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February 15, 2022

VIA ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
E-Mail: breach.security@maine.gov

Re: Notice of Data Security Incident

Dear Attorney General Frey:

We represent Comprehensive Health Services (“CHS”), a subsidiary of Acuity International, a provider of professional services, specialized consulting, engineering, medical, and environmental solutions, and large-scale program management services for the U.S. government and commercial clients in the national defense, healthcare, international diplomacy, and homeland security markets. Acuity International is headquartered in Reston, Virginia with personnel in 30 countries across five continents. This letter is being sent pursuant to 10 Me. Rev. Stat. Ann. §§ 1346-1350B, because the personal information of 600 Maine residents may have been affected by a recent data security incident. The incident may have included unauthorized access to personal information such as names and Social Security numbers.

On September 30, 2020, CHS detected unusual activity within its digital environment following discovery of multiple fraudulent wire transfers. Upon discovering this activity, CHS immediately engaged a team of cybersecurity experts to secure the digital environment and conduct a forensic investigation to determine the method of initial compromise and access, the scope of the incident, what systems were impacted and whether any personal information may have been accessed or exfiltrated as a result of the incident. Following review and analysis of the information impacted by the incident, and as a result of the investigation, CHS determined on November 3, 2021, that personal information of a limited number of individuals employed by one of its customers may have been accessed or acquired by a malicious actor.

On February 15, 2022, CHS notified the affected Maine residents via the attached sample letter and is offering twelve or twenty four (24) months of credit monitoring and identity protection services through Epiq depending on its contractual obligation. CHS has also taken measures to enhance the security of its network to minimize the likelihood that an event like this might occur again in the future.

Please contact me at Lauren.Godfrey@lewisbrisbois.com should you have any questions.

Sincerely,

Lauren D. Godfrey

Lauren Godfrey, CIPP (US/E) of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl: Sample Consumer Notification Letter