS HAS BEEN A CONTINUOUS
INJURIES 0 PROBLEM SINCE I PURCHASED THE CAR. NISSAN DEALERSHIP SAYS
DEATHS 0 THERE IS NO PROBLEM INDICATED WHEN TESTED. NISSAN REGIONAL
OFFICE SAYS THEY ARE CHECKING INTO IT AT THIS TIME AND WILL NOT
AUTHORIZE ANY REPAIRS, AND IF I CONTINUE TO HAVE A PROBLEM, GO
TO THE DEALERSHIP. MEANWHILE THE "PASSENGER AIR BAG LIGHT"
REMAINS ON WHEN I HAVE A PASSENGER IN THE SEAT. I CAN NOT GET
ANY PROPER RESPONSE FROM NISSAN.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**May 05 2016** NHTSA ID Number: 10863515**Components: AIR BAGS****NHTSA ID Number** 10863515**Incident Date** June 19 2014**Consumer Location** COLUMBUS, OH**Vehicle Identification Number** 1N4AL3AP1EC*******Complaint Summary**

CRASH No RE RECALL 14V-138. TOOK VEHICLE IN ON 6-19-2014. REPROGRAM OF
FIRE No PASSENGER SIDE AIR BAG SENSOR WAS PERFORMED BY DEALERSHIP
INJURIES 0 SERVICE DEPT. DID NOT FIX. SENSOR DEACTIVATION LIGHT COMING ON
DEATHS 0 AGAIN. WHY IS DEACTIVATION EVEN A FEATURE? NEEDS REMOVED/
 REPLACED SO THAT AIR BAG WILL DEPLOY IN COLLISION WHETHER SEAT
 IS OCCUPIED OR EMPTY!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**May 10 2016** NHTSA ID Number: 10864211**Components: AIR BAGS****NHTSA ID Number** 10864211**Incident Date** September 15 2015**Consumer Location** SACRAMENTO, CA**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER SIDE AIR BAG WARNING LIGHT REMAINED
INJURIES 0 ILLUMINATED, WHILE THE SEAT WAS OCCUPIED. THE CONTACT STATED
DEATHS 0 THAT THE FAILURE WAS INTERMITTENT. THE VEHICLE WAS NOT TAKEN
TO BE DIAGNOSED OR REPAIRED. THE VEHICLE WAS NOT INCLUDED IN
NHTSA CAMPAIGN NUMBER: 16V244000 (AIR BAGS). THE
MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE
FAILURE MILEAGE WAS 90,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

May 11 2016 NHTSA ID Number: 10864369

Components: AIR BAGS

NHTSA ID Number 10864369

Incident Date March 30 2016

Consumer Location JOELTON, TN

Vehicle Identification Number 1N4AL3AP9FC*****

Complaint Summary

CRASH No CAR IN MOTION PASSAGER SIDE AIR BAG SENOR COMES ON AND SAYS
FIRE No OFF WHEN SOMEONE SETTING IN SEAT
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**May 18 2016** NHTSA ID Number: 10865548**Components: AIR BAGS****NHTSA ID Number** 10865548**Incident Date** December 28 2015**Consumer Location** MARSHALL, MI**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No VEHICLE WAS RECALLED FOR AIRBAG DEACTIVATION LIGHT FOR
FIRE No PASSENGER FRONT SEAT THAT WOULD TURN ON INTERMITTENTLY.
INJURIES 0 AFTER RECALL WORK WAS COMPLETED, WE STILL EXPERIENCE THIS
DEATHS 0 LIGHT TURNING ON INDICATING THAT THE FRONT PASSENGER AIRBAGS
ARE DEACTIVATED. THIS HAS TYPICALLY OCCURRED WHEN MY WIFE
(135LBS) IS IN THE PASSENGER SEAT BUT IT HAS ALSO HAPPENED WHEN
I WAS IN THE SEAT AND I WEIGH 200LBS. THIS OCCURS WHEN THE
VEHICLE IS IN MOTION ON CITY STREETS.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 07 2016** NHTSA ID Number: 10873132**Components: AIR BAGS****NHTSA ID Number** 10873132**Incident Date** June 07 2016**Consumer Location** AGOURA HILLS, CA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No AFTER THE 2016 RECALL, TO CORRECT THE FAULTY PASSENGER AIR BAG OFF CONDITION, WHEN A PASSENGER NOT MEETING THE MINIMUM AIRBAG DEPLOYMENT REQUIREMENTS IS SEATED THE THE PASSENGER SEAT, THE DRIVERS "AIR BAG OFF" WARNING INDICATOR IS NOW ALWAYS ILLUMINATED WHEN THE PASSENGER'S SEAT IS UNOCCUPIED. THIS CONDITION LEADS TO INCORRECT OPERATION OF THE WARNING INDICATOR WHICH NOW DISPLAYS THIS WARNING DURING A NORMAL OPERATING CONDITION OF THE VEHICLE. UNDER NORMAL OPERATING CONDITIONS WHEN THERE IS NO PASSENGER IN THE VEHICLE, THE CONSTANT ILLUMINATION OF THE WARNING LIGHT WILL OVER TIME BE IGNORED BECAUSE OF ITS CONSTANT ON CONDITION. THE OPERATION OF THE THIS INDICATOR MAKES ABOUT AS MUCH SENSE AS HAVING THE "SEAT BELT UNFASTENED" WARNING LIGHT ALWAYS ILLUMINATED FOR AN UNFASTENED SEAT BELT FOR AN UNOCCUPIED PASSENGER SEAT.. THE INAPPROPRIATE AND MISLEADING OPERATION OF WARNING INDICATION LEADS TO THE OPERATOR'S DISREGARD OF THE WARNING INDICATOR'S SIGNIFICANCE. OVER TIME, THE DRIVER WILL ACCEPT THE ON CONDITION OF THIS WARNING LIGHT AS A NORMAL OPERATING INDICATION AND MAY LEAD THE DRIVER NOT RECOGNIZING THE SIGNIFICANCE IF THIS WARNING LIGHT REMAINING "ON" IN THE EVENT THAT A FRONT SEAT PASSENGER, MEETING THE AIR BAG DEPLOYMENT CRITERIA, OCCUPIES THE SEAT. THE OPERATION OF THIS WARNING LIGHT MUST BE RETURNED TO ITS PER-RECALL OPERATION OF ONLY ILLUMINATING WHEN THE PASSENGER SEAT IS OCCUPIED BY A PASSENGER NOT MEETING THE CRITERIA FOR AIR BAG DEPLOYMENT. ANY OTHER OPERATION OF THIS WARNING LIGHT YIELDS ERRONEOUS MISLEADING PASSENGER SAFETY INFORMATION TO THE OPERATOR OF THE VEHICLE. THIS SAFETY CONDITION MUST BE CORRECTED.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 13 2016** NHTSA ID Number: 10873954**Components: AIR BAGS****NHTSA ID Number** 10873954**Incident Date** December 10 2013**Consumer Location** TEANECK, NJ**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHEN THE VEHICLE
FIRE No WAS STARTED, THE PASSENGER SIDE AIR BAG OFF WARNING LIGHT
INJURIES 0 ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT
DEATHS 0 MECHANIC, BUT THE TECHNICIAN WAS UNABLE TO BE DUPLICATE THE
FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE CONTINUED
INTERMITTENTLY. THE MANUFACTURER WAS NOT NOTIFIED OF THE
FAILURE. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER:
16V244000 (AIR BAGS). THE FAILURE MILEAGE WAS 100.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

June 14 2016 NHTSA ID Number: 10874237

Components: AIR BAGS

NHTSA ID Number 10874237

Incident Date January 14 2016

Consumer Location GROVELAND, FL

Vehicle Identification Number 1N4AL3AP9DC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 25
FIRE No MPH, THE PASSENGER SIDE AIR BAG LIGHT REMAINED ILLUMINATED. THE
INJURIES 0 VEHICLE WAS TAKEN TO BE REPAIRED, BUT THE ISSUE RECURRED. THE
DEATHS 0 MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE FAILURE
MILEAGE WAS 42,000.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 07 2016** NHTSA ID Number: 10883321**Components: AIR BAGS****NHTSA ID Number** 10883321**Incident Date** June 01 2016**Consumer Location** HAPEVILLE, GA**Vehicle Identification Number** 1N4AL3AP8EC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE FRONT PASSENGER SIDE AIR BAG WARNING LIGHT
INJURIES 0 ILLUMINATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE
DEATHS 0 CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER:
16V244000 (AIR BAGS); HOWEVER, THE DEALER ADVISED THAT THE PART
WAS NOT AVAILABLE FOR REPAIR. THE MANUFACTURER WAS NOTIFIED
OF THE FAILURE. THE FAILURE MILEAGE WAS 54,354.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**July 14 2016** NHTSA ID Number: 10884809**Components: AIR BAGS****NHTSA ID Number** 10884809**Incident Date** June 06 2016**Consumer Location** CLINTON, NY**Vehicle Identification Number** 1N4AL3AP7FC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE VEHICLE WAS TAKEN TO THE DEALER FOR AN UNKNOWN AIR
INJURIES 0 BAG RECALL REPAIR. SHORTLY AFTER THE REPAIR, THE AIR BAG
DEATHS 0 WARNING LIGHT REMAINED ILLUMINATED WHETHER OR NOT THE
PASSENGER SEAT WAS OCCUPIED. THE DEALER RESET THE CODE THREE
TIMES, BUT THE FAILURE CONTINUED. THE MANUFACTURER WAS
NOTIFIED OF THE FAILURE AND PROVIDED NO REPAIR SOLUTION. THE
APPROXIMATE FAILURE MILEAGE WAS 20,000. UPDATED 08/30/16*LJ
THE CONSUMER STATED AFTER THE DEALER RESET THE CODE, THE
FAILURE HAPPENED FOUR ADDITIONAL TIMES. THE CONSUMER PUT THE
VEHICLE IN PARK, OPEN THE DRIVER'S DOOR AND THE AIR BAG LIGHT
WENT OUT. UPDATED 09/28/16.*JB

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Associated Documents (1)

EVOQ Document

EQ-10884809-1263.pdf 0.171KB<https://static.nhtsa.gov/complaints/10884809/10884809-AF0DEE51C55102CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**July 15 2016** NHTSA ID Number: 10884986**Components: AIR BAGS****NHTSA ID Number** 10884986**Incident Date** April 21 2014**Consumer Location** LA GRANGE, TX**Vehicle Identification Number** 1N4AL3AP3EN*******Complaint Summary**

CRASH No "PASSENGER AIR BAGS OFF" LIGHT IS "ON" WHILE DRIVING, AT ANY SPEED, WITH AN ADULT IN FRONT PASSENGER SEAT. THE PROBLEM FIRST

FIRE No OCCURRED WHEN THE VEHICLE WAS LESS THAT A WEEK OLD. IT

INJURIES 0 CONTINUES TO OCCUR ABOUT ONCE A MONTH. I HAVE HAD THE CAR AT

DEATHS 0 THE DEALER MANY TIMES. THE PROBLEM CANNOT BE DUPLICATED AT THE DEALER, THEREFORE NO REPAIRS HAVE BEEN MADE. ON JUNE 15, 2016 THE VEHICLE WAS TAKEN TO THE DEALER IN RESPONSE TO RECALL #16V244000. NO HELP! THE PROBLEM HAS OCCURRED TWICE SINCE THEN. THE PROBLEM: ALWAYS OCCURS DURING AN ENGINE START. NEVER WHILE DRIVING. IT SEEMS TO BE PART OF THE INITIALIZATION PROCESS. MAY CORRECT ITSELF AT ANY TIME. IT MAY LAST FOR A HALF A MILE OR 50 MILES. CANNOT BE CORRECTED BY THE PASSENGER STANDING OR BOUNCING CAN ALWAYS BE CORRECTED BY PULLING OFF THE ROAD AND STOPPING THEN RESTARTING THE ENGINE. I HAVE A LOTS OF CELL PHONE PHOTOS SHOWING VEHICLE SPEED, "PASSENGER AIR BAG OFF" INDICATION AND AN ADULT PASSENGER IN THE PASSENGER SEAT. THESE PHOTOS ARE DATED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

August 01 2016 NHTSA ID Number: 10892261

Components: AIR BAGS

NHTSA ID Number 10892261

Incident Date August 01 2016

Consumer Location LIBERTY HILL, TX

Vehicle Identification Number 1N4AL3AP3FC*****

Complaint Summary

CRASH No CAR WAS REPROGRAMMED FOR THE "OCS" FIX. HAVE SAME PROBLEM
FIRE No STILL.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**August 05 2016** NHTSA ID Number: 10893532**Components: AIR BAGS****NHTSA ID Number** 10893532**Incident Date** August 05 2016**Consumer Location** MARLTON, NJ**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No AIRBAG OFF LIGHT WILL REMAIN ON FOR 5-10 MINUTES WITH AN ADULT
FIRE No PASSENGER SEATED IN THE PASSENGER SEAT AND CAR IN DRIVE. ISSUE
INJURIES 0 IS INTERMITTENT AND CONTINUES TO OCCUR AFTER FIX RECOMMENDED
DEATHS 0 IN THE SPRING 2016 NISSAN RECALL. NISSAN REPORTS THEY CANNOT
ADDRESS IT UNLESS THEY WITNESS IT AND BEING AN INTERMITTENT
ISSUE, HAVE NOT BEEN ABLE TO DO SO. VIDEO PROOF OF THIS HAS BEEN
DOCUMENTED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

August 15 2016 NHTSA ID Number: 10895987

Components: AIR BAGS

NHTSA ID Number 10895987

Incident Date August 05 2016

Consumer Location ATLANTA, GA

Vehicle Identification Number 1N4AL3AP6DC*****

Complaint Summary

CRASH No PASSENGER AIR BAG RECALL WAS COMPLETED BY NISSAN DEALER AS A
FIRE No "SOFTWARE" FIX. END RESULT LEAVES PASSENGER AIR BAG LIGHT IN
INJURIES 0 ILLUMINATED POSITION WHEN PASSENGER SEAT EMPTY. AT NIGHT, THIS
DEATHS 0 CREATES A SERIOUS DISTRACTION AND CAUSES DRIVER TO TAKE EYES
OFF ROAD. DISTRACTION COULD CAUSE INJURY/DEATH. NISSAN FACTORY
REP REFUSES TO REMEDY PROBLEM AND WILL MAKE NO FURTHER
REPAIRS.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 15 2016** NHTSA ID Number: 10896076**Components: AIR BAGS****NHTSA ID Number** 10896076**Incident Date** May 20 2013**Consumer Location** WARNERS, NY**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBERS:
INJURIES 0 16V244000 (AIR BAGS), 15V681000 (AIR BAGS), 14V138000 (AIR BAGS
DEATHS 0 AND ELECTRICAL SYSTEM), AND 13V069000 (AIR BAGS). THE AIR BAG
 WARNING LIGHT KEPT RANDOMLY ILLUMINATING ON THE FRONT
 PASSENGER SIDE. THE VEHICLE WAS TAKEN TO THE DEALER SEVERAL
 TIMES AND THE FAILURE CODE WAS CLEARED, BUT THE FAILURE
 CONTINUED. THE CONTACT WAS UNCERTAIN OF A REPAIR SOLUTION AND
 WAS TO CHECK WITH THE MANUFACTURER. THE FAILURE MILEAGE WAS
 NOT AVAILABLE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 22 2016** NHTSA ID Number: 10897647**Components: AIR BAGS****NHTSA ID Number** 10897647**Incident Date** August 18 2016**Consumer Location** PROVIDENCE, RI**Vehicle Identification Number** 1N4AL3AP9FC*******Complaint Summary**

CRASH No HAVING FIXED A RECALL RELATED TO AIRBAG SENSORS, THE PASSENGER
FIRE No SIDE AIRBAG LIGHT KEEPS GOING OFF (INDICATING THE AIRBAG IS OFF)
INJURIES 0 EVEN WHEN OCCUPIED BY A 130 POUND PASSENGER SITTING PROPERLY
DEATHS 0 IN THE VEHICLE SEAT (BACK STRAIGHT AGAINST SET BACK, KNEES BENT
AT EDGE OF SEAT, FEET FLAT ON THE FLOOR) WITH SEATBELT ON
PROPERLY (LAPBELT ACROSS HIPS/LAP AND SHOULDER BELT ACROSS
THE SHOULDER) THIS HAPPENS REPEATEDLY, THOUGH TO HAD TO
SELECT 1 DATE TO FILE THIS REPORT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

August 22 2016 NHTSA ID Number: 10897814

Components: AIR BAGS

NHTSA ID Number 10897814

Incident Date August 22 2016

Consumer Location GREENLAWN, NY

Vehicle Identification Number 1N4AL3APXEN*****

Complaint Summary

CRASH No MY ALTIMA WAS UNDER RECALL FOR THE AIR BAG LIGHT ON DASH. HAD
FIRE No IT TO THE DEALER TWICE AND THE LIGHT STAYS ON WHEN SOMEONE IS
INJURIES 0 IN PASSENGER SEAT. AND WE'RE DRIVING
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**August 23 2016** NHTSA ID Number: 10898102**Components: AIR BAGS****NHTSA ID Number** 10898102**Incident Date** August 15 2016**Consumer Location** WOODLAWN, TN**Vehicle Identification Number** 1N4AL3AP9FN*******Complaint Summary**

CRASH No PASSENGER AIR BAG TURNED OFF A FEW TIMES SINCE NEW. TOOK IN TO
FIRE No DEALER FOR RECALL TO REPROGRAM. WAS TOLD LIGHT WOULD BE ON
INJURIES 0 UNTIL AN ADULT SAT IN THE SEAT. SEVERAL ADULTS HAVE SAT IN SEAT
DEATHS 0 WITH ADEQUATE WEIGHT TO SENSE PRESENCE. AIR BAG IS STILL OFF
AND HAS BEEN OFF SINCE REPROGRAMMED. DEALER SHOULD HAVE HAD
PERSON SIT IN SEAT TO VERIFY OPERATION PRIOR TO RELEASING AN
UNSAFE VEHICLE TO CUSTOMER. HAVE NOT RETURNED TO THE DEALER.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

September 09 2016 NHTSA ID Number: 10905143

Components: AIR BAGS

NHTSA ID Number 10905143

Incident Date September 08 2016

Consumer Location PERKASIE, PA

Vehicle Identification Number 1N4AL3AP3DC*****

Complaint Summary

CRASH No FIXED TWICE THROUGH PREVIOUS RECALLS BUT STILL DOES NOT DETECT
FIRE No A PASSENGER IN THE FRONT PASSENGER SEAT AND AUTOMATICALLY
INJURIES 0 TURNS OFF THE AIRBAG.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

September 10 2016 NHTSA ID Number: 10905180

Components: AIR BAGS

NHTSA ID Number 10905180

Incident Date September 01 2016

Consumer Location ROYERSFORD, PA

Vehicle Identification Number 1N4AL3AP0DC*****

Complaint Summary

CRASH No AIRBAG SENSOR IS ACCORDING TO THE NISSAN DEALER ONLY
FIRE No ACTIVATING THE AIRBAG IF THE PASSENGER IS OVER 120LBS. MY WIFE IS
INJURIES 0 UNDER THIS WEIGHT AND THE AIRBAG OFF LIGHT IS ON EVERY TIME WE
DEATHS 0 DRIVE SOMEWHERE. NISSAN HAS TRIED TO PLAY IT OFF SAYING IT'S
ACTUALLY SAFER FOR AN ADULT UNDER 120LBS TO HAVE THE AIRBAG
OFF. THIS IS COMPLETELY UNACCEPTABLE AND I DO NOT HAVE THIS
PROBLEM IN MY VW OR MY MAZDA.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**September 16 2016** NHTSA ID Number: 10907187**Components: AIR BAGS****NHTSA ID Number** 10907187**Incident Date** March 03 2014**Consumer Location** MALONE, WI**Vehicle Identification Number** 1N4AL3AP2EN*******Complaint Summary**

CRASH No RANDOMLY THIS OCCURS, WHEN SITTING IN THE FRONT PASSENGER SEAT THE AIR BAG SIGN FOR THAT SEAT WILL SAY OFF. ON OUR LAST TRIP WE LEFT A STOP AND ENTERED THE HIGHWAY BUT THE LIGHT STAYED ON INDICATING THE AIR BAG WAS NOT ACTIVATED. WE HAD TO DRIVE LIKE THAT UNTIL WE COULD SAFELY STOP. WE THEN TURNED OFF THE IGNITION AND STARTED THE CAR AGAIN, AND THIS TIME THE AIR BAG OFF LIGHT DID NOT STAY LIT. WE HAVE HAD THE VEHICLE AT THE DEALER 6 TIMES FOR THIS PROBLEM. BECAUSE THEY CAN NOT DUPLICATE THE PROBLEM WHEN THE CAR IS THERE THE ONLY THING THEY SAY THEY CAN DO IS A ZERO POINT RESET ON OCS SYSTEM. THAT HAS NOT STOPPED THIS ISSUE FROM REOCCURRING. WE HAVE PHONED BERGSTROM OF OSHKOSH 5 DAYS THIS WEEK, THEY DO NOT RETURN OUR CALL. THE LAST DIAGNOSIS STATES ELECTRICAL, HOWEVER, TONY THE SERVICE ADVISOR TOLD US THE LAST TIME WE WERE THEIR THAT THEY DON'T WANT TO THROW MONEY AT THE CAR IT COULD BE A SENSOR, ELECTRICAL, THE AIR BAG SYSTEM OR THE SEAT. BECAUSE THEY CANNOT REPLICATE THE PROBLEM WHEN WE ARE THERE THEY DO NOT KNOW WHAT TO FIX, SO CHOOSE TO DO NOTHING. THE RECALL ON THE CAR WAS DONE 5/26/16. HOWEVER WE CONTINUE TO HAVE THIS PROBLEM. THE SERVICE ADVISOR HAS REPEATEDLY SAID IT IS BECAUSE THE PASSENGER IS NOT SITTING ON THE SEAT CORRECTLY, HOWEVER THE LAST TIME IT OCCURRED THE PASSENGER WAS SITTING IN THE SAME POSITION WHEN THE AIR BAG WAS OFF AS SHE WAS WHEN THE IGNITION WAS TURNED OFF AND RESTARTED CORRECTING THE PROBLEM. OUR WARRANTY WILL RUN OUT SOON. WE PHONED NISSAN AND THEY WILL ONLY GO BY WHAT THERE AUTO TECH AT BERGSTROM TELLS THEM, SO NO HELP THERE EITHER. I HAVE COPIES OF INVOICES FROM WHEN THE CAR WAS TAKEN IN FOR THIS PROBLEM.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**October 03 2016** NHTSA ID Number: 10911149**Components: AIR BAGS****NHTSA ID Number** 10911149**Incident Date** September 21 2016**Consumer Location** WHITESBORO, NY**Vehicle Identification Number** 1N4AL3AP3EC*******Complaint Summary**

CRASH No HAVE HAD 2 FACTORY RECALLS FOR PASS. SIDE AIRBAG NOT BEING
FIRE No ACTIVATED WITH PASS. IN THE SEAT. STILL HAVING THE SAME PROBLEM
INJURIES 0 SOMETIMES. THE DEALER STATED I WOULD BE CHARGED IF THEY
DEATHS 0 CANNOT DUPLICATE THE PROBLEM. THIS HAS BEEN A SAFETY ISSUE FOR
THE PAST 2 YEARS. THANK GOODNESS WE HAVE NOT BEEN IN A
ACCIDENT THAT NEEDED THE USE OF THE PASS. AIRBAG WHEN IT WAS
DEACTIVATED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**October 11 2016** NHTSA ID Number: 10915280**Components: AIR BAGS****NHTSA ID Number** 10915280**Incident Date** October 01 2016**Consumer Location** EUGENE, OR**Vehicle Identification Number** 1N4AL3APXDN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING
FIRE No VARIOUS SPEEDS, THE FRONT PASSENGER SIDE AIR BAG WARNING
INJURIES 0 INDICATOR ILLUMINATED. EVEN WHEN THE VEHICLE WAS IN PARK, THE
DEATHS 0 AIR BAG INDICATOR ILLUMINATED EVEN WHEN THE FRONT PASSENGER
SEAT WAS UNOCCUPIED. THE INDICATOR DISPLAYED AIR BAG OFF ONCE
THE SEAT WAS OCCUPIED. THE DEALER WAS NOTIFIED. THE VEHICLE WAS
NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 49,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 19 2016 NHTSA ID Number: 10917236

Components: STEERING, AIR BAGS, UNKNOWN OR OTHER

NHTSA ID Number 10917236

Incident Date October 01 2016

Consumer Location CHESTERFIELD, MO

Vehicle Identification Number 1N4AL3AP2DN*****

Complaint Summary

CRASH No BRAKES MAKE SQUEAKY NOISE ALL THE TIME. PASSANGER AIRBAG SIGN
FIRE No DOES NOT SHOW EVEN IF SOMEONE IS SITTING
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 21 2016 NHTSA ID Number: 10917908

Components: AIR BAGS

NHTSA ID Number 10917908

Incident Date October 20 2016

Consumer Location LYNCHBURG, VA

Vehicle Identification Number 1N4AL3APXGC*****

Complaint Summary

CRASH No RECALL 16V244000 AIRBAG LIGHT STAYS ON WITH MY WIFE IN PASS
FIRE No SEAT ~ 50% OF TIME. BROUGHT TO DEALER THREE TIMES BUT NOT
INJURIES 0 FIXED. NISSAN CS NO ASSISTANCE TO FIX. WORKS OK IN OTHER
DEATHS 0 VEHICLES WHEN SHE IS IN PASS SEAT.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**December 01 2016** NHTSA ID Number: 10928943**Components: AIR BAGS****NHTSA ID Number** 10928943**Incident Date** August 07 2016**Consumer Location** SANTA ROSA, CA**Vehicle Identification Number** 1N4AL2EPXDC*******Complaint Summary**

CRASH No THE ORANGE PASSENGER AIRBAG LIGHT CAME ON RIGHT AFTER I
FIRE No PURCHASED THE CAR IN 96/97/2015,WITH THE NUMBER 1 UNDERNEATH.
INJURIES 0 THIS LIGHT WOULD GO AWAY EVERY ONCE IN A WHILE BASED ON USAGE.
DEATHS 0 IN THE LAST 3MONTHS OR MORE AUGUST 2016 IS WHEN THE RED
 AIRBAG WARNING LIGHT STARTING FLASHING WHEN CAR IS TURNED ON
 MOVING, WITH A PASSENGER OR WITHOUT. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 09 2016** NHTSA ID Number: 10934079**Components: AIR BAGS****NHTSA ID Number** 10934079**Incident Date** May 05 2016**Consumer Location** Unknown**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. WHILE DRIVING
FIRE No APPROXIMATELY 40 MPH, THE PASSENGER SIDE AIR BAG INDICATOR
INJURIES 0 REMAINED ILLUMINATED WHILE A PASSENGER WAS OCCUPYING THE
DEATHS 0 SEAT. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS
DIAGNOSED THAT THERE WAS NO FAILURE DUE TO THE OCCUPANT NOT
MEETING THE WEIGHT THRESHOLD. THE MANUFACTURER WAS NOTIFIED
OF THE FAILURE. THE VIN AND FAILURE MILEAGE WERE NOT
AVAILABLE. ...UPDATED 03/13/17 *BF UPDATED 09/25/2017*JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Associated Documents (1)

EVOQ Document

EQ-10934079-5615.pdf 0.695KB<https://static.nhtsa.gov/complaints/10934079/10934079-AF0DEE51CFDB02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints

January 07 2017 NHTSA ID Number: 10940329

Components: POWER TRAIN, AIR BAGS

NHTSA ID Number 10940329

Incident Date May 05 2016

Consumer Location STATE COLLEGE, PA

Vehicle Identification Number 1N4AL3APXGC*****

Complaint Summary

CRASH No THE FRONT PASSENGER AIR BAG OFF LIGHT CONTINUES TO COME ON
FIRE No WITH PASSENGERS IN THE SEAT AT VARIOUS SPEEDS. NISSAN HAS
INJURIES 0 ATTEMPTED TO CORRECT THIS ISSUE AT LEAST FOUR TIMES WITHOUT
DEATHS 0 SUCCESS. THERE IS ALSO AN NOTICEABLE VIBRATION IN OR NEAR THE
DRIVE TRAIN WHEN EVER ENGINE IS OPERATING AT OR NEAR 1750 RPM
THAT ALSO HAS NOT BEEN ELIMINATED.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**January 20 2017** NHTSA ID Number: 10946626**Components: AIR BAGS****NHTSA ID Number** 10946626**Incident Date** September 17 2015**Consumer Location** BLUFFTON, SC**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No LIGHT ON PASSENGER SIDE OF CAR IS STILL GIVING US TROUBLE. WE
FIRE No MADE COMPLAINTS ABOUT 2 YRS. AFTER PURCHASING THE CAR. WE
INJURIES 0 NOTICED THE LIGHT CAME COMING OFF AND ON IN THOSE TWO YEARS
DEATHS 0 BEFORE. CO SAID THEY WERE WAITING FOR AN OFFICIAL RECALL. THEY
GOT IT AND WE WERE TOLD TO BRING THE CAR IN TO BE FIXED. WE DID.
THEY SAID IT WAS FIXED. ABOUT TWO WEEKS LATER UNTIL NOW THE
LIGHT KEEPS COMING ON AND OFF. I AM WORRIED ABOUT MY WIFE. WE
ARE BOTH 77 YRS. OLD. I AM WORRIED ABOUT HOWEVER IS SITTING IN
MY CAR IN THE PASSENGER SEAT. I DO NOT KNOW IF AIR BAG IS ON OR IF
IT WILL GO OFF BY ITSELF. I CALLED NISSAN DEALERSHIP AND THEY SAID
NOTHING COULD BE DONE . THEY SAID I COULD BRING IT IN ONLY WHEN
THEY COULD SEE THE LIGHT ON. HAPPENS WHEN CAR IS IN MOTION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

January 25 2017 NHTSA ID Number: 10947602

Components: AIR BAGS

NHTSA ID Number 10947602

Incident Date September 15 2016

Consumer Location LAKELAND, FL

Vehicle Identification Number N/A

Complaint Summary

CRASH No AFTER THE AIRBAG MODULE WAS REPROGRAMMED SO THE LIGHT
FIRE No WOULD COME ON WHEN THE PASSENGER SEAT WAS EMPTY MY
INJURIES 0 BROTHER WHO WEIGHS 240 POUNDS SAT IN THE PASSENGER SEAT
DEATHS 0 AFTER I STARTED THE CAR AND WE DROVE AWAY THE LIGHT DID NOT GO
OUT UNTIL 20 MINUTES PAST. MY CONCERN IS DOES THE SYSTEM THINK
HE IS UNDER 50 POUNDS?

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**February 21 2017** NHTSA ID Number: 10956098**Components: AIR BAGS, SEATS****NHTSA ID Number** 10956098**Incident Date** February 21 2017**Consumer Location** SLIDELL, LA**Vehicle Identification Number** 1NAL3AP2FC5*******Complaint Summary**

CRASH No AIR BAG LIGHT COMES ON PASSENGER SIDE SEAT INDICATING AIR BAG OFF,WITH PASSENGER SITTING IN SEAT(PASSENGER WEIGHS OVER 115 #.

FIRE No I HAVE BROUGHT CAR IN FOR SEAT AND AIR BAG RECALL! BROUGHT IN 2

INJURIES 0 MORE TIMES FOR SAME PROBLEM. STILL SAME PROBLEMS. CONTACTED

DEATHS 0 NISSAN CORP AND TOLD PROBLEM. AS TOLD BY NISSAN REP THAT THEY SPOKE WITH DEALERSHIP THAT ALL WAS DONE TO CORRECT PROBLEM AND KNOWN OF ANYTHING THAT THEY COULD DO FOR PROBLEM. THE PROBLEM DOES THIS ERRATICALLY WHEN CAR IS IN MOTION OR STATIONARY. I M AM AFRAID TO USE AUTO WITH PASS IN SEAT NOT KNOWING IF AIR BAG WOULD WORK IN CASE OF A ACCIDENT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**March 01 2017** NHTSA ID Number: 10957898**Components: AIR BAGS****NHTSA ID Number** 10957898**Incident Date** February 22 2017**Consumer Location** ABBEVILLE, SC**Vehicle Identification Number** 1N4AL3AP4EC*******Complaint Summary**

CRASH No THE LIGHT INDICATING A PERSON IS IN THE PASSENGER SEAT DOES NOT
FIRE No OPERATE ALL THE TIME. THE DEALER HAS PROGRAMED IT TWICE. THE
INJURIES 0 DEALER IS FRUSTRATED AS THEY HAVE SEVERAL OTHER CUSTOMERS
DEATHS 0 WITH THE SAME PROBLEM. THE DEALER ASKED ME TO CONTACT NISSAN
DIRECTLY WHICH I DID. I WAS TOLD TODAY BY A SPECIALISTS FROM
NISSAN THAT I HAVE TO BRING THE VEHICLE IN WHEN IT IS DOING IT, I
EXPLAINED IT IS AN INTERMITTENT PROBLEM AND I WOULD BE MORE
THAN HAPPY TO LEAVE THE VEHICLE WITH THE DEALER. SHE INFORMED
ME THIS WAS NOT ACCEPTABLE THAT I HAVE TO BRING IT IN WHEN IT IS
NOT OPERATING PROPERLY. I GUESS SHE COULD NOT COMPREHEND THE
FACT THAT IT IS AN INTERMITTENT PROBLEM, MOST LIKELY DUE TO A
FAULTY T PASSENGER SIDE SENSOR IN THE SEAT. THE PASSENGER
WEIGHTS IS AROUND 120 POUNDS SO SHE IS HEAVY ENOUGH FOR THE
SENSOR TO PICKUP HER WEIGHT. I AM CONCERNED THAT THE AIR BAG
MIGHT NOT DEPLOY DURING AN ACCIDENT. MOST OF THE TIME WHEN
THE VEHICLE LIGHTS ACTS UP IS WHEN WE FIRST START OUT. THERE IS
NO SET PATTERN TO CREATE THIS PROBLEM, MIGHT BE OK FOR A WEEK
OR TWO THEN COULD DO IT TWO OR THREE DAYS IN A ROW AND MAYBE
GO OUT BY IT SELF. THIS HAS BEEN HAPPENING FOR SEVERAL MONTHS,
MAYBE CLOSE TO A YEAR.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**March 21 2017** NHTSA ID Number: 10967587**Components: AIR BAGS****NHTSA ID Number** 10967587**Incident Date** March 21 2017**Consumer Location** MARIETTA, GA**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No DESPITE MULTIPLE RECALLS AND FIXES TO THE PASSENGER AIRBAG (ALL OPEN RECALLS COMPLETED), THERE ARE STILL TIMES WHEN A NORMAL WEIGHT PASSENGER IS IN THE PASSENGER SEAT AND THE AIRBAG LIGHT

FIRE No INDICATES THAT IT IS OFF WITH NO PASSENGER PRESENT. THE DEALER

INJURIES 0 HAS NOT BEEN ABLE TO FIX THIS, DESPITE ALL THE VISITS/RECALLS TO

DEATHS 0 DATE. IT IS NOT A PERMANENT FAULT, JUST AN OCCASIONAL FAULT - PASSENGER NORMALLY AROUND ADULT/TEENAGERS 200LB

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

March 22 2017 NHTSA ID Number: 10967892

Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS

NHTSA ID Number 10967892

Incident Date January 15 2013

Consumer Location CHARDON, OH

Vehicle Identification Number 1N4AL3AP6DC*****

Complaint Summary

CRASH No PASSENGER AIRBAG INDICATOR LIGHT INDICATES AIRBAG IS "INHIBITED"
FIRE No EVEN THOUGH MY WIFE IS RIDING IN THE PASSENGER SEAT. SHE HAS NO
INJURIES 0 PROTECTION FROM THE AIRBAG IN THE EVENT OF AN ACCIDENT.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**April 14 2017** NHTSA ID Number: 10978554**Components: AIR BAGS****NHTSA ID Number** 10978554**Incident Date** January 11 2016**Consumer Location** PLACERVILLE, CA**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No AFTER STARTUP WITH A PASSENGER IN THE FRONT SEAT, THE
FIRE No PASSENGER SIDE AIRBAG LIGHT STAYS ON INTERMITTANTLY. WE HAVE
INJURIES 0 TAKEN IT TO THE DEALERSHIP FOR REPAIR 5 TIMES. 4 TIMES THEY
DEATHS 0 "REPROGRAMMED THE PCM ACCORDING TO THE RECALL" AND THE LAST
 TIME DID NOTHING. I DID CALL NISSAN AND THEY OPENED A 'CASE'
 PRIOR TO THE LAST REPAIR ATTEMPT (#25798531) AND STILL NO
 ATTEMPT AT REPAIR WAS DONE BECAUSE THEY COULDN'T DUPLICATE
 THE PROBLEM (IN 30 MILES, DON'T KNOW HOW MANY TIMES THEY
 ACTUALLY GOT OUT OF THE PASSENGER SEAT AND RESTARTED THE CAR).
 THIS HAS BEEN HAPPENING ALMOST SINCE NEW; BUT WE THOUGHT THE
 LIGHT WAS SUPPOSED TO BE ON! I KNOW THAT THIS IS NOT AN
 UNCOMMON PROBLEM VIA RESEARCH ON THE INTERNET.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

April 18 2017 NHTSA ID Number: 10979085

Components: AIR BAGS

NHTSA ID Number 10979085

Incident Date April 15 2017

Consumer Location PANAMA CITY, FL

Vehicle Identification Number 1N4AL3AP1EC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE OPERATING THE
FIRE No VEHICLE WITH A FRONT SEAT PASSENGER, THE AIR BAG SENSOR
INJURIES 0 ILLUMINATED INDICATING THAT THE PASSENGER SIDE AIR BAG WAS
DEATHS 0 DEACTIVATED. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED. THE
VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF
THE FAILURE. THE FAILURE MILEAGE WAS 41,533.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**April 21 2017** NHTSA ID Number: 10979836**Components: AIR BAGS****NHTSA ID Number** 10979836**Incident Date** March 11 2017**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP1FC*******Complaint Summary**

CRASH No FRONT PASSENGER SEAT AIRBAG OCCUPANT SENSOR - PREVIOUSLY HAD
FIRE No DEALER REPROGRAM SENSOR AS THE AIR BAG OFF LIGHT WOULD
INJURIES 0 ILLUMINATE EVEN WHEN A PASSENGER WAS PRESENT. THIS SITUATION
DEATHS 0 STILL SPORADICALLY OCCURS. HAVE VEHICLE AT NISSAN DEALER TO RE-
PROGRAM AGAIN. THIS WILL MAKE THE 2ND ATTEMPT TO CORRECT THIS
SAFETY PROBLEM. WAS INFORMED THAT THEY DON'T HAVE A TEST
REQUIREMENT TO PERFORM AFTER THE RECALIBRATION. WILL ATTEMPT
TO CAPTURE NEXT OCCURRENCE BY PHOTO.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**May 02 2017** NHTSA ID Number: 10983042**Components: AIR BAGS****NHTSA ID Number** 10983042**Incident Date** September 16 2013**Consumer Location** BUCKEYE, AZ**Vehicle Identification Number** 1N4AL3AP8DN*******Complaint Summary**

CRASH No PURCHASED A NEW 2013 ALTIMA FOR ALMOST 40,000 AND SINCE THE
FIRE No BEGINNING THE CAR AIR BAGS HAS WORKED ONLY IF YOU ARE SITTING
INJURIES 0 ON YOUR SEAT BEFORE YOU START THE CAR. BIG SAFETY CONCERN
DEATHS 0 BECAUSE WE NOTICED ONCE ON THE FREEWAY WHEN HE HAD TO BRAKE
 HARD THAT THE AIRBAGS WERE OFF , I COULD HAVE DIED. HAD NISSAN
 ENGINEER TEST IT AND THEY TOLD ME I JUST NEED TO TURN THE CAR
 OFF AND THEN ON AFTER A NEW PERSON BOARDS THE CAR, RIDICULOUS.
 I NEED HELP AD NOBODY WILL DO ANYTHING. DO NOT BUY THIS CAR
 SAVE YOURSELF! TOLD THEM WE DID NOT PURCHASE A CAR WITH A
 MAJOR SAFETY PROBLEM LIKE THIS AND NISSAN WONT FIX THIS. IT HAS
 BEEN 4 YEARS NOW. WE HAVE PAPERS THAT SHOW HOW MANY TIMES
 WE HAVE CALLED AND BROUGHT THE CAR IN AND NOTHING. HIRING A
 LAWYER IS OUR NEXT STEP

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 05 2017** NHTSA ID Number: 10983766**Components: AIR BAGS****NHTSA ID Number** 10983766**Incident Date** May 03 2017**Consumer Location** ESCONDIDO, CA**Vehicle Identification Number** 1N4AL3AP0DN*******Complaint Summary**

CRASH No THIS INCIDENT OCCURRED 5/3/2017. DRIVER AND (180 LB) ADULT PASSENGER ENTERED CAR IN FRONT SEATS, CLICKED SEATBELTS, **FIRE** No STARTED VEHICLE AND DROVE APPROX. 1 MILE. PASSENGER NOTICED **INJURIES** 0 AIRBAG DEFEAT LIGHT WAS ON. DRIVER PULLED OVER; TURNED CAR OFF; **DEATHS** 0 RESTARTED CAR; LIGHT WENT OUT. THE AIRBAG SYSTEM DID NOT DETECT AN ADULT PASSENGER UPON INITIAL TRAVEL, BUT DID AFTER THE CAR WAS RESTARTED. THIS VEHICLE HAS ALREADY HAD RECALLNTB16-052 APPLIED. ON 5/5/2017 DEALER COULD NOT REPLICATE AND HAS REFUSED SERVICE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 10 2017** NHTSA ID Number: 10984658**Components: AIR BAGS****NHTSA ID Number** 10984658**Incident Date** May 01 2017**Consumer Location** YARMOUTH, ME**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No PASSENGER AIRBAG LIGHT DOES NOT SENSE PASSENGER SITTING IN
FIRE No SEAT TO TURN AIR BAG ON (INTERMITTENTLY) AND AIRBAG LIGHT IS
INJURIES 0 CONSTANTLY ON ON THE DASHBOARD YET NO CODES HAVE BEEN
DEATHS 0 SHOWN WHEN MECHANIC TRIED TO PULL CODES. LIGHT IS ON
CONSTANT WHEN IN MOTION OR STATIONARY. PASSENGER AIR BAG
LIGHT SOMETIMES SENSES, OTHER TIMES IT DOES NOT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

May 23 2017 NHTSA ID Number: 10991115

Components: AIR BAGS

NHTSA ID Number 10991115

Incident Date May 19 2017

Consumer Location BEAUMONT, TX

Vehicle Identification Number 1N4BL3APXDC*****

Complaint Summary

CRASH No WE BROUGHT THE CAR INTO THE DEALERSHIP BECAUSE OF THE OCS
FIRE No RECALL AND THEY REPROGRAMMED THE SYSTEM BUT IT DIDN'T SEEM TO
INJURIES 0 FIX THE ISSUE, WITHIN THE YEAR WE HAD TO REPLACE BOTH OCS
DEATHS 0 SENSORS AND HAVE IT REPROGRAMMED AGAIN. I DO NOT FEEL THEY
MET THE INTENT OF THE RECALL AND WOULD LOVE TO KNOW IF THIS
ISSUE IS/WAS COMMON AND WHAT IF ANYTHING CAN BE DONE ABOUT IT.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 26 2017** NHTSA ID Number: 11001473**Components: AIR BAGS****NHTSA ID Number** 11001473**Incident Date** June 25 2017**Consumer Location** LAKELAND, FL**Vehicle Identification Number** 1N4AL3AP5FN*******Complaint Summary**

CRASH No WHEN DROPPING A FRIEND OFF AT HIS HOUSE HE UNBUCKLED HIS
FIRE No SEATBELT GOT OUT OF THE CAR AND THE RED SEAT BELT LIGHT CAME ON
INJURIES 0 ON THE INSTRUMENT CLUSTER AND THE PASSENGER AIRBAG LIGHT
DEATHS 0 REMAINED OFF SHOWING THE AIRBAG WAS STILL ALIVE RATHER THAN
 LIGHTING UP TO SHOW THAT IT IS OFF. MY CAR HAS BEEN IN THE DEALER
 TO REPROGRAM THE COMPUTER TWICE TO CHECK WHY WHEN A
 PASSENGER SET IN THE SEAT THE AIRBAG DID NOT SHOW ACTIVE
 COMMA AND THE PASSENGER AIRBAG HAS BEEN REPLACED BY NISSAN
 FOR TEST PURPOSES. THE WARNING SYSTEMS REMAINED ON AS IF
 SOMEONE WAS SITTING IN THE SEAT UNTIL I TURNED THE CAR OFF AND
 STARTED IT AT A LATER TIME.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Manufacturer Communications

May 13 2024 Manufacturer Communication Number: 11001473

Components: UNKNOWN OR OTHER

NHTSA ID Number 11001473

Manufacturer Communication Number DSC-A1382-005

Summary

Dealer service communication pertaining to a failed vent fan module.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
PLEASURE WAY	ASCENT	2023

Associated Documents (1)

Other

MC-11001473-0001.pdf 0.045KB

<https://static.nhtsa.gov/odi/tsbs/2024/MC-11001473-0001.pdf>

Safety Issue Type: Complaints**July 11 2017** NHTSA ID Number: 11004653**Components: AIR BAGS****NHTSA ID Number** 11004653**Incident Date** April 12 2017**Consumer Location** CLAYTON, NC**Vehicle Identification Number** 1N4AL3AP4DN*******Complaint Summary**

CRASH	No	MY AIRBAGS IN MY CAR ARE NON-FUNCTIONAL. THE RED AND YELLOW AIRBAG LIGHTS ARE ON FOR THE DURATION OF ANY TRIP IN THE CAR. THE SENSOR THAT IS SUPPOSED TO DETECT AN ADULT IN THE PASSENGER SEAT DOES NOT FUNCTION SO THE PASSENGER AIRBAG IS ALWAYS OFF -ATTACHMENT 1. I WENT TO THE DEACON JONES NISSAN DEALERSHIP IN GOLDSBORO NC ON 4-12-17 FOR THE RECALL ON THIS ISSUE. THE "REPROGRAMMING" THAT WAS DONE WAS INEFFECTIVE. THIS WAS NOT REPORTED TO ME. I RETURNED TO THE DEALERSHIP ON 7-6-17 TO GET THE ISSUE ADDRESSED. I WAS TOLD THAT MY CAR HAD NO RECALLS OUTSTANDING AND I WOULD NEED TO PAY OUT OF POCKET TO GET THE AIRBAG CONTROL UNIT REPLACED. INSTEAD I ELECTED TO CALL NISSAN TO SEE IF THEY COULD OFFER AN EXPLANATION OR REMEDY THE PROBLEM. I CALLED AND SPOKE WITH [XXX] AGENTID: [XXX]. HE CREATED A CASE AND SENT IT TO THEIR REPAIR SPECIALISTS. TODAY, 7-11-17 I SPOKE WITH [XXX] THE CASE MANAGER. HE INFORMED ME THAT NISSAN WOULD NOT BE REPLACING THE DEFECTIVE AIRBAG CONTROL UNIT AND THAT I WOULD NEED TO PAY TO HAVE IT REPLACED OUT OF POCKET. MY CONCERNS ARE: 1. NISSAN ISN'T TAKING THEIR CUSTOMERS SAFETY SERIOUSLY. SOME PEOPLE WOULD SIMPLY NOT BE ABLE TO PAY TO HAVE THIS DEFECTIVE UNIT REPLACED AND COULD SUFFER INJURY AS A RESULT. 2. THE AIRBAG CONTROL UNIT (IF I REPLACED IT OUT OF POCKET) WOULD FAIL AGAIN. 3. THE AIRBAG UNIT REPROGRAMMING HAS BEEN INEFFECTIVE ON OTHER CARS AND DOESN'T SEEM TO ADDRESS THE ISSUE. SIMILAR TO THE HOOD LATCH ISSUE WHICH REQUIRED 3 RECALLS TO ADDRESS. HTTP://BLOG.CARANDDRIVER.COM/NISSAN-RECALLS-ALTIMA-FOR-THIRD-TIME-TO-FIX-HOOD-LATCHES/ ATTACHMENT 2 = SECOND TRIP TO DEALERSHIP ATTACHMENT 3 = RECALL SHEET ATTACHMENT 4 = NOTES OF CONVERSATIONS WITH NISSAN ATTACHMENT 5 = PDF OF MY VIN NUMBER FORM NHTSA WEBSITE THIS IS THE AIR BAG CONTROL UNIT RECALL INFORMATION FROM NISSAN. HTTP://WWW.COYLENISSAN.COM/RECALL.HTML INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR
FIRE	No	
INJURIES	0	
DEATHS	0	

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

July 18 2017 NHTSA ID Number: 11006193

Components: AIR BAGS

NHTSA ID Number 11006193

Incident Date August 01 2015

Consumer Location FORT WALTON BEACH, FL

Vehicle Identification Number 1N4AL3AP3FC*****

Complaint Summary

CRASH No FRONT PASSENGER AIR BAG LIGHT ON DASH REMAINS ON, IN THE "OFF"
FIRE No LIT POSITION EVEN WITH A PASSENGER RIDING IN THE FRONT
INJURIES 0 PASSENGER SEAT. THE PROBLEM COMES AND GOES INTERMITTENTLY.
DEATHS 0 SOMETIMES IT IS ON AND SOMETIMES IT IS OFF NO MATTER IF YOU ARE
ON A CITY STREET OR GOING 60 MPH DOWN A HIGHWAY.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**August 09 2017** NHTSA ID Number: 11013922**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 11013922**Incident Date** May 01 2017**Consumer Location** AUSTIN, TX**Vehicle Identification Number** 1N4AL3AP2EC*******Complaint Summary**

CRASH No AFTER TAKING IN MY ALTIMA 2014 SV FOR A RECALL ON THE AIRBAG
FIRE No SENSORS, THE ISSUE DID NOT GO AWAY. THE ISSUE IS THAT THERE IS
INJURIES 0 THAT ABOUT HALF THE TIMES A PASSENGER SITS NEXT TO THE DRIVER
DEATHS 0 SEAT, THE AIRBAG SYSTEM DOES NOT DETECT THEM. I AM HAVING TO
RESTART THE CAR FOR SECURITY PURPOSES IN CASE SOMETHING ENDS
UP HAPPENING. I AM ALSO HAVING AN ISSUE WITH MY AC SYSTEM. I
REPLACED THE COMPRESSOR A YEAR AGO AND IT SEEMS TO BE FAILING
AGAIN. AS A SENIOR SOFTWARE ENGINEER I CAN SAFELY SAY THAT
THERE IS DEFINITELY AN ISSUE WITH THEIR SOFTWARE. I HOPE THEY CAN
FIX THIS SOON. THANKS, [XXX] INFORMATION REDACTED PURSUANT
TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).?*JB

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Manufacturer Communications

January 16 2025 Manufacturer Communication Number: 11013922

Components: UNKNOWN OR OTHER

NHTSA ID Number 11013922

Manufacturer Communication Number TSB-A1529-001

Summary

Technical service bulletin pertaining to the procedure to address a wiring error that causes a rear tail light warning to appear on the dash, despite the tail light working as designed.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
PLEASURE WAY	PLATEAU	2024

Associated Documents (1)

Other

MC-11013922-0001.pdf 0.724KB

<https://static.nhtsa.gov/odi/tsbs/2025/MC-11013922-0001.pdf>

Safety Issue Type: Complaints**October 05 2017** NHTSA ID Number: 10919493**Components: AIR BAGS****NHTSA ID Number** 10919493**Incident Date** May 18 2016**Consumer Location** BERNVILLE, PA**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No 2013 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO PASSENGER
FIRE No AIRBAG WARNING LIGHT ILLUMINATES WITH SEATED PASSENGERS.
INJURIES 0 DEALERSHIP UNABLE TO REPROGRAM THE AIRBAG DIAGNOSTIC SYSTEM
DEATHS 0 CONTROL UNIT. *SMD THE CONSUMER STATED AFTER THE AIR BAG
 RECALL WAS PERFORMED THE FAILURE RECURRED. UPDATD
 10/05/2017*JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (2)

Complaint Letter

CL-10919493-8334.pdf 0.174KB
<https://static.nhtsa.gov/complaints/10919493/10919493-AF0DEE51CD0602CAE05375E8789808C8.pdf>

Response Letter

RL-10919493-3771.pdf 0.487KB
<https://static.nhtsa.gov/complaints/10919493/10919493-AF0DEE51CD0702CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**October 24 2017** NHTSA ID Number: 11039279**Components: AIR BAGS****NHTSA ID Number** 11039279**Incident Date** May 01 2017**Consumer Location** TAMPA, FL**Vehicle Identification Number** 1N4AL3APXEC*******Complaint Summary**

CRASH No PASSENGER AIRBAG INDICATOR FAILS TO GO OFF WHEN A PASSENGER IS
FIRE No SITTING. NISSAN REFUSES TO ACCEPT THIS AS A MANUFACTURING
INJURIES 0 DEFECT AND IS A SERIOUS SAFETY ISSUE THAT SHOULD BE PART OF A
DEATHS 0 RECALL. THERE IS NO ACCIDENT INVOLVED YET BUT IT SHOULD BE
REPORTED TO HENCE THIS COMPLAINT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

November 15 2017 NHTSA ID Number: 11046194

Components: AIR BAGS

NHTSA ID Number 11046194

Incident Date January 05 2013

Consumer Location SUN PRAIRIE, WI

Vehicle Identification Number 1N4AL3AP6DC*****

Complaint Summary

CRASH No PASSENGER AIRBAG DOES NOT ALWAYS BECOME ACTIVE WHEN AN
FIRE No ADULT IS SITTING IN THE FRONT PASSENGER SEAT.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 17 2017** NHTSA ID Number: 11047039**Components: AIR BAGS****NHTSA ID Number** 11047039**Incident Date** November 01 2017**Consumer Location** PUEBLO, CO**Vehicle Identification Number** 1N4AL3AP2FN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE OPERATING THE
FIRE No VEHICLE, THE PASSENGER SIDE AIR BAG SENSOR INDICATOR REMAINED
INJURIES 0 ILLUMINATED, AND DID NOT SHUT OFF WHILE AN ADULT PASSENGER
DEATHS 0 OCCUPIED THE SEAT. THE CONTACTED STATED THAT THE INDICATOR
REMAINED ILLUMINATED AT ALL TIMES WHILE OPERATING THE VEHICLE.
THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED. THE VEHICLE WAS
NOT REPAIRED. THE LOCAL DEALER (NISSAN PAUBLO IN PAUBLO, CO) WAS
NOTIFIED, BUT THE MANUFACTURER WAS NOT. THE FAILURE MILEAGE
WAS APPROXIMATELY 20,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 21 2017** NHTSA ID Number: 11047779**Components: AIR BAGS****NHTSA ID Number** 11047779**Incident Date** December 01 2013**Consumer Location** PASCO, WA**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG LIGHT ON THE DASH INTERMITTENTLY STAYS ON, INDICATING THAT IT IS DISABLED, EVEN WITH A 150 LB ADULT SEATED
FIRE No IN THE PASSENGER SEAT. THIS HAS BEEN A PROBLEM SINCE WE
INJURIES 0 PURCHASED THE CAR NEW IN 2013. I HAVE TAKEN THE CAR IN MANY
DEATHS 0 TIMES. THE MOST RECENT TIME WAS ABOUT ONE MONTH AGO. THIS WAS AFTER WE HAD THE RECALL PERFORMED A COUPLE OF MONTHS AGO. WHAT THEY DID FOR THE RECALL DID NOT WORK, SO I TOOK IT BACK TO THE SAME DEALER, BILL ROBERTSON NISSAN. THEY HAD THE CAR ALL DAY AND THEY SAID ALL THEY DID IS CHECK THE WIRE CONNECTIONS AND THEY WERE OK. NISSAN KNOWS THERE IS A PROBLEM WITH THE PASSENGER AIRBAG SYSTEM ON THIS MODEL (AND OTHERS) BUT SO FAR THEY EITHER CAN'T OR WON'T DO WHAT IS NECESSARY TO FIX THIS. THIS IS A MAJOR SAFETY PROBLEM AS THE PASSENGER AIRBAG WON'T WORK IF THIS LIGHT IS ON.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

December 04 2017 NHTSA ID Number: 11052396

Components: AIR BAGS

NHTSA ID Number 11052396

Incident Date December 02 2017

Consumer Location DECATUR, IL

Vehicle Identification Number 1N4AL3AP0EC*****

Complaint Summary

CRASH No WITH PASSENGER SITTING IN PASSENGER SEAT WITH SEAT BELT ON, THE
FIRE No LIGHT IS ON THE DASH AT VARIOUS TIMES, WHEN IN PARK AS WELL AS
INJURIES 0 WHEN DRIVING, THE AIR BAG IS OFF. WE HAVE TAKEN IT TO THE
DEATHS 0 DEALERSHIP NUMEROUS TIMES TO REPORT THIS ISSUE, BUT IT
CONTINUES TO OCCUR.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**December 29 2017** NHTSA ID Number: 11057323**Components: AIR BAGS****NHTSA ID Number** 11057323**Incident Date** November 11 2017**Consumer Location** WEST DES MOINES, IA**Vehicle Identification Number** 1N4BL3AP1FC*******Complaint Summary**

CRASH No THE FRONT PASSENGER SIDE AIRBAG INDICATOR LIGHT INTERMITTENTLY
FIRE No INDICATES THAT THE PASSENGER AIRBAG IS OFF WHEN SOMEONE IS
INJURIES 0 SITTING IN THE PASSENGER SEAT. THIS GENERALLY HAPPENS WHEN I
DEATHS 0 FIRST TURN THE VEHICLE ON AND THERE IS SOMEONE ALREADY SITTING
IN THE FRONT PASSENGER SEAT. IF I SHUT THE VEHICLE OFF AND TURN
IT BACK ON THEN THE AIRBAG LIGHT WILL GO OFF INDICATING THAT THE
AIRBAG IS ON. I TOOK IT TO THE NISSAN DEALER AND THEY SAID THAT
THE COMPUTER DOES NOT SHOW A PROBLEM AND THAT THERE IS
NOTHING THAT THEY CAN DO ABOUT IT. THEY TOLD ME THAT THE
AIRBAG SYSTEM WAS UNDER WARRANTY THROUGH 99,999 MILES OR
2030 IF THERE IS AN INCIDENT IT WOULD BE COVERED. THAT IS NOT VERY
REASSURING TO HEAR THAT IF THE AIRBAG FAILS IT WILL BE COVER
UNDER WARRANTY.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**January 17 2018** NHTSA ID Number: 11063215**Components: AIR BAGS****NHTSA ID Number** 11063215**Incident Date** December 28 2017**Consumer Location** WILMINGTON, DE**Vehicle Identification Number** 1N4AL3AP9DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE OPERATING THE
FIRE No VEHICLE, THE AIR BAG SENSOR INDICATOR SOMETIMES REMAINED
INJURIES 0 ILLUMINATED. THE VEHICLE WAS TAKEN TO CORCORDVILLE NISSAN (452
DEATHS 0 WILMINGTON WEST CHESTER PIKE IN GLEN MILLS, PA 19342) WHERE IT
WAS DIAGNOSED THAT THE PASSENGER SIDE AIR BAG CONTROL MODULE
WAS FAULTY AND NEEDED TO BE REPLACED. THE FAILURE WAS NOT
REPAIRED. THE MANUFACTURER WAS NOTIFIED, BUT NO ASSISTANCE
WAS OFFERED. THE FAILURE MILEAGE WAS 43,000. *TT THE CONSUMER
STATED TOOK THE VEHICLE TO PORTER NISSAN WHERE THE AIRBAG WAS
REPAIRED. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-11063215-2010.pdf 0.288KB

<https://static.nhtsa.gov/complaints/11063215/11063215-AF0DEE51E52602CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**January 25 2018** NHTSA ID Number: 11064880**Components: AIR BAGS****NHTSA ID Number** 11064880**Incident Date** March 02 2016**Consumer Location** CARY, NC**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER AIR BAG WARNING INDICATOR ILLUMINATED AND
INJURIES 0 REMAINED ILLUMINATED WHILE THERE WAS A PASSENGER IN THE SEAT.
DEATHS 0 THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED PER NHTSA
 CAMPAIGN NUMBER: 16V244000 (AIR BAGS), BUT THE FAILURE
 RECURRED. THE VEHICLE WAS TAKEN TO MICHAEL JORDAN NISSAN
 (3930 DURHAM-CHAPEL HILL BLVD, DURHAM, NC 27707, (919) 489-3800),
 BUT THE FAILURE COULD NOT BE DUPLICATED OR RETRIEVE A FAULT
 CODE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS
 NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 9,999. *TT *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

EVOQ Document

EQ-11064880-8989.pdf 0.368KB

<https://static.nhtsa.gov/complaints/11064880/11064880-AF0DEE51E57302CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**January 25 2018** NHTSA ID Number: 11064946**Components: AIR BAGS****NHTSA ID Number** 11064946**Incident Date** January 20 2018**Consumer Location** ARLEY, AL**Vehicle Identification Number** 1N4AL3AP3DN*******Complaint Summary**

CRASH No MY "VEHICLE WAS PREVIOUSLY RECALLED TO REPROGRAM FRONT PASSENGER OCCUPANT CLASSIFICATION SYSTEM (OCS) ELECTRONIC CONTROL UNIT (ECU)." I TOOK MY CAR IN FOR THE RECALL TO HAVE IT TAKEN CARE OF, BUT NOW I'M STILL HAVING ISSUES WITH THE OCS.

FIRE No

INJURIES 0

DEATHS 0 CURRENTLY, THE DRIVER SIDE AIRBAG LIGHT IS ON, INDICATING THAT IT IS NOT FUNCTIONING PROPERLY. IN ADDITION, WHILE THE CAR WAS IN MOTION AND I WAS SITTING IN THE PASSENGER SEAT, THE PASSENGER SIDE AIRBAG LIGHT WAS LIT UP. THIS INDICATED THAT THE AIRBAG WAS OFF, DESPITE THE FACT THAT I WAS SITTING IN IT. AFTER TAKING THE CAR INTO THE DEALERSHIP, I WAS INFORMED THAT THE CODE B00AQ00 SHOWED THAT I NEEDED A NEW OCS CONTROL UNIT AS WELL AS TWO OCS SENSORS. I INFORMED THEM OF THE PREVIOUS RECALL ON THE OCS; HOWEVER, THEY SAID THIS WAS A SEPARATE ISSUE, SO I WAS GOING TO HAVE TO PAY \$539.88. NISSAN ORIGINALLY SAID IN A LETTER THAT, "IF AT ANY TIME WITHIN THE NEXT 15 YEARS, THE OCS SYSTEM IN YOUR VEHICLE DOES NOT PERFORM AS DESCRIBED ABOVE, WE URGE YOU TO PLEASE SCHEDULE AN APPOINTMENT AT YOUR NEAREST NISSAN DEALER. THE DEALER CAN CHECK THE OCS SYSTEM IN YOUR VEHICLE AND, IF NEEDED, PERFORM A ONE-TIME RETROFIT TO THE OCS SYSTEM FREE OF CHARGE." SINCE THE OCS IS STILL HAVING ISSUES AFTER THE ORIGINAL RECALL, I THOUGHT IT WAS IMPERATIVE TO REPORT THIS HUGE SAFETY ISSUE. I WAS INFORMED THAT THE AIRBAGS MIGHT NOT DEPLOY IF I WERE IN A CAR ACCIDENT, WHICH COULD CAUSE UNNECESSARY INJURIES OR EVEN DEATH. CLEARLY THERE ARE STILL UNRESOLVED ISSUES WITH THE OCS THAT NEED ATTENTION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 26 2018** NHTSA ID Number: 11075001**Components: AIR BAGS, SERVICE BRAKES****NHTSA ID Number** 11075001**Incident Date** February 23 2018**Consumer Location** TARZANA, CA**Vehicle Identification Number** 1N4AL3AP3GC*******Complaint Summary**

CRASH	Yes	I WAS INVOLVED IN AN ACCIDENT WHERE I WAS DRIVING MY 2016 NISSAN ALTIMA WHEN I REAR ENDED THE CAR IN FRONT OF ME THAT WAS STATIONARY AT THE TRAFFIC LIGHT. I WAS TRAVELING APPROX 30MPH, BUT WHEN I TRIED TO SLOW DOWN BY GENTLY APPLYING MY BRAKES BUT MY NISSAN ALTIMA CAR DID NOT SLOW DOWN AT ALL. I THEN SLAMMED THE BRAKES DOWN FIRMLY, STILL NOTHING, THE ABS DID NOT ENGAGE AT ALL. I SWERVED TO MY RIGHT TO TRY AND AVOID HITTING THE CAR IN FRONT OF ME HEAD ON. I CAUGHT IT'S RIGHT HAND BACK FENDER, BOTH FRONT AIR BAGS DEPLOYED, THE IMPACT OF HITTING THE MERCEDES STOPPED MY CAR- BOTH AIRBAGS INFLATED. MY 90LB, 18 YEAROLD SON WAS SITTING IN THE PASSENGER SEAT. I BROUGHT IT UP TO NISSAN ON TWO SEPARATE OCCASIONS WAS ON AND OFF WHEN MY SON SAT IN THE FRONT SEAT. ON THE FIRST OCCASION NISSAN JUST RESET THE PASSENGER AIRBAG SENSOR. IT DID NOT SOLVE THE ISSUE, THE SECOND COMPLAINT, NISSAN SAID IT WOULD ONLY GO OFF IF MY SON WEIGHED OVER 110LBS. IN THIS ACCIDENT THE AIR BAG DID GO OFF, CONSIDERING THIS CAR WAS GOING TO BE THE CAR HE DROVE- HE HAS HIS PERMIT RIGHT NOW, SO IF THE DRIVER WEIGHS LESS THAN 110LBS IT WOULD NOT DEPLOY. IT DOES NOT MAKE SENSE. SECONDLY, I BELIEVE THE NISSAN ALTIMA BRAKES FAILED IN THE ACCIDENT. WHEN THE TOW TRUCK DRIVER PICKED UP THE CAR ON ITS FLATBED, HE SAID THAT IT APPEARED THERE WAS SOMETHING FUNKY WITH THE FOOT BRAKE, IT WAS ROCK HARD WHEN COMPRESSED. THE ABS COMPLETELY FAILED, I NEVER FELT IT ENGAGE AFTER PUSHING FIRMLY HARD ON THE BRAKES. THERE WERE NO SKID MARKS ON THE ROAD. I NOTED THE ROAD WHERE THE ACCIDENT OCCURRED HAD TWO TYPES OF FLUID ON IT, ONE OILY ONE LIKE COOLANT. THE CAR WAS RECENTLY SERVICED, BY NISSAN VAN NUYS, THEY REPLACED THE TRANSMISSION. THE CAR DROVE INCREDIBLY WELL FOR A WEEK, BUT THE LAST FEW DAYS I NOTED THE SLUGGISHNESS AGAIN RETURNED. MY TIRES AND BRAKES WHICH WERE ALL FINE. THEY DID REPLACE THE BRAKE FLUID.
FIRE	No	
INJURIES	0	
DEATHS	0	

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
------	-------	------

NISSAN	ALTIMA	2016
--------	--------	------

Safety Issue Type: Complaints**February 27 2018** NHTSA ID Number: 11074808**Components: AIR BAGS****NHTSA ID Number** 11074808**Incident Date** February 27 2018**Consumer Location** SYRACUSE, NY**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No 2015 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO CONTINUING
FIRE No PROBLEM WITH AIRBAG WARNING LIGHT. *LD THE CONSUMER STATED
INJURIES 0 AFTER THE AIRBAG WAS REPAIRED, THE PASSENGER SEAT AIRBAG
DEATHS 0 WARNING LIGHT ILLUMINATED. *JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Associated Documents (2)

Response Letter

RL-11074808-4659.pdf 1.098KB<https://static.nhtsa.gov/complaints/11074808/11074808-AF0DEE51E73F02CAE05375E8789808C8.pdf>

Complaint Letter

CL-11074808-2083.pdf 0.282KB<https://static.nhtsa.gov/complaints/11074808/11074808-AF0DEE51E73E02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**March 02 2018** NHTSA ID Number: 11075865**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 11075865**Incident Date** November 20 2017**Consumer Location** PATCHOGUE, NY**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT THE AIR BAG WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO NISSAN 112 DEALER (730 MEDFORD AVE, PATCHOGUE, NY 11772, (631) 651-1987) WHERE IT WAS DIAGNOSED THAT THE BATTERY SENSOR NEEDED TO BE RESET. THE BATTERY SENSOR WAS RESET; HOWEVER, THE AIR BAG WARNING INDICATOR ILLUMINATED AGAIN. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THE BATTERY SENSOR WAS RESET A SECOND TIME; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE OCCUPANT DETECTION SYSTEM NEEDED TO BE RESET AND THE FRONT DRIVER'S AND PASSENGER SIDE SENSORS NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 78,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 11 2018** NHTSA ID Number: 11093339**Components: AIR BAGS****NHTSA ID Number** 11093339**Incident Date** May 11 2018**Consumer Location** DOUGLASVILLE, GA**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH Yes TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 35-40
FIRE No MPH, THE CONTACT LOOKED DOWN AND, BY THE TIME HE LOOKED BACK
INJURIES 0 UP, HE HAD CRASHED INTO THE REAR OF THE PRECEDING VEHICLE. THE
DEATHS 0 AIR BAGS DID NOT DEPLOY. THE POLICE WERE CALLED TO THE SCENE
AND A REPORT WAS FILED. THERE WERE NO INJURIES. THE VEHICLE WAS
TOWED TO PUGMIRE LINCOLN OF MARIETTA (1865 COBB PKWY S,
MARIETTA, GA 30060) WHERE THE DEALER INFORMED THE CONTACT
THAT IT WOULD BE A COUPLE OF DAYS TO DETERMINE IF THE VEHICLE
WAS A TOTAL LOSS OR IF IT COULD BE REPAIRED. PRIOR TO THE CRASH,
THE CONTACT NOTICED THAT THE PASSENGER SIDE AIR BAG INDICATOR
WAS ILLUMINATED AT ALL TIMES, EVEN WHEN THE PASSENGER SEAT
WAS OCCUPIED. THERE WERE NO RECALLS ASSOCIATED WITH THE
VEHICLE. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE
MILEAGE WAS 95,563.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 20 2018** NHTSA ID Number: 11102765**Components: AIR BAGS****NHTSA ID Number** 11102765**Incident Date** June 06 2018**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP8FN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER SEAT COMPUTER WAS UPDATED INSTEAD OF
INJURIES 0 RECEIVING A NEW AIR BAG. SHEEHY NISSAN OF GLEN BURNIE (7232
DEATHS 0 RITCHIE HWY, GLEN BURNIE, MD 21061, (410) 754-1777) REPAIRED THE
 VEHICLE PER NHTSA CAMPAIGN NUMBER: 16V911000 (AIR BAGS). THE
 CONTACT INQUIRED ABOUT THE AIR BAG REPLACEMENT AND WAS
 INFORMED BY THE DEALER THAT THE RECALL WAS FOR THE PASSENGER
 SEAT SENSOR, AND NOT TO REPLACE THE AIR BAGS. THE
 MANUFACTURER WAS NOT INFORMED. THE FAILURE MILEAGE WAS
 57,000. *TT CONSUMER STATED I HAVE BEEN INFORMED THAT THE
 NOTED VEHICLE DOES NOT HAVE "TAKATA AIR BAG" INSTALLED ,
 HOWEVER "NISSAN" HAS NOT VERIFIED THIS. UPDATED 10/05/18*JB

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Associated Documents (1)

EVOQ Document

EQ-11102765-7517.pdf 0.296KB
<https://static.nhtsa.gov/complaints/11102765/11102765-AF0DEE51EC4602CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**June 25 2018** NHTSA ID Number: 11103786**Components: AIR BAGS****NHTSA ID Number** 11103786**Incident Date** June 19 2018**Consumer Location** BAINBRIDGE, GA**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No MY AIRBAG SENSOR LIGHT IS ON AND WILL NOT GO OFF. THIS DIDN'T
FIRE No OCCUR UNTIL SEVERAL MONTHS AFTER, I HAD THE PASSENGER SENSOR
INJURIES 0 LIGHT AIRBAG DETECTOR WORKED ON. WITH ALL THE FACTORY RECALL, I
DEATHS 0 FEEL AS IF THIS NEED TO BE CHECKED INTO. I WOULD HATE TO HAVE AN
ACCIDENT AND THE AIRBAGS DO NOT DEPLOY IF NEEDED. MY BROTHER-
IN-LAW IS A CERTIFIED MECHANIC AND HE HAVE REPAIRED OR TOWED
SEVERAL NISSAN ALTIMA THAT THE AIRBAG DID NOT DEPLOY DURING AN
ACCIDENT,

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

July 15 2018 NHTSA ID Number: 11111412

Components: AIR BAGS

NHTSA ID Number 11111412

Incident Date July 15 2018

Consumer Location WASHINGTON, DC

Vehicle Identification Number 1N4AL3AP0DN*****

Complaint Summary

CRASH No AIRBAG LIGHT STAYS ON EVEN THOUGH PASSENGER IS IN SEAT. GOES
FIRE No AWAY AFTER RESTARTING ENGINE
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

July 20 2018 NHTSA ID Number: 11112572

Components: AIR BAGS

NHTSA ID Number 11112572

Incident Date January 08 2018

Consumer Location MIAMI, FL

Vehicle Identification Number 1N4BL2EP5CC*****

Complaint Summary

CRASH No AIR BAG LIGHT SUDDENLY STARTED TO FLASH. DEALER INDICATES THE
FIRE No SENSOR INSIDE THE SEAT IS DEFECTIVE. \$1500.00+ TO REPLACE. UNTIL IT
INJURIES 0 IS FIXED THE AIRBAG WILL NOT DEPLOY IN AN ACCIDENT FOR ANY
DEATHS 0 PASSENGER REGARDLESS OF WEIGHT. I CHECKED ONLINE AND SEVERAL
OTHERS HAVE REPORTED THIS ISSUE.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

August 12 2018 NHTSA ID Number: 11119490

Components: AIR BAGS

NHTSA ID Number 11119490

Incident Date October 01 2016

Consumer Location MURRIETA, CA

Vehicle Identification Number 1N4AL2EP2DC*****

Complaint Summary

CRASH No THE AMBER PASSENGER AIRBAG DISABLED LIGHT STAYS ON WITH THE
FIRE No RED AIRBAG SYSTEM WARNING LIGHT FLASHING CONTINUOUSLY
INJURIES 0 FLASHING.ALL OF THE RECALL NOTICES I HAVE READ DON'T INCLUDE MY
DEATHS 0 CAR BUT THE CRITERIA SEEM TO FIT THE RECALL NOTICES.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

August 13 2018 NHTSA ID Number: 11119622

Components: AIR BAGS

NHTSA ID Number 11119622

Incident Date August 10 2018

Consumer Location MOUNT MARION, NY

Vehicle Identification Number 1N4AL3AP2DC*****

Complaint Summary

CRASH No AIRBAG LIGHT IS ON SOLID ON DASHBOARD SYMBOL LOCATED IN THE
FIRE No MIDDLE SHOWS AIRBAG OFF ON PASSENGER SIDE I WAS TOLD MY VIN IS
INJURIES 0 NOT LISTED ON THE RECALL LIST. THIS IS A SAFETY ISSUE AND NEEDS TO
DEATHS 0 BE RESOLVED. NOT AFTER THE FACT IF AIR BAG MAY OR MAY NOT
DEPLOY. I SHOULD NOT BE CHARGE FOR A DIAGNOSTIC. WHEN MAKE,
MODEL AND YEAR HAS BEEN RECALLED ALREADY.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 21 2018** NHTSA ID Number: 11121294**Components: AIR BAGS****NHTSA ID Number** 11121294**Incident Date** August 08 2018**Consumer Location** WEST DES MOINES, IA**Vehicle Identification Number** 1N4BL3AP1FC*******Complaint Summary**

CRASH No THE FRONT PASSENGER SIDE AIRBAG INDICATOR LIGHT CAME ON
FIRE No INDICATING THAT THE FRONT PASSENGER AIRBAG WAS OFF. MY WIFE
INJURIES 0 WAS SITTING IN THE FRONT PASSENGER SIDE SEAT AT THE TIME. SHE
DEATHS 0 HAD HER SEAT BELT ON. I WAS DRIVING DOWN THE ROAD AT 70 MPH ON
 A HIGHWAY AT THE TIME. I HAVE THIS ON VIDEO THAT SHOWS THAT THIS
 LASTED FOR APPROXIMATELY 12 MINUTES BEFORE THE LIGHT WENT OFF
 AND THE AIRBAG SYSTEM INDICATED THAT THE AIRBAG WOULD DEPLOY
 IN THE EVENT OF AN EMERGENCY. THIS IS 12 MINUTES WHERE MY WIFE
 WAS NOT PROTECTED BY AN AIRBAG SYSTEM. THE VIDEO THAT I HAVE IS
 FROM AN IPHONE AND IS NOT IN A SUPPORTED FILE FORMAT FOR
 UPLOADING. I WOULD BE HAPPY TO SEND IT TO YOU ANOTHER WAY. I
 CONTACTED THE NHTSA ABOUT 8 MONTHS AGO ABOUT THIS ISSUE AND
 HAVE NOT HEARD ANYTHING. I CONTACTED NISSAN AT THE SAME TIME
 AND THEY INDICATED THAT WITHOUT ANY ERROR CODES, THERE IS NO
 PROOF THAT THIS IS AN ISSUE OR IS REALLY HAPPENING. I HAVE
 DOCUMENTED VIDEO EVIDENCE THAT THIS IN FACT DID OCCUR. THIS IS A
 SAFETY ISSUE IN WHICH NO ONE SEAMS TO CARE ABOUT. YOU WOULD
 THINK THAT WITH ALL OF THE RECENT TROUBLES WITH AIRBAGS,
 SOMEONE WOULD TAKE SOME INTEREST IN LOOKING INTO THE ROOT
 CAUSE OF THE ISSUE. I AM ASKING THE NHTSA TO PLEASE ASSIST ME IN
 GETTING THIS SAFETY ISSUE RESOLVED. I CONTACTED NISSAN AGAIN AND
 THEY HAVE NOT RETURNED MY CALL.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

August 22 2018 NHTSA ID Number: 11121751

Components: AIR BAGS

NHTSA ID Number 11121751

Incident Date July 27 2018

Consumer Location PROSPECT PARK, NJ

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH No PASSENGER SEAT IS NOT DETECTING WHEN AN ADULT IS SITTING, THE
FIRE No AIRBAG ICON IS TURNED ON AND WONT TURN OFF,ON BOTH DASHBOARD
INJURIES 0 AND IN THE CONSOLE.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

August 24 2018 NHTSA ID Number: 11122220

Components: AIR BAGS

NHTSA ID Number 11122220

Incident Date February 23 2015

Consumer Location SANTA MARGARITA, CA

Vehicle Identification Number 1N4AL3AP9FC*****

Complaint Summary

CRASH No OCS SEAT SYSTEM SAME PROBLEM OVER AND OVER PASSENGER SEAT
FIRE No OCCUPIED INDICATOR LIGHT STILL ON
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**October 26 2018** NHTSA ID Number: 11143002**Components: AIR BAGS, SEAT BELTS, SEATS****NHTSA ID Number** 11143002**Incident Date** October 01 2018**Consumer Location** WAUKEGAN, IL**Vehicle Identification Number** 1N4BL3AP8DC*******Complaint Summary**

CRASH No MY "VEHICLE WAS PREVIOUSLY RECALLED TO REPROGRAM FRONT PASSENGER OCCUPANT CLASSIFICATION SYSTEM (OCS) ELECTRONIC CONTROL UNIT (ECU). " I TOOK MY CAR IN FOR THE RECALL TO HAVE IT TAKEN CARE OF, BUT NOW I'M STILL HAVING ISSUES WITH THE OCS.

FIRE No

INJURIES 0

DEATHS 0 CURRENTLY, THE DRIVER SIDE AIRBAG LIGHT IS ON, INDICATING THAT IT IS NOT FUNCTIONING PROPERLY. IN ADDITION, WHILE THE CAR WAS IN MOTION AND I WAS SITTING IN THE PASSENGER SEAT, THE PASSENGER SIDE AIRBAG LIGHT WAS LIT UP. THIS INDICATED THAT THE AIRBAG WAS OFF, DESPITE THE FACT THAT I WAS SITTING IN IT. AFTER TAKING THE CAR INTO THE DEALERSHIP, I WAS INFORMED THAT I NEEDED A NEW OCS CONTROL UNIT AS WELL AS TWO OCS SENSORS. I INFORMED THEM OF THE PREVIOUS RECALL ON THE OCS; HOWEVER, THEY SAID THIS WAS A SEPARATE ISSUE, SO I WAS GOING TO HAVE TO PAY AROUND \$700. NISSAN ORIGINALLY SAID IN A LETTER THAT, "IF AT ANY TIME WITHIN THE NEXT 15 YEARS, THE OCS SYSTEM IN YOUR VEHICLE DOES NOT PERFORM AS DESCRIBED ABOVE, WE URGE YOU TO PLEASE SCHEDULE AN APPOINTMENT AT YOUR NEAREST NISSAN DEALER. THE DEALER CAN CHECK THE OCS SYSTEM IN YOUR VEHICLE AND, IF NEEDED, PERFORM A ONE-TIME RETROFIT TO THE OCS SYSTEM FREE OF CHARGE. " SINCE THE OCS IS STILL HAVING ISSUES AFTER THE ORIGINAL RECALL, I THOUGHT IT WAS IMPERATIVE TO REPORT THIS HUGE SAFETY ISSUE. I WAS INFORMED THAT THE AIRBAGS MIGHT NOT DEPLOY IF I WERE IN A CAR ACCIDENT, WHICH COULD CAUSE UNNECESSARY INJURIES OR EVEN DEATH. CLEARLY THERE ARE STILL UNRESOLVED ISSUES WITH THE OCS THAT NEED ATTENTION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

November 09 2018 NHTSA ID Number: 11150653

Components: AIR BAGS

NHTSA ID Number 11150653

Incident Date April 01 2018

Consumer Location WESTMINSTER, CA

Vehicle Identification Number 1N4AL3AP2FC*****

Complaint Summary

CRASH No WHEN A PASSENGER SIT IN FRONT PASSENGERS SEAT THE AIR BAG
FIRE No LIGHT STAYS OFF AND IT WILL GO FROM ON TO OFF ONCE IN A WHILE
INJURIES 0 EVEN IF THE IS SOMEONE SIT IN THE FRONT
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 12 2018** NHTSA ID Number: 11151095**Components: AIR BAGS****NHTSA ID Number** 11151095**Incident Date** January 01 2016**Consumer Location** SPANAWAY, WA**Vehicle Identification Number** 1N4AL2EP8DC*******Complaint Summary**

CRASH No PASSANGER SIDE AIR BAG NO LONGER WORKS, THE AIR BAG SAYS ITS
FIRE No OFF AND MALFUNCTIONED. WILL NOT SHOW WHEN SOMEONE IS SITTING
INJURIES 0 INN THE SEAT. THUS NEVER SETTING THE PASSANGER AIR SO IF YOU GET
DEATHS 0 INTO AN ACCIDENT IT WOULD NOT DEPLOY. WHEN THE AIR BAG
MALFUNCTIONED IT WAS SITTING IN THE DRIVEWAY WE TURNED IT ON
AND THE LIGHT CAME ON AND HAS NEVER WENT OUT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 05 2018** NHTSA ID Number: 11156114**Components: AIR BAGS****NHTSA ID Number** 11156114**Incident Date** November 28 2018**Consumer Location** SUCCASUNNA, NJ**Vehicle Identification Number** 1N4AL3APFC1*******Complaint Summary**

CRASH	No	AIR BAG INDICATOR ON DASHBOARD CAME ON SUDDENLY ONE MORNING AT MILEAGE OF 86,500 AND WOULD NOT GO OFF EVEN AFTER RE-STARTING. WE TOOK THE VEHICLE TO OUR LOCAL DEALERSHIP WHERE WE PURCHASED THE VEHICLE, TO BE DIAGNOSED. THE DEALERSHIP DETERMINED IT WAS A FAULTY OCS FOR THE OCCUPANT SIDE AIRBAG AND THAT IT WOULD NOT BE COVER EVEN THOUGH WE HAD A GOLD 120,000 EXTENDED WARRANTY WITH NO-DEDUCTIBLES. THIS IS ONE OF HE EXCLUDED PARTS NOT COVERED UNDER THE EXTENDED WARRANTY. I REACHED OUT TO NISSAN CONSUMER AFFAIRS ON 11-30-18 AFTER DISCUSSING WITH THE DEALERSHIP AND SPOKE WITH A HELEN EMPLOYEE #7319348 AND WAS ASSIGNED CASE# 33678608 AND WAS TOLD SOMEONE WOULD GET BACK TO ME BY THE END OF THE DAY 12-3-18. ON 12-3-18 BRANDAN FRO NISSAN CONSUMER AFFAIRS CALLED BACK, BUT I MISSED HIS CALL. I RETURNED HIS CALL AND LEFT MESSAGES FOR HIM TO CALL ME BACK ON 2 MORE OCCASIONS BUT DID NOT HEAR BACK FROM HIM. ON THE MORNING OF 12-5-18 I CALLED HIM AGAIN AND WAS ABLE TO SPEAK WITH HIM. BRANDAN EMPLOYEE # 33678608 TOLD ME THAT THEY WOULD NOT BE COVERING THE PART OR LABOR INVOLVED (APPROX COST ACCORDING TO DEALERSHIP OF \$450 FOR PARTS AND LABOR). I EXPLAINED TO HIM THAT THIS PARTICULAR VEHICLE HAD A TOTAL OF 8 RECALLS DOCUMENTED UNDER THE NHTSA OF WHICH 3 OF DEALT WITH THE OCCUPANT SIDE AIRBAG AND OCS (#16V911000, #16V24400 AND #15V681000) AND THAT IT WAS A SAFTY ISSUE AND WAS NO FAULT OF OURS AND BASED UPON ALL THIS INFORMATION THE CORRECT THING TO DO WOULD BE TO COVER THIS ISSUE. HE APOLOGIZED OVER-AND-OVER BUT WOULD NOT COMMIT TO COVER THIS. IT IS OF MY OPINION AND THE OPINION OF THE DEALERSHIP THAT THIS ISSUE IS MOST LIKELY RELATED TO ANY ONE OF THOSE 3 RECALLS AND I AM THEREFORE CALLING UPON THE NHTSA TO ASSIST WITH THIS BY ADDING THIS AS ANOTHER RECALL AND ALLOWING US TO GET REIMBURSED FOR THE ISSUE AS WELL AS TO PROTECT OTHER OWNERS THAT MAY ENCOUNTER THE SAME ISSUE.
FIRE	No	
INJURIES	0	
DEATHS	0	

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

December 09 2018 NHTSA ID Number: 11157103

Components: AIR BAGS

NHTSA ID Number 11157103

Incident Date December 01 2014

Consumer Location MARSHALL, MN

Vehicle Identification Number 1N4AL2EP1DC*****

Complaint Summary

CRASH No DRIVER AND PASSENGER SEAT AIRBAG SHOWING DISENGAGED WHILE
FIRE No OCCUPANTS IN THE VEHICLE. NO AIRBAG DASH NOTIFICATION ON FOR
INJURIES 0 DRIVER AND PASSENGER SEAT.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

December 28 2018 NHTSA ID Number: 11163881

Components: AIR BAGS

NHTSA ID Number 11163881

Incident Date October 25 2018

Consumer Location PLANO, TX

Vehicle Identification Number 1N4AL3AP2DC*****

Complaint Summary

CRASH No SEATBELT LIGHT IS ON WHEN NO ONE IS ONE IS SEATED THERE. HAD TO
FIRE No TAKE THE CAR TO DEALERSHIP AND AFTER CHARGING ME \$154.99 THEY
INJURIES 0 RECALIBRATED LIGHT AND PERFORMED ZERO POINT CALIBRATION. I
DEATHS 0 HAVE THE INVOICE IF NEEDED. WHY DO WE HAVE TO PAY FOR SAFETY
ISSUE?

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 22 2019** NHTSA ID Number: 11171496**Components: AIR BAGS****NHTSA ID Number** 11171496**Incident Date** June 30 2017**Consumer Location** CHINO HILLS, CA**Vehicle Identification Number** 1N4AL3AP1GC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. WHILE THE FRONT
FIRE No PASSENGER SEAT WAS OCCUPIED, THE AIR BAG WARNING INDICATOR
INJURIES 0 ILLUMINATED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO METRO
DEATHS 0 NISSAN OF MONTCLAIR (9440 AUTOPLEX ST, MONTCLAIR, CA 91763,
909-625-5575) AND WAS REPAIRED. THE DIAGNOSTIC DETAILS WERE
UNKNOWN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE
FAILURE MILEAGE WAS APPROXIMATELY 34,900.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

February 19 2019 NHTSA ID Number: 11181133

Components: AIR BAGS

NHTSA ID Number 11181133

Incident Date January 17 2019

Consumer Location EDINA, MN

Vehicle Identification Number 1N4AL3AP1EC*****

Complaint Summary

CRASH Yes MY VEHICLE WAS INVOLVED IN A COLLISION DURING REPAIRS THE BODY
FIRE No SHOP RAN A DIAGNOSTIC TEST IN MY VEHICLE AND IT STATED INFO
INJURIES 1 ABOUT THE OCD SYSTEM WHICH I HAVE LOOKED UP AND THIS CAR HAS
DEATHS 0 HAD 5 TOTAL RECALLS IN THE SAME THING, WHAT AM I TO DO

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**February 22 2019** NHTSA ID Number: 11175410**Components: AIR BAGS****NHTSA ID Number** 11175410**Incident Date** November 12 2018**Consumer Location** CHINO HILLS, CA**Vehicle Identification Number** 1N4AL3AP1GC*******Complaint Summary**

CRASH No 2016 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO ILLUMINATED
FIRE No PASSENGER AIR BAG LIGHT. *LD CONSUMER SENT ADDITIONAL
INJURIES 0 CORRESPONDENCE. *LD *TR
DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Associated Documents (3)

Complaint Letter

CL-11175410-9020.pdf 0.693KB
<https://static.nhtsa.gov/complaints/11175410/11175410-AF0DEE51F5E802CAE05375E8789808C8.pdf>

Complaint Letter

CL-11175410-5542.pdf 0.728KB
<https://static.nhtsa.gov/complaints/11175410/11175410-AF0DEE51F5E702CAE05375E8789808C8.pdf>

Response Letter

RL-11175410-1826.pdf 0.2KB
<https://static.nhtsa.gov/complaints/11175410/11175410-AF0DEE51F5E902CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints

March 04 2019 NHTSA ID Number: 11184015

Components: AIR BAGS

NHTSA ID Number 11184015

Incident Date February 04 2019

Consumer Location ARLINGTON, TX

Vehicle Identification Number 1N4AL3AP5EC*****

Complaint Summary

CRASH No THE PASSENGER AIRBAG LIGHT IS ON SAYING THERE IS SOMEBODY IN
FIRE No THE SEAT AND NOBODY IS
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**March 18 2019** NHTSA ID Number: 11187446**Components: AIR BAGS****NHTSA ID Number** 11187446**Incident Date** March 15 2019**Consumer Location** PINE BUSH, NY**Vehicle Identification Number** 1N4AL3AP9FC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. WHILE DRIVING
FIRE No VARIOUS SPEEDS, THE PASSENGER SIDE AIR BAG OFF INDICATOR
INJURIES 0 ILLUMINATED WHILE THE PASSENGER SEAT WAS OCCUPIED. THE
DEATHS 0 CONTACT CALLED AN UNKNOWN DEALER IN NEWBURGH, NY AND WAS
INFORMED TO BRING IN THE VEHICLE. THE VEHICLE WAS NOT REPAIRED.
THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND INFORMED THE
CONTACT THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN
NUMBER: 16V911000 (AIR BAGS). THE APPROXIMATE FAILURE MILEAGE
WAS 60,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

March 27 2019 NHTSA ID Number: 11192059

Components: AIR BAGS, UNKNOWN OR OTHER

NHTSA ID Number 11192059

Incident Date December 18 2018

Consumer Location WICHITA, KS

Vehicle Identification Number 1N4AL3AP2DC*****

Complaint Summary

CRASH No WHEN SOME ONE SITS IN THE PASSENGER SEAT THE SEAT BELT
FIRE No NOTIFICATION DING DOES NOT COME ON AND IT ALSO SAYS THE AIR BAG
INJURIES 0 IS TURNED OFF. JUST RECENTLY PURCHASED NO ACCIDENTS REPORTED
DEATHS 0 TO MY KNOWLEDGE.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 27 2019** NHTSA ID Number: 11192075**Components: AIR BAGS****NHTSA ID Number** 11192075**Incident Date** March 27 2019**Consumer Location** PURCELLVILLE, VA**Vehicle Identification Number** 1N4AL3AP5DN*******Complaint Summary**

CRASH No THE AIRBAG LIGHT FOR THE PASSENGER SIDE REMAINS OFF REGARDLESS
FIRE No OF THE WEIGHT OF THE PASSENGER IN THE SEAT, THIS HAS BEEN AN
INJURIES 0 ONGOING ISSUE FOR 3 YEARS.. MULTIPLE TRIPS TO THE DEALER (AT AT
DEATHS 0 \$155.00 PER DIAGONSTIC) WITHOUT A RESOLUTION. THE PRIOR THE
 DEALER STATED WAS DUE TO A LOW BATTERY. A NEW BATTERY WAS
 INSTALLED WITH THE SAME RESULTS. RESEARCH ON THE INTERNET
 SHOWS MULTIPLE COMPLAINTS WITH THIS ISSUE. THE CAR WILL NOT
 PASS VIRGINIA INSPECTION AND SHOULD BE DEEMED UNSAFE UNTIL
 THERE IS A RESOLUTION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 02 2019** NHTSA ID Number: 11205287**Components: AIR BAGS****NHTSA ID Number** 11205287**Incident Date** April 18 2019**Consumer Location** SOUTH SAINT PAUL, MN**Vehicle Identification Number** 1N4AL3AP6EC*******Complaint Summary**

CRASH No ON OCCASION WHEN PASSENGER ENTERS VEHICLE, AIR BAG INDICATOR
FIRE No LIGHT DOES NOT GO OUT GIVING THE APPEARANCE THAT THE VEHICLE
INJURIES 0 DOES NOT THINK A PASSENGER IS IN THE VEHICLE. TYPICALLY OCCURS
DEATHS 0 WHEN PASSENGER IS ENTERING VEHICLE AT THE SAME TIME THE
VEHICLE IS BEING STARTED. CAN USUALLY BE 'RESOLVED' BY TURNING
VEHICLE OFF AND ON AGAIN. HAS OCCURRED MULTIPLE TIMES.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**May 15 2019** NHTSA ID Number: 11207733**Components: AIR BAGS****NHTSA ID Number** 11207733**Incident Date** May 14 2019**Consumer Location** CORPUS CHRISTI, TX**Vehicle Identification Number** 1N4BL3AP2DC*******Complaint Summary**

CRASH No I TOOK MY CAR TO THE DEALER TO HAVE THEM SEE WHY THE AIRBAG
FIRE No LIGHTS STAY ON. THE SEAT BELTS WERE ON AND THEY JUST STAYED ON.
INJURIES 0 THE DRIVER SIDE WOULD SOMETIMES GO OFF BUT THE PASSENGER SIDE
DEATHS 0 STAYED ON EVEN WHEN DRIVING THE VEHICLE. I WAS TOLD THAT THEY
 CLEARED AN ERROR CODE BUT NO GUARANTEE THAT IT WILL NOT
 REOCCUR AND THAT THIS HAS NOTHING TO DO WITH THE RECALL ON
 THE VEHICLE AND IF IT HAPPENS AGAIN I WILL HAVE TO COME OUT OF
 MY POCKET FOR \$1000 OR SO DOLLARS EVEN THOUGH I A EXTENDED
 WARRANTY ON IT THAT SOMEHOW DOESN'T COVER. I FEEL AS THOUGH
 THE ISSUE WAS NOT FIXED THE FIRST TIME AND THEY DID THE BARE
 MINIMUM AND PASSED THE REST ON TO THE CUSTOMER. I AM
 HORRIFIED AT ALL THE STORIES I AM READING ON THE INTERNET WITH
 OTHERS HAVING THE SAME ISSUES, I HAVE AROUND 40000 MILES ON MY
 CAR NOW SO YOU SEE I DON'T DO ALOT OF HARD TRAVELING BUT WANT
 TO KNOW MY VEHICLE IS SAFE TO DRIVE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 17 2019** NHTSA ID Number: 11208314**Components: AIR BAGS****NHTSA ID Number** 11208314**Incident Date** May 03 2019**Consumer Location** BERKELEY, CA**Vehicle Identification Number** 1N4AL3AP4DN*******Complaint Summary**

CRASH No MY SUPPLEMENTAL AIR BAG LIGHT CAME ON 7 - 10 DAYS AGO AND HAS
FIRE No REMAINED ON. VISITED NISSAN SERVICE ON 05/17 AND WAS TOLD
INJURIES 0 DIAGNOSTIC TESTS REVEALED 3 CODES INDICATED FURTHER WORK WAS
DEATHS 0 NEEDED. THE FIRST WAS TO REPLACE THE DIAGNOSTIC UNIT. SECOND
REPLACE OCS MODULES 7 BOTH SENSORS. I HAVE AN EXTENDED
WARRANTY WHICH SUPPOSEDLY DOES NOT INCLUDE AIR BAGS. MY
CONCERN IS TIS ACTUALLY IS OR SHOULD BE A RECALL. MY QUOTED
PRICE TO FIX AIRBAGS/CODES IS GREATER THAN \$1500.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

May 21 2019 NHTSA ID Number: 11208939

Components: AIR BAGS

NHTSA ID Number 11208939

Incident Date May 01 2019

Consumer Location ROGERSVILLE, AL

Vehicle Identification Number 1N4AL3AP3EC*****

Complaint Summary

CRASH No FRONT PASSENGER SEAT AIR BAG DOES NOT ALWAYS ACTIVATE WHEN A
FIRE No PASSENGER IS PRESENT. SYSTEM DOES NOT SO THIS VIN AS PART OF
INJURIES 0 PREVIOUS RECALLS, BUT THE CURRENT SYMPTOMS ARE EXACTLY LIKE
DEATHS 0 PREVIOUS RECALLS FOR THIS PROBLEM.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

May 21 2019 NHTSA ID Number: 11209047

Components: AIR BAGS

NHTSA ID Number 11209047

Incident Date May 09 2019

Consumer Location PLAINVIEW, NE

Vehicle Identification Number 1N4AL3AP6EC*****

Complaint Summary

CRASH No PASSENGER AIR BAG INDICATOR STAYS LIT INDICATING AIR BAG IS NOT
FIRE No OPERATIONAL EVEN THOUGH AN ADULT IS OCCUPYING THE PASSENGER
INJURIES 0 SEAT.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**May 22 2019** NHTSA ID Number: 11209287**Components: AIR BAGS****NHTSA ID Number** 11209287**Incident Date** March 10 2019**Consumer Location** CARROLLTON, GA**Vehicle Identification Number** 1N4AL3AP0FN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. APPROXIMATELY TWO MONTHS AGO, WHILE DRIVING, THE FRONT PASSENGER AIR BAG

FIRE No WARNING INDICATOR ILLUMINATED. THE CONTACT WAS CONCERNED

INJURIES 0 THAT THE AIR BAGS MIGHT DEPLOY. THE VEHICLE WAS TAKEN TO SCOTT

DEATHS 0 EVANS NISSAN (LOCATED AT 725 BANKHEAD HWY, CARROLLTON, GA 30117, (770) 832-8222) WHERE IT WAS DIAGNOSED THAT THE SENSOR BELOW THE FRONT PASSENGER SEAT WAS DISCONNECTED. THE VEHICLE WAS NOT REPAIRED DUE TO THE REPAIR FEES. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED A CASE NUMBER. THE APPROXIMATE FAILURE MILEAGE WAS 97,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

June 09 2019 NHTSA ID Number: 11218726

Components: AIR BAGS

NHTSA ID Number 11218726

Incident Date June 08 2019

Consumer Location COMMERCE, CA

Vehicle Identification Number 1N4AL3AP2FC*****

Complaint Summary

CRASH No I TURNED ON MY VEHICLE WHILE PARKED AND THE RED AIRBAG SENSOR
FIRE No LIGHT TURNED ON. THE LIGHT WILL NOT TURN OFF EVEN WHILE I AM
INJURIES 0 SITTING IN THE DRIVER SEAT. THE OCS SENSOR IS NOT WORKING AS
DEATHS 0 INTENDED.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

June 18 2019 NHTSA ID Number: 11220993

Components: AIR BAGS, STRUCTURE, ENGINE

NHTSA ID Number 11220993

Incident Date August 16 2018

Consumer Location WHITTIER, CA

Vehicle Identification Number 1N4AL3AP5GC*****

Complaint Summary

CRASH No REAR DOOR WOULD NOT CLOSE PROPERLY, AND WOULD NEVER LOCK.
FIRE No WITH EITHER MANUEL LOCK OR ALARM KEY LOCK. ALSO SENSOR LIGHTS
INJURIES 0 WOULD GO OFFON DASHBOARD OF AIRBAG BEING OFF WHEN NO ONE
DEATHS 0 WAS SITTING THERE.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**June 20 2019** NHTSA ID Number: 11221527**Components: AIR BAGS****NHTSA ID Number** 11221527**Incident Date** June 17 2019**Consumer Location** SANDY HOOK, MS**Vehicle Identification Number** 1N4AL3AP4FN*******Complaint Summary**

CRASH No THE VEHICLE HAS PREVIOUSLY BEEN PART OF A RECALL RELATED TO THE
FIRE No PASSENGER AIRBAG SENSOR IN THAT THE SENSOR WOULD FAIL TO
INJURIES 0 DETECT A SEATED ADULT AND DISPLAY THAT THE PASSENGER AIRBAG
DEATHS 0 WAS OFF. THE VEHICLE WAS REPORTEDLY REPAIRED BY THE DEALER
SERVICE DEPARTMENT IN 2017, HOWEVER, THE ISSUE HAS BEEN NOTED
AGAIN. ATTEMPTS TO HAVE NISSAN DIAGNOSIS AND REPAIR THIS ISSUE
AS PART OF THE PREVIOUS RECALL CAMPAIGN WERE UNSUCCESSFUL.
NISSAN STATES THAT THE VEHICLE IS NO LONGER UNDER STANDARD
WARRANTY AND ANY COSTS ASSOCIATED WITH REPAIR WOULD BE THE
RESPONSIBILITY OF THE OWNER. NISSAN CASE #36131009. THE
VEHICLE HAS BEEN NOTED TO HAVE THE PASSENGER AIRBAG DISABLED
WHILE STATIONARY AND IN MOTION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**July 18 2019** NHTSA ID Number: 11233142**Components: AIR BAGS****NHTSA ID Number** 11233142**Incident Date** July 18 2019**Consumer Location** HOUSTON, TX**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No AIRBAG LIGHT CAME ON AND PASSENGER AIRBAG WAS DISABLED WITH AN ADULT SITTING IN THE SEAT. 2 AIRBAG SENSORS AND THE CONTROL UNIT NEED TO BE REPLACED TO MAKE THE CAR SAFE TO DRIVE WITH A PASSENGER. AIRBAG SENSORS ARE NOT COVERED UNDER THE NISSAN EXTENDED WARRANTY DESPITE BEING A CRITICAL SAFETY ISSUE. I HAVE BEEN CHARGED \$930 FOR PARTS AND LABORS FOR THE REPAIR ALTHOUGH MY CAR IS STILL UNDER THE EXTENDED WARRANTY THAT I PURCHASED. MY CAR WAS PURCHASED USED, BUT HAS NO OUTSTANDING RECALLS, BUT IT IS POSSIBLE THAT THIS IS THE SAME SENSOR THAT SHOULD HAVE BEEN REPLACED IN A PRIOR RECALL.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

July 18 2019 NHTSA ID Number: 11233230

Components: AIR BAGS

NHTSA ID Number 11233230

Incident Date July 12 2019

Consumer Location LOS ANGELES, CA

Vehicle Identification Number 1N4AL3AP8GN*****

Complaint Summary

CRASH No THE PASSENGER AIRBAG INDICATOR LIGHT KEEPS POPPING UP ON MY
FIRE No DASHBOARD. I HAVE GOTTEN THE PROBLEM FIXED THREE(3) TIMES,
INJURIES 0 ONCE WITH A NISSAN DEALERSHIP, AND IT STILL KEEPS COMING ON
DEATHS 0 AFTER 2 MONTHS OF DRIVING.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

July 27 2019 NHTSA ID Number: 11235270

Components: AIR BAGS

NHTSA ID Number 11235270

Incident Date May 06 2019

Consumer Location BRECKSVILLE, OH

Vehicle Identification Number 1N4AL3AP0FC*****

Complaint Summary

CRASH No AIR BAGS: OCCUPANT CLASSIFICATION SYSTEM - OCS (FRONT
FIRE No PASSENGER) - WAS TOLD MY CAR IS NOT INCLUDED IN THIS RECALL
INJURIES 0 BASED ON VIN, HOWEVER, PASSENGER AIRBAG LIGHT GOES OFF AND ON
DEATHS 0 EVEN WITH SOMEONE IN PASSENGER SEAT, DASH LIGHT IS ALSO ON. THIS
HAPPENS CONSISTENTLY, WHETHER DRIVING OR PARKED.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**August 07 2019** NHTSA ID Number: 11242580**Components: AIR BAGS****NHTSA ID Number** 11242580**Incident Date** April 23 2013**Consumer Location** NEW CASTLE, DE**Vehicle Identification Number** N/A**Complaint Summary**

CRASH	No	THIS IS AN ONGOING ISSUE. PURCHASED A BRAND NEW 2013 NISSAN ALTIMA IN APRIL. THE PASSENGER AIR BAG LIGHT TURNS ON WHEN PASSENGERS SIT IN THE SEAT. THIS HAS BEEN HAPPENING SINCE THE FIRST FEW DAYS OF THE PURCHASE MEANING THE LIGHT SIGNALS AND NOTIFIES THE DRIVER THAT THE AIR BAG IS NOT ACTIVE OR ENGAGED. THIS DENOTES THAT AN AIRBAG WILL NOT DEPLOY WITH A PASSENGER IN THE SEAT IF AN ACCIDENT WERE TO OCCUR. EACH TIME THIS LIGHT HAS COME ON I HAVE SET UP AN APPTMENT WITH MYDEALER TO HAVE THE ISSUE FIXED. THE DIAGNOSTICS CHECK DOES NOT SHOW AN ERROR AND IS UNABLE TO DETERMINE THE CAUSE OF THE PROBLEM. THE SENSORS HAVE BEEN RESET EACH TIME, BUT DOES NOT FIX THE ISSUE. MULTIPLE APPOINTMENTS WERE MADE TO CORRECT THE ISSUE, BUT NONE HAVE RECTIFIED THE SITUATION. I HAVE ASKED FOR THE CAR TO BE REPLACED NUMEROUS TIMES, OR CORRECT THE ISSUE. NONE OF WHICH HAS BEEN FULFILLED. THE REQUEST FOR A REPLACEMENT HAS BEEN SIDE TRACKED BY BRINGING THE CAR IN FOR ANOTHER LOOK TO FIND THE PROBLEM. AT THIS POINT MY WINDOW OF TIME FOR A REPLACEMENT HAS PASSED DUE TO TRYING TO FIND A DIAGNOSTICS ERROR CODE. A CLAIM WAS FILED WITH NISSAN CORPORATE CONSUMER AFFAIRS, BUT NO UPDATE OR PROGRESS HAS BEEN MADE IN OVER TWO WEEKS. AS OF TODAY THE 11TH DAY SINCE MY LAST REPORTED ISSUE, THE CLAIM ASSOCIATE IS JUST NOW STARTING TO LOOK INTO THIS. THE CLAIM WAS CLOSED WITHOUT MY KNOWLEDGE STATING I COULD NOT BE REACHED, BUT NO PHONE CALL OR MESSAGE WAS MISSED OR LEFT FROM NISSAN CORPORATE. I HAVE CALLED THE DEALERSHIP MULTIPLE TOMES EACH DAY LOOKING FOR AN UPDATE OR RESOLUTION AND CERTAINLY WOULD HAVE PROMPTLY CALLED CONSUMER AFFAIRS BACK DUE TO THE SEVERITY OF THIS SAFETY ISSUE. AT THIS POINT NO ONE IS ABLE TO GIVE ME ANY INDICATION OF NEXT STEPS.[XXX]. THANKS. [XXX] PARTS OF THIS DOCUMENT HAVE BEEN REDACTED TO PROTECT PERSONALLY IDENTIFIABLE INFORMATION PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *JS
FIRE	No	
INJURIES	0	
DEATHS	0	

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Associated Documents (1)

Vehicle Owner Questionnaire Document

VQ-11242580-4319.pdf 0.029KB

<https://static.nhtsa.gov/complaints/11242580/11242580-AF0DEE51FD4202CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**August 09 2019** NHTSA ID Number: 11242876**Components: AIR BAGS****NHTSA ID Number** 11242876**Incident Date** July 31 2019**Consumer Location** BLOOMINGTON, IN**Vehicle Identification Number** 1N4BL3AP6DC*******Complaint Summary**

CRASH No TAKATA RECALL (FOR ONE PROBLEM) AIRBAG LIGHT CAME ON - TOOK IN
FIRE No AND THEY SAID THE SWITCH UNDER PASSENGER SEAT HAD BECOME
INJURIES 0 DISCONNECTED - FIXED BY NISSAN DEALERSHIP WITHIN TWO DAYS,
DEATHS 0 AIRBAG LIGHT BACK ON - TOOK IN AND THEY WERE GETTING CODES FOR
 DRIVER SEAT AIRBAG - NISSAN RECOMMENDED REPLACING AIR BAG
 DIAGNOSTIC UNIT. WITHIN ANOTHER TWO DAYS OF THIS REPAIR, THE
 AIR BAG DIAGNOSTIC UNIT GIVING SAME CODE. NOW, RECOMMENDING
 REPLACING DRIVER SEAT AIRBAG. DEALERSHIP INDICATES THAT WHILE
 THESE ERROR CODES ARE FIRING, THE AIRBAG SYSTEM WOULD NOT GO
 OFF IN AN ACCIDENT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

August 10 2019 NHTSA ID Number: 11243036

Components: AIR BAGS

NHTSA ID Number 11243036

Incident Date August 08 2019

Consumer Location MAGNA, UT

Vehicle Identification Number 1N4AL3AP7GC*****

Complaint Summary

CRASH No MY VEHICLE HASN'T BEEN IN ANY ACCIDENTS AND THE AIRBAG LIGHTS
FIRE No WILL COME ON AND GO SOLID AND STAY ON THEN SOMETIMES GO OFF
INJURIES 0 AND THEN COME BACK ON??? I'VE BEEN READING THAT THE OCS SYSTEM
DEATHS 0 COULD BE FAULTY!! THE PASSENGER ONE WILL SOMETIMES STAY ON
WHEN PEOPLE ARE SITTING IN THE SEATS OR IT WILL GO OFF WHEN NO
ONE IS THERE??

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

August 17 2019 NHTSA ID Number: 11244564

Components: AIR BAGS

NHTSA ID Number 11244564

Incident Date August 16 2019

Consumer Location PRESCOTT, AR

Vehicle Identification Number 1N4AL3AP9FN*****

Complaint Summary

CRASH No WHEN AN ADULT IS SITTING IN THE PASSENGER SEAT THE AIRBAG IS
FIRE No TURNED OFF. WHEN WE STOP THE CAR THE PASSENGER GETS OUT AND
INJURIES 0 THEN BACK IN THE AIRBAG IS TURNED ON BUT THEN TURNS IT SELF OFF
DEATHS 0 AGAIN.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

August 17 2019 NHTSA ID Number: 11244625

Components: AIR BAGS

NHTSA ID Number 11244625

Incident Date July 20 2019

Consumer Location CHEYENNE, WY

Vehicle Identification Number 1N4AL3AP1DC*****

Complaint Summary

CRASH No AIRBAG LIGHT STAYS ON. DOES NOT REGISTER THAT DRIVER OR
FIRE No PASSENGER ARE SEATING IN THE SEATS TO ENGAGE THE AIRBAGS. NO
INJURIES 0 MATTER HOW HEAVY THE OCCUPANTS ARE THE AIR BAG LIGHT DOES
DEATHS 0 NOT GO OFF.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

August 21 2019 NHTSA ID Number: 11245500

Components: POWER TRAIN, AIR BAGS

NHTSA ID Number 11245500

Incident Date August 17 2019

Consumer Location VERO BEACH, FL

Vehicle Identification Number 1N4AL3AP3EC*****

Complaint Summary

CRASH No CVT TRANSMISSION SHUTTERS, SLIPS AND SHUTS DOWN THE ENGINE
FIRE No WHEN STOPPING. DIAGNOSTIC WAS PERFORMED AT DEALERSHIP AND
INJURIES 0 RESULTED IN BAD TRANSMISSION. ALSO PASSENGER AIRBAG
DEATHS 0 DEACTIVATES INTERMITTENTLY EVEN WHILE SOMEONE IS SITTING

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 04 2019** NHTSA ID Number: 11253222**Components: SUSPENSION, POWER TRAIN, AIR BAGS****NHTSA ID Number** 11253222**Incident Date** September 04 2019**Consumer Location** EASTLAKE, OH**Vehicle Identification Number** 1N4AL3AP5EC*******Complaint Summary**

CRASH No FIRST, THE CVT BLEW ON A 70MPH HIGHWAY. GOT THAT FIXED, NISSAN NORTH AMERICA AND MENTOR NISSAN HELPED. NNA PAID 70% OF A
FIRE No TRANSMISSION. THEY ARE ALSO REIMBURSING ME FOR TOWING. THEN, I
INJURIES 0 HAVE VIDEO PROOF, THAT AFTER THE RECALL, THE OCS LIGHT IS ON
DEATHS 0 WHILE I HAVE PASSENGERS IN THE CAR. LASTLY, REAR SUSPENSION ARM RUSTING OUT (PHOTO PROOF). THIS CAR IS NO LONGER SAFE TO DRIVE! THE WHOLE CAR SHOULD BE RECALLED!

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**September 13 2019** NHTSA ID Number: 11253871**Components: POWER TRAIN, ELECTRICAL SYSTEM, AIR BAGS, TIRES, ENGINE****NHTSA ID Number** 11253871**Incident Date** November 20 2017**Consumer Location** TAMPA, FL**Vehicle Identification Number** 1N4AL3AP9GC*******Complaint Summary**

CRASH No 2016 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO DEFECTIVE PASSENGER SIDE AIRBAG AND DEFECTIVE KEYLESS PUSH BUTTON. *LD
FIRE No THE CONSUMER STATED OTHER FAILURES INCLUDED REAR DOORS
INJURIES 0 OPENING INDEPENDENTLY, ENGINE WAS LOUD, TIRE PRESSURE SENSORS
DEATHS 0 WERE INOPERABLE, AND THE EMERGENCY COMMUNICATION LIGHTS WERE CONSTANTLY LIT. THE CONSUMER STATED ALL THE REPAIRS WERE TO BE REPAIRED UNDER RECALL. THE CONSUMER WAS UNSURE THAT THE DEALER ACTUALLY COMPLETED THE RECALLS AS IT ONLY TOOK AN HOUR TO BE COMPLETED. *JS

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Associated Documents (2)**Response Letter****RL-11253871-1453.pdf** 1.483KB
<https://static.nhtsa.gov/complaints/11253871/11253871-AF0DEE51FECA02CAE05375E8789808C8.pdf>
Complaint Letter**CL-11253871-8489.pdf** 0.866KB
<https://static.nhtsa.gov/complaints/11253871/11253871-AF0DEE51FEC902CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**September 25 2019** NHTSA ID Number: 11257892**Components: AIR BAGS, SEAT BELTS, ENGINE****NHTSA ID Number** 11257892**Incident Date** July 01 2019**Consumer Location** ORANGE, TX**Vehicle Identification Number** 1N4AL3AP2DN*******Complaint Summary**

CRASH No PASSENGER LIGHT AIRBAG IS NEVER DETECTED. (BEEN ON GOING FOR A
FIRE No COUPLE OF YEARS) ENGINE LIGHT STAYS ON (FOR ABOUT 3 MONTHS)
INJURIES 0 SEATBELT AIRBAG (3 MONTHS) WILL NOT GO OUT. THERE IS NEVER A
DEATHS 0 RECALL AND A PROBLEM IS NEVER FOUND BY MECHANIC. CAN GET THE
ENGINE LIGHT OFF FOR A LITTLE WHILE, BUT COMES BACK ON USUALLY
WITHIN A WEEK.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

September 27 2019 NHTSA ID Number: 11258622

Components: AIR BAGS

NHTSA ID Number 11258622

Incident Date September 27 2019

Consumer Location SEWELL, NJ

Vehicle Identification Number 1N4AL3APXEC*****

Complaint Summary

CRASH No THE SAME AS EVERYONE ELSE COMPLAINT, PASSENGER AIR BAG LIGHT
FIRE No DOES NOT GO OFF AFTER 7 SECONDS WHEN CAR STARTED SUPPOSEDLY
INJURIES 0 NO RECALL !!!! SAFETY HAZARD.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

October 01 2019 NHTSA ID Number: 11265302

Components: AIR BAGS

NHTSA ID Number 11265302

Incident Date October 29 2018

Consumer Location RIXEYVILLE, VA

Vehicle Identification Number 1N4AL3AP1DN*****

Complaint Summary

CRASH No THE VEHICLE'S PASSENGER AIRBAG SENSORS DO NOT DETECT WHEN A
FIRE No PASSENGER IS OCCUPYING THE PASSENGER SEAT AND REMAINS IN OFF
INJURIES 0 POSITION WITH A RED LIGHT ON THE DASH BOARD. (THIS VEHICLE WAS
DEATHS 0 RECALLED IN 2016 AND REPAIRED ALREADY.)

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 16 2019 NHTSA ID Number: 11269049

Components: AIR BAGS

NHTSA ID Number 11269049

Incident Date September 12 2019

Consumer Location FORK UNION, VA

Vehicle Identification Number 1N4AL3AP0GC*****

Complaint Summary

CRASH No THE PASSENGER AIRBAG LIGHT IS ON ITS THE SUBMENTAL AIRBAG
FIRE No LIGHT.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**October 22 2019** NHTSA ID Number: 11270294**Components: AIR BAGS****NHTSA ID Number** 11270294**Incident Date** March 01 2018**Consumer Location** DUDLEY, MA**Vehicle Identification Number** 1N4AL3AP2DC*******Complaint Summary**

CRASH No A RECALL WAS TOLD TO ME THAT THE PASSENGER AIR BAG LIGHT
FIRE No NEEDED TO BE FIXED. I BROUGHT MY CAR TO THE NISSAN DEALERSHIP
INJURIES 0 FOR THEM TO DO THIS RECALL. ONCE THIS RECALL WAS DONE, MY
DEATHS 0 AIRBAG LIGHT CAME ON, ON MY CENTER DASHBOARD, ROUGHLY A
 MONTH LATER- CAR WAS STATIONARY. I WENT TO NISSAN TO ASSIST
 WITH THIS ISSUE FOR IT SEEMS RELATED TO PAST RECALL THAT WAS
 'FIXED.' MORE THAN MYSELF HAVE HAD THIS ISSUE WITH THE AIRBAG
 DASH LIGHT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 31 2019 NHTSA ID Number: 11277268

Components: AIR BAGS

NHTSA ID Number 11277268

Incident Date April 10 2019

Consumer Location SCOTIA, NY

Vehicle Identification Number 1N4AL3APXGN*****

Complaint Summary

CRASH No PASSENGER OCCUPANT SENSOR FAILED AFTER BEING REPLACED, AIRBAG
FIRE No STAYS OFF WHILE PASSENGER IN SEAT. SEAT BELT LIGHT STAYS ON
INJURIES 0 WHILE SEAT IS IN OCCUPIED.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**November 04 2019** NHTSA ID Number: 11278043**Components: AIR BAGS****NHTSA ID Number** 11278043**Incident Date** July 07 2019**Consumer Location** ORLANDO, FL**Vehicle Identification Number** 1N4AL3AP2DC*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG LIGHT CAME ON A FEW MONTHS AGO. I
FIRE No BROUGHT IT TO THE NISSAN DEALERSHIP AND WAS TOLD IT WAS A
INJURIES 0 LOOSE WIRE. PAID \$100 ON MY DEDUCTIBLE FOR THE EXTENDED
DEATHS 0 WARRANTY. THE LIGHT CAME BACK ON A FEW WEEKS AGO. NOW WHEN I
TAKE IT IN THEY TELL ME THEY HAVE TO REPLACE ONE OR TWO
SENSORS EACH COSTING \$1000 THAT IS NOT COVERED UP THE
EXTENDED WARRANTY. THERE SEEMS TO BE DOZENS OF PEOPLE WITH
THIS SAME CAR HAVING THIS SAME ISSUE. I DON'T FEEL SAFE DRIVING
THE CAR BUT I ALSO DON'T WANT TO PUT \$2000 INTO A 2013 CAR.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 07 2019** NHTSA ID Number: 11278697**Components: AIR BAGS****NHTSA ID Number** 11278697**Incident Date** October 27 2019**Consumer Location** ATLANTA, GA**Vehicle Identification Number** 1N4AL3APXDN*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG DASH LIGHT INDICATED THAT THE AIRBAG WAS
FIRE No "OFF" WHILE AN ADULT WAS OCCUPYING THE PASSENGER SEAT. I TOOK
INJURIES 0 THE VEHICLE TO A NISSAN DEALERSHIP WHO DETERMINED THAT 2
DEATHS 0 AIRBAG MODULES WERE DEFECTIVE, NOT WORKING AND NEEDED TO BE
 REPLACED AT MY EXPENSE. I CONTACTED NISSAN USA, FRANKLIN, TN
 AND EXPLAINED THE PROBLEM. CONSUMER AFFAIRS DEPARTMENT SAID
 THERE WAS NOT A CAMPAIGN OR RECALL FOR THIS PROBLEM BUT
 WOULD LOOK IN TO IT FOR A POSSIBLE "GOODWILL" COVERAGE. AFTER
 CONTACTING THE DEALERSHIP THAT INSPECTED THE CAR, NISSAN
 OFFERED TO COVER 60% OF THE COST. THIS MAY A GOOD "GOODWILL"
 GESTURE, BUT I CAN ONLY IMAGINE THE POSSIBLE CATASTROPHIC
 BODILY INJURY THAT COULD HAVE OCCURRED IN AN ACCIDENT IF I
 HADN'T NOTICED THIS PROBLEM. THESE ARE NOT MOVING PARTS. I
 FIND IT HARD TO BELIEVE THAT THERE IS NO WARNING LIGHT OR
 INDICATOR FOR THIS FAILURE. HOW MANY OTHER ALTIMAS COULD BE
 AFFECTED BY THIS PROBLEM?10/27/2019

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 07 2019** NHTSA ID Number: 11278724**Components: AIR BAGS****NHTSA ID Number** 11278724**Incident Date** October 01 2019**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP0DC*******Complaint Summary**

CRASH No I HAD RECIEVED A NOTICE FOR RECALL ON THE PASSENGER AIR BAG
FIRE No SENSOR IN SEAT WAS NOT REGISTERED TO SOMEONE SITTING IN SEAT.
INJURIES 0 TOOK CAR TO DEALERSHIP TO REPAIR AND IT STILL DOES NOT REGISTER
DEATHS 0 AN OCCUPANT. SO NOW IT STAYS ON AND SO DOES THE DRIVER
WARNING SENSOR LIGHT. WHEN IT REGISTER A BODY BOTH LIGHTS GO
OFF. PUZZLED. PLEASE ADVISE. ATTACHED IS A PICTURE OF THE
PROBLEM AT HAND.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 27 2019** NHTSA ID Number: 11282655**Components: AIR BAGS****NHTSA ID Number** 11282655**Incident Date** November 27 2019**Consumer Location** MANNINGTON, WV**Vehicle Identification Number** 1N4AL3AP3FC*******Complaint Summary**

CRASH No MY PASSENGER AIR BAG LIGHT KEEPS COMING ON. HAD HARRY GREEN IN
FIRE No CLARKSBURG WV LOOK AT IT 1125/2019. FOUND NOTHING. SAID THEY
INJURIES 0 HOOKED IT UP TO A COMPUTER AND NO ERRORS WERE REPORTED. DOES
DEATHS 0 IT IN MOTION. THE OF ROAD DOESN'T SEEM TO TRIGGER IT

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**December 20 2019** NHTSA ID Number: 11290296**Components: AIR BAGS****NHTSA ID Number** 11290296**Incident Date** October 18 2019**Consumer Location** HOUSTON, TX**Vehicle Identification Number** N/A**Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2016 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE AIR BAG WARNING INDICATOR ILLUMINATED WHEN THE
INJURIES 0 VEHICLE WAS STARTED. THE VEHICLE WAS TAKEN TO ROBBINS NISSAN
DEATHS 0 (281-446-3181, LOCATED AT 18711 HIGHWAY 59 N, HUMBLE, TX 77338)
WHERE THE AIR BAG SYSTEM WAS UPDATED. THE FAILURE RECURRED
AND THE VEHICLE WAS TAKEN BACK TO THE SAME DEALER WHERE IT
WAS DIAGNOSED THAT THE FRONT PASSENGER AIR BAG SENSOR NEEDED
TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE
FAILURES. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS
APPROXIMATELY 81,000. THE VIN WAS NOT PROVIDED.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

December 26 2019 NHTSA ID Number: 11291310

Components: AIR BAGS

NHTSA ID Number 11291310

Incident Date December 13 2019

Consumer Location DOWNERS GROVE, IL

Vehicle Identification Number 1N4AL3AP1DC*****

Complaint Summary

CRASH No THE OCCUPANT CLASSIFICATION SYSTEM SENSOR WAS RE-
FIRE No PROGRAMMED YEARS AGO DURING THE RECALL AND NOW IT IS NOT
INJURIES 0 RECOGNIZING WHEN PEOPLE SIT IN THE PASSENGER SEAT NO MATTER
DEATHS 0 THE VEHICLE CONDITION (STATIONARY, IN MOTION, ETC). NOT SURE IF IT
JUST A FAILURE WITH MY PART OR SOMETHING ELSE, BUT IT IS
CONCERNING.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

January 07 2020 NHTSA ID Number: 11297574

Components: AIR BAGS

NHTSA ID Number 11297574

Incident Date December 22 2019

Consumer Location AIEA, HI

Vehicle Identification Number 1N4AL3APXEN*****

Complaint Summary

CRASH No PASSENGER AIRBAG LIGHT INDICATOR & PASSENGER AIRBAG ON/OFF
FIRE No INDICATOR REMAINS ON EVEN WHEN A PASSENGER IS SEATED IN THE
INJURIES 0 FRONT SEAT. I THINK THIS IS A SAFETY ISSUE BECAUSE THE AIRBAG WILL
DEATHS 0 NOT DEPLOY FROM AN IMPACT AS NEEDED. REQUEST ANY ASSISTANCE
WITH THIS RELATED SAFETY ISSUE. THANK YOU

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

January 23 2020 NHTSA ID Number: 11301321

Components: AIR BAGS

NHTSA ID Number 11301321

Incident Date May 10 2017

Consumer Location STILLWATER, OK

Vehicle Identification Number 1N4BL3AP1DC*****

Complaint Summary

CRASH No AIRBAG SENSOR NOT DETECTING WEIGHT ON PASSENGER SEAT AT ALL
FIRE No TIMES. PROBLEM STARTED WHEN CAR HAD A RELATIVELY LOW MILAGE
INJURIES 0 (UNDER 50K). DEALERSHIP SAID PROBLEM IS DUE TO AIRBAG MODULE
DEATHS 0 WITH NO RECALLS ON THIS SPECIFIC CAR. AIRBAGS ON PASSENGER SIDE
ARE COMPLETELY NOT FUNCTIONAL AT ALL TIMES. I WAS VERY HESITANT
TO FILE A COMPLAINT UNTIL NOW.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**February 07 2020** NHTSA ID Number: 11307834**Components: AIR BAGS****NHTSA ID Number** 11307834**Incident Date** October 01 2019**Consumer Location** SACRAMENTO, CA**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No THE PASSENGER FRONT AIR BAG SENSOR HAS FAILED. THE AIR BAG IS
FIRE No ALWAYS OFF WITH A RED WARNING ON THE CONSOLE, REGARDLESS IF
INJURIES 0 THERE IS SOMEONE IN THE PASSENGER OR NOT. OTHER ALTIMA'S OF
DEATHS 0 THAT MODEL YEAR HAVE HAD RECALLS ISSUED FOR THIS PROBLEM. MY
CAR IS NOT ON THE RECALL LIST. YOU CAN'T IMAGINE HOW MUCH
NISSAN WANTS TO REPLACE THE SENSOR.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

March 03 2020 NHTSA ID Number: 11315920

Components: AIR BAGS, UNKNOWN OR OTHER, ELECTRONIC STABILITY CONTROL (ESC)

NHTSA ID Number 11315920

Incident Date March 01 2018

Consumer Location NEW HAVEN, CT

Vehicle Identification Number 1N4AL3APXFC*****

Complaint Summary

CRASH No I NEVER RECEIVED MY RECALL SO I CAN GET MY CAR FIXED. WHILE
FIRE No DRIVING WITH A PASSENGER IN THE FRONT SEAT MY AIR BAG LIGHT SAYS
INJURIES 0 OFF NOT RECOGNIZING THE PASSENGER WHICH CAN RESULT IN INJURY.
DEATHS 0 ALSO THE HOOD LATCH HAS A RECALL THAT NEEDS FIXING.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

April 28 2020 NHTSA ID Number: 11322503

Components: EXTERIOR LIGHTING, AIR BAGS

NHTSA ID Number 11322503

Incident Date April 17 2020

Consumer Location MIAMI, FL

Vehicle Identification Number 1N4AL3AP5DC*****

Complaint Summary

CRASH No HEADLIGHTS VERY DIM, CANT SEE AT NIGHT UNLESS YOU USE THE
FIRE No BRIGHTS, VERY DANGEROUS, AND PASSENGER AIRBAG REMAINS OFF,
INJURIES 0 COMMON PROBLEM ON A 2013 NISSAN ALTIMA.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

May 05 2020 NHTSA ID Number: 11323405

Components: AIR BAGS

NHTSA ID Number 11323405

Incident Date February 01 2018

Consumer Location HOUSTON, TX

Vehicle Identification Number 1N4AL3AP7EN*****

Complaint Summary

CRASH No PASSENGER AIR LIGHT IS ON AND WON'T GO OFF. I WAS TOLD THAT
FIRE No THERE IS NO RECALL FOR THE AIRBAG. I HAVEN'T HAD NO ACCIDENT,
INJURIES 0 BUT IF THIS SHOULD HAPPEN AND THE PASSENGER AIR BAG DOESN'T
DEATHS 0 WORK. LOOK OUT NISSAN. YOU'LL NEEDS TO RECALL THESE AIRBAGS. I
SEE NEARLY 700 COMPLAINT. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**May 26 2020** NHTSA ID Number: 11326094**Components: AIR BAGS****NHTSA ID Number** 11326094**Incident Date** December 01 2019**Consumer Location** TROY, IL**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No HAD ONE RECALL FOR THE PASSENGER AIR BAG ALWAYS BEING LIT. HAD
FIRE No IT 'FIXED' NOW THE DRIVERS AIR BAG WARNING LIGHT (RED) AND THE
INJURIES 0 PASSENGERS (YELLOW IN DASH) LIGHTS ARE ALWAYS ON*DT*JB *TR
DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 18 2020** NHTSA ID Number: 11329495**Components: POWER TRAIN, AIR BAGS, UNKNOWN OR OTHER****NHTSA ID Number** 11329495**Incident Date** June 18 2020**Consumer Location** AUSTIN, TX**Vehicle Identification Number** 1N4BL3APXDN*******Complaint Summary**

CRASH No (1) THE PASSENGER SIDE AIRBAG LIGHT IS FAULTY. IT IS ALWAYS LIT AS
FIRE No 'OFF' EVEN WHEN THERE IS A PASSENGER ON THE SEAT. (2) CAR JERKS
INJURIES 0 WHEN CHANGING GEARS. I WAS REVERSING INTO A PARKING SPACE.
DEATHS 0 WHEN I TRIED CHANGING GEARS FROM REVERSE TO DRIVE, THERE WAS A
 DELAY AND THEN THE CAR JERKED. AS I TRIED TO SLOWLY ACCELERATE,
 THE CAR WOULD NOT ADVANCE AS IT NORMALLY SHOULD. I THEN
 PARKED AND THE CAR BEGAN TO ACCELERATE/ REV WHILE IN PARK. MY
 CAR IS UP TO DATE ON EVERYTHING. I'M AFRAID THIS COULD HAPPEN ON
 A BUSY STREET OR HIGHWAY. PLEASE HELP. *TR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

July 03 2020 NHTSA ID Number: 11337313

Components: AIR BAGS

NHTSA ID Number 11337313

Incident Date July 02 2020

Consumer Location SAINT PETERSBURG, FL

Vehicle Identification Number 1N4AL3AP1GC*****

Complaint Summary

CRASH No THE FRONT SEAT PASSENGER OCCUPANT CLASSIFICATION SYSTEM (OCS)
FIRE No MAY INCORRECTLY CLASSIFY AN ADULT PASSENGER AS A CHILD OR
INJURIES 0 CLASSIFY THE SEAT AS EMPTY DESPITE IT BEING OCCUPIED. AS A RESULT,
DEATHS 0 THE PASSENGER FRONTAL AIR BAG MAY BE TURNED OFF AND NOT
DEPLOY IN THE EVENT OF A CRASH. *TR

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**July 21 2020** NHTSA ID Number: 11340676**Components: AIR BAGS****NHTSA ID Number** 11340676**Incident Date** March 01 2020**Consumer Location** METAIRIE, LA**Vehicle Identification Number** 1N4AL3AP0JC*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2018 NISSAN ALTIMA. THE CONTACT STATED THAT THE AIR BAGS WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS TAKEN TO PREMIER NISSAN OF METAIRIE LOCATED AT 6636 VETERANS MEMORIAL BLVD, METAIRIE, LA 70003, TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT AN UNKNOWN OBJECT UNDERNEATH THE SEAT CAUSED THE FAILURE. THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE SAME DEALER AND THE DEALER STATED THAT A COIN WALLET UNDERNEATH THE SEAT CAUSED THE FAILURE. THE FAILURE RECURRED AND THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN USED A SCAN TOOL TO CLEAR THE FAILURE AND RESET THE COMPUTER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 37,955.*DT CONSUMER STATED FAILURE RECURRED SEVERAL TIMES BUT CONSUMER DID NOT TAKE IT TO THE DEALER LIGHT WENT OFF AFTER REBOOT.*JB

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Associated Documents (1)

EVOQ Document

EQ-11340676-2226.pdf 2.158KB

<https://static.nhtsa.gov/complaints/11340676/11340676-AF0DEE52079A02CAE05375E8789808C8.pdf>

Safety Issue Type: Complaints**July 22 2020** NHTSA ID Number: 11340984**Components: AIR BAGS, SEAT BELTS****NHTSA ID Number** 11340984**Incident Date** June 01 2020**Consumer Location** BROOKSTON, TX**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No THE PASSENGER AIRBAG ISSUE FROM CAMPAIGN ID #R1609 IN 2014 AND
FIRE No AGAIN IN 2016. THE SAME ISSUE IS NOW HAPPENING AGAIN. THIS
INJURIES 0 INCLUDES THE PASSENGER AIRBAG LIGHT SHOWING THE AIRBAG IS NOT
DEATHS 0 ACTIVE WHEN AN ADULT IS SITTING IN THE SEAT. THE SEAT BELT LIGHT
 IS ALSO ON SHOWING THE PASSENGER IS NOT BUCKLED UP WHEN IN
 FACT THE SEAT BELT IS CONNECTED AND LATCHED. THIS HAPPENING
 WHEN THE VEHICLE IS BOTH MOVING AND NOT MOVING. NISSAN ISSUED
 A CONSUMER AFFAIRS CASE NUMBER, BUT IS REFUSING TO FIX THE ISSUE
 UNDER THE RECALL DUE TO IT BEING FIXED TWICE BEFORE.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

July 26 2020 NHTSA ID Number: 11341479

Components: AIR BAGS

NHTSA ID Number 11341479

Incident Date July 24 2020

Consumer Location NORFOLK, VA

Vehicle Identification Number 1N4AL3APXEC*****

Complaint Summary

CRASH No AIR BAG LIGHT FOR PASSENGER SEAT KEEPS COMING ON WHEN IN
FIRE No MOTION
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

July 27 2020 NHTSA ID Number: 11341700

Components: AIR BAGS

NHTSA ID Number 11341700

Incident Date February 26 2020

Consumer Location TITUSVILLE, FL

Vehicle Identification Number 1N4AL3AP3DN*****

Complaint Summary

CRASH No DRIVER AND PASSENGER AIRBAG LIGHTS STAY ON NO MATTER IF
FIRE No SOMEONE IS OCCUPYING EITHER SEAT.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 29 2020** NHTSA ID Number: 11341982**Components: AIR BAGS****NHTSA ID Number** 11341982**Incident Date** July 20 2020**Consumer Location** HEFLIN, AL**Vehicle Identification Number** 1N4AL3AP9EC*******Complaint Summary**

CRASH No PASSENGER AIRBAG LIGHT IS ON EVEN WHEN SOMEONE IS IN THE SEAT
FIRE No NOW THE ONE ON THE DASHBOARD IS STAYING ON NO CODES COMING
INJURIES 0 UP ON COMPUTER THIS IS HAPPENING WHEN CAR IS IN MOTION AND
DEATHS 0 STATIONARY TRIED RESETTNG LIGHT IS STILL ON

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**August 13 2020** NHTSA ID Number: 11349056**Components: AIR BAGS****NHTSA ID Number** 11349056**Incident Date** July 28 2020**Consumer Location** MIDLOTHIAN, VA**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No AIRBAG LIGHT CAME ON ON THE DASHBOARD AND IS STAYING ON. WHEN
FIRE No AN ADULT PASSENGER SITS IN THE PASSENGER SEAT, THE PASSENGER
INJURIES 0 AIRBAG LIGHT DOES NOT TURN OFF. THIS HAPPENED ABOUT A MONTH
DEATHS 0 AGO. I HAVE READ SEVERAL RECALLS FOR AIRBAG SENSOR ISSUE BUT MY
CAR IS NOT LISTED. DEALERSHIP IS TELLS ME THAT THERE IS NO RECALL
FOR THE ISSUE AND THAT I HAVE TO PAY TO HAVE IT DIAGNOSED AND
FIXED. CAR CURRENTLY CANNOT PASS STATED INSPECTION DUE TO THIS.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 13 2020** NHTSA ID Number: 11349086**Components: AIR BAGS****NHTSA ID Number** 11349086**Incident Date** August 13 2020**Consumer Location** COLUMBIA, SC**Vehicle Identification Number** 1N4AL3AP1EC*******Complaint Summary**

CRASH No THE SYSTEM THAT DETERMINES WHETHER THE PASSENGER AIRBAG
FIRE No WILL DEPLOY ON MY VEHICLE IS NOT FUNCTIONING AND IS DEFAULTING
INJURIES 0 THE AIRBAG TO NOT DEPLOY. I TOOK THE VEHICLE TO MY DEALER FOR A
DEATHS 0 QUOTE AND WAS TOLD IT WILL COST UP TO \$1,800.00 TO FIX. I KNOW
THERE HAS BEEN AT LEAST ONE RECALL PERTAINING TO THIS SYSTEM
ALREADY (RECALL NUMBER 15V681000). I ALSO ASKED IF THERE WAS A
WAY TO HAVE THE AIRBAG ALWAYS SET TO DEPLOY BUT WAS TOLD THAT
WAS NOT POSSIBLE. AN \$1,800.00 FIX FOR A CRITICAL SAFETY FEATURE
IS A HAZARD THAT WILL DRIVE PEOPLE TO ACCEPT UNDUE RISK. A
RECALL FOR AFFECTED NISSAN VEHICLES TO REPLACE THE SYSTEM OR
WHICH WOULD DEFAULT THE AIRBAGS TO DEPLOY WOULD MITIGATE THE
RISK TO THE POPULATION.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

August 30 2020 NHTSA ID Number: 11352130

Components: AIR BAGS

NHTSA ID Number 11352130

Incident Date September 11 2019

Consumer Location FREDERICKSBURG, VA

Vehicle Identification Number 1N4AL3AP8DN*****

Complaint Summary

CRASH No FRONT PASSENGER AIRBAG OCS DEFECT. NISSAN HAS DONE A RECALL
FIRE No RELATED TO THIS ISSUE BUT MY VEHICLE VIN NUMBER IS EXPERIENCING
INJURIES 0 THIS ISSUE BUT NOT COMING UP IN THE DEALERSHIP SYSTEM FOR THE
DEATHS 0 RECALL. CAMPAIGN #14V138000

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**September 06 2020** NHTSA ID Number: 11353421**Components: AIR BAGS****NHTSA ID Number** 11353421**Incident Date** August 28 2020**Consumer Location** THE VILLAGES, FL**Vehicle Identification Number** 1N4BL3AP3EC*******Complaint Summary**

CRASH No FOR SEVERAL MONTHS THE PASSENGER SIDE AIRBAG INDICATOR LIGHT
FIRE No HAS BEEN WORKING INTERMITTENTLY. SOMETIMES THE LIGHT SHOWS
INJURIES 0 UNOCCUPIED WHEN AN ADULT IS SITTING IN THE PASSENGERS SEAT. I
DEATHS 0 DON'T KNOW IF THE AIRBAG IS WORKING PROPERLY OR NOT. I TOOK MY
VEHICLE INTO THE NISSAN DEALER IN LEESBURG, FL LAST WEEK FOR
ROUTINE SERVICE AND TOLD THEM ABOUT THE PROBLEM. THEY
PERFORMED A DIAGNOSTIC TEST AND DID NOT FIND ANY FAULT CODES.
THEY THEN GOT IN AND OUT OF THE SEAT SEVERAL TIMES AND SAID THE
AIRBAG LIGHT DISPLAYED PROPERLY. THE NEXT DAY WITH AN ADULT
PASSENGER IN THE SEAT THE LIGHT AGAIN SHOWED UNOCCUPIED. WHY
HASN'T THERE BEEN A RECALL REGARDING THIS PROBLEM.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

September 18 2020 NHTSA ID Number: 11359769

Components: AIR BAGS

NHTSA ID Number 11359769

Incident Date August 15 2020

Consumer Location Unknown

Vehicle Identification Number 1N4AL3AP8DC*****

Complaint Summary

CRASH No NOTICED THAT THE AIRBAG INDICATOR LIGHT HAS BEEN STAYING ON NO
FIRE No MATTER IF SOMEONE IS IN THE PASSENGER SEAT OR NOT. GOING TO
INJURIES 0 HAVE IT CHECKED OUT BY THE DEALERSHIP WHO MAY CHARGE ME TO
DEATHS 0 RUN A DIAGNOSTIC TEST.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 16 2020** NHTSA ID Number: 11364699**Components: AIR BAGS****NHTSA ID Number** 11364699**Incident Date** October 02 2020**Consumer Location** ATHENS, GA**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No AIRBAG SIGN CAME ON AT MILLAGE 112000 ALL OF A SUDDEN AND THE
FIRE No PASSENGER OCCUPANCY SENSOR TURN OFF AND ON INTERMITTENTLY
INJURIES 0 WHILE VEHICLE IS IN MOTION. MECHANIC ARE RECOMMENDING TO
DEATHS 0 REPLACE AIRBAG MODULE WHICH MIGHT COST COUPLE OF THOUSAND
DOLLARS. PLEASE HELP ME! THE DIAGNOSTIC CODE SAYS B0028-13

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 21 2020 NHTSA ID Number: 11365603

Components: AIR BAGS

NHTSA ID Number 11365603

Incident Date July 01 2020

Consumer Location SAN ANTONIO, TX

Vehicle Identification Number 1N4AL3AP6EC*****

Complaint Summary

CRASH No THE PASSENGER'S AIRBAG OFF LIGHT IS ON WHILE HAVING AN ADULT
FIRE No PASSENGER ON THE SEAT EIGHTER THE CAR IS MOVING OR IS PARKED.
INJURIES 0 MEANING THE PASSENGER'S AIRBAG IS NOT WORKING
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

November 13 2020 NHTSA ID Number: 11374569

Components: AIR BAGS

NHTSA ID Number 11374569

Incident Date November 09 2020

Consumer Location CHARLESTOWN, MA

Vehicle Identification Number 1N4AL3AP5FN*****

Complaint Summary

CRASH No MY PASSENGER AIR BAG LIGHT STAYS ON WHILE DRIVING AND A
FIRE No PASSENGER IS IN THE SEAT AND THIS HAS BEEN GOING ON SINCE I
INJURIES 0 FINANCED MY CAR BACK IN 2015 I'M THE ONLY OWNER OF THIS CAR AND
DEATHS 0 THE DEALERSHIP WON'T HELP ME

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 23 2020** NHTSA ID Number: 11375965**Components: AIR BAGS****NHTSA ID Number** 11375965**Incident Date** September 05 2020**Consumer Location** ATHENS, GA**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No THE AIRBAG SIGN CAME (CODE B0028) ON AT 110000 MILES ALTHOUGH I
FIRE No HAVEN'T BEEN ON ANY ACCIDENTS FOR LAST 12000 MILES. WHEN I
INJURIES 0 CHECKED WITH DEALERS, THEY SAID AIRBAG CONTROL MODULE IS
DEATHS 0 MALFUNCTIONING AND NEED TO REPLACE THAT WITH RIGHT SIDE
PASSENGER AIRBAG WIRES AND MIGHT COST 2000 OR MORE DOLLARS. I
AM AN INTERNATIONAL STUDENT AND IT'S HARD FOR ME TO ARRANGE
THAT MUCH MONEY. PLEASE HELP ME, AS I HAVE COME TO KNOW THAT
THIS IS A COMMON PROBLEM IN NISSAN VEHICLES. THE AIRBAG SIGN
COMES BACK AFTER CLEARING THE CODE IF SOMEONE SITS IN THE
PASSENGER SIDE. THANK YOU FOR READING MY REQUEST.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

November 29 2020 NHTSA ID Number: 11376985

Components: AIR BAGS, WHEELS

NHTSA ID Number 11376985

Incident Date April 24 2020

Consumer Location MURFREESBORO, TN

Vehicle Identification Number 1N4AL3APXDC*****

Complaint Summary

CRASH No THE AIRBAG LIGHT FOR THE PASSENGER SIDE STAYS ON WHICH MEANS
FIRE No THE AIRBAG ON THE PASSENGER SIDE WILL NOT DEPLOY BECAUSE IT'S
INJURIES 0 NOT DETECTING ANY WEIGHT. EVEN WHEN SOMEONE SITS IN IT IT
DEATHS 0 DOESN'T DETECT WEIGHT. THE TIRES ARE CONSTANTLY LOSING AIR.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

December 22 2020 NHTSA ID Number: 11384582

Components: ELECTRICAL SYSTEM, AIR BAGS

NHTSA ID Number 11384582

Incident Date December 17 2020

Consumer Location BUDD LAKE, NJ

Vehicle Identification Number 1N4AL3AP0DC*****

Complaint Summary

CRASH No THE RED AIRBAG WARNING LIGHT ON DASHBOARDS IS SOLID LIT
FIRE No WITHOUT A ADULT PASSENGER ON PASSENGER SEAT. THE LIGHT GOES
INJURIES 0 OFF WHEN THERE IS A ADULT PASSENGER ON THE PASSENGER SEAT
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

January 04 2021 NHTSA ID Number: 11386336

Components: EXTERIOR LIGHTING, AIR BAGS, FUEL/PROPULSION SYSTEM

NHTSA ID Number 11386336

Incident Date August 14 2019

Consumer Location PANAMA CITY BEACH, FL

Vehicle Identification Number 1N4AL3AP4DC*****

Complaint Summary

CRASH No HEAD LIGHTS ARE SO FUN LOOKS AS IF THEY ARE NOT ON, AIRBAG LIGHT
FIRE No IS CONSTANTLY ON EVEN WITH PASSENGER IN SEAT, BOTH AIR BAG
INJURIES 0 LIGHTS ON DASK AND IN CONSOLE. DOESN'T MATTER IF CAR IS IN
DEATHS 0 MOTION OR NOT COMPLETELY DANGEROUS

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 20 2021** NHTSA ID Number: 11389037**Components: AIR BAGS****NHTSA ID Number** 11389037**Incident Date** December 16 2020**Consumer Location** ATHENS, GA**Vehicle Identification Number** 1N4AL3AP8DC*******Complaint Summary**

CRASH No HI, I AM AN OWNER OF A NISSAN ALTIMA 2013 S VEHICLE. RECENTLY I
FIRE No NOTICED THAT AIRBAG LIGHT CAME ON AND I TOOK IT TO THE
INJURIES 0 DEALERSHIP. DEALERSHIP DIAGNOSED WITH B0028-13 AND SAID IT WAS
DEATHS 0 A PAST CODE AND CLEARED THE CODE. IT CAME BACK ON AGAIN WHILE I
 WAS DRIVING AFTER A MONTH. I AGAIN DIAGNOSED AND THE SAME
 CODE AND SHOWING A PAST CODE. DEALER COULDN'T IDENTIFY THE
 PROBLEM AND SAID IT NEEDS TO REPLACE THE WHOLE SEAT, WHICH
 WILL COST 1800 DOLLARS. THEY SAID THE AIRBAG CONTROL MODULE
 FOR THE PASSENGER SIDE NEEDS TO BE CHANGED. AND I NOTICED ONE
 THING, AFTER CODE IS GETTING CLEARED, THE AIRBAG WARNING LIGHT
 DOESN'T COME ALL OF A SUDDENLY, ALTHOUGH IT HAS SOME PROBLEM
 WITH PASSENGER OCCUPANCY TOO, AS SOMETIME EVEN IF AN ADULT SIT
 IN THE FRONT PASSENGER SEAT, PASSENGER AIRBAG STAYS OFF. WHICH
 IS VERY RISKY WHILE DRIVING. NISSAN HAS NO ANSWER TO THAT. AND
 RIGHT AFTER THAT, AIRBAG WARNING LIGHT COMES BACK. I AM A
 STUDENT AND DON'T HAVE THAT MUCH OF MONEY TO GET THIS COSTLY
 REPAIR (SEAT REPLACEMENT) DONE AND IS A BIG SAFETY ISSUE. PLEASE
 HELP ME IN THIS MATTER.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

February 26 2021 NHTSA ID Number: 11398080

Components: AIR BAGS

NHTSA ID Number 11398080

Incident Date February 02 2021

Consumer Location RYE, NH

Vehicle Identification Number 1N4AL3AP7FC*****

Complaint Summary

CRASH No PASSENGER AIR BAG WARNING LIGHT IS ON. PASSENGER AIR BAG IS OFF.
FIRE No
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**March 03 2021** NHTSA ID Number: 11399035**Components: AIR BAGS****NHTSA ID Number** 11399035**Incident Date** March 03 2021**Consumer Location** CLINTON, IA**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No A FEW MONTHS BACK I TOOK MY CAR IN TO HAVE THE AIRBAG RECALL FIXED. FLASH FORWARD A FEW MONTHS AND THE AIRBAG LIGHT HAS
FIRE No COME ON. IF SOMEBODY SITS IN THE PASSENGER SEAT THE LIGHT GOES
INJURIES 0 OFF. THE NISSAN DEALER IS SAYING THE OCS SENSOR SOMETIMES GO
DEATHS 0 BAD AND QUOTES \$400-\$1500 TO FIX THE PROBLEM. THE CAR HAS NEVER BEEN IN AN ACCIDENT AND IS KEPT CLEAN SO THERE IS NO CHANCE THAT AN ITEM EFFECTED THE OCS SENSOR UNDER THE SEAT WHEN THE SEAT WAS MOVED. BUT THE MORE I RESEARCHED THE ISSUE THE MORE SUSPICIOUS THIS SEEMS. HOW DO SO MANY PEOPLE HAVE THE SAME PROBLEM...AND HOW MAMY OTHERS HAVE THE SAME PROBLEM BUT CANT OR DONT KNOW HOW TO REPORT IT.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 04 2021** NHTSA ID Number: 11399076**Components: AIR BAGS****NHTSA ID Number** 11399076**Incident Date** March 03 2021**Consumer Location** HOPEWELL JUNCTION, NY**Vehicle Identification Number** 1N4AL3AP7GN*******Complaint Summary**

CRASH No I WAS RECENTLY INFORMED BY TWO NISSAN DEALERSHIPS THAT THE
FIRE No FRONT PASSENGER SIDE AIR BAG IS NOT DESIGNED TO DEPLOY FOR
INJURIES 0 PASSENGERS WEIGHING LESS THAN 140 POUNDS. I UNDERSTAND THAT
DEATHS 0 THIS IS DESIGNED TO PROTECT CHILDREN; HOWEVER, THERE ARE MANY,
MANY ADULTS WEIGHING LESS THAN 140 POUNDS AND THIS WOULD PUT
THEM AT SIGNIFICANT RISK FOR INJURY IN AN ACCIDENT. THANK YOU.
ANDREA OLIVERA

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**March 12 2021** NHTSA ID Number: 11402630**Components: AIR BAGS, SEATS****NHTSA ID Number** 11402630**Incident Date** March 12 2021**Consumer Location** LEXINGTON, KY**Vehicle Identification Number** 1N4AL3AP5GC*******Complaint Summary**

CRASH No I RECENTLY PURCHASED THIS VEHICLE IN FEBRUARY OF THIS YEAR.
FIRE No UPON DRIVING A FEW TIMES, THE AIR BAG SENSOR LIGHT APPEARS AND
INJURIES 0 STAYS ON MY DASH ALONG WITH WHEN I HAVE A PASSENGER IN THE
DEATHS 0 CAR, THE PASSENGER AIR BAG SENSOR DOES NOT TURN OFF. IT IS NOW
 MARCH AND I STILL HAVE THE SAME ISSUE. ACCORDING TO THE CARFAX
 REPORT I RECEIVED WHEN PURCHASING THE VEHICLE, A MAINTENANCE
 CHECK WAS CONDUCTED BY THE LOCAL NISSAN DEALER CLOSE TO ME IN
 JANUARY, IT ONLY SHOWS THE CURRENT RECALL OF A HOOD LATCH
 (20V315 - THAT APPARENTLY NO PART IS AVAILABLE FOR). I WAS ADVISED
 BY A SERVICE REPAIR REPRESENTATIVE THAT THE AIR BAG SENSORS
 UNDER THE PASSENGER SEAT ARE BROKEN AND WERE NOT REPAIRED
 DURING THAT MAINTENANCE CHECK. I QUESTIONED AS TO WHY WITH NO
 EXPLANATION GIVEN. I ADVISED THAT THIS IS A SAFETY CONCERN AND
 SHOULD FALL BACK UNDER THE RECALL FROM 2016 (16V244) WITH THE
 SERVICE REPRESENTATIVE STATING THAT IT DOESN'T!! IS IT POSSIBLE
 FOR THIS TO BE FIXED UNDER THAT RECALL OR DOES A NEW RECALL
 HAVE TO BE IN EFFECT?? LOOKING OUT FOR THE SAFETY OF MYSELF AND
 FELLOW PASSENGERS. THANK YOU FROM A VERY CONCERNED VEHICLE
 OWNER.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

March 22 2021 NHTSA ID Number: 11404199

Components: AIR BAGS

NHTSA ID Number 11404199

Incident Date March 20 2021

Consumer Location COLUMBIA, SC

Vehicle Identification Number 1N4AL3APXJC*****

Complaint Summary

CRASH No TL* THE CONTACT OWNS A 2018 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT THE PASSENGER'S SIDE AIR BAG WARNING LIGHT WAS
INJURIES 0 ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT HAD YET TO
DEATHS 0 TAKE THE VEHICLE TO A DEALER TO BE DIAGNOSED OR REPAIRED. THE
MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS
NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 79,000.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints

March 25 2021 NHTSA ID Number: 11404790

Components: AIR BAGS

NHTSA ID Number 11404790

Incident Date March 21 2021

Consumer Location COLUMBIA, SC

Vehicle Identification Number 1N4AL3APXJC*****

Complaint Summary

CRASH No THE PASSENGER SIDE AIR BAG LIGHT IS ON TOOK IT TO THE DEALERSHIP
FIRE No THEY SAYING THEY CHECK EVERYTHING WITH THE WIRES AND SENSORS
INJURIES 0 AND DID FIND ANYTHING WRONG THERE SO I PAID FOR A TEST TO BE
DEATHS 0 DONE. WAS TOLD THEY ERASE THE CODE BUT IF THE LIGHT COME BACK
ON NEED TO REPLACE THE PANEL SO I'M NOT UNDER WHY I'M
RESPONSIBLE FOR A DEFECT IN A VEHICLE THAT IS NOT MY FAULT.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**May 11 2021** NHTSA ID Number: 11416150**Components: AIR BAGS****NHTSA ID Number** 11416150**Incident Date** May 01 2020**Consumer Location** INDIO, CA**Vehicle Identification Number** 1N4AL3AP6FN*******Complaint Summary**

CRASH No TL* THE CONTACT OWNS A 2015 NISSAN ALTIMA. THE CONTACT STATED
FIRE No THAT WHILE OPERATING THE VEHICLE, THE PASSENGER'S SIDE FRONT
INJURIES 0 AIR BAG WARNING LIGHT REMAINED OFF, INDICATING THAT THE FRONT
DEATHS 0 PASSENGER'S AIR BAG SYSTEM WAS NOT ACTIVATED. THE CAUSE OF THE
FAILURE WAS NOT DETERMINED. THE LOCAL DEALER TORRE NISSAN
LOCATED AT 2069 79125, CA-111, LA QUINTA, CA 92253, AND THE
MANUFACTURER WERE NOTIFIED OF THE FAILURE. THE CONTACT
INDICATED THAT THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER
NHTSA CAMPAIGN NUMBER: 15V681000 (AIR BAGS) HOWEVER, THE
FAILURE PERSISTED. THE VEHICLE WAS NOT REPAIRED. THE
APPROXIMATE FAILURE MILEAGE WAS 100,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

May 29 2021 NHTSA ID Number: 11418970

Components: AIR BAGS, SEATS

NHTSA ID Number 11418970

Incident Date February 28 2021

Consumer Location SUFFOLK, VA

Vehicle Identification Number 1N4AL3APXDN*****

Complaint Summary

CRASH No Both the driver and passenger side seat sensors do not detect when a
FIRE No person is in the seat, causing the air bags to remain off when vehicle is
INJURIES 0 occupied. This is a common issue with the 2013 Altima, but Nissan has not
DEATHS 0 issued a recall to have the seat sensors repaired.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 18 2021** NHTSA ID Number: 11421419**Components: AIR BAGS****NHTSA ID Number** 11421419**Incident Date** December 02 2020**Consumer Location** HOUSTON, TX**Vehicle Identification Number** 1N4AL3AP2GC*******Complaint Summary**

CRASH No Air bag lights stays on and has been sense the car had 60,000 miles i spoke to the dealer and would not take care of it back then saying the warranty was out and im at 70,000 light still on dash and ive seen multiple recalls on the

FIRE No lass air bad module. I believe my call is a recall for that as well air bag light

INJURIES 0 stays off when front passenger are in the car or out the car

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**June 28 2021** NHTSA ID Number: 11422648**Components: AIR BAGS, SEATS****NHTSA ID Number** 11422648**Incident Date** June 01 2019**Consumer Location** DURHAM, NC**Vehicle Identification Number** 1N4AL3AP3EC*******Complaint Summary**

CRASH No The airbag light is always on. When the car is taken to a dealer for inspection, they said that the sensor under the seat is not working properly.

FIRE No We worry that the airbag may not deploy during an accident because the seat cannot sense the people sitting on it. It is definitely dangerous.

INJURIES 0 The problem has been identified by a Nissan dealer. The vehicle was inspected by the manufacturer. The airbag light stays on, even after the dealer clearing the code. It seems a lot of Nissan Altima have a similar problem.

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

June 30 2021 NHTSA ID Number: 11422996

Components: AIR BAGS

NHTSA ID Number 11422996

Incident Date June 28 2021

Consumer Location HARTSVILLE, SC

Vehicle Identification Number 1N4AL3AP1JC*****

Complaint Summary

CRASH No Airbag light is on & I had a diagnostic completed. The diagnostic indicated
FIRE No problem with front passenger seat sensor. Nissan has a safety recall on
INJURIES 0 some Airbags, however not on my 2018 model.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints

July 09 2021 NHTSA ID Number: 11424074

Components: AIR BAGS

NHTSA ID Number 11424074

Incident Date November 01 2020

Consumer Location LODI, CA

Vehicle Identification Number 1N4AL3AP6EC*****

Complaint Summary

CRASH No The vehicle does not detect the front passenger.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**July 19 2021** NHTSA ID Number: 11425401**Components: AIR BAGS****NHTSA ID Number** 11425401**Incident Date** July 19 2021**Consumer Location** HAMPTON, VA**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No According to documents that Nissan has filed with the NHTSA, there are several factors that owners should consider related to the recall. Firstly, if the ODS system malfunctions, the passenger airbag will permanently suppress regardless of the occupant's weight. If the system does malfunction, the (red) supplemental airbag warning light (SRS Light) will illuminate to alert the driver of the problem. Additionally, the (amber) front passenger airbag status light will illuminate to alert the front seat passenger. In December 2012, Nissan first became aware of the airbag defect due to an increasing amount of warranty claims regarding the SRS Light and/or the passenger airbag status light on 2013 Nissan Altima models. The automaker eventually linked the ODS system problem to a supplier (Tier 2 to Panasonic) problem. Evidently, its supplier had made changes to the sensor, which affected its performance. On February 21, Nissan determined that a recall was necessary after a two-month probe. Our vehicle was serviced in 2015 for this recall. Subsequently, we have had problems with the passenger airbag continuing to stay on. When trying to get an inspection it always has trouble because of this light. We have been told by Nissan it is not "their problem" however there are thousands of similar complaints. Nissan is refusing to remedy the situation that is a danger to vehicle owners and others on the road. Nissan needs to be held accountable for this known defect and error that can be a grave danger to human life. Subsequently, they need to issue a recall to further remedy the situation or allow vehicle owners the ability to have it fixed at no cost. This is a known error, this is not fair to consumer safety nor is it fair that a big corporation can get away with potentially harming others due to their negligence in repair.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 26 2021** NHTSA ID Number: 11426441**Components: AIR BAGS****NHTSA ID Number** 11426441**Incident Date** July 01 2021**Consumer Location** MECHANICSVILLE, VA**Vehicle Identification Number** 1N4AL3AP4DC*******Complaint Summary**

CRASH No My Occupant Classification System is not functioning correctly. There is a
FIRE No voluntary campaign related to this issue (Campaign ID: PC214, NHTSA#
INJURIES 0 13V-069) that covers 2013 Nissan Altima but for some reason my VIN is not
DEATHS 0 covered under this. However the recall campaign is for the exact problem I
am having. I want my VIN to be included in this campaign.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 04 2021** NHTSA ID Number: 11427791**Components: AIR BAGS****NHTSA ID Number** 11427791**Incident Date** August 04 2021**Consumer Location** HAMPTON, VA**Vehicle Identification Number** 1N4AL3AP5DC*******Complaint Summary**

CRASH No The OCS System in this vehicle has been faulty and on recall several times.
FIRE No Nissan refuses to take accountability. Whenever we take the car to the dealership all they do is clear the code out of the system but they are refusing to repair the occupant safety sensor. This sensor defect can cause the airbags to not deploy in the case of an accident which is not only dangerous to the driver but to others on the road as well, it is potentially deadly. There are several people with the same complaint and Nissan is insisting that consumers need to pay out of pocket to fix the problem although they know their recalls have not been sufficient to remedy the issue. At this point, there needs to be some accountability and reassurance that drivers and their safety mean more than a company's bottom line. This is a potentially deadly hazard that they should be responsible for repairing. The AIRBAG OCS light continues to stay on the dashboard, and the passenger occupant light does not adequately work. There are others online complaining of the exact same issue.
INJURIES 0
DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

August 10 2021 NHTSA ID Number: 11428500

Components: AIR BAGS

NHTSA ID Number 11428500

Incident Date August 04 2020

Consumer Location CASSELBERRY, FL

Vehicle Identification Number 1N4AL3AP0GC*****

Complaint Summary

CRASH No Passenger airbag light is always on. Nissan dealership said it is something with the sensor. Not covered under warranty. This should be recalled! I didn't do anything to make this mechanism screw up...

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

August 18 2021 NHTSA ID Number: 11429657

Components: AIR BAGS

NHTSA ID Number 11429657

Incident Date August 02 2021

Consumer Location FLEMINGTON, NJ

Vehicle Identification Number 1N4AL3AP9DC*****

Complaint Summary

CRASH No NHTSA-16V-244 Nissan refuses to fix this issue. My air bag light is off and
FIRE No will not go on if someone is sitting in the passenger seat. I need your
INJURIES 0 assistance with Nissan.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 23 2021** NHTSA ID Number: 11430143**Components: AIR BAGS****NHTSA ID Number** 11430143**Incident Date** May 09 2014**Consumer Location** SARASOTA, FL**Vehicle Identification Number** 1N4AL3AP3EC*******Complaint Summary**

CRASH No On May 9, 2014, I took in my 2014 Nissan Altima (which was still under warranty) to the dealership to repair the airbag sensor light since it came on even with someone in the passenger seat who weighed over 130 pounds.

FIRE No

INJURIES 0 The Nissan service technician checked it and failed to duplicate the concern.

DEATHS 0 Sometime after that, Nissan performed a recall on the sensor. After the recall, I again took the car in as the sensor still came on periodically incorrectly. This was on 10/11/16. At that time, they said the programming had not been completed and so they completed it. This also did not fix the sensor. I took it in again on May 10, 2017. The notes on the repair order say: "Customer states intermit when passenger is occuppies in front passenger seat the passenger side air bag light comes on check and advise. No active codes. Performed zero point reset." Nothing was found again. Frustrated, I didn't know what to do. Fast forward to today (August 23, 2021), I took it in to finally resolve the issue as I am interested in selling it soon. I was shocked that they came back and said it would cost me \$1010.68 to fix something that I have tried to get them to fix for 7 years. This faulty sensor is dangerous and they have refused to fix something that never worked from the start despite there being a recall.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**August 24 2021** NHTSA ID Number: 11430285**Components: AIR BAGS****NHTSA ID Number** 11430285**Incident Date** August 08 2021**Consumer Location** CANTON, GA**Vehicle Identification Number** 1N4AL3AP2HC*******Complaint Summary**

CRASH No My airbag light came on 2 weeks ago. I took it to Nissan and was told I had no error codes, but if the airbag light came back on to bring it back. The light
FIRE No came on again yesterday. I returned to Nissan to be informed that the airbag
INJURIES 0 has to be replaced. Meaning the entire passenger seat has to be replaced
DEATHS 0 because that is where the airbag is located. Nearly \$2,000 to repair it. All of the 17 Nissan models have the airbag recall except for the 17 Altima which is what I have.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints

September 06 2021 NHTSA ID Number: 11431836

Components: AIR BAGS

NHTSA ID Number 11431836

Incident Date September 05 2021

Consumer Location NORTHFIELD, NH

Vehicle Identification Number 1n4al3ap8fn*****

Complaint Summary

CRASH No The passenger air bag light is showing off, cannot get it to reset by the
FIRE No switch or turning the car off.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**September 24 2021** NHTSA ID Number: 11434239**Components: ELECTRICAL SYSTEM, AIR BAGS****NHTSA ID Number** 11434239**Incident Date** September 23 2021**Consumer Location** WILLIAMSTOWN, NJ**Vehicle Identification Number** 1N4AL3AP9JC*******Complaint Summary**

CRASH No The airbag safety system has failed in my car. When a passenger or driver is in the car. The weight sensors and seatbelt sensors that activate the the airbag system fail to activate. This is something that I caught and mentioned it to a Nissan dealer when my car was in for service on another recall for hood latches. This is something that not only puts risk to passenger and driver in my car. But puts others at risk as well. Nissan and the extended warranty company have failed to correct the issue. As my safety is now at risk if I get into an accident and my airbags do not deploy. The issue is that the weight sensors and modulator have gone bad. The total cost just for those two things is around \$585, by the time you add in airbag system replacement it comes to around \$5000 to \$7000. I would like this looked at due to the cause it is a preventative measure that be taken if we take that action now. This is on the 2018 model. I am willing to help in anyway I can with the investigation.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**September 28 2021** NHTSA ID Number: 11434702**Components: AIR BAGS****NHTSA ID Number** 11434702**Incident Date** May 31 2014**Consumer Location** OKEMAH, OK**Vehicle Identification Number** 1N4AL3AP9DN*******Complaint Summary**

CRASH No The contact owns a 2013 Nissan Altima. The contact stated the driver's side frontal air bag and the passenger's side frontal air bag sensors were replaced under an unknown recall; however, the air bag sensor warning lights had been illuminating while starting the vehicle. The vehicle was taken to the dealer who informed the contact that he would be responsible for the cost of repair because the VIN was not included in a recall related to the failure. The manufacturer was notified of the failure but did not provide any assistance. The vehicle was not repaired. The approximate failure mileage was 10,984.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 05 2021** NHTSA ID Number: 11435583**Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS****NHTSA ID Number** 11435583**Incident Date** December 29 2020**Consumer Location** NEWBURY PARK, CA**Vehicle Identification Number** 1N4AL3AP6DN*******Complaint Summary**

CRASH No When a passenger sits in the front seat the airbag light on the dashboard indicates the airbag isn't armed. I have had a Nissan dealer "fix" it three times and it starts again in a few weeks. First time dealer said a connection came loose when the seat was adjusted. Same thing the second time and the third time they said they secured the connection. the light came on in a matter of weeks again . I will take the car back for a fourth time soon. I asked the dealer service rep if there were any service bulletins regarding this problem, he said there weren't any, I feel that I can't have the only car with this problem. Whenever there is a passenger in the front seat I worry about being involved in an accident and their airbag not deploying.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

October 05 2021 NHTSA ID Number: 11435629

Components: POWER TRAIN, AIR BAGS

NHTSA ID Number 11435629

Incident Date September 01 2021

Consumer Location HOUSTON, TX

Vehicle Identification Number 1N4AL3AP2GC*****

Complaint Summary

CRASH No Transmission seems to get stuck and not want to move at times. Airbag
FIRE No light on dash and some times shows pass air bag light off when there is a
INJURIES 0 passenger in the seat.
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

October 06 2021 NHTSA ID Number: 11435797

Components: POWER TRAIN, EXTERIOR LIGHTING, AIR BAGS

NHTSA ID Number 11435797

Incident Date October 06 2021

Consumer Location MAGNOLIA, TX

Vehicle Identification Number 1N4AL3AP9GN*****

Complaint Summary

CRASH No For the past two years I have been experiencing dim headlights. I have had
FIRE No them change twice and still cannot see 5 feet ahead of me. I was unaware
INJURIES 0 that this could be a common problem with this model. Also, the passenger
DEATHS 0 air light stays on even when no one is sitting in the seat. this problem started
about six months ago. Now I think the transmission maybe starting to slip.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**November 23 2021** NHTSA ID Number: 11441436**Components: AIR BAGS****NHTSA ID Number** 11441436**Incident Date** November 23 2020**Consumer Location** LA HABRA, CA**Vehicle Identification Number** 1n4al3apxdn*******Complaint Summary**

CRASH No The contact owns a 2013 Nissan Altima. The contact stated that the "Air Bag Off" warning light remained illuminated for approximately a year. The contact stated that she took the vehicle to the dealer and was informed that the OCS sensor and module had failed and needed to be replaced. The failure was related to NHTSA Campaign Number: 16V911000 (Air Bags) however, the VIN was not included. The vehicle had not been repaired. The manufacturer was not made aware of the failure. The approximate failure mileage was 156,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**November 26 2021** NHTSA ID Number: 11441731**Components: AIR BAGS****NHTSA ID Number** 11441731**Incident Date** July 02 2017**Consumer Location** CHESTERTON, IN**Vehicle Identification Number** 1n4al3ap7fc*******Complaint Summary**

CRASH No The contact owns a 2015 Nissan Altima. The contact stated while driving with a passenger seated in the front passenger's seat, the air bag warning light illuminated with the "Air Bag Off" message displayed. The contact

FIRE No

INJURIES 0

DEATHS 0

stated that the failure was intermittent. The contact took the vehicle to a local dealer who inspected the vehicle and stated that the air bag switch needed to be reconnected. The switch was reconnected to attempt to fix the failure however, the failure reoccurred. The vehicle was not repaired. The manufacturer was not made aware of the failure. The failure mileage was approximately 30,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

December 01 2021 NHTSA ID Number: 11442324

Components: AIR BAGS

NHTSA ID Number 11442324

Incident Date December 01 2021

Consumer Location WILSON, NC

Vehicle Identification Number 1N4AL3AP9DC*****

Complaint Summary

CRASH No There was no incident but I went to the Nissan dealership because my
FIRE No airbag sensor light was on and I was told that the passenger airbag or all of
INJURIES 0 the cars airbags were malfunctioning and would possibly not deploy if in an
DEATHS 0 accident. This is a major safety issue and there should be a recall on this.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**December 05 2021** NHTSA ID Number: 11442741**Components: AIR BAGS, SEATS****NHTSA ID Number** 11442741**Incident Date** September 14 2021**Consumer Location** ADAMS RUN, SC**Vehicle Identification Number** 1n4al3ap3jc*******Complaint Summary**

CRASH No My car's airbag light came on and would not go off. I took it to the dealership and was told that the sensor in my passengar seat that detects the weight of some one in the seat is not working. Because of this sensor failing, my air bags will not deploy if the car is involved in an accident. It puts me at a safety risk because air bags will not provide protection to me or passengars riding in my vehicle if I am in a accident. This problem has been confirmed by the dealership. I don't know if the manufacter has inspected the issue or not. There were no other warning lights, messages, or other symptoms prior to this issue.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**December 09 2021** NHTSA ID Number: 11443254**Components: AIR BAGS****NHTSA ID Number** 11443254**Incident Date** August 10 2021**Consumer Location** TUCSON, AZ**Vehicle Identification Number** 1N4AL3AP0FC*******Complaint Summary**

CRASH No The contact owns a 2015 Nissan Altima. The contact stated that with a passenger seated in the front passenger's seat, the "Passenger Air Bag Off" warning light remained illuminated. The vehicle was not taken to a local dealer. Upon investigation, the contact associated the failure with NHTSA Campaign Number: 16V244000 (Air Bags) however, the VIN was not included. The manufacturer was not informed of the failure. The failure mileage was approximately 117,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**December 30 2021** NHTSA ID Number: 11445563**Components: AIR BAGS****NHTSA ID Number** 11445563**Incident Date** October 01 2021**Consumer Location** DAYTONA BEACH, FL**Vehicle Identification Number** 1n4al3ap3jc*******Complaint Summary**

CRASH No OCS system is faulty causing the airbags for the passenger to disengage. I am out of warranty for mileage at the time of the problem by 6,000. The car was 3 years old and it is an on going problem again. OCS switch showing improper voltage and cannot be reset unless the factory mechanic does the reset which holds me, the owner, responsible for the diagnostic fee.

FIRE No

INJURIES 0

DEATHS 0

Additionally, the faulty parts may have to be replaced at my expense as well if it turns out to be a more than a software glitch. There has been recalls for 2016 and prior for the same issue and a recall for 2018 models is happening again.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**January 13 2022** NHTSA ID Number: 11447346**Components: AIR BAGS****NHTSA ID Number** 11447346**Incident Date** May 01 2019**Consumer Location** ARCADIA, CA**Vehicle Identification Number** 1n4al3ap3dc*******Complaint Summary**

CRASH No After OCS recall 16v-244. The system is malfunctioning again around 2019.

FIRE No The OCS light will stay off and the passenger seat belt light turn on as it register the seat as occupied and the only solution at that time was to click the seat belt in to simulate someone wearing the seat belt. No child can sit in the front due weight sensors not working. The safety of everyone is at risk at this point due to malfunctioning OCS. After several online research I found many Altima owners complaining about the problem but not able to afford the initial cost of checking the problem and the high cost of repairing the problem in the thousands, only Altima owner still under warranties are able to get relief and thus was not reported. Due to covid pandemic, I drive less and tried to stay away from dealerships as to do my own oil change, I was unable to solve the problem due to high cost they charge to fix it. I mention to them there was a recall recently and it should replace the ECU unit and provide similar fix free of charge. I am guessing the air bag still works as the air bag light is not on at this time. I tried contacting Nissan Customer service and was provided with a case #45568871, I was urged to contact NHTSA for further help with a campaign initiation. Thank you

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

January 13 2022 NHTSA ID Number: 11447393

Components: AIR BAGS

NHTSA ID Number 11447393

Incident Date June 01 2021

Consumer Location ORACLE, AZ

Vehicle Identification Number 1n4al3apxen*****

Complaint Summary

CRASH No The contact owns a 2014 Nissan Altima. The contact stated that the
FIRE No passenger's side air bag warning light would remain off with an adult
INJURIES 0 passenger seated in the passenger's seat. Neither the dealer nor the
DEATHS 0 manufacturer was notified of the failure. The vehicle was not diagnosed or
repaired. The failure mileage was unknown.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

February 02 2022 NHTSA ID Number: 11449924

Components: AIR BAGS, SEAT BELTS

NHTSA ID Number 11449924

Incident Date January 31 2022

Consumer Location BONITA, CA

Vehicle Identification Number 1N4AL3AP8DN*****

Complaint Summary

CRASH No WARNING LIGHT ON DASH FOR PASSENGER SEAT AIR BAG AND
FIRE No PASSENGER SEAT BELT.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 08 2022** NHTSA ID Number: 11455745**Components: EXTERIOR LIGHTING, AIR BAGS****NHTSA ID Number** 11455745**Incident Date** January 18 2021**Consumer Location** BAINBRIDGE, GA**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No My passenger air bag monitor seems to have a shortage. If there is no one in the passenger seat it will show on the dash as being on or when no one is in the seat it will show on and then sometimes off. Most days there isn't any symbol on the dash when someone is sitting in the passenger seat. I never know if the passenger seat belt is on or off. My second concern is my exterior headlights, they are so dim that I have to use my bright lights to see the roads. I have basically tried to stop driving very early in the morning, or at night.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 11 2022** NHTSA ID Number: 11456384**Components: AIR BAGS****NHTSA ID Number** 11456384**Incident Date** February 24 2022**Consumer Location** ARCADIA, CA**Vehicle Identification Number** 1n4al3ap3dc*******Complaint Summary**

CRASH No Update from previous complaint. On 1/24/22 I took the car for passenger air bag malfunction/OCS malfunction, the problem when there is a passenger on the car or not the passenger air bag light stays off and seatbelt light was on all the time. I brought the customer initiative related to NHTSA RECALL 16V-244 letter to the nearest dealership Nissan Duarte and they only performed zero reset calibration and it did the job for about 4 weeks and now the air bag light turns on and off intermittently. I tried to have a passenger on the car and turned the car on, the air bag light turns off, when I restart the car with just me in the car, the air bag light stays on, I was able to replicate this problem over and over. Safety is definitely at risk for everyone in the car, as the air bag system is malfunctioning. I tried contacting customer service to honor their customer initiative related to NHTSA RECALL 16V-244 and have them perform service bulletin NTB17-006 OCS system retrofit to no avail. I tried contacting Sarah Jay at 615-725-7585 Nissan specialist waiting her reply. Please investigate car is approximately 67000 miles.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

March 17 2022 NHTSA ID Number: 11457186

Components: AIR BAGS, SEAT BELTS

NHTSA ID Number 11457186

Incident Date March 15 2022

Consumer Location LANCASTER, CA

Vehicle Identification Number 1n4al3ap3en*****

Complaint Summary

CRASH No the passenger seat airbag light stays on,seat belt light stays on

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

July 14 2022 NHTSA ID Number: 11473985

Components: AIR BAGS, SEATS

NHTSA ID Number 11473985

Incident Date July 14 2022

Consumer Location CLEMMONS, NC

Vehicle Identification Number 1N4AL3AP4DC*****

Complaint Summary

CRASH No When Adult sits in passenger seat, the passenger (Air bag off)light is on.
FIRE No Which means the Air bag is off and will not deploy in a accident. When a
INJURIES 0 heavy weight adult sits in the seat, the light turns off. Sensor might be bad
DEATHS 0 in seat. My wife is 140 lbs. light stays on when she sits in the passenger
seat .

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**July 26 2022** NHTSA ID Number: 11475834**Components: AIR BAGS****NHTSA ID Number** 11475834**Incident Date** June 27 2022**Consumer Location** NEPTUNE, NJ**Vehicle Identification Number** 1N4AL3AP3DC*******Complaint Summary**

CRASH No Prior passenger airbag recalls on this year and model vehicle which have previously been "fixed". However for the past 4 weeks, "passenger airbag off" light remains illuminated regardless of passenger being seated with vehicle seat belt latched. As well, the airbag red light is illuminated on driver dashboard continuously which results in none of the vehicles' airbags being deployed in the event of a collision or serious collision. This is a huge safety concern for myself as a driver and all occupants of the vehicle.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 01 2022** NHTSA ID Number: 11476990**Components: AIR BAGS****NHTSA ID Number** 11476990**Incident Date** August 01 2022**Consumer Location** HENRICO, VA**Vehicle Identification Number** 1N4AL3AP3FC*******Complaint Summary**

CRASH No The contact owns a 2015 Nissan Altima. The contact stated that while driving at an undisclosed speed, the air bag warning light illuminated. The vehicle was taken to an independent mechanic who diagnosed that the passenger's side air bag sensor needed to be replaced. The vehicle was not repaired. The manufacturer was made aware of the failure and informed the contact that the VIN was not under recall for the failure. The failure mileage was unknown.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**September 02 2022** NHTSA ID Number: 11482572**Components: AIR BAGS****NHTSA ID Number** 11482572**Incident Date** August 05 2022**Consumer Location** MECHANICSBURG, PA**Vehicle Identification Number** 1n4bl3ap2fc*******Complaint Summary**

CRASH No Passenger airbag repeatedly registering a warning light despite multiple attempts by mechanics to fix the issue. The light will usually go off briefly after attempted repairs (long enough for car to pass inspection, for example) but turns back on once the car is driven only a short distance.

FIRE No

INJURIES 0

DEATHS 0 Unclear whether the problem is a sensor issue alone or whether the airbag is actually nonfunctional. Problem has existed since July 2022; it is currently the beginning of September.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

September 16 2022 NHTSA ID Number: 11484768

Components: AIR BAGS

NHTSA ID Number 11484768

Incident Date July 16 2021

Consumer Location FRESNO, CA

Vehicle Identification Number 1N4AL3AP3FC*****

Complaint Summary

CRASH No The contact owns a 2015 Nissan Altima. The contact stated upon starting the vehicle, the air bag warning light illuminated. The contact stated that the failure persisted. The vehicle was taken to the dealer where it was diagnosed that the front passenger's side air bag sensors had failed. The vehicle was not repaired. The manufacturer was notified of the failure but provided no assistance. The failure mileage was approximately 55,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

October 03 2022 NHTSA ID Number: 11487581

Components: AIR BAGS

NHTSA ID Number 11487581

Incident Date October 03 2022

Consumer Location LASCASSAS, TN

Vehicle Identification Number 1N4AL3AP3EN*****

Complaint Summary

CRASH No I have never been in a wreck or have had any reason for my airbags to not
FIRE No work. My driverside airbag light stays on now and my passenger side turns
INJURIES 0 off randomly even when someone is sitting in it, including my 6'2, 180 lb, 16
DEATHS 0 year old son.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints**October 19 2022** NHTSA ID Number: 11489936**Components: AIR BAGS****NHTSA ID Number** 11489936**Incident Date** October 17 2022**Consumer Location** RALEIGH, NC**Vehicle Identification Number** 1N4AL3AP4FC*******Complaint Summary**

CRASH No On my 2015 Nissan Altima, the SRS warning light came on and my dealership advised me that there is an OBD error code of B0028-13 for the
FIRE No Passenger Seat OCS. Upon researching recalls for my vehicle, I discovered
INJURIES 0 several NHTSA Campaign Numbers, including 15V681000 and 16V244000,
DEATHS 0 which appear to cover this problem with 2013-2016 Nissan Altimas.
However, when searching my VIN for recalls, I get a zero. I'm trying to learn why four model years of Altimas are covered for this problem, but mine doesn't seem to be. Thanks for any guidance.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

October 20 2022 NHTSA ID Number: 11490126

Components: AIR BAGS

NHTSA ID Number 11490126

Incident Date January 01 2022

Consumer Location SILVER SPRING, MD

Vehicle Identification Number 1N4AL3AP4FC*****

Complaint Summary

CRASH No The are warning lights coming up for the passenger side airbag system. The
FIRE No dealership in Rockville Maryland confirmed the problem and said they would
INJURIES 0 charge a lot of money to fix it. I have studied this problem on line and
DEATHS 0 noticed that there are a lot of cars just like mine had a recall for this issue
and were covered with no charge since it it a safety issue.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**February 08 2023** NHTSA ID Number: 11506211**Components: AIR BAGS****NHTSA ID Number** 11506211**Incident Date** October 24 2022**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP7DN*******Complaint Summary**

CRASH No Air bag sensors continue to come on even after repairs and reprogramming have been completed multiple times. Sensors do not recognize occupants thus causing a safety issue should there be a collision. Complaint was filed with Nissan Consumer Affairs and Nissan refuses to remediate even though recall was issued on this same issue several years ago. Nissan states outside of normal warranty. Nissan expects remediation costs (\$800.00 plus) to be covered by consumer. I believe the sensor and airbag system is still faulty and was not properly remediated during the initial recall.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

February 21 2023 NHTSA ID Number: 11508378

Components: AIR BAGS

NHTSA ID Number 11508378

Incident Date January 01 2023

Consumer Location LUNENBURG, MA

Vehicle Identification Number 1N4AL3AP2GC*****

Complaint Summary

CRASH No The "Airbag off" light often illuminates when a 130lb adult is sitting in the
FIRE No passenger seat. I assume this means the airbag is disabled, a severe issue.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**February 22 2023** NHTSA ID Number: 11508532**Components: AIR BAGS****NHTSA ID Number** 11508532**Incident Date** February 22 2023**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP0GC*******Complaint Summary**

CRASH No Based on the air bag warning light showing on my 2016 Nissan Altima I had

FIRE No Lia Nissan of Glens Falls, NY conduct a diagnostic inspection to determine

INJURIES 0 the cause the noted warning light problem on February 22,2023. The

DEATHS 0 technician determined that the air bag system in the back of the passenger seat was not functioning properly with a related code B0020-13 side a/b ih (open). To correct this problem, module i/f seat back, part #87650-phs7a, needed to be replaced at a cost of \$2128. The noted part is the entire back side of the passenger seat where the air bag is housed. They also informed me that unless the needed repair was done, the entire air bag system throughout the car would not function, thus creating a major safety hazard. Upon further investigation, I discovered there is a NHTSA recall, #16V244000 dated 2016-04-25, Air Bag: Sensor: Occupant Classification. This recall notice directly relates to problems with the functioning of the front passenger [OCS] air bag system. Noting the potential for non-deployment of the frontal air bag and risk of injury. Upon my contacting Nissan USA and the above noted dealer, they claim no recall exists. The above noted NHTSA recall noted does reflect a clear correlation between my existing air bag system malfunction and the recall mandate for Nissan to address. Instead, they simply claim there is no recall on this vehicle, of which, I strongly disagree. In the meantime, all passengers in my vehicle are at risk. Since there have been no accidents or issues that I have created, it appears very clear that this is a safety equipment problem which Nissan is responsible for and has already been directed to address based the NHSTA recall. It would be appreciated if this matter is addressed since no action by Nissan is forthcoming.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**February 28 2023** NHTSA ID Number: 11509482**Components: AIR BAGS****NHTSA ID Number** 11509482**Incident Date** January 22 2021**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP1HC*******Complaint Summary**

CRASH No Passenger Air Bag light is on and is available for inspection. Concern: Safety of Passenger if air bag will not deploy. A Nissan dealership twice turned it off but the light keeps returning. Originally Nissan said the sensor was unplugged. The second time they didn't comment but the light was off when car was returned to me. I was happily not charged on either visit. The light first came on in January 2021 and I had less than 28,000 miles on the car and my car has never been in an accident. Please note there was a recall for a faulty air bag sensor on 2016 Nissan Altimas. My Altima was on the assembly line in 2016 but is a 2017 model. I requested help from Nissan's home office but was directed to your website. Since my car was on the assembly line in 2016, why isn't it included in the recall? Nissan will not honor the recall for my car.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**May 24 2023** NHTSA ID Number: 11523628**Components: AIR BAGS****NHTSA ID Number** 11523628**Incident Date** May 24 2023**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP1DC*******Complaint Summary**

CRASH No I took my vehicle in for assessment which costs around \$160 as had many warning lights, including airbag. Nissan reviewed and informed my the

FIRE No passenger airbag needed to be replaced as the sensor was bad. There have

INJURIES 0 been four previous recalls on Nissan Altima for airbag sensor issues and

DEATHS 0 mine was not addressed. Now there is an issue and I'm told to spend money

I don't have for an issue Nissan should fix. In the event somebody is hurt or worse, Nissan will be held responsible. Please take action and correct this issue and hold Nissan responsible.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**June 08 2023** NHTSA ID Number: 11525973**Components: AIR BAGS****NHTSA ID Number** 11525973**Incident Date** July 08 2022**Consumer Location** WILLIAMSBURG, VA**Vehicle Identification Number** 1N4AL3AP5JC*******Complaint Summary**

CRASH No The contact owns a 2018 Nissan Altima. The contact stated that the air bag warning light was illuminated. The vehicle was taken to the dealer where the

FIRE No passenger's side air bag warning light was turned off, and the contact was

INJURIES 0 informed that the front passenger's side air bag was adjusted; however, the

DEATHS 0 failure recurred. The contact stated that the air bag warning light was illuminated. The vehicle was taken back to the dealer where it was diagnosed that the air bag needed to be replaced. The vehicle was repaired. The manufacturer was not notified of the failure. The failure mileage was approximately 13,000.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints

July 25 2023 NHTSA ID Number: 11534387

Components: AIR BAGS, SEAT BELTS

NHTSA ID Number 11534387

Incident Date May 01 2023

Consumer Location HOUSTON, TX

Vehicle Identification Number 1N4AL3AP6DN*****

Complaint Summary

CRASH No The airbag sensor stop working. The airbag light stayed on whether
FIRE No someone was sitting in or not sitting in the passenger seat. The dealership
INJURIES 0 stated there was an opening in the circuit and had to be re-built. With the
DEATHS 0 airbag not working this made the vehicle unsafe to drive and they could not
tell me if the defect was with the driver side or passenger side airbag.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 23 2023** NHTSA ID Number: 11540236**Components: AIR BAGS****NHTSA ID Number** 11540236**Incident Date** August 23 2023**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP6DC*******Complaint Summary**

CRASH No Front passenger air bag warning lamp is illuminating signaling that the vehicle is not detecting an occupant in the seat. This is the second time this has occurred. The first time the sensor was replaced, (Pc214)

FIRE No

INJURIES 0 NHTSA13V-069. It was covered under a safety recall in April 2013. I took the vehicle to Bowie Nissan, Bowie, MD and asked to have the sensor replaced at no charge as this is a safety issue. I provided the TSB from Nissan notifying the dealerships. The TSB reference number NTB19-071 September 12, 2019. I supplied the service writer a photo of the results of a diagnostic scan that stated occupant sensor was abnormal. The service advisor stated that it is a safety issue but they would have to charge a \$189 diagnostic scan. If they confirmed the problem they would then make the repair and charge me the cost since it is not covered by Nissan. My car currently has mileage of 104,389 mile. I feel that this should be repaired by Nissan at no charge as this the second time this part has failed and that it is genuine safety issue. I feel that Nissan is dodging it responsibility to its customers and NHTSA.

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**August 24 2023** NHTSA ID Number: 11540643**Components: AIR BAGS, SEATS****NHTSA ID Number** 11540643**Incident Date** August 18 2023**Consumer Location** PHOENIX, AZ**Vehicle Identification Number** 1N4AL3AP1GN*******Complaint Summary**

CRASH No I have a 2016 Nissan Altima S. The airbag light is on without accident. I went four times to the Nissan dealer to fix the problem. They just told me it was a past code (B0020-13), cleared it the first three times, and told me the problem was on the driver-side airbag. But after a few months, the airbag light was still on again. I was told the problem was on the passenger side the last time. Ask me to replace the airbag module and seat back; the parts cost \$3110, and the labor is \$2600. It is ridiculous... The airbag is the car safety system; the parts have never been used before, so it should be okay if there is no accident.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints**September 13 2023** NHTSA ID Number: 11544371**Components: AIR BAGS****NHTSA ID Number** 11544371**Incident Date** September 13 2023**Consumer Location** FAYETTEVILLE, AR**Vehicle Identification Number** 1N4AL3AP1DN*******Complaint Summary**

CRASH No The 2013 Nissan Altima passenger light seatbelt dash light stayed on unless seatbelt was buckled with person in seat. Took to Nissan dealer who charged \$150 to diagnose as a sensor control unit except when they cleared the codes the airbag light also came on and has stayed on. 1.Issue number one is Nissan had a recall on the sensor unit and Nissan refuses warranty. I called Nissan hotline and took back to dealer and warranty was still refused. 2.Issue number two the air bag light only showed up after the codes where cleared account to Nissan. This means that I was driving with the passenger air bag not functioning without any warning light showing not functioning air bag. I believe this is a warranty issue and also a safety issue where the car has a non-functional passenger air bag even though it does not show until the codes are cleared at a dealer. How many people are driving around not knowing Nissan is not giving a warning Light?

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

September 18 2023 NHTSA ID Number: 11545182

Components: ELECTRICAL SYSTEM, AIR BAGS, SEATS

NHTSA ID Number 11545182

Incident Date July 03 2023

Consumer Location HAMPTON, VA

Vehicle Identification Number 1N4AL3AP8JC*****

Complaint Summary

CRASH No Occupant Sensor for Airbags is not working and airbag light is on, this is a
FIRE No safety issue which can cause loss of life in an accident this needs recalled
INJURIES 0 immediately
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**December 18 2023** NHTSA ID Number: 11560692**Components: AIR BAGS****NHTSA ID Number** 11560692**Incident Date** December 18 2023**Consumer Location** DOTHAN, AL**Vehicle Identification Number** 1N4AL3AP5HC*******Complaint Summary**

CRASH No Airbag light came on with no previous conditions that should have caused
FIRE No that. Dealership in Dothan, AL originally said a bad connection under the
INJURIES 0 passenger seat caused it. They supposedly cleaned the connection and
DEATHS 0 reset the light. The airbag light came on again days later. The same
dealership now says the entire passenger seat and airbags sensors/
connections will have to be replaced at \$2500+ out of pocket costs.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints

January 11 2024 NHTSA ID Number: 11565004

Components: EXTERIOR LIGHTING, AIR BAGS

NHTSA ID Number 11565004

Incident Date January 01 2020

Consumer Location HOUSTON, TX

Vehicle Identification Number 1N4AL3AP2FN*****

Complaint Summary

CRASH No Air bag light on passenger side stays on and unable to drive vehicle at night
FIRE No due to lights being so dim
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

January 16 2024 NHTSA ID Number: 11565854

Components: AIR BAGS, SEATS

NHTSA ID Number 11565854

Incident Date January 15 2024

Consumer Location RICHMOND, VA

Vehicle Identification Number 1N4AL3AP8DC*****

Complaint Summary

CRASH No My airbag light has been illuminated for the past few months. It does not illuminate while someone is in the seat. Once reset, it stays off for a while.

FIRE No When checked, the mechanic informed me that the sensor in my passenger seat needs to be replaced. Due to this malfunction, the vehicle may

INJURIES 0 improperly deploy airbags. This has not happened but I'm concerned that it could possibly happen.

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**May 16 2024** NHTSA ID Number: 11589048**Components: AIR BAGS****NHTSA ID Number** 11589048**Incident Date** March 17 2024**Consumer Location** RIVERDALE, GA**Vehicle Identification Number** 1N4AL3APXDC*******Complaint Summary**

CRASH No My vehicle has a code failure for the air bag sensor light. In order to pass inspection the light has to clear itself and it is not. I've had this vehicle since 2015 and have never had this issue. After talking to a representative at Nissan service department, he claimed that this is an issue he has with his

FIRE No

INJURIES 0

DEATHS 0

Nissan as well leading me to believe that this is a manufacturer issue. Upon receiving a diagnostic there is no actual damage to the sensor in question it's just malfunctioning. Below is an explanation from the service team at Nissan. DIAGNOSTIC TROUBLE CODE: B00A0-00 OCCUPANT SENSOR MAL. CHECKED HARNESS FOR ANY DAMAGES AND FOUND NONE. UNPLUGGED UNIT AND SENSOR AND RECONNECTED THEM. ATTEMPTED TO CLEAR CODES DID NOT CLEAR, UNSUCCESSFUL. ATTEMPTED TO PERFORM ZERO POINT RELEARN, UNSUCCESSFUL. ATTEMPT TO CLEAR CODES AGAIN AND CODES DID NOT CLEAR

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

May 17 2024 NHTSA ID Number: 11589325

Components: ELECTRICAL SYSTEM, AIR BAGS

NHTSA ID Number 11589325

Incident Date May 17 2024

Consumer Location ALLEN, TX

Vehicle Identification Number 1N4BL3AP8DN*****

Complaint Summary

CRASH No OCS System for Passenger Airbag is not working properly. Went to two dealerships and they said it was not covered under the recall 16V-244. I
FIRE No spoke with Nissan Consumer Affairs and they said that the recall was
INJURIES 0 addressed in the past but was not able to provide when and where. The
DEATHS 0 dealerships I go to for servicing do not have any history of the OCS ever
being repaired which means that it was probably repaired sometime with the
original owner. Assuming it was actually replaced in the past, with
replacement, the part is still failing and not having reached the 15 year mark
for the car or the actual recall itself is alarming.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints

June 19 2024 NHTSA ID Number: 11595378

Components: AIR BAGS

NHTSA ID Number 11595378

Incident Date May 21 2024

Consumer Location WAUWATOSA, WI

Vehicle Identification Number 1N4AL3AP6GN*****

Complaint Summary

CRASH No Air bag light is on and occupant classification sensor is malfunctioning.
FIRE No Passenger airbag will not deploy in the event of an accident.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

June 26 2024 NHTSA ID Number: 11596881

Components: AIR BAGS

NHTSA ID Number 11596881

Incident Date April 14 2024

Consumer Location LEHIGH ACRES, FL

Vehicle Identification Number 1N4AL3APXHC*****

Complaint Summary

CRASH No In January 2024 my airbag light came on, I had purchased an extended
FIRE No warranty and the dealer replaced the Drivers Seat back assembly. April
INJURIES 0 2024, same airbag light came on, dealer diagnose it being the passenger
DEATHS 0 seat back needing replaced this time. No longer covered by my extended
warranty, wanted over \$1000 to repair. This is obviously an ongoing issue
and should not be a responsibility of the owner, this is a costly repair but
more importantly a safety hazard!

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints

July 22 2024 NHTSA ID Number: 11603820

Components: AIR BAGS

NHTSA ID Number 11603820

Incident Date July 01 2024

Consumer Location Unknown

Vehicle Identification Number 1N4AL3AP3JC*****

Complaint Summary

CRASH No UNKNOWN air bags lights turn off and on on the passenger side. No air bag
FIRE No light remains on all of the time of the driver side
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**August 02 2024** NHTSA ID Number: 11606057**Components: AIR BAGS****NHTSA ID Number** 11606057**Incident Date** May 25 2024**Consumer Location** EDWARDSVILLE, IL**Vehicle Identification Number** 1N4AL3AP2HC*******Complaint Summary**

CRASH No The airbag warning light began going off October/November 2023 and was intermittent at first and became constantly on. I took it to the dealership in December of 2023 and they said that the airbag sensor plug had become disconnected under the front passenger seat, they said they reconnected it and the warning light was out. It was also stated that this is a common issue when items get under the front passenger seat. In May 2024, the airbag warning light again started to come on intermittently and then became consistently on. Took the car back to the same dealership which diagnosed the fault as an airbag sending unit in the passenger seat. The dealership stated that there was no way to tell if the airbag would operate as intended. The repair would require a new seat as Nissan does not make a replacement airbag unit and would cost \$2800. If this, by the dealership's own statement, is a common problem with an important safety feature it would seem that Nissan should be responsible for making any vehicle affected safe.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints

September 02 2024 NHTSA ID Number: 11612181

Components: AIR BAGS

NHTSA ID Number 11612181

Incident Date May 17 2024

Consumer Location ALLEN, TX

Vehicle Identification Number 1N4BL3AP8DN*****

Complaint Summary

CRASH No OCS not working, passenger airbag is off when adult is in seat. Apparently
FIRE No was recalled before but seeing that despite being "fixed" and the problem
INJURIES 0 came back. Hard to get in contact with anyone at Nissan or the dealerships
DEATHS 0 to take responsibility for it.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**October 10 2024** NHTSA ID Number: 11619055**Components: AIR BAGS****NHTSA ID Number** 11619055**Incident Date** October 09 2024**Consumer Location** HOLLAND, PA**Vehicle Identification Number** 1N4BL3AP3HC*******Complaint Summary**

CRASH No My passenger occupancy sensor has triggered an airbag off warning light. I took it to a Nissan dealer who told me a part needed to fix it (the module) is back ordered from Japan with an indefinite delivery date. My car as you can tell a 2017 Altima. The 2013-2016 Altimas were recalled for this same problem as well as the 2017 Maximas. I do believe that the occupancy sensor was defective from the manufacturer and should be recalled and that my car's value has been diminished because of this flaw. I am asked to pay for the part in advance not knowing when they will receive it. I cannot have anyone sit in the passenger seat of my car for fear the airbag will not deploy. Please help.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints

October 18 2024 NHTSA ID Number: 11620628

Components: AIR BAGS

NHTSA ID Number 11620628

Incident Date October 01 2024

Consumer Location UPPER DARBY, PA

Vehicle Identification Number 1N4AL3AP7HC*****

Complaint Summary

CRASH No The contact owns a 2017 Nissan Altima. The contact stated that while operating the vehicle, the front passenger's seat air bag warning light remained illuminated. The vehicle was taken to the local mechanic who diagnosed that the front passenger's seat occupant sensor was faulty and needed to be replaced. The vehicle was not yet repaired. The manufacturer and local dealer were notified of the failure, but no assistance was provided. The failure mileage was 65,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**October 19 2024** NHTSA ID Number: 11620784**Components: AIR BAGS****NHTSA ID Number** 11620784**Incident Date** October 19 2024**Consumer Location** CHESTER SPRINGS, PA**Vehicle Identification Number** 1N4AL3AP2FC*******Complaint Summary**

CRASH No My car has been to Nissan service 3 times for a faulty airbag light - it thinks the driver seat is unoccupied when it is not - that means the air bag may not activate. The dealer has been able to turn off the light but it eventually comes back on. It meets all the criteria below for the recall but the VIN is excluded. I have paid \$562.02 in service fees and now they want \$2,000 to replace the seat. I would like my VIN added to the recall. 2015 Nissan Altima Air Bag Recall Nissan has announced that 919 vehicles have been affected by a Air Bag recall. Nissan North America, Inc. (Nissan) is recalling certain model year 2013-2015 Altima and Pathfinder vehicles, 2013-2014 Nissan Sentra vehicles, 2013 Infiniti JX35 vehicles, 2014-2015 Infiniti QX60 vehicles and 2014 Infiniti QX60 Hybrid vehicles. The affected vehicles received an incorrect occupant classification system (OCS) control unit during a repair. These OCS control units may incorrectly classify the front passenger seat as empty, when it is occupied by an adult. If the OCS does not detect an adult occupant in the passenger seat, the passenger air bag would be deactivated. Failure of the passenger airbag to deploy during a crash (where deployment is warranted) could increase the risk of injury to the passenger.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**November 12 2024** NHTSA ID Number: 11624660**Components: AIR BAGS****NHTSA ID Number** 11624660**Incident Date** October 28 2024**Consumer Location** JACKSONVILLE, FL**Vehicle Identification Number** 1N4AL3AP8FC*******Complaint Summary**

CRASH No The contact owns a 2015 Nissan Altima. The contact stated when the vehicle was started, the air bag sensor warning light illuminated. The contact had taken the vehicle to a local dealer, where it was diagnosed and determined that the passenger occupant sensor needed to be replaced. The vehicle was not repaired. The manufacturer was informed of the failure. The contact researched online and related the failure to NHTSA Campaign Number: 16V244000 (Air Bags); however, the VIN was not included. The failure mileage was approximately 61,000.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints

December 30 2024 NHTSA ID Number: 11633233

Components: AIR BAGS

NHTSA ID Number 11633233

Incident Date June 01 2024

Consumer Location MADISONVILLE, KY

Vehicle Identification Number 1N4AL3AP3EC*****

Complaint Summary

CRASH No When an adult is riding in the front passenger seat the airbag on the
FIRE No passenger turns off and on randomly while riding. If in an accident I am
INJURIES 0 worried that the airbag will not go off properly. I have not contacted a dealer
DEATHS 0 about this issue yet. I have not seen any other warning lights other than the
passenger airbag is off.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

December 30 2024 NHTSA ID Number: 11633237

Components: AIR BAGS

NHTSA ID Number 11633237

Incident Date June 01 2024

Consumer Location ROSWELL, GA

Vehicle Identification Number 1N4AL3APXDC*****

Complaint Summary

CRASH No This car seems to have the same software issue as other altimas but the
FIRE No VIN does not record a recall. When someone is in the passenger seat, there
INJURIES 0 is no dashboard confirmation and we are worried that the airbag might not
DEATHS 0 deploy.

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**January 16 2025** NHTSA ID Number: 11636328**Components: AIR BAGS****NHTSA ID Number** 11636328**Incident Date** January 16 2025**Consumer Location** BENNINGTON, NE**Vehicle Identification Number** 1N4BL3AP8DN*******Complaint Summary**

CRASH No I was mailed a recall for a warning light for the passenger air bag. It covers a time period of 15 years. I had the warning light come on as described in the

FIRE No mailer for the recall that was sent to me (the original owner of a 2013

INJURIES 0 Nissan Altima) and I set up an appointment with the dealership to have it

DEATHS 0 repaired. No sooner did I leave after dropping off the vehicle that the dealership called to inform me that my VIN is not part of the recall even though it is clearly on the mailer. I for the life of me cannot understand how such an important safety issue can be excluded when the exact problem they listed is now occurring.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 03 2025** NHTSA ID Number: 11646012**Components: AIR BAGS****NHTSA ID Number** 11646012**Incident Date** April 05 2024**Consumer Location** RICHMOND, VA**Vehicle Identification Number** 1N4AL3AP8JC*******Complaint Summary**

CRASH No Shortly after purchasing my 2018 Nissan Altima (new), there was a recall concerning the passenger side airbag. I took the car to the dealer and had it serviced. Months later, there was a second recall and I took it back promptly; however, the dealer said that nothing was wrong. It was already serviced. I indicated that I had received a second notice. Some time passed, and the same airbag light indicator came on and stayed on. I took my vehicle back to the dealer. This time, they wanted to charge me thousands of dollars. I indicated that this is the same problem from the beginning and I was going to file a lawsuit. The dealer claimed to have fixed the sensor and told me it was a complimentary charge based on "goodwill". The same sensor light is on again. I have had no accidents and I have not had my car serviced for any electrical issues. It was inspected and passed with a warning to get the sensor taken care of. The original dealer has now sold to another Nissan dealer. I need to be sure that I am safe should I have a situation where the passenger side airbag needs to deploy. This is not fair to me. I have never bought a used car and this is the first car I have continuously had unresolved issues with. Please advise.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2018

Safety Issue Type: Complaints**May 24 2025** NHTSA ID Number: 11662974**Components: AIR BAGS****NHTSA ID Number** 11662974**Incident Date** May 20 2025**Consumer Location** GREEN BAY, WI**Vehicle Identification Number** 1N4AL3AP8HC*******Complaint Summary**

CRASH No I'm reaching out because my 2017 Nissan Altima has developed a serious issue with the passenger airbag system. The airbag warning light turned on recently (about a couple months ago now) and I took the vehicle to a Nissan dealership, twice, for diagnosis. They informed me that the passenger side seat airbag module is non functional and the repair would cost \$2,667.29. I was shocked and disappointed to hear this. My car has never been in an accident, is well maintained, and is less than 10 years old. A critical safety feature like an airbag system should not fail without cause, especially in a relatively modern vehicle. After researching this issue, I discovered that other Altima owners have reported similar problems with the occupant classification system or related components. While I understand recalls vary by model year, I believe this issue is part of a broader trend and should be addressed accordingly. I'm requesting that Nissan provide assistance in covering the cost of this repair, whether through warranty extension, goodwill support, or by investigating whether this is a known defect that merits broader action. This is a safety issue that I hope Nissan will take seriously. I look forward to your response and assistance in resolving this matter. Sincerely, [XXX] [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**July 29 2025** NHTSA ID Number: 11677018**Components: AIR BAGS, SEATS****NHTSA ID Number** 11677018**Incident Date** July 29 2021**Consumer Location** EDGEWATER, FL**Vehicle Identification Number** 1N4AL3AP6HC*******Complaint Summary**

CRASH No As appears to be the case with many other 2017 Nissan Altima drivers, the light indicating the Passenger Side Air Bag is OFF remains on even when adults are in the seat. When the dealership took a look at the issue, they said the Occupant Control Sensor System required replacement, and quoted ~\$1,000 to fix this issue. This is a cost we weren't able to bear, and so we have had to use the car with NO functional passenger side airbags for several years. The OCS failed approximately 5 years after the car was purchased. For a safety-critical feature, it is concerning that there is no remedy for the public. This issue appears identical to the OCS problem identified in NHTSA Campaign #16V-244 (Reference #NTB16-054b) from August 25, 2016. It appears that the 2017 Nissan Altima was excluded from this recall, despite suffering the same manufacturing issues.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2017

Safety Issue Type: Complaints**September 22 2025** NHTSA ID Number: 11688909**Components: AIR BAGS****NHTSA ID Number** 11688909**Incident Date** May 24 2016**Consumer Location** GAINESVILLE, GA**Vehicle Identification Number** 1N4BL3AP9FC*******Complaint Summary**

CRASH No The front seat passenger air bag detection system does not detect a
FIRE No passenger in the seat and turns off the frontal air bag. This has occurred
numerous times and applies to certain 2015 Nissan Altimas. Nissan claims
INJURIES 0 the recall to repair the Occupant Classification System does not apply to our
DEATHS 0 VIN number, yet we continue to have this safety issue. The issued has been
addressed with several dealerships, even provided them videos of the
problem, and the problem continues as of today's date.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2015

Safety Issue Type: Complaints**September 25 2025** NHTSA ID Number: 11689757**Components: AIR BAGS, SEATS****NHTSA ID Number** 11689757**Incident Date** September 25 2025**Consumer Location** Unknown**Vehicle Identification Number** 1N4AL3AP4GN*******Complaint Summary**

CRASH No I am experiencing an issue with the airbag light on my 2017 Nissan Altima S model, which is showing code B0020. This airbag code indicates a problem with the passenger side airbag system, typically caused by damaged wiring, a malfunctioning seat sensor, or a loose connector beneath the driver's seat.

FIRE No

INJURIES 0

DEATHS 0 The repair quote from my local Nissan dealership ranges from \$1728 to \$3500, depending on the faulty components and the labor required for installation. This is a recognized problem for Nissan, and their failure to address it raises significant concerns regarding safety. Currently, I am uncertain about how to proceed with the repair due to the high costs involved.

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2016

Safety Issue Type: Complaints

January 24 2026 NHTSA ID Number: 11713078

Components: AIR BAGS

NHTSA ID Number 11713078

Incident Date December 18 2025

Consumer Location CLIFTON, NJ

Vehicle Identification Number 1N4BL3AP8DC*****

Complaint Summary

CRASH No Passenger airbag light on. I don't even drive the car much. Out of no where
FIRE No it turned in.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2013

Safety Issue Type: Complaints**March 01 2026** NHTSA ID Number: 11721231**Components: AIR BAGS****NHTSA ID Number** 11721231**Incident Date** February 28 2026**Consumer Location** VERO BEACH, FL**Vehicle Identification Number** 1n4al3ap0ec*******Complaint Summary**

CRASH No In my altima I've noticed over the few years of ownership occasionally the passenger airbag light wouldn't go off for a few minutes sometimes like it wasn't recognizing a passenger was occupying the vehicle. Then it started occasionally not recognizing the occupant, now it will not recognize an occupant and the airbag light is permanently stuck on the dash. This puts any occupant in the car at risk, when I hookup my own abs/airbag scan tool it shows no faults. It would appear to me the occupant sensor in the seat isn't functional because this is a common fault with this vehicles and it typically exhibits these symptoms. This is such a problem and replacing it is so difficult people have come up with seat sensor emulators which bypass the sensor making the system think there's always an occupant so the airbag goes off, a quick google search will show what I'm talking about. I called my local dealer sutherland nissan and they refused to help me, they said they were going to charge me a diagnostic fee and if it's anything other than the sensor I'd pay thousands, they're known for lying at that dealer so I know they'll tell me it's something else even if it isn't. So essentially I cannot have a passenger safely in my vehicle because nissan is going to make it a financial hardship for me. This is a known safety defect in this vehicle, I shouldn't be paying for anything. It shouldn't be this difficult to have a known safety defect fixed, I shouldn't have to be playing mind games with Dealership employees who are trying to steal my money and I shouldn't have to make complaints about this.

FIRE No

INJURIES 0

DEATHS 0

Affected Products (1)**Vehicle**

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014

Safety Issue Type: Complaints

April 07 2026 NHTSA ID Number: 11729699

Components: AIR BAGS, SEAT BELTS

NHTSA ID Number 11729699

Incident Date March 01 2026

Consumer Location POLK CITY, FL

Vehicle Identification Number 1N4AL3AP0EC*****

Complaint Summary

CRASH No Air bag light stays on and seatbelt light comes on even when nothing is in
FIRE No seat.
INJURIES 0
DEATHS 0

Affected Products (1)

Vehicle

MAKE	MODEL	YEAR
NISSAN	ALTIMA	2014